

MASSACHUSETTS

Massachusetts has 370 public library systems with 481 physical locations and four bookmobiles to serve almost 6.4 million residents. Massachusetts' public libraries are primarily organized as municipal government libraries (93.2 percent). The rest are organized as non-profit association or agency libraries (6.5 percent).*

More state tables are available online at www.ala.org/plinternetfunding.

EXPENDITURES (library system data)	MASSACHUSETTS	U.S.
Total operating expenditures per capita*	\$38.54	\$33.24
CONNECTIVITY (library outlet/branch data)		
Libraries offer <i>only</i> free access to computers and the Internet in their communities	60.7%	71.4%
Average number of computers	8.6	11.1
Always sufficient computers available	22.6%	18.9%
Factors limiting library adding computers		
	<i>Space</i>	70.9%
	<i>Cost</i>	83.8%
Maximum Internet connection speed		
	<i>Less than 1.5 Mbps</i>	38.8%
	<i>1.5 Mbps</i>	17.6%
	<i>More than 1.5 Mbps</i>	37.1%
Always adequate connection speed	30.1%	39.9%
Wireless availability	81.1%	76.4%
INTERNET SERVICES (library outlet/branch data)		
Internet services critical to role of library		
	<i>Provide education resources & database for K–12 students</i>	77.8%
	<i>Provide services for job seekers</i>	56.3%
	<i>Provide computer & Internet skills training</i>	33.3%
	<i>Provide education resources & databases for adult/CE students</i>	51.5%
	<i>Provide education resources & databases for students in higher ed</i>	26.6%
Internet services available		
	<i>Licensed databases</i>	94.4%
	<i>Homework resources</i>	80.6%
	<i>Digital/virtual reference</i>	75.5%
	<i>e-books</i>	74.1%
	<i>Audio content</i>	82.6%
Library offers IT training for patrons	86.1%	90.3%
Library staff helps patrons understand and use e-government services, as needed	73.6%	80.5%

* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2006*. Washington, DC: IMLS, 2008. http://harvester.census.gov/imls/pubs/pls/pub_detail.asp?id=121.