

13:53:12 From PLA Webinars : Welcome, everyone! When using this chat window, please send your messages to "All panelists and attendees" (rather than the default "All panelists" only). Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:00:43 From Tricia Boucher : Hello from Texas!

14:00:53 From PLA Webinars : Welcome, Tricia!

14:00:59 From Bruce DeVore to All panelists : From Austin tx

14:01:08 From Youcef Ouled hacini to All panelists : welcome

14:01:10 From Beth Anderson : Hi, from sunny West Virginia.

14:01:15 From Elena Bonjour : Hello from Kansas!

14:01:15 From Marie Brennan to All panelists : Hello from Tennessee

14:01:15 From Jeffrey Hamilton : Greetings from Raleigh, NC

14:01:17 From Kristin Johnson : Hi from Texas

14:01:19 From Ann Dallair to All panelists : Hello from Massachusetts

14:01:21 From Catherine Brick : Hello from Columbus, WI

14:01:22 From Christina Teasley to All panelists : Hello from Maryland!

14:01:22 From Larra Clark to All panelists : Hello from Chicago!

14:01:22 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:01:27 From Liisa Sjoblom to All panelists : Hello from Bend, Oregon!

14:01:28 From Deborah Matthews : Hello from Los Angeles!

14:01:30 From Amber Smith to All panelists : Hello from Central Oregon!

14:01:31 From Michele Fenton : Hi from Indianapolis, IN

14:01:34 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:01:34 From Amy An : Hi from South Florida!

14:01:35 From Kathleen Pickering to All panelists : Hello from Belen, New Mexico

14:01:36 From Chris Brenna to All panelists : Hi from Livingston, MT

14:01:37 From Michelle Baker : Hello from Austin!

14:01:37 From Ian Wainwright to All panelists : Hello from South Florida

14:01:38 From Carmen Alcalde : Thanks!!

14:01:38 From Larra Clark : Hello from Chicago!

14:01:38 From Olivia Koerner to All panelists : Hello from Kankakee IL

14:01:39 From Ann Cooper : Hi from Ohio

14:01:39 From Christina Teasley : Hello from Maryland!

14:01:39 From Erin Williams Hart : Hi from Wisconsin!

14:01:39 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:01:40 From Lois Blythe to All panelists : Good afternoon from Burlington, IA
14:01:40 From Melissa Baker : Hello from Connecticut!
14:01:42 From Sheamah Meredith to All panelists : Hello from Queens New York
14:01:42 From Luis Chavez-Brumell : Hi from New Haven, CT!
14:01:43 From Patty Wagner : Hi from Kansas:)
14:01:43 From Hillary Hunter : Hi from Pennsylvania!
14:01:43 From Michelle Wheeler : Hi from Michigan!
14:01:44 From James Idsardi : Good afternoon from Delaware.
14:01:44 From Paula McGraw to All panelists : Hello from Flemingsburg KY!
14:01:44 From Annelisa Purdie to All panelists : Hello everyone, from NYC!
14:01:45 From Shawna Bryce : Hello, from the mountains of North Carolina. :)
14:01:45 From Keith Armour to All panelists : Hi from Cincinnati!!
14:01:46 From Kristin Linscott to All panelists : Howdy from Plano, Texas!
14:01:47 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!
14:01:48 From Morgan Pruitt : Hi from Winston-Salem, NC
14:01:48 From Renee Hudacek : Greetings from Las Vegas!
14:01:50 From Robin Walden : Hello from Tennessee
14:01:51 From Ray Pun : Hello from California!
14:01:52 From Amy Tollison : Hello, from Glasgow, KY
14:01:53 From Jace Furches : Howdy from Austin :)
14:01:54 From Ann Harper to All panelists : Hello from Springfield MA
14:01:55 From Matthew Glaser : Hi from Midland, TX!
14:01:55 From Edna Sherron to All panelists : Hello from Humboldt TN!
14:01:55 From Trudy Williams : Hello from Hutto Texas
14:01:58 From Violetta Nikitina to All panelists : Hello from Saint Paul, MN
14:01:58 From Jessica Gulliford : Hello from Santa Fe, NM
14:01:59 From Phillip Garver : New Jersey in the house!
14:01:59 From Rita Romero : Good morning from Hermosa Beach, CA.
14:02:01 From Janet Loveless : Greetings from Amelia Island, Nassau County Public Library System, FL
14:02:03 From A. Hunte Gardner : Good Morning from Washington.
14:02:03 From Steph Miller : Hiya from Portland, OR
14:02:05 From Carmen Alcalde : Hello from Toronto, Canada
14:02:05 From Jennifer Ashby : Hello from Clarkston, WA
14:02:05 From Lauren Abner : Greetings from Frankfort, KY
14:02:06 From Cari Horning to All panelists : Hello from WA State!
14:02:09 From Roxanne Garza : Laredo, TX
14:02:09 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!
14:02:10 From Clare Coleman : Hello from Lake Charles, LA

