

2024 Plan Contacts

Plan type	Provider	Phone	Web	Group Policy #
Medical PPO	Blue Cross Blue Shield of Illinois	(800) 458-6024	www.bcbsil.com	PB0482
Medical BA HMO	Blue Cross Blue Shield of Illinois	(800) 892-2803	www.bcbsil.com	B50716
Medical HMO IL	Blue Cross Blue Shield of Illinois	(800) 892-2803	www.bcbsil.com	H50716
Prescription Drugs	Prime Therapeutics Mail Order: Express Scripts	(800) 423-1973 Mail Order: (833) 715-0942	www.myprime.com Mail Order: www.esrx.com/BCBSIL	See medical policy
Dental PPO Low	Blue Care Dental BCBSIL	(800) 367-6401	www.bcbsil.com	299382
Dental PPO High	Blue Care Dental BCBSIL	(800) 367-6401	www.bcbsil.com	299383
Vision	EyeMed Vision Care	(866) 804-0982	www.eyemed.com	1007533
Flexible Spending Accounts	WEX	866-451-3399 Fax: (866) 451-3245	www.wexinc.com Email: customerservice@wexhealth.com	N/A
Group Term Life/AD&D & Voluntary Life	Blue Cross Blue Shield of Illinois	(800) 348-4512	www.bcbsil.com	F023261
Short- and Long-Term Disability	Blue Cross Blue Shield of Illinois	(800) 348-4512	www.bcbsil.com	F023261
Accident, Critical Illness & Hospital Indemnity	Guardian Life	(888) 600-1600	www.guardiananytime.com	543094
Identity Theft Protection	Allstate	(800) 789-2720	www.myaip.com	N/A
Retirement Plan 403(b)	TIAA Financial Services	(800)842-2252	www.tiaa.org	N/A
Credit Union	Central Credit Union	(708) 649-6420	www.centralcu.org	N/A
Credit Union	Library of Congress Federal Credit Union	(202) 707-5852 (800) 325-2328	www.LCFCU.org Email: culine@LCFCU.org	N/A
Pet Benefits	Pet Benefit Solutions	(800) 891-2565	www.petbenefits.com Email: customercare@petbenefits.com	96
Employee Assistance Program (EAP)	ComPsych Guidance Resource (thru Blue Cross Blue Shield)	(866) 899-1363	www.guidanceresources.com	DISRES
Travel Assistance	Assist America (thru Blue Cross Blue Shield)	US: (800) 872-1414 Other locations: +1 (609) 986-1234	Email: medservices@assistamerica.com	01-AA-TRS-12201
Grisela Rodriguez, SPHR, SHRM SCP Human Resources	American Library Association	(312) 280-2467 Fax: (312) 280-2467	Email: grodriguez@ala.com	N/A