

12:43:31 From Somnath Konduru to All panelists : Hello
12:44:30 From PLA Webinars : Welcome! When posting in chat we ask that you send your messages to "All panelists and attendees" rather than the default "All panelsits." That way everyone will be able to see them. Thanks!
12:50:13 From Sandra Haase to All panelists : Hi from Brown Deer Library - Brown Deer Wisconsin!
12:50:43 From PLA Webinars : Welcome! When posting in chat we ask that you send your messages to "All panelists and attendees" rather than the default "All panelsits." That way everyone will be able to see them. Thanks!
12:50:47 From Deborah Weltsch : Great background music! Thanks.
12:50:56 From Deborah Peters to All panelists : Hi :-)
12:51:11 From Katrina Watson to All panelists : Awesome. Thank you
12:51:20 From Nannette Troyan :]\
12:51:48 From Diane Premo to All panelists : Greetings from Rochester New York
12:51:53 From PLA Webinars : Welcome! When posting in chat we ask that you send your messages to "All panelists and attendees" rather than the default "All panelsits." That way everyone will be able to see them. Thanks!
12:52:38 From Abbie A. (she/her) : Is this Vivaldi we're listening to? :)
12:52:46 From PLA Webinars : Haydn
12:52:49 From Bruce DeVore to All panelists : Yes, I like the music as well.
12:53:02 From Abbie A. (she/her) : Oh, now I'm embarrassed! B.Mus. 1987...
12:53:04 From Deborah Weltsch : Vivaldi was my first guess too.
12:53:05 From Nannette Troyan : ugh. Sorry. I didn't notice that the cat walked on the keyboard.
12:53:15 From Danielle Tapper : Also really enjoy the music - very calming.
12:53:23 From Pamela Lamberger : Very calming!
12:53:33 From Cynthia Webber to All panelists : Thank you for the music.
12:53:41 From Angela Maycock : We all need some calming music in our lives! :)
12:53:44 From Abbie A. (she/her) : I love that your cat walked on the keybd. Feline work "assistants" are a bonus right now...
12:53:45 From Victoria Kowanetz to All panelists : Yes, I could listen to this all day while working.
12:53:53 From Karen Gresham : Hello from Karen Gresham, Richmond, VA!
12:53:56 From Deirdre Thomas to All panelists : LOL. Gotta love cats!
12:54:05 From PLA Webinars : Welcome! When posting in chat we ask that you send your messages to "All panelists and attendees" rather than the default "All panelsits." That way everyone will be able to see them. Thanks!
12:54:09 From Trish Byrne to All panelists : Hello! Glad to be here!
12:54:11 From Pamela Lamberger : Pets are really loving this work from home thing!

12:54:14 From Michelle Sharp : hello from Indiana!
12:54:25 From Robin Walden to All panelists : Hello from Tennessee!
12:54:28 From Nannette Troyan : they're getting so spoiled!
12:54:28 From Sarah Brooks to All panelists : Hello Sarah from Flint Public Library
12:54:30 From William Dickinson to All panelists : Hello from (upstate) New York!
12:54:32 From CHRISTEL ELLIS to All panelists : Hello everyone...from New York City
12:54:34 From PLA Webinars : Welcome! When posting in chat we ask that you send your messages to "All panelists and attendees" rather than the default "All panelsits." That way everyone will be able to see them. Thanks!
12:54:34 From Sacha Timmons : Hello from Idaho
12:54:34 From Pamela Lamberger : Fishers IN here!
12:54:35 From Cassie Leclair-Marzolf : @Pamela Mine are not. My cats can't wait for me to leave their house again!
12:54:35 From Abbie A. (she/her) : Indiana! I'm an IU grad, lived in B'ton for 20 yrs.
12:54:44 From Victoria Kowanetz : My feline coworkers are taking a break at the moment
12:54:48 From Julie Dahlhauser : Hello from West Tennessee...love the Haydn!
12:54:49 From William Dickinson to All panelists : Hi Abbie! I'm an IU grad too, Class of 2013!
12:54:54 From Diane Annunziato : Hello from Massachusetts!
12:54:56 From Susan Rollings to All panelists : Hello from the Adirondacks in NY
12:54:56 From Nicole Wandolowski : my cat is going to be spoiled for the rest of her life, now that I know what her day is like.
12:54:59 From Christina Hinds : Hello from Moose Jaw, Sk, Canada.
12:55:01 From Abbie A. (she/her) : Now in King County, WA (north of Seattle).
12:55:01 From Deborah Kelley : Greetings from Austin, TX
12:55:01 From rachel union to All panelists : Hello from Austin, Texas
12:55:03 From Cynthia Webber : Hello from Baltimore County, MD
12:55:05 From Allie Fry to All panelists : Hello from St. Louis, MO!
12:55:07 From Eva Quintana to All panelists : Hello from Vancouver, British Columbia!
12:55:09 From Jamie Daisey : Hello from Los Angeles
12:55:11 From Lesley Kimball : Cheers from NH!
12:55:11 From Sandra Harrell to All panelists : Hello from Kentucky!
12:55:13 From Angely Jibaja : hello from New york
12:55:13 From Yesenia Velasquez : Yesenia, NYPL, NYC
12:55:13 From PLA Webinars : Welcome! When posting in chat we ask that you send your messages to "All panelists and attendees" rather than the default "All panelsits." That way everyone will be able to see them. Thanks!
12:55:15 From Joanna Gee to All panelists : Hello from Duarte, CA

12:55:17 From Deirdre Thomas : Good afternoon. Cat lover here from Bridgeport, CT (currently cat-less)

12:55:17 From Matt Kirschner : Hello from PA! Youth Services head in NJ...

12:55:19 From Star Khan to All panelists : Hola from Lincoln City, OR

12:55:19 From Diane Janoff to All panelists : Hello from NYC

12:55:21 From Diana Dillinger : Hello from Florida!

12:55:22 From Robin Simmers-Butrey : Hello from Bristol, PA.

12:55:25 From Donna Speakman to All panelists : Hello all. I work at Kirkwood Library - part of the New Castle County and Delaware Library System. Currently working from my home in Nottingham PA. I just got a message that tells me my internet connection is unstable.