14:02:10 From Julie Brown to All panelists : Hi from Austin
14:02:12 From Dorothy Steelman : Hi from Texas
14:02:13 From Linda Trevino : Hello from Grapevine, Texas!
14:02:14 From Jennifer Ranger : Hello from Syracuse, NY!
14:02:16 From Andrew Tweet : Hello from Folsom, CA
14:02:18 From Maveita Richards to All panelists : Hi from Decatur, Georgia
14:02:18 From Michelle Rorke to All panelists : Hello for New York!
14:02:19 From Liisa Sjoblom : Hello from Bend, Oregon
14:02:19 From Lori Moore : Hello from Portland, Oregon
14:02:23 From Africa Garcia : Hello from Fort Collins, CO
14:02:29 From Carmen Niemeyer : A Hello from Cedar Rapids, IA!
14:02:30 From Barbara Brooks to All panelists : Barbara from Georgia
14:02:34 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!
14:02:36 From Sara Deignan to All panelists : Hi from Springfield, MA!
14:02:36 From Albert Tablante to All panelists : Hello from New York
14:02:38 From Demetria D. Edwards to All panelists : Hello from Henrico, VA!
14:02:39 From Meredith Del Monte : Hello from Plano, TX
14:02:41 From Teresa Horton : Good afternoon from East Tennessee.
14:02:43 From Alicia Deal to All panelists : From Dallas Texas!
14:02:46 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!
14:02:46 From Jean Stoute to All panelists : Hello from Welsh, la
14:02:48 From Noureen Qadir-Jafar to All panelists : Good afternoon from NY, Long Island.
14:02:51 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!
14:02:52 From Africa Hands : Hey @Africa Garcia. :-)
14:02:54 From Deidre Fears : Hello from Arkansas
14:03:01 From Katherine Lapinski : hello and good afternoon from Chicago!
14:03:02 From Megan Lowe : Greetings from Monroe, LA
14:03:14 From Elizabeth Griffing : Greetings from Virginia.
14:03:16 From Jeremy Rodriguez : Greetings from southern California
14:03:16 From PLA Webinars :
<http://www.ala.org/pla/initiatives/digitalalliteracy>
14:03:26 From Jennifer Belcher : Good afternoon from Brockton, MA
14:03:29 From Sara Deignan to All panelists : We were using DigitalLearn.org videos just this morning :D
14:03:36 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All

panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:03:42 From Sherlene Searight : Hello from Lafayette, Colorado

14:03:43 From LaDonna Smith to All panelists : Hello from Prince George's County Maryland

14:03:47 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:03:47 From Brent Field to All panelists : hello from central california

14:03:55 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:04:08 From Kellie Hogue : Hello from Sacramento!

14:04:11 From Sara Deignan : Hello from Springfield!

14:04:17 From LaDonna Smith : Hello from Prince George's County Maryland

14:04:18 From Sara Deignan : MA, that is haha

14:04:26 From Iris Matthews to All panelists : Good afternoon. Iris Matthews Dekalb county Public Library

14:04:32 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:04:37 From Somnath Konduru : Hello from Finkelstein Memorial Library in Spring Valley, NY

14:04:48 From Wynne Langer : Hello from Beautiful downtown Burbank, CA

14:05:01 From Mary Devine to All panelists : Hello from Boston, MA

14:05:01 From Lance Gentles to All panelists : Hello from Austin, TX

14:05:04 From Laura Beldavs to All panelists : Hello from Cedarburg Public Library!

14:05:05 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:05:15 From Deborah Brewer : Hello from Bellingham, Washington! HI Elizabeth I!

14:05:16 From Alex Currin to All panelists : Hello from the Powdersville Library in South Carolina

14:05:30 From Julie Palmer : Hi Everyone!

14:05:34 From Emily Crowley : Hello from Colorado!

14:05:53 From Julia Aquillano to All panelists : hello from Saudi

14:05:57 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:06:05 From Paula J Williams : Hello from DC Public Library's Adult Learning Center!

14:06:10 From Luz Earley : Hello from Fort Worth Public Library!

14:06:21 From Erin Walker to All panelists : Will there be a recording link shared? I have to leave at 2:30PM.

