

14:01:52 From PLA Webinars : When using this chat window, please send your messages to "All panelists and attendees" (rather than the default "All panelists" only). Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees."
Thanks!

14:03:35 From PLA Webinars :
<http://www.ala.org/pla/initiatives/connectingyoutocoverage>

14:05:46 From PLA Webinars : Have a question for our panelists? Post it here in the chat window to "All panelists and attendees." We'll address all your questions later in the webinar. Thanks!

14:07:55 From PLA Webinars : Need technical assistance with the webinar? Contact me using the Q&A window and I'll respond a.s.a.p.

14:11:34 From Leighann Wood : hooray!

14:12:46 From Brooke Heads : Wow

14:13:09 From PLA Webinars : Indeed, Brooke.

14:13:10 From Cheryl Loewen to All panelists : will the power point be available after the presentation? Thanks

14:13:23 From Leighann Wood : it will! the recording and slides will be available

14:14:26 From Amber Bertram to All panelists : Yes, I would love to be able to share the slides with colleagues.

14:14:59 From PLA Webinars : You'll also be able to freely share the recording with your colleagues, Amber! :-)

14:15:00 From Leighann Wood : Great! we'd love for you to share it with them, too. More people need to know!

14:19:22 From Thea Hart : So when that kind of discriminatory action happens with a provider, what recourse does a patron have?

14:19:44 From Alyssa Pope : ^i was wondering the same thing

14:21:44 From Eden Biskin : Case in point: My local public library denied me the ability to apply for a new library card under my preferred name because it "would be too complicated."

14:21:45 From Leighann Wood, PLA : a very small step, but great impact. signaling that the library is indeed, a safe space to LGBTQ folks.\

14:22:54 From Amber Bertram : This is such an important topic. Thank you for this webinar today. Will a link to the slides be provided?

14:23:03 From Alison Young : Eden Biskin, I am so sorry you went through that! I've worked at Circulation, it's certainly not difficult or complicated to put an account under a different name.

14:23:08 From Leighann Wood, PLA : yes, recording and slides will be provided!

14:23:49 From Brooke Heads : We couldn't have Pride this year in Los Angeles and Long Beach, CA :(

14:23:54 From Ellen Strand to All panelists : Thank you!

14:23:54 From Leighann Wood, PLA : thank you, Katie! i learned so much

14:24:29 From Amber Bertram : Thank you! I'll watch for the slides when they become available.

14:25:47 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:28:33 From Kelsey Spivey to All panelists : For frame of reference, I work in a public library: How do we work to change policy toward more inclusive best practices?

There are things that I feel we need to change (ex. Children's registration has "Gender (circle): M / F") and I would like to work on influencing policy changes. (As a side note our system does not require this as a mandatory registration field.)

14:29:06 From Gwin Grimes : I'm in Texas. This is why the rural library I manage has a large and growing Teen Health collection and resources that include ALL facets of health and includes LBGTQIA identities. The high school doesn't have a school nurse or library.

14:29:29 From PLA Webinars : +100 Gwin!

14:30:33 From Leighann Wood, PLA : so glad your teens have you, Gwin. :)

14:31:29 From Kelsey Spivey : That's fantastic, Gwin!

14:31:34 From Alyssa Pope : that's wonderful Gwin! it's a shame the high school is so underfunded, but i'm glad to hear your library is working to fill those gaps and can serve as a good resource for the local youth.

14:31:41 From Joseph Winberry : Thank you for leading the way in Texas!

14:32:36 From Gwin Grimes : Not trying to brag, just doing my job. I hope to encourage others that you can do it, no matter the community. Don't be afraid. The more conservative the service area, the more the public library needs to do this.

14:33:05 From Kelsey Spivey : Happy International Pronoun Day! I am also a library worker in TX!

14:36:12 From Rick Pelletier : I was at that forum last year. It was great. It brought up a lot of things I was not aware of. Very informative!

14:39:38 From Thea Hart : Yes! I am a queer parent and a public librarian. You can bet that if we have a bad experience at the pediatrician we are telling our entire network not to bring their kids there.

14:40:02 From Ellen Strand to All panelists : Thank you!

14:40:14 From Joseph Winberry : Thank you, Dr. Kitzie, for all your work in this important area! I always enjoy reading your research.