12:55:27 From Allie Fry : Hello from St. Louis, MO!

12:55:28 From Axel Fust : hello from kansas

12:55:31 From Victoria Kowanetz : Greetings from Queens, NY!
Poppenhusen @ QPL

12:55:34 From Lee Wells : NYC represent :)

12:55:35 From Julia Cuddahy to All panelists : Hello from New Jersey!

12:55:36 From Alyssa Tabor : Hello from Nixa, MO!

12:55:36 From Emily Dowie to All panelists : Hi Everyone, greetings from Rockland County, NY

12:55:39 From Tarena Caffee to All panelists : Hello Everyone I'm Tarena from Virginia Beach, VA

12:55:39 From Deborah Weltsch : @ Dierdre- me too. :-(

12:55:40 From Carey McKinnon : Hello from Solvang CA

12:55:43 From Leah Zilbergeld to All panelists : Hello from New York City

12:55:44 From PLA Webinars : The webinar will begin in about 5 minutes.

12:55:44 From Jonatha Basye : Hello from Glenwood, IA!

12:55:44 From Russell Johnson to All panelists : Hello from Minneapolis

12:55:45 From Devon Griffin to All panelists : Hello from Florida

12:55:46 From Teresa Silva : NYC here hi everyone

12:55:47 From Stephanie S to All panelists : Hello from Delaware!

12:55:48 From Kari Hennenfent : Hello again, from Moose Jaw, Sk. Canada.

12:55:49 From Kimberly Brown to All panelists : Hello from Ocean City, MD

12:55:51 From PLA Webinars : Welcome! When posting in chat we ask that you send your messages to "All panelists and attendees" rather than the default "All panelsits." That way everyone will be able to see them. Thanks!

12:55:51 From Pamela Lamberger : I'm a born and raised Pittsburgh gal, now in IN.

12:55:55 From Star Khan : Hola from Lincoln City, OR

12:55:56 From Younshin Kim to All panelists : Hi from Queens/NYC!

12:55:56 From Donna Speakman : Hello all. I work at Kirkwood Library - part of the New Castle County and Delaware Library System. Currently working from my home in Nottingham PA. I just got a message that tells me my internet connection is unstable.

12:56:01 From Julie Brophy : Hello from Maryland! Hope everyone is doing OK.

12:56:01 From CHRISTEL ELLIS : Not sure if everyone could see my prior post, so here it is again. Greetings from New York City!

12:56:02 From Stephanie S : Hello from Delaware!

12:56:03 From Laura Evans : Hello from Pittsburgh, PA!

12:56:03 From Jens Larsen to All panelists : Hello from APL Austin, TX!

12:56:05 From Sarah Jacobs : Hello from Owensboro, Kentucky!

12:56:06 From Christine Bassett : Hi from sunny Sunnyvale, CA

12:56:08 From Emily Cannaverde : Hello from Blue Ridge, Georgia!

12:56:08 From Mary Westbrook to All panelists : Hello from Philadelphia, PA,,

12:56:10 From June Zhou : Hi from San Diego, CA

12:56:10 From Lisa Salyers : Ohio here!

12:56:13 From Becky Farwick to All panelists : Hello from Newport RI

12:56:13 From Cylinda Richardson-Martin to All panelists : Hello from Oklahoma

12:56:15 From David Kerr : Hello from Surrey, British Columbia

12:56:15 From Tiffany Harkleroad to All panelists : hello from Butler PA hope you all are well

12:56:16 From Danielle Wallace : Hello from Baltimore, MD.

12:56:18 From Virginia Wright : Hello! I'm joining from New Philadelphia, OH

12:56:18 From Kate Fais : New York!

12:56:19 From Anne Crawford to All panelists : I work for the Ponte Vedra Beach Branch Library just south of Jacksonville Beach in Florida.

12:56:21 From Andrea Tillinghast to All panelists : Hello from Shortsville, NY

12:56:21 From Karen LaRocca-Fels : Hello from Ossining, NY

12:56:23 From Mariel Matthews to All panelists : Hello from Long Island. I am a children's Librarian with NYPL.

12:56:24 From Rhonda Stancil : Hi from Rhonda in GA. Chilling with my cat as we wait.

12:56:25 From Danielle Sanchez : Hello Danielle from Naples, Florida

12:56:27 From Angela Perez to All panelists : Hello from Queens!

12:56:28 From Julia Cagle to All panelists : Texas here!

12:56:29 From Nicole Swanson : Arizona represent!

12:56:29 From Alex Anaya : Hello from Burnaby, BC!

12:56:30 From Lauren Uruchima to All panelists : Hello Lauren here from NYPL in the Bronx!

12:56:30 From Tiffany Harkleroad : hello from Butler PA

12:56:32 From bryan west to All panelists : Hi, Austin

12:56:32 From Francisco Miranda : Hello from Peekskill, NY

12:56:33 From Marie Trapasso : Hello from Cortlandt Manor, NY

12:56:34 From Melissa Brechon : From Melissa B to All panelist and attendees, Greetings from Saint Paul, MN

12:56:35 From Dina Brasseur to All panelists : Hello from Dina in Acushnet, MA

12:56:40 From Deirdre Thomas : Deborah - last 2 both lived 18 years!

12:56:40 From John Pecoraro to All panelists : Hello from Manhattan, KS.