14:06:23 From PLA Webinars : We're so happy you've all joined us today!

14:06:39 From Catrina Berka : MLIS student at the University of North Texas, loggin in from Plano, TX

14:06:42 From PLA Webinars : A follow-up email will be sent to all attendees (typically within 1-3 business days) with a link to the webinar recording. Also included will be the chat transcript, PDF versions of the slides, and a link to a boilerplate certificate of completion for this webinar that you can personalize as needed.

14:06:48 From Kris Sundberg : Greetings from Tampa, FL!

14:06:55 From Erin Walker to All panelists : Excellent, thank you!

14:07:27 From LaDana Jolly to All panelists : Hello from Hodgenville Kentucky

14:07:35 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:08:27 From Steph Miller : question: are these learning pathways also available through Lynda.com library subscriptions?

14:08:29 From Noureen Qadir-Jafar : Could you please type the link here

14:08:52 From Allyson Jeffredo :
<https://opportunity.linkedin.com/en-us>

14:09:13 From Kristin Johnson : Thanks!

14:09:21 From Noureen Qadir-Jafar : Thanks

14:10:07 From Africa Hands : Where on the website is the digital fluency course information?

14:10:08 From Amy An : I am scrolling that site, I don't see the digital fluency and productivity course?

14:10:31 From Pat Walker (he/him) to All panelists : Do you need a LinkedIn Account to access these courses?

14:10:58 From PLA Webinars : Have a question for our panelists? Post it here in the chat window to "All panelists and attendees." We'll address all your questions later in the webinar.

14:11:00 From Julie Palmer : I will re-do the LinkedIn Learning Paths into lyndaLibrary and will share with ALA/PLA to share with Libraries

14:11:11 From Steph Miller : question: are these learning pathways also available through Lynda.com library subscriptions?

14:11:12 From PLA Webinars : Need technical assistance with the webinar? Contact me using the Q&A window and I'll respond a.s.a.p. Thanks!

14:11:29 From Julie Palmer : yes all of these courses are in lyndaLibrary

14:11:38 From Steph Miller : thanks!

14:11:43 From Julie Palmer : You bet!

14:11:51 From Amy An : @Julie, I don't know what that means, "redo the linked in learning paths" . . . will we get a link?

14:12:15 From Amy An : I am looking for the Digital fluency and productivity course

14:12:28 From Danielle Minard to All panelists : this is separate from Lynda/LinkedIn Learning right? Is this a free separate component?

14:12:29 From Julie Palmer : If you click the ones Greg is showing you have to create a profile, in the ones I will share you do not need a profile to access

14:12:51 From Ann Dallair to All panelists : are these costly?

14:13:05 From Julie Palmer : They are Free until March 31st 2021

14:13:06 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:13:14 From Arlene Weible : Can you clarify where to access the digital fluency pathway on the opportunity.linkedin.com site?

14:13:36 From Julie Palmer : opportunity.linkedin.com

14:13:37 From Julie Bradford : Are the Microsoft exams free as well?

14:13:54 From Julie Palmer : They are discounted to \$15 until March 31st

14:14:04 From Heather Dorner to All panelists : Do the Microsoft Learn courses charge a fee to complete?

14:14:06 From Amy An : @Julie, where on that site is the digital fluency and productivity class/path

14:14:20 From Julie Palmer : No, this is also free until March 31st

14:14:44 From Julie Palmer : opportunity.linkedin.com

14:15:09 From Christina Teasley : How is LinkedIn and Microsoft getting buy-in from employers especially small business owners?

14:15:50 From Amy An : Thank you Julie for the link again, but I think a few of us have looked on that site for the Digital Fluency and Productivity course/learning path and do not see it

14:15:53 From Julie Palmer : These courses are being high lighted to Unemployment Depts within Government to support those who are job seekers

14:15:56 From Danielle Minard : My library subscribes to Lynda/LinkedIn Learning already. Is all of this included in that? Is there anything additional through opportunity.linkedin.com?

14:16:12 From Hannah Ralston (she/her) : To all those looking for the Digital Fluency path, this looks like the course progression Greg described earlier: <https://www.linkedin.com/learning/paths/digital-transformation-in-practice-virtual-collaboration-tools?trk=li-jobsindemand-collaborationtools-en&src=direct%2Fnone&veh=direct%2Fnone%7Cdirect%2Fnone>

14:16:15 From Julie Palmer : Correct lyndaLibrary has all the LinkedIn Learning content

14:16:24 From Danielle Minard : thank you!

14:16:38 From Laura Martinez to All panelists : Does that include the exams?

14:16:43 From Somnath Konduru to All panelists : March 31, 2021 deadline is too short

14:16:49 From Vanessa Quesada : If you scroll to the bottom of the main page that is where the soft skills link is

14:16:53 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:16:58 From Julie Bradford : Is there a list of the Microsoft Certs available?

14:17:08 From Julie Palmer : The Microsoft Courses that need exams these have been discounted to \$15 until March 31st

14:17:25 From Noureen Qadir-Jafar : Please type the link here

14:17:33 From Danielle Minard : Are those exams free for Lynda library subscribers past march 31?

14:17:36 From Cindy Fisher : @Julie, i think this is a list of the Microsoft certs: <https://docs.microsoft.com/en-us/learn/certifications/browse/>

14:17:58 From Catrina Berka : <https://graph.linkedin.com/insights/labor-market>

14:18:00 From Heather Dorner to All panelists : If all goes well this first time, will the opportunity site be available again later in the year 2021?

14:18:07 From Somnath Konduru to All panelists : Please extend deadline to beyond March, 2021

14:18:20 From Julie Palmer : <https://blogs.microsoft.com/blog/2020/06/30/microsoft-launches-initiative-to-help-25-million-people-worldwide-acquire-the-digital-skills-needed-in-a-covid-19-economy/>

14:18:20 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:18:23 From Elena Bonjour : Will we get the poperpoint presentation after the webinar?

14:18:43 From Julie Palmer : The next Skilling will be with Higher Ed

14:18:45 From PLA Webinars : A follow-up email will be sent to all attendees (typically within 1-3 business days) with a link to the webinar recording. Also included will be the chat transcript, PDF versions of the slides, and a link to a boilerplate certificate of completion for this webinar that you can personalize as needed.

14:19:03 From Kristin Johnson : Great! I was just going to ask

14:19:05 From Heather Dorner : If all goes well this first time, will the opportunity site be available again later in the year 2021?

14:19:17 From Julie Palmer : Yes Greg will share the deck

14:19:30 From Breanna Wright to All panelists : Are the courses that are free through Opportunity.LinkedIn.com available for individuals in all states (nationwide)?

14:19:52 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:20:25 From Julie Palmer : Yes, These courses are available around the World until March 31st

14:20:26 From Brianna Chillious to All panelists : This will be invaluable to listen and learn from the perspective of another fellow librarian and how I could learn and pick up skills that can and will prove to be invaluable, in wherever I'll end up with an actual full-tie job!

14:21:04 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:21:12 From Julie Palmer : LinkedIn Learning developed these Learning Paths around the top most in demand jobs

14:21:13 From Amy An : Microsoft office skills, 3rd most requested - what are #1 and #2?

14:21:36 From Laura Martinez : Is there any chance the discount for the exams will be extended

14:22:26 From Julie Palmer : LinkedIn Learning is working a project called Shine to intro job seekers to employers after learning is completed

14:22:41 From Heather Dorner : If all goes well this first time, will the opportunity site be available again later in the year 2021? In late 2021 for example?

14:22:52 From Iris Matthews to All panelists : the free certification are free in all states until March 31, 2021

14:23:02 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:25:11 From Julie Palmer : Greg just posted the Certifications for Microsoft

14:25:42 From Heather Dorner : Some learners may be starting computers for the first time and may not meet the March 31st deadline for the advanced courses with certification.

14:25:43 From Jordan Neal to All panelists : Would it be possible to have the recording of this emailed to registrants? I'm sorry if I missed this information.

14:25:58 From PLA Webinars : A follow-up email will be sent to all attendees (typically within 1-3 business days) with a link to the webinar recording. Also included will be the chat transcript, PDF versions of the slides, and a link to a boilerplate certificate of completion for this webinar that you can personalize as needed.

14:26:08 From Somnath Konduru to All panelists : Great cert program you have Washington libraries

14:26:15 From Julie Palmer : That is why we have the pre -req learning on lyndaLibrary

14:26:30 From Greg Bianchi : Here are the Microsoft Certifications: Fundamentals: Microsoft 365, Power Platform, Dynamics 365, Azure, Azure Data, Azure AI/ML Role-based areas: Azure Admin Associate, Azure Developer Associate, Data Analyst Associate Developer Associate, Security Administrator Associate, Azure Security Engineer Associate, and Teams Administrator Associate

14:26:36 From Amy An : Agree Heather! That is why the Digital Fluency and Productivity course looked helpful.

14:26:40 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:27:23 From Jennifer Belcher : @Elizabeth: How does the libraries pay for the certification for patrons? A state or federal grant?

14:27:31 From Jennifer Button : Could you confirm - Lynda.com will be retooled as LinkedIn Learning?

14:27:44 From Julie Palmer : We understand that some Patrons can start with the Microsoft content until they take the pre-req courses in lyndaLibrary

14:28:21 From Julie Palmer : lyndaLibrary will sunset May 2021. Upgrades will start for lyndaLibrary6 client January 25th

14:28:39 From Larra Clark : @Jennifer: I understood from what Elizabeth said that they have a state appropriation to support this work.

14:28:42 From Ray Pun : Curious to hear from speakers on this: how and are these stories/case studies being translated into advocacy messages to state legislators/funders? - do you keep track of users participating in the program, obtaining certificates and getting job opportunities, and then sharing such stories/data pieces as part of your library advocacy work? Thank you!

14:29:22 From Jennifer Belcher : @Larra, thank you. I must have missed that when reading all the chat. :)

14:29:38 From Julie Palmer : Yes, Microsoft and LinkedIn Learning are pulling stories around this skilling and will be sharing it out

14:29:40 From Larra Clark : Certainly @Jennifer!

14:30:12 From Larra Clark : Agreed with @Ray's questions...relatedly: How many certifications has SLA funded since starting this work? Do you track employment from certification? How else to measure progress?

14:33:22 From Somnath Konduru : This is a good reason to move to Washington State

14:33:52 From Scott Allen, PLA to Larra Clark and all panelists : Larra I'm collecting some questions but if you have any for the Q&A session (in addition to what you just echoed) please send to me, I'm sure you have good ones.

14:33:55 From Michelle Wheeler : Do you get a physical copy of certification?

14:34:07 From Brianna Chillious to All panelists : For the certification program at Washington State, would this only be available for WSU students only or is this available to the public? Thank you.

14:34:12 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:34:23 From Heather Dorner : Do you assist patrons to acquire devices if they don't have one at home?

14:34:30 From Brianna Chillious : For the certification program at Washington State, would this only be available for WSU students only or is this available to the public? Thank you (repeat question)

14:35:26 From Amy An : I am thinking about how to implement this, especially if I need to stick to free resources like the Cisco Networking Academy

14:36:07 From Meredith Del Monte : For the Cisco Networking Academy, is the small fee for the testing or access to prep?

14:36:46 From PLA Webinars : We'll share our panelists' contact info again during the Q&A portion of today's webinar.

14:37:02 From Jennifer Ashby : Yay Elizabeth!

14:37:38 From Albert Tablante : This is one of the most useful webinars I've attended this pandemic

14:37:44 From Brianna Chillious : I think I just got my answer...please disregard my question. Thank you.

14:37:58 From marian Ekweogwu : agreed @Albert!

14:38:09 From Elizabeth laukea to All panelists : @meredith - it's completely free. The only cost would be to get college credit - that's paid to the college

14:38:27 From Tiffany Bradford-Oldham to All panelists : I agree

14:38:31 From PLA Webinars : Thanks for that, Albert and Marian!

14:38:34 From PLA Webinars : And Tiffany!

14:39:04 From Julie Palmer : Here are the Certifications and Continuing Ed courses that LyndaLibrary and LinkedIn Learning for Library will support <https://learning.linkedin.com/certification-and-continuing-education-programs#certification-preparation>

14:39:11 From Elizabeth laukea to All panelists : @Brieanna - free to all who live or work in WA

14:39:32 From Kellie Hogue : learning so much - yes, great webinar!

14:39:53 From Larra Clark : American Job Centers: <https://www.careeronestop.org/LocalHelp/AmericanJobCenters/find-american-job-centers.aspx>

14:40:09 From PLA Webinars : Change to option to "All panelists and attendees"

14:40:31 From Elizabeth laukea : @meredith - it's completely free. The only cost would be to get college credit - that's paid to the college

14:40:42 From Elizabeth laukea : @Brieanna - free to all who live or work in WA

14:41:24 From Heather Dorner : I'm just curious. Are any of the public libraries in your areas transitioning back to in person service yet?

14:41:28 From Somnath Konduru to All panelists : I guess one has to be a Washington State resident to participate? Can people from other states connect remotely to Washington state libraries and participate, I doubt, but asking.

14:41:50 From Elizabeth laukea : @Michelle W - Certiport maintains the transcripts; you can print your certification or pay for a physical copy with the Microsoft (or other company) seal

14:42:05 From Crystal Miller to All panelists : @Heather, yes, our library district in Spokane, WA will be opening on Nov. 12 at 25% capacity.

14:42:08 From PLA Webinars to All panelists : Remember, panelists, Scott may ask you to repeat your text chat responses to questions during the Q&A--so it's captured in the webinar recording.

14:42:23 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:42:41 From Elizabeth laukea : @Somnath - i hear that a lot, that we're lucky to have the program in WA :)

14:42:41 From Danielle Minard : Long Island, NY - 30 minute visits, no seating, some public computers, no in person events yet.

14:42:52 From Crystal Miller : @Heather, yes, our library district in Spokane, WA will be opening on Nov. 12 at 25% capacity.

14:42:55 From Danielle Acton : @Heather, our libraries have been open to the public since mid-June. (Indianapolis suburbs)

14:42:59 From Ann Dallair to All panelists : Millbury, Mass - still only Curbside - closed to the public

14:43:04 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All

panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:43:14 From Alex Currin to All panelists : How have you adapted to Covid restrictions?

14:43:19 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:43:51 From Kimberly Bishop : @Heather - limited services at Dayton Metro (OH), with numbers rising, we've are planning to add copy/fax/print services to curbside. Assisting patrons with one-on-one computer help continues to be challenging

14:43:52 From Amy An : @Heather, we are open to the public, no in person events, no computers, supposed to be limited to 30 minutes and capacity numbers but we are not finding people are coming in so the limits are not really needed.

14:43:57 From Heather Ellis : @Heather - Middleton Idaho, we have been open to the public since June 1st. 30 minute visits. limit of 10 patrons in the library at a time. 3 computers available for 30 minute sessions. As well as hotspots for check out for people to take home.

14:43:58 From Andrew DeNicola : @Heather open 10-5, M-Sa. Just no in-person events and all meeting rooms, study rooms are closed to the public. Have been open since June.

14:44:14 From Alex Currin : how have job search strategies and assistance adapted to COVID-19?

14:44:15 From Andrew DeNicola : @Heather - fyi, I'm in central Virginia.

14:44:37 From Heather Dorner : Thanks for your answers. we are only currently offering patrons to pick up materials outside in front of the branch.

14:45:00 From Somnath Konduru to All panelists : Elizabeth Laukea - you are doing great work in providing this opportunity to the people of WA state, I wish NY did the same. You can also add very advance IT courses.

14:45:03 From Elizabeth laukea : @Jennife B - it's been funded by our state Legislature for the last 4 biennium. Really though it's not terribly expensive. The LinkedIn Learning access is the most costly part

14:46:12 From Jennifer Belcher : @Elizabeth: thank you

14:46:54 From Julie Palmer : LinkedIn Learning develops content around the most in demand jobs. We can help someone with no technical skills and skill them up.

14:47:25 From Catherine Brick : Cost of LinkedIn Learning for library?

14:47:39 From Julie Palmer : It depends on your service population

14:48:28 From Julie Palmer : The new LinkedIn Learning for Library will offer one license for every patron in your service popultaion

14:48:51 From Jessica Conley : I'm curious to see your job search class, can we as librarians sign up to watch how you do it?

14:49:30 From Martin Seeboth : I'm really getting a lot out of Natalie's presentation. Lots of ideas!!

14:49:35 From Amy An : I would love to see the 20 beginner and advanced classes you have developed.

14:49:41 From Hasina Akhter to All panelists : Is it possible to have those slide. Thanks.

14:49:49 From Micah Followay to All panelists : I'm curious to find out if the libraries represented today are offering course online during COVID-19?

14:49:52 From Jessica Daly : I'd love to attend a class as well to see how it is done as well. Great question.

14:49:56 From Julie Palmer : I could get one of our LinkedIn Talent Solutions staff to do a presentation around job search if you like.

14:49:59 From PLA Webinars : A follow-up email will be sent to all attendees (typically within 1-3 business days) with a link to the webinar recording. Also included will be the chat transcript, PDF versions of the slides, and a link to a boilerplate certificate of completion for this webinar that you can personalize as needed.

14:50:07 From Dorothy Stoltz : @Nancy - is the Chamber of Commerce involved ... and how?

14:50:14 From Micah Followay : I'm curious to find out if the libraries represented today are offering course online during COVID-19?

14:50:40 From Marlan Brinkley : We tried LinkedIn Learning- it cost us \$7,500 and our population is 45,000.

14:50:48 From Catherine Brick : Thank you

14:50:56 From Lauren Abner : You can see some of the classes Kenton County has offered on this page: <https://www.kentonlibrary.org/job-search-central>

14:51:42 From Jo Fortner : Great information, Natalie! I'm glad we're getting the slides afterwards!

14:51:54 From Julie Palmer : LyndaLibrary has supported Patrons during COVID using Zoom, WebEx, searching and interviewing online. Job search online etc.

14:52:01 From Hasina Akhter to All panelists : I am really interested to learn more about this

14:52:19 From Chantal Walvoord to All panelists : What is Lynda library?

14:52:28 From Chantal Walvoord to All panelists : Is that LinkedIn Learning?

14:52:47 From Julie Palmer : I agree, this is a great webinar for Library's!

14:52:56 From Hasina Akhter to All panelists : Yes

14:53:25 From Larra Clark : <https://www.kentonlibrary.org/job-search-central>

14:53:43 From Elizabeth Laukea : @Chantal - yes, Lynda.com's Library product 'Lynda Library' will be rebranded in 2021 as LinkedIn Learning Library

14:53:51 From Heather Dorner : @ Micah We did our summer reading challenge online this summer with online challenges to complete for points. Also the library staff have been posting online classes on all our social media platforms since March 2020.

14:53:53 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:53:53 From Julie Palmer : lyndaLibrary offers 8,000+ online courses in hardware/software, Leadership/Mgt and Business and soft skills.

14:54:17 From Julie Palmer : lyndaLibrary will sunset and LinkedIn Learning for Library is the new version starting Jan 25th 2021

14:55:15 From Katherine Lapinski : Natalie, this presentation is so thorough and truly helpful and awesome. Thank you!

14:55:22 From Julie Palmer : in the LinkedIn Learning for Library will offer 16,000 on line courses in seven languages.

14:55:53 From Wynne Langer : So many wonderful ideas. Love this presentation.

14:55:56 From Ann Dallair to All panelists : This webinar has been very helpful.

14:56:04 From Heather Dorner : How do we sign up for the December 2nd webinar please?

14:56:10 From Rachel Galindo : Where can we sign-up for the event on Dec 2nd?

14:56:31 From Amy An : Lynda.com is already LinkedIn learning at our library

14:56:32 From A. Hunte Gardner : Thank you for this wonderful webinar.

14:56:39 From David Siders : Thank you, Natalie! Superior presentation.

14:56:53 From Julie Palmer : Natalie will have a link for the Dec 2nd webinar

14:56:56 From vickie baker to All panelists : this is the best!

14:56:57 From Hillary Hunter : Thank you!

14:56:59 From David Keyes to All panelists : thanks all!

14:57:01 From Pedro Orellana : Wow. Thank you. Fantastic information

14:57:02 From Patty Ramirez : This was an awesome presentation

14:57:09 From Kelley Moten : So useful! Thank you!

14:57:17 From Luz Earley : A wealth of excellent information and access to resources. Thank you!

14:57:18 From Vija Mendelson : Thank you!

14:57:19 From PLA Webinars : Chat transcript will be shared along with the recording.

14:57:27 From Cari Horning to All panelists : Thank you!

14:57:28 From Seth Cohen : Thank you for this informative webinar. Much appreciated.

14:57:29 From Micah Followay : <https://tinyurl.com/y3qsup62> registration for Dec 2 event Dec 2

14:57:30 From Lauren Abner : Microsoft Global Skills Initiative event registration:
<https://kentonlibrary.evanced.info/signup/EventDetails?EventId=38242&ag=6,1017,1009&backTo=Calendar&startDate=2020/12/01>

14:57:35 From LaDonna Smith : this was awesome and very useful

14:57:44 From Jeffrey Lambert to All panelists : This was excellent, thanks all!

14:57:49 From Marcie Jones to All panelists : Wow, Thank you, Great presentation!

14:57:51 From Heather Dorner : Natalie, how do we sign up for the December 2nd webinar?

14:58:08 From Rachel Galindo : Thank you

14:58:09 From marian Ekweogwu : This was tremendously useful. Thank you for this. I am a student with some access to these resources. I will certainly make time to make use of them now!

14:58:16 From Peggy Sutherland : Thank you.

14:58:18 From Heather Dorner : see it.

14:58:22 From Edna Sherron to All panelists : Thank you so much for this important information!

14:58:29 From Iris Matthews : great and useful information. Thank you.

14:58:32 From Colleen Hickey to All panelists : Will companies require a vaccine before employees can go back when one is out?

14:58:35 From Heather Dorner : Thank you!

14:58:42 From Catherine Brick : Wonderful webinar.

14:58:42 From Somnath Konduru to All panelists : This is a useful program, I have to listen to it again, I was multi tasking

14:58:45 From Julia Aquillano to All panelists : thank you for a great webinar

14:58:53 From Elizabeth Taylor : Once you have the MS certifications, how do you prove to prospective employers that you have it? Other than a paper certificate?

14:59:34 From Elizabeth laukea : @Elizabeth T add a digital badge to your LinkedIn profile or resume

14:59:35 From Natalie Ruppert to All panelists : Kenton County Public Event:

14:59:37 From Natalie Ruppert to All panelists : <https://kentonlibrary.evanced.info/signup/EventDetails?EventId=38242&ag=6,1017,1009&backTo=Calendar&startDate=2020/12/01>

14:59:57 From PLA Webinars : Kenton County Public Event:<https://kentonlibrary.evanced.info/signup/EventDetails?EventId=38242&ag=6,1017,1009&backTo=Calendar&startDate=2020/12/01>

15:00:04 From Alicia Deal : Thanks! Got another meeting. Enjoyed!

15:00:17 From Rita Romero : Thank you for an informative webinar. Stay happy, healthy, and safe everyone.

15:00:19 From Matthew Glaser : This has been the perfect webinar to help me develop programs and community engagement. Thank you so much, everyone, for all the great information!!

15:00:32 From Cindy Fisher : Fantastic presentation. Such intentional work. Thanks all!

15:00:35 From Ann Cooper : Leaving for another obligation. Thanks!

15:00:43 From PLA Webinars : Just in case the post-webinar evaluation doesn't open in a browser window when you leave the webinar, here's the link:
<https://www.surveymonkey.com/r/DMNGZ32>

-----November 18th webinar:Providing Library Senior Services in a COVID-19 World <http://www.ala.org/pla/education/onlinelearning/webinars/senior>

15:00:43 From Julie Palmer : Thank you everyone!

15:00:43 From Mary Devine to All panelists : Thank you so much. So many ideas.

15:00:46 From Dorothy Stoltz : Very helpful. Thank you Greg, Elizabeth, and Natalie!

15:00:47 From Annelisa Purdie to All panelists : Thank you all so much for this. I learned a lot.

15:00:51 From Larra Clark : Great!! Thank you all!

15:00:53 From Andrew DeNicola : already registered for it

15:00:56 From Michelle Wheeler : Thank you all!

15:00:56 From Somnath Konduru to All panelists : Thanks

15:00:59 From Danielle Minard : thank you!

15:01:01 From Michele Fenton : Thank you!

15:01:01 From Kris Sundberg : Thank you so much!

15:01:02 From PLA Webinars : November 18th webinar:Providing Library Senior Services in a COVID-19 World
<http://www.ala.org/pla/education/onlinelearning/webinars/senior>

15:01:02 From Mark Jochem : Thank you!

15:01:06 From Danielle Minard : and sounds like a great upcoming program.

15:01:08 From Elizabeth laukea : Join libswork!

15:01:09 From Jennifer Winter : Very useful information. Thank you!!!

15:01:12 From Hasina Akhter to All panelists : Thanks a lot. Very useful.

15:01:13 From Allison Robinson : This has been a very informative and interesting webinar. Thanks to PLA and the speakers!

15:01:20 From PLA Webinars : Just in case the post-webinar evaluation doesn't open in a browser window when you leave the webinar, here's the link:<https://www.surveymonkey.com/r/DMNGZ32>

15:01:27 From Glory Okeagu : Thank you

15:01:28 From Elena Bonjour : Great webinar! Thank you so much! Cannot wait to see the presentation and the slides!

15:01:28 From Sheamah Meredith to All panelists : Thank you.

15:01:31 From Lance Gentles to All panelists : Thank you

15:01:32 From Carmen Alcalde : Thanks to all

15:01:36 From Karla Martinez : Thanks!

15:01:38 From Thomas Swaner : Thanks

15:01:39 From Shelly Bryson-De Los Santos to All panelists : thanks to everyone

15:01:40 From Marilyn Amerson : Thank you!

15:01:43 From Noureen Qadir-Jafar : Thank you

15:01:44 From Meredith Del Monte : thank you

15:01:46 From Tiffany Bradford-Oldham : Thank you

15:01:48 From James Idsardi : Thank you

15:01:50 From Colleen Moore : Thank you!

15:01:54 From Kristin Johnson : Thank you!

15:01:55 From Jennifer Ranger : Thank you!

15:02:03 From Trudy Williams : thank you all for the presentation. well done. needed information. thanks again.

15:02:04 From Carmen Niemeyer : Thank you to panelists and PLA