14:40:19 From Jennifer Cross : Thank you both, Vanessa and Katie!

14:40:31 From Vanessa Lynn Kitzie (she/her) to All panelists : Hi Joseph!!!!

14:40:35 From Angela Steele : Thank you everyone!

14:40:40 From Jessica Faill : Thank you!

14:40:49 From Kelsey Spivey : thank you for the presentation!

14:41:38 From PLA Webinars : Have a question for our panelists? Post it here in the chat window to "All panelists and attendees." We'll address all your questions later in the webinar. Thanks!

14:42:03 From Alison Young : What are common barriers that public libraries can unknowingly have in their policies and procedures?

14:42:26 From Kelsey Spivey : making gender a mandatory field for registration

14:42:45 From Alison Young : Definitely an issue!

14:43:06 From Brooke Heads : What should we do if we witness a coworker using insensitive language toward LGBTQIA+ patrons or staff?

14:43:27 From Laurel Fuller : How do you get buy-in at the administrative level for creating/maintaining resources like this at the public library?

14:43:39 From Thea Hart : But there's a certain level of privilege that someone has to have in order to go through legal channels to address this -- that leaves so many people, so many of the most vulnerable people don

14:43:48 From Cathy Oden to All panelists : When compiling a list of medical professional - do you have a list of sources and policies on how to do this?

14:43:51 From Thea Hart : 't get to see this addressed :(

14:43:51 From Kelsey Spivey : seconding Laurel's question

14:44:20 From Renee Greenlee : If a person has a non-binary "X" designation on their birth certificate, how should insurance information be filled out regarding their designation?

14:44:21 From Emelia Estep to All panelists : What should we do if we find that our coworkers are not open to training on LGBTQ issues?

14:44:33 From Kelsey Spivey : I am a nonbinary trans librarian and i have been out at work for a year or so

14:45:41 From Kelsey Spivey : I wish texas had X as a gender marker for photo IDs

14:45:43 From Jen McQueen : And allow people to change the gender marker if they need to later in life in their library accounts.

14:45:44 From Ally Muterspaw : A lot of staff at our library don't designate a gender in library card accounts. We get some push back from some leadership for statistics, but we feel it is most inclusive and safe for our patrons.

14:46:23 From Cathy Oden to All panelists : My library decided to leave off the gender marker for inclusion reasons.

14:46:35 From Eden Biskin : Thanks for sharing that, Kelsey. I'm also nonbinary, and I am finishing up my MLS in the hopes of entering the field after this semester. Just knowing that there are out-and-proud librarians in the field already is quite reassuring for me!

14:46:57 From Colleen Hickey to All panelists : WHat does non-binary mean?

14:47:17 From Gwin Grimes : ALA's core values of librarianship includes diversity.

14:47:21 From Rick Pelletier : I've been out at my library since 2004. It's never been an issue at my job and I live in South Carolina.

14:47:38 From Vanessa Lynn Kitzie (she/her) to All panelists : <https://lgbtqia.ucdavis.edu/educated/glossary>

14:47:46 From Vanessa Lynn Kitzie (she/her) to All panelists : Glossary w/ terms like NB

14:47:49 From Gwin Grimes : Eden, you'll find lots of allies, too, in librarianship!

14:48:15 From Eden Biskin : That's great to hear! Thank you!

14:48:23 From PLA Webinars : "Non binary/Nonbinary/Non-binary: A gender identity and experience that embraces a full universe of expressions and ways of being that resonate for an individual, moving beyond the male/female gender binary. It may be an active resistance to binary gender expectations and/or an intentional creation of new unbounded ideas of self within the world. For some people who identify as

non binary there may be overlap with other concepts and identities like gender expansive and gender non-conforming."

14:48:24 From Kelsey Spivey : Thanks Eden! I want others to see that being an out nonbinary person is a valid possibility model of living.

14:49:02 From Melissa Sprenne : I've only worked at my library for 3 years but I've been out from the beginning. It actually took me about a year before I felt comfortable being out about being polyam at work.

14:49:15 From Katie Keith : Love hearing from all these LGBTQ+ practitioners!!!

14:50:10 From Kelsey Spivey : polyam solidarity!

14:50:19 From Vanessa Lynn Kitzie (she/her) to All panelists : +1 Katie

14:51:46 From Vanessa Lynn Kitzie (she/her) to All panelists : Second that - SafeZone training is also wonderful to take to learn how to navigate these issues

14:51:53 From Melissa Sprenne : Yes, Kelsey!