12:56:45 From Somnath Konduru : Hello from greater NYC area
12:56:46 From Kathleen Webb : Greetings from north central Ohio!
12:56:47 From Deborah Weltsch : Deb from the People's Republic of
Rosendale (NY)
12:56:51 From Susan McCormack : Hi from Ossining Public Library in
Westchester, NY
12:56:52 From Tracy Meadows to All panelists : Tracy from
Mansfield, OH
12:56:56 From Anna Binder-Camacho : Hello from Tampa, FL. How's
everyone doing today?
12:56:58 From Nannette Troyan : Hi from the Ohio County Public
Library (via my living room) Wheeling, WV
12:56:58 From Mary Westbrook : Hello from Philadelphia, PA!
12:56:59 From Amelia Rodriguez to All panelists : Hi from NJ!
12:57:01 From Andrea Levandowski : Hello from Trenton, NJ!
12:57:03 From Louisa Whitfield-Smith to All panelists : Greetings
from Jackson, MS!
12:57:05 From Ashley Kapellen to All panelists : Hell from
Sheboygan, WI
12:57:06 From Courtney Brown to All panelists : Hello from sunny
Indiana
12:57:09 From Kathy Stephens to All panelists : Hello from St.
Clairsville, OH!
12:57:09 From Mason Humphrey to All panelists : Hello from
Houston, TX!
12:57:10 From Kathryn Tipton : Hi from Eagle, ID! :) Nice to be
here.
12:57:11 From Kacper Jarecki : greetings from NY, let's go Knicks!
12:57:15 From Christine Moore to All panelists : Christine from
Huntington Beach Public Library
12:57:15 From Yelena German : Hello from Sunnyvale, CA
12:57:20 From Somnath Konduru : Hi Finkelstein Memorial Library,
Spring Valley, NY
12:57:22 From Cassie Leclair-Marzolf : Salutations from Salt Lake
City, UT
12:57:24 From Patricia Mungan to All panelists : Hello from
Haverford Township Free Library, just outside Philadelphia
12:57:25 From Ricky Ong : Hello from NY!
12:57:25 From Victoria Kowanetz : Hi Kacper!
12:57:30 From Michelle Morehouse : Hello from Raleigh, NC.
12:57:31 From Emma Hergenrather to All panelists : Hi from
Meridian ID!!
12:57:37 From Kacper Jarecki : hi!!!!!!!
12:57:39 From Maria Saillant to All panelists : Hello from chilly
RI
12:57:40 From PLA Webinars : Welcome! When posting in chat we ask
that you send your messages to "All panelists and attendees" rather than
the default "All panelsits." That way everyone will be able to see them.
Thanks!
12:57:42 From Amber Bell to All panelists : Hello from Eagle Idaho
12:57:42 From Trudy Jorgensen-Price : hi cassie!
12:57:46 From Sandra Hopkins : Hello from Virginia Beach PL
12:57:46 From Carlford Wadley : Hello from Westchester NY
12:57:46 From Sharon Rothman : Hello From Westchester NY

12:57:48 From Cassie Leclair-Marzolf : TUDY!
12:57:49 From Louisa Whitfield-Smith : Greetings from Jackson, MS!
12:57:51 From Loraine Mcgahee to All panelists : Ready in Shawnee, KS!!
12:57:59 From Brittany Muirhead : Greetings from Norman, OK!
12:58:00 From Caroline Simpson : Hello from Raleigh, NC!!
12:58:01 From Bob Albrecht to All panelists : Hi from Union County Public Library North Carolina!
12:58:04 From Lisa Bankert : Hello from Syracuse, NY - where incredibly, it's sunny and warm!
12:58:06 From Lauren Uruchima : Hello from the Bronx, NY, NYPL!
12:58:07 From Jennifer Moore : Is this going to be recorded and sent to all attendees? I may have to jump off halfway through
12:58:07 From morgan mcmillian to All panelists : hello from Austin, TX!
12:58:08 From Patricia Webster to All panelists : Hello from beautiful, sunny Santa Cruz, CA!!
12:58:08 From Tiffany Harkleroad : @Nanette I grew up right across the river in Bridgeport OH!
12:58:10 From Cassie Leclair-Marzolf : I can't spell, I meant to yell "Trudy" ... I should go back to bed
12:58:15 From Jens Larsen : Hi from APL in ATX
12:58:16 From Teresa Horton : Hi from sunny East Tennessee.
12:58:18 From Haley Shaw to All panelists : Hello from Cincinnati
12:58:19 From Lori Hinderliter to All panelists : Hello from Butler, PA!
12:58:20 From Karen Vermut : Hello from Queens Public Library
12:58:24 From Ignayra Lopez : hey Lauren!!
12:58:26 From Michael Banick to All panelists : greetings from my cocoon
12:58:27 From Louisa Whitfield-Smith : Hello, Queens!
12:58:28 From Ann Baillie : Hello from Alsip, IL
12:58:29 From Jeanne Fondrie : Stay in and wash your hands :-) - from NW corner WA state (Bellingham)
12:58:31 From Kacper Jarecki : hi Karen!
12:58:34 From Linda Lewis : Linda from the Western Slope of CO
12:58:36 From Anne Crawford : I work for the Ponte Vedra Beach Branch Library just south of Jacksonville Beach in Florida.
12:58:37 From Tatiana Tilly to All panelists : Hello from Red Deer, Alberta
12:58:37 From Cynthia Rider to All panelists : Hello from Burlingame, CA
12:58:38 From Fabienne McCulloch to All panelists : Hi from Virginia
12:58:39 From Lauren Uruchima : Hey Ignayra!!! =)
12:58:40 From Patricia Mungan : Hello all from Patricia Mungan from the Haverford Township Free Library just outside Philadelphia, it is sunny here
12:58:42 From Victoria Kowanetz : Hi Karen!
12:58:43 From Judith Macaluso to All panelists : Hello from Ocean County Library, NJ
12:58:49 From Kenneth French to All panelists : Hello from Montclair NJ

12:58:53 From Nannette Troyan : @Tiffany - I'm technically in Martins Ferry!

12:58:54 From Andrea Lam : Repping Burnaby, BC as a WFH-er. ^_^

12:58:55 From Gloria Nguyen to All panelists : Hello from Buena Park library, Buena Park, CA!

12:59:01 From Terri Foster : Hello from Meyersdale, PA

12:59:03 From Justine Randle to All panelists : Hello from Texas! :)

12:59:05 From Sandra Haase to All panelists : Sandy Haase - Hi everyone from Brown Deer Wisconsin!

12:59:05 From Kim Henderson : Hello from Columbia, TN

12:59:06 From Siu Moy to All panelists : Siu from NY Queens Public Library Flushing Adult Learning Center

12:59:06 From Denise McMahon : Hello from Naples, FL - Collier County Public Library

12:59:06 From Catherine Coyne to All panelists : Whitney from Mansfield Public Library in Mansfield, MA!

12:59:06 From Louisa Whitfield-Smith : Hello, Haverford!

12:59:06 From Sacha Timmons : Hi everyone

12:59:10 From John Pecoraro : Greetings from the Little Apple, Manhattan, KS.

12:59:12 From Amanda Carr : HI from Chicagoland!

12:59:15 From Phyllis Fassler : Hello from New York

12:59:19 From wynne prindle to All panelists : Hi from Northern Nevada

12:59:19 From Emily Wierzbowski : Hello, everyone

12:59:20 From Amy Lilien-Harper to All panelists : Hello from Stamford, CT. I work in Wilton, CT. Sunny here too, though windy.

12:59:25 From Alan Bernstein to All panelists : Hello from the Maywood, NJ Library

12:59:26 From Michelle Frasier : good afternoon all

12:59:28 From LJ Martin to All panelists : Afternoon from Chautauqua NY

12:59:30 From Catherine Martin : Sterling MA

12:59:31 From Martha Matthews to All panelists : Hello from Ohio!

12:59:32 From Cindy Childress : Hello from Chicagoland

12:59:33 From Carmela Fiore to All panelists : hello from Rockland County, NY

12:59:34 From Michele Huie to All panelists : Hi from Silicon Valley

12:59:34 From Cynthia Rider to All panelists : is there just music playing right now?

12:59:35 From Kate Noonan to All panelists : Hello from Manchester, CT. Kate Noonan here, reference librarian at the South Windsor Library in central CT

12:59:35 From Patty Langley : Hi from DE

12:59:36 From Patti Meyer to All panelists : Hello from Webster, WI

12:59:38 From Kathy Stephens : Hello from St. Clairsville, OH!

12:59:39 From Antonio Forte to All panelists : NY here!

12:59:39 From Becky Farwick : Are attendees automatically muted?

12:59:39 From Julia Anne Lanter to All panelists : Hello from Exeter, NH

12:59:42 From Nancy Schleh : Hi all from Manassas VA ~

12:59:47 From CHRISTEL ELLIS : I see some fellow NYPL staff here as well...greetings to them...

12:59:48 From Julie Patricia : Boise, Idaho

12:59:52 From Tiffany Harkleroad : @Nanette nice! my family still lives down there, my sister teaches at Bridgeport

12:59:53 From Pamela Johnson : Howdy from Brentwood, TN!

12:59:55 From Annemarie Dompe : Hayward Public, hello from San Francisco

12:59:57 From Serena Enger : Greetings from San Francisco.

12:59:57 From Deirdre Thomas : Yes, Becky

13:00:00 From Sherice White to All panelists : hello from NYPL and NY

13:00:01 From KATHLEEN ROBERTSON : Hello from Kathleen, Arapahoe Libraries in Colorado

13:00:02 From Sherrie Mortensen : Salt Lake City UT

13:00:03 From Meredith Bonds-Harmon to All panelists : Hello from RI

13:00:04 From Dana Serfozo to All panelists : Hi from Stockton, CA

13:00:07 From Mari Martin to All panelists : Gloucester MA! :)

13:00:10 From Cyndi Zarriello to All panelists : Hi from Grafton, MA

13:00:11 From Suzanne Mills to All panelists : Hello from Oregon City, OR, Part of Libraries in Clackamas County

13:00:12 From Leticia Leal to All panelists : Hello from Austin!

13:00:20 From Dana Serfozo : Hi from Stockton, CA

13:00:21 From Laura Beth Fox-Ezell : Hello from Warren County Public Library in Bowling Green, KY!

13:00:22 From Betsy Kier : Pasco County, FL

13:00:38 From Susan Dickson : Ahoy there from St. Petersburg FL!

13:00:42 From Nancy Schultz : Hello everyone.

13:00:44 From Wenny Wallace to All panelists : Hayward California

13:00:46 From Katharina Himsel : Hello from Milwaukee, WI!!

13:00:54 From Suzie Muniak to All panelists : Hi there! Happy to be here from Medina County in Ohio!

13:00:56 From Patricia Kline-Millard to All panelists : Hello from Bedford NH!

13:01:00 From Carrie Kurata : Hello From Cerritos Library, Cerritos CA

13:01:02 From sarah sewell : hello from central Arkansas

13:01:03 From Ann Thompson : Hello from Essex, CT!

13:01:08 From PLA Webinars : Welcome! When posting in chat we ask that you send your messages to "All panelists and attendees" rather than the default "All panelsits." That way everyone will be able to see them. Thanks!

13:01:14 From Aaron Novinger to All panelists : Hello from Oregon City!

13:01:15 From Christine Gish to All panelists : Hi, from the Ohio River in Owensboro, KY

13:01:16 From Karen Christiansen : Hi All from Paso Robles California!

13:01:20 From Teresa MATTHEWS to All panelists : hello from Oklahoma

13:01:32 From Jarrod McCarty to All panelists : Hello from the Daviess County Public Library in Owensboro, KY!

13:01:33 From Maribeth Fisher : Hello from Scotch Plains, NJ
13:01:37 From Jon Michaud to All panelists : Greetings from Millburn, NJ!
13:01:43 From Olga Bell : Hi From West Nyack Library, NY (5 min. from the Tappenzee or M.Cuomo Bridge.
13:01:45 From PLA Webinars : Welcome! When posting in chat we ask that you send your messages to "All panelists and attendees" rather than the default "All panelsits." That way everyone will be able to see them. Thanks!
13:01:46 From Diana Roettger to All panelists : Hello All St. Charles MO
13:01:48 From Catherine Lombardo to All panelists : Hello from Paso Robles, California!
13:02:01 From Hazel Frigillana to All panelists : Hi from San Diego Public Library
13:02:08 From Mary Ann Griffffin to All panelists : Hello from Clarksdale, MS.
13:02:09 From Megan Lee to All panelists : Hello from Middle TN
13:02:30 From Glory Okeagu : Hello all
13:02:34 From PLA Webinars : Remember, send your chat messages to "All panelists and attendees" instead of the default "All panelists"
13:02:45 From Lisa Stout : Hello from Corvallis, OR!
13:02:46 From Peter Howard : Hello, from Louisville, Kentucky.
13:02:48 From Lisa Shirley : Hi, from Tarrytown, NY.
13:02:50 From Meral Agish : Hello from Queens Public Library
13:02:56 From Rosemary LaBarge : Hello from Sunny Florida
13:02:58 From Sherice White : hello to all from NYPL
13:02:58 From Joan Skowronski : Greetings from Tampa, FL.
13:03:01 From annmarie braithwaite : Hello from Bronx, N
13:03:03 From Bonnie Brzozowski : Hi Lisa! Hello from Corvallis, OR!
13:03:04 From Louisa Whitfield-Smith : Hello Corvallis!
13:03:05 From Renee Scott : Hello from NYPL
13:03:08 From Cindy Childress : Hello from Chicagoland
13:03:10 From BRANDON JASON to All panelists : Hello from Christian County Library in the Missouri Ozarks!
13:03:12 From Abigail Duffany : Hello from NJ!
13:03:14 From Diarra Williams to All panelists : HELLO from Flora, MS
13:03:15 From Beryl Donovan to All panelists : Hello from NH!
13:03:17 From Jenny Santomauro : Hello from Gloucester, MA!
13:03:18 From Kim Nordon-Parks to All panelists : Hello from Tampa, FL
13:03:19 From WENDY ISRAEL to All panelists : Hey from Seattle!
13:03:21 From Sara Peté : hello from the Washington State Library - working from home in Olympia, WA
13:03:21 From Julie Sisson to All panelists : Hello from Everett, WA
13:03:22 From annmarie braithwaite : AnnMarie from NYPL
13:03:23 From Rachel Sweany : Hi from NYPL!
13:03:28 From Genny Carter : Hello from Tennessee :)
13:03:29 From tabatha yoder : HI, From Crivitz WI
13:03:29 From Dhariyah Luqman to All panelists : Hello from New York Public Library

13:03:31 From BRANDON JASON : Hello from Christian County Library in the Missouri Ozarks!

13:03:31 From Amanda Trower : Hello from Kenai, Alaska!

13:03:34 From Ignayra Lopez : Hi Sherice and AnnMarie, Lots of my NYPL peeps here today!

13:03:37 From Rio Aucena : Hello from New Rochelle, NY!

13:03:38 From Crystal Logan-Syrewicze : Hello from Grand Rapids MI

13:03:42 From Alicia Luoma to All panelists : Hello from Seattle

13:03:43 From maya novak-cogdell : Hi from Charleston, SC

13:03:44 From Louisa Whitfield-Smith : hello Kenai!

13:03:46 From Veronica Milliner : Greetings from Pittsburgh, PA

13:03:47 From Cindy Alexander : Hello from Virginia Beach, VA

13:03:50 From K'Lani Green : Hello from Charleston, SC.

13:03:51 From Janet Makoujy to All panelists : Hello from New City, New York

13:03:51 From Julianna Robbins : Good morning from Long Beach CA & California Center for the Book!

13:03:53 From Abbie A. (she/her) : Corvallis! I used to work in North Bend (Coos County).

13:03:53 From Marina Ponce : Hello! from Hamilton, Ontario

13:03:54 From Deborah Megehe to All panelists : Hello from Austin Public Library, Austin TX

13:03:56 From Darla Komora : Hi from Mansfield/Richland County Public Library

13:03:58 From Saleena Davidson : Hi to everyone from Monmouth Junction, NJ

13:03:59 From Gabriel Rogers to All panelists : Hello, from Wisconsin.

13:04:02 From Betsy King : Hi from St. Louis, MO (SLPL)

13:04:11 From Andrea San Andres : Hello from Burlingame, CA

13:04:14 From Anne Crawford : Thank you for hosting these COVID-19 webinars!

13:04:20 From Dulce M Juarbe to All panelists : Hi from Dulce M. Juarbe, EPL Eastchester, NY

13:04:44 From Melissa Renner : Hello from Mishawaka, Indiana

13:04:48 From Francisco Miranda : Thank you again for hosting these great webinars!

13:04:53 From Maria Lagasca to All panelists : Hello from MS

13:04:58 From Colleen Law-Tefft : Hello from Sherburne NY

13:05:11 From Erin Smith to All panelists : Hi from Ohio!

13:05:15 From Judy Schewe to All panelists : Naples, NY

13:05:34 From Carol Lopez to All panelists : Hello from Newburgh, NY

13:05:40 From Jennifer Johnson-Spence : Hello from Gainesville Texas

13:05:46 From PLA Webinars : Remember, send your chat messages to "All panelists and attendees" instead of the default "All panelists." Thanks!

13:05:50 From Winnie Ng to All panelists : Hello from Menlo Park/Los Altos!

13:06:15 From Ruth Trask to All panelists : Hello from Weld County in Colorado

13:06:17 From Linda Rizzo : Hi from Buffalo, NY

13:06:17 From Darla Komora : Hello from Mandfield, Ohio.

13:06:29 From dj to All panelists : hi from Northport, NY

13:06:40 From SAMSUNG-SM-G930V to All panelists : Hi from Denville, NJ

13:06:44 From Susan Lipsy : From Susan Lipsy Delaware

13:06:50 From Pam Hickson-Stevenson to All panelists : Will this webinar be available as an archived option?

13:07:07 From Hueijung Chen : Hello from Newnan, GA

13:07:07 From Donna Speakman : Hi Susan

13:07:09 From Lisa Shirley : Occasionally people in the building, but mostly we are all working from home.

13:07:16 From BRANDON JASON : Same here, Lisa.

13:07:19 From Amelia Rodriguez : Hello from NJ!

13:07:21 From Jessica Ishmael to All panelists : Hello from Southwest Michigan, Berrien County!

13:07:34 From Francisco Miranda : The Field Library in Peekskill, NY is currently closed to the public. All staff is working from home.

13:07:39 From Kelly Zumwalt to All panelists : Hello from Falmouth, KY

13:07:43 From Mari Ayala : hello from Delaware County, PA

13:07:59 From Martha Kapelewski to All panelists : Hello. We are closed and working remotely, and now have a live chat option, which we didn't have before.

13:08:09 From Kristen Chelmow : Hello from Delaware

13:08:12 From PLA Webinars : Remember, send your chat messages to "All panelists and attendees" instead of the default "All panelists." Thanks!

13:08:24 From Darla Komora : IT and Maintenance are remodeling. The rest of the staff are working remotely.

13:08:32 From Louisa Whitfield-Smith : Work for Mississippi Library Commission. All staff were sent home with full pay on administrative leave almost three weeks ago. Essential staff working limited hours remotely and receiving comp time for that time

13:08:41 From Pam Hickson-Stevenson : Will this webinar be available as an archived webinar for attendees?

13:08:44 From Susannah Violino : Hi from Norwalk, CT. The library is closed and staff are working from home.

13:08:52 From Saleena Davidson : We are working remotely, the library is closed

13:08:56 From Beth Borene : Hello from Delaware! Working from home still here too!

13:08:58 From Angela Maycock : All attendees will receive access to the recording of this webinar.

13:08:59 From Sherice White : NYPL has remote staff with essential workers

13:09:02 From Luis Torres : Greetings from NYC

13:09:07 From Kirsten Pearson : Be flexible

13:09:09 From Becky Farwick : We are in a do what you can from home, but no one is required to work scenario. I'm averaging 2-3 hours daily as a part-time employee.

13:09:10 From Pam Hickson-Stevenson : thank you!

13:09:10 From William Dickinson to All panelists : Maintaining a regular routine

13:09:10 From Brigid Day to All panelists : take breaks!!

13:09:11 From Julia Cuddahy : Having a routine

13:09:11 From morgan mcmillian to All panelists : twice weekly zoom staff meetings

13:09:11 From Danielle Connolly : Communication!

13:09:12 From Linda Lewis : take many frequent breaks

13:09:12 From Lara Keenan : Turn off email notifications

13:09:12 From Katherine Hughes : Focused to-do list!

13:09:13 From Cherie Morgan to All panelists : Keeping a regular schedule

13:09:13 From Kate Sigler : Have a schedule.

13:09:13 From Crystal Logan-Syrewicze : getting dressed from head to toe every day

13:09:13 From Jennifer Moore : I set up a home office (didn't have one before)

13:09:13 From tabatha yoder : Keep a schedule and making it flexible

13:09:14 From Robin Walden : Sending the kids outside!

13:09:14 From Julianna Robbins : I love the time manager called Tide!

13:09:14 From Jennifer Johnson-Spence : Having a schedule

13:09:14 From Charlotte Lange to All panelists : going outside

13:09:14 From Laura Jones : keep a schedule and get up at the same time as if you are leaving for the office

13:09:15 From Mary Westbrook : Make a schedule and stick to it!

13:09:15 From Emma Hergenrather : Keeping a schedule!

13:09:15 From Marina Ponce : making a day plan

13:09:15 From Sara Peté : lap warming dog access

13:09:15 From Selwa Shamy : Having a regular schedule with breaks.

13:09:15 From Tiffany Harkleroad : finding a designated work space

13:09:16 From Dina Brasseur to All panelists : Google docs

13:09:16 From Kristy Kemper Hodge : break up the day with computer work and something analog

13:09:16 From Beth Borene : Have a morning routine

13:09:16 From Andrea Kazilionis to All panelists : To-Do Lists are a MUST for me while working remotely.

13:09:16 From Michelle Jeske to All panelists : Definitely using tools like this where we can see each other - we need human connection!

13:09:16 From Rebecca Bootsma : Routine, routine, routine.

13:09:16 From Allison Nellis to All panelists : Setting a set schedule

13:09:17 From Brittany Muirhead : Maintaining a routine!

13:09:17 From Ann Baillie : Set a timer for how long you want to work in one go

13:09:17 From Christopher Brackett : Routine

13:09:17 From Diane Premo to All panelists : Try to set regular hours

13:09:18 From Cecilia Burns :
Keeping in contact with your library team

13:09:18 From Anna Binder-Camacho : Music. Music has been keeping me sane

13:09:18 From Colleen Smith to All panelists : Set work and home life boundaries for your sanity

13:09:18 From Sherice White : Be balanced you can't do it all

13:09:18 From Jennifer Powell : Be patient with yourself.

13:09:18 From Meral Agish : Stay connected with your community, not just your colleagues

13:09:19 From Amelia Rodriguez : Keeping to a schedule, setting up a mini work space
13:09:19 From Sacha Timmons : take breaks often
13:09:19 From Danielle Wallace : Keep yourself organized with the hours you are working
13:09:19 From Margaret Kingsport : Put on real pants, it makes it easier to pretend i'm at work.
13:09:20 From Elizabeth Maynard : Create a schedule and stick to it
13:09:20 From Heather Castle : Keeping a schedule. I still wake up at same time each weekday morning with my alarm.
13:09:21 From Meredith Bonds-Harmon : checking in with co-workers
13:09:21 From WENDY ISRAEL to All panelists : I'm using Trello to organize my daily tasks
13:09:22 From Mariel Matthews : A routine.
13:09:22 From Karen Bennett : make a schedule
13:09:22 From Danielle Tapper : Take a break every so often to walk around
13:09:23 From Julie Patricia : Keeping myself on a schedule! Waking early, getting showered, dressed, logging in by a certain time.
13:09:23 From Caroline Simpson : creating a routine
13:09:23 From Michele Huie : scheduling breaks
13:09:23 From Kelly Zumwalt : Getting up at my regular time
13:09:23 From Georgette Monard to All panelists : keep a schedule
13:09:23 From Cynthia Rider : Keeping a schedule
13:09:23 From Kenneth French to All panelists : Having a regular schedule and hours
13:09:23 From Melissa Renner : Download a timer like Toggl
13:09:24 From Tiffany Hanson : try to walk around every hour
13:09:24 From Michael Grutchfield : Keep moving! Dance if and when possible.
13:09:24 From Pamela Lamberger : Work a set sechedule!
13:09:24 From Cindy Alexander : Organization
13:09:25 From Haley Shaw : Working at my desk instead of on my couch or bed
13:09:25 From Nicole Rogers to All panelists : Taking breaks to walk/relax/stretch
13:09:25 From Regina Rinato to All panelists : Have a schedule
13:09:25 From dj to All panelists : Setting up a designated work area that's quiet and a little bit away from the rest of my family as much as I can get
13:09:26 From Louisa Whitfield-Smith : regular hours, limit when I check email to those times. emergencies go to my cell phone
13:09:26 From Jennifer Luebbert to All panelists : Headphones
13:09:26 From Carmela Fiore : Flexibility and zoom meetings with staff
13:09:26 From Susannah Violino : Tip: Keep a consistent schedule.
13:09:26 From Lori Kreis : Have a schedule to connect with staff
13:09:27 From Michelle Frasier : i created a peer support group online to keep me sane
13:09:27 From Aaron Novinger to All panelists : dual monitors no matter how old they are
13:09:27 From Laura Kettering : Set a schedule and try your best to stick to it.

13:09:27 From Mary Johnson to All panelists : Leave how to use Zoom

13:09:27 From Jessica Ishmael to All panelists : Have a short checklist for starting my day and ending my day

13:09:27 From Erica Seagraves : Be sure to get outside and disconnect at night.

13:09:28 From Betsy Gravenor-Stacey : Take more breaks than you think you need

13:09:28 From Eva Quintana to All panelists : Attending webinars!

13:09:28 From Cindy Childress : Organizing time

13:09:28 From Thomas Parks to All panelists : Set routine.

13:09:29 From Nannette Troyan : Getting dressed in real clothes - not pj's all day

13:09:29 From Virginia Wright : Work set hours and shut down when done...could be so easy to work 24/7.

13:09:29 From Hella Rumschlag to All panelists : Regular exercise: walking, yoga, cardio! Essential!!!

13:09:29 From Meg Sgombick : have a schedule

13:09:30 From Alyssa Tabor : Mixing up what I am doing-not working on the same thing too long. And natural five minute breaks to exercise, clean, etc.

13:09:30 From Siu Moy to All panelists : keep a regular schedule

13:09:30 From LJ Martin : Set and keep a schedule while being flexible everyday

13:09:31 From Kate Fais : Putting on makeup! Also put a sign on my bedroom door that says "On Air" so my parents don't barge in when I'm on videocalls

13:09:31 From Lorianna Giarrizzo Boepple : Take your breaks

13:09:31 From Nancy Schleh : A daily schedule of items to accomplish

13:09:31 From Catherine Cheney : Get dressed every day!

13:09:31 From Mary Brosenne : working later in the day

13:09:31 From Mary Ann Griffffin : Stay on a regular schedule

13:09:32 From Julie Dahlhauser : set office hours and stick to them

13:09:32 From Susan Paredes to All panelists : hi from Queens Library Kew Gardens Hills Susan Paredes

13:09:33 From Loraine MCGahee to All panelists : routine and mental breaks!

13:09:33 From Sherice White : scheduling is key I agree

13:09:33 From Cynthia Webber : Maintaining a schedule

13:09:33 From Patricia Mungan : Our library is closed and all staff is working from home

13:09:34 From Laura Keyes-Kaplafka to All panelists : Be as flexible as you can when contacting employees - if they don't have time to chat now (because the kids are running around), just be cool and call them back in an hour.

13:09:34 From Bonnie Brzozowski : Keep a schedule, stick to usual habits as much as possible

13:09:35 From Axel Fust : have a specific space for work and have a plan for the day

13:09:35 From Carolyn Benjamin : Set up an extra screen - invaluable for working in the dining room! :)

13:09:36 From Erica Ware to All panelists : Keeping a consistent schedule.

13:09:36 From Julia Anne Lanter : Start any online meetings with a clear set of rules (mute mics, when to ask questions etc)

13:09:36 From Diana Lennon : Routine hours, specific "office" space at home

13:09:37 From Sarah Banister : stick to a schedule

13:09:37 From Sarah Brooks to All panelists : keep a schedule and stay flexible

13:09:38 From Dana Serfozo : I don't have tips, I'm here for a reason, haha.

13:09:38 From Diarra Williams : make time to to do something everyday

13:09:38 From Lauren Uruchima : I have been using an excel sheet that I organizes all the remote work I do.

13:09:38 From Elizabeth Westenburg : Keep coffee and snacks near so I don't head to the kitchen and get distracted

13:09:39 From Megan Stover : Be kind to yourself! =)

13:09:40 From Winnie Ng to All panelists : We check in with our team at least 3 times a week . Helps with support in life

13:09:40 From Tatiana Tilly to All panelists : Sticking to a strict schedule of work at home and having a dedicated work space at home.

13:09:40 From Deborah Weltsch : Plan some learning experiences and communication with colleagues every day

13:09:40 From Patty Langley : keeping to a schedule; getting dressed for work each day

13:09:41 From Colleen Law-Tefft : Zoom is a great platform for meetings!

13:09:41 From Patricia Meddins : I get ready in the morning as though I am still going to work.

13:09:42 From Allie Fry : Set timers for breaks/working for maximum success

13:09:42 From Erin Smith to All panelists : Be flexible and forgiving of yourself

13:09:42 From Rhonda Belanger : Doing a lot of Webinar's and online classes

13:09:42 From Matthew E Lauen : Have a comfortable desk chair to work at.

13:09:43 From Sandhya Shenoy : Planning what to do before starting work

13:09:43 From Antonio Forte : be gentle with yourself. Set out to complete one thing and do. keep it positive.

13:09:43 From Emily Thayer : Do my hair.

13:09:43 From Sandra Harrell : Sticking with a schedule

13:09:43 From Amber Allen : Don't focus on trying to work a full 40 hours, and also understand that your hours may need to be more flexible! Be gentle with yourself :)

13:09:44 From Missy Littell : Move a lot. Physically get up, walk around, lift weights while you watch a webinar. Don't sit hunched over your laptop at your kitchen table.

13:09:44 From Hazel Frigillana to All panelists : Setting a schedule and designatin g a place in the home

13:09:44 From Leah Zilbergeld : routines

13:09:45 From Catherine Coyne : Get dressed, make a daily schedule for yourself!

13:09:45 From MJ Jones : Routine and a clean space

13:09:46 From Elizabeth Johnson to All panelists : Start early in the day and know when to take breaks.

13:09:46 From Karen Christiansen : Being able to access our ILS from home! And having a phone that is linked to the library's phone number so I can answer patron calls.

13:09:46 From Victoria Kowanetz : Keeping a schedule. Making sure I am available to my staff

13:09:47 From Lesley Kimball : Some amount of routine week to week with other staff. Using Slack and having a couple of times when we are all on there and conversing.

13:09:47 From Rhonda Stancil : I love to stream live story times on our FB page.

13:09:47 From Laura Evans : Chatting with my coworkers early in the morning and sharing what our daily goals are!

13:09:47 From Kirsten Brodbeck-Kenney to All panelists : Getting up and checking on my sourdough bread or something like that every hour so that I don't go spare

13:09:47 From Kari Hennenfent : Getting dressed and starting at my "normal" time

13:09:48 From Mari Martin to All panelists : Having a routine has been essential.

13:09:49 From Kady Mejia : scheduling my whole day and practicing self care

13:09:49 From Angely Jibaja : keeping a schedule

13:09:50 From Kelly Robertson : Make time to go outside (even briefly) and some kind of physical activity as you are able!

13:09:50 From Kate Noonan : I start, break, lunch and end all at the same time I would if I were in the library

13:09:51 From BRANDON JASON : Waking up at the same time, having a daily schedule rather than a list of projects to do over the entire closure time, having a set end time to working during the day.

13:09:51 From Judy Schewe to All panelists : acceptance

13:09:51 From Christina Hinds : I have a work calendar that I created at home that helps me stay on task when I need to.

13:09:51 From Nanor Pogosian : Everyday is different. Don't put pressure on yourself.

13:09:52 From Sandra Hopkins : Make a list for the day. Walk the full lunch hour so as not to be stiff from sitting at the computer. Keep a task log.

13:09:52 From Kathryn Tipton : Make sure you have a plan for the day!

13:09:52 From sarah sewell to All panelists : this sounds weird, but trying to have a happy medium between routine/structure and being flexible (especially if you're working from home while also helping kids with their AMI schoolwork)

13:09:53 From Carrie Kurata : Keeping on a schedule.

13:09:53 From Susan McCormack : Scheduling specific times of the day to work and being aware of the times that my children and husband who are all going to school/work from home may need my time.

13:09:54 From Teresa Silva : Be kind to yourself taking it slow

13:09:54 From Megan Simons : Staying in contact with your coworkers, and seeing what they might need help with!

13:09:55 From Michael Banick : keep a schedule

13:09:56 From Fabienne McCulloch to All panelists : Using OneDrive has been a life saver when working at home. Keeps me in touch with my reports and my supervisors

13:09:56 From CHRISTEL ELLIS : Having dedicated hours to remote work...taking 15 minute breaks when possible. Asking supervisors for a relief day (Sick Leave, Comp Time, a vacation day) if you need to disconnect.

13:09:57 From Trish Byrne to All panelists : keep a schedule and check in regular with colleagues.

13:09:57 From Alan Bernstein : Soliciting patrons response on our Facebook page when I post videos and powerpoint programs for our adults

13:09:57 From Alicia Luoma : sunshine, and walks around the neighborhood on breaks (remaining 6ft away from other walkers)

13:09:59 From Tarena Caffee to All panelists : One tip is to find a place that is relaxing to work without distractions and stay positive.

13:09:59 From Deborah Kelley : weekly staff meeting on Teams to check in

13:09:59 From Janet Makoujy : Stick to your normal schedule. Getting up, working out, get dressed for work. report to "office" and look at schedule of tasks to be accomplished. Makes the day a bit more "normal"

13:10:00 From Diane Annunziato : Good communication with co-workers. Morning check-in with all every morning between 8:30 and 9:30am.

13:10:01 From Kelly Senser to All panelists : keeping in regular communication with peers for support and collaboration.

13:10:02 From Swapna Kaimal : a schedule

13:10:03 From Virginia Wright : Get dressed (comfortably) every day.

13:10:03 From Allie Fry : Regular sleep schedule to the best of my ability and log all work I am doing however small

13:10:03 From Thomas Parks : Set routine.

13:10:03 From Maribeth Fisher : Stay in touch with a few co-workers so we're not duplicating efforts

13:10:05 From Heather Snodgrass to All panelists : I find it calming to keep to a routine of checking emails and using Microsoft teams. It helps staff to stay connected online and get support.

13:10:05 From Jonatha Basye : Take breaks!

13:10:07 From Shelley Group to All panelists : taking a walk outside as a break

13:10:07 From Katharina Himsel : Regular routine and getting up early!

13:10:07 From Julie Sisson to All panelists : I made schedule on a whiteboard with color coded daily goals both work and personal.

13:10:07 From Martha Kapelewski to All panelists : Hello.

13:10:08 From Celia Holm : Stick to a schedule, getting up and moving around, going outside

13:10:09 From Lisa Stout : Start around the same time each day, and if the sun pops out, take a break and go for a walk

13:10:10 From Kimberly McCray : when you have alerts coming in on various devices and platforms, it can be overwhelming. Turn off the notifications and just check each platform (teams, email, text, etc.) 1x and hour.

13:10:15 From William Lewis : I just set goals for the day as my tasks for the most part are weekly focused

13:10:16 From Lisa Bankert : Get up at the usual time, get dressed in a somewhat worky way, try to keep to your usual work schedule. And get used to sharing your space and computer with the cats!

13:10:17 From Amaris Papadopoulos : Having a morning pre-work routine to get my mind ready for the day--reading, listening to podcasts, going for a walk, journaling.

13:10:18 From Ann Thompson : Trying to call or Zoom with staff rather than sending a lot of emails.

13:10:19 From Emily Allen : We just had our first staff meeting remotely yesterday, it was great to see everyone and reconnect! We will be doing a once a week "lunch hour" get together as well! It helps us not feel so isolated.