14:52:36 From Chris Herrmann : We are attempting to begin teen specific programs and community connections for LGBTQ+ youth. Social/safe space chat group (virtual in pandemic times), and local orgs as speakers.

14:52:50 From Tanya Dhein : Yeah, it's gross when people overapologize and make it about their mistake as opposed to just correcting their behavior.

14:53:09 From Brooke Heads : I've practiced using "they" pronoun a lot more and that has helped a ton :)

14:53:10 From Katie Keith : Exactly, Tanya!

14:53:12 From Gwin Grimes : Thanks, Chris!

14:53:46 From Tanya Dhein : Practice is such a good tactic, Brook!

14:53:52 From Tanya Dhein : *Brooke

14:54:18 From Melissa Sprenne : At my branch, when we're directing coworkers to a patron to help them, we try not to use gender pronouns and instead say 'the person in the green sweater by the DVDs' and things like that

14:54:19 From Chris Herrmann : Agree Tanya.

14:54:20 From Ally Muterspaw : I think using "they" to refer to a person instead of binary pronouns goes a long way! :)

14:54:28 From Brooke Heads : Thank you! I use it for anyone who hasn't shared their pronouns and it helps.

14:56:44 From Katie Keith : <https://www.healthcare.gov/transgender-health-care/>

14:56:56 From Vanessa Lynn Kitzie (she/her) to All panelists : You're welcome to get in touch w/ me: [kitzie\[at\]mailbox.sc.edu](mailto:kitzie[at]mailbox.sc.edu)

14:57:00 From Vanessa Lynn Kitzie (she/her) to All panelists : Thanks for your time!

14:57:06 From Katie Keith : katie@out2enroll.org

14:57:13 From Vanessa Lynn Kitzie (she/her) : You're welcome to get in touch w/ me: [kitzie\[at\]mailbox.sc.edu](mailto:kitzie[at]mailbox.sc.edu) Thanks for your time!

14:57:27 From Vanessa Lynn Kitzie (she/her) to All panelists : Whoops - sorry for messaging just the Panelists the whole time!!!

14:57:33 From Eden Biskin : Thanks, Katie and Vanessa!

14:57:35 From Kelsey Spivey : These presentations have been amazing both personally and professionally. Thank y'all so much.

14:57:36 From Gwin Grimes : Thanks to everyone for your time.

14:58:07 From Laurel Fuller : Thanks very much to all the speakers and everyone in the chat!

14:58:12 From Gabriel Rogers : Thank you for this webinar. I learned so much.

14:58:21 From Brooke Heads : Thank you!

14:58:27 From Jennifer Cross : Thank you so much everyone. Both presentations were great and super informative.

14:58:28 From Amy Elakman to All panelists : Thank you very much!

14:58:33 From Cathy Oden to All panelists : Thank you for a great webinar! It was amazing.

14:58:37 From Chris Herrmann : Thank you Katie, Vanessa, and everyone attending!

14:58:45 From PLA Webinars :
<http://www.ala.org/pla/initiatives/connectingyoutocoverage>

14:59:15 From Rick Pelletier : Thank you for the presentation! A lot of great information!

14:59:56 From Regina Crandall : Thank you for the information!

15:00:08 From PLA Webinars : FREE November 5th webinar:150 Million New Technology-Oriented Jobs and the Skills Needed to Get Them<http://www.ala.org/pla/education/onlinelearning/webinars/150million>

15:00:47 From Tamiko Welch : Thank you!

15:01:00 From PLA Webinars : Just in case the post-webinar evaluation doesn't open in a browser window when you leave the webinar, here's the link:<https://www.surveymonkey.com/r/88PCHVJ>

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15:02:03 From Tina Cervantes-Graham to All panelists : thank you!

15:02:08 From Naomi DiTullio : Thank you!!!

15:02:11 From Jen Woo : Thank you for your work and thoughtful presentation.

15:02:19 From Margarita Sanchez to All panelists : -+Thank you

15:02:28 From Sara Chesney to All panelists : Thank you

15:02:28 From Katharina Himsel : Thank you! I want to share with my provider!

15:02:38 From Erin Donaldson to All panelists : thank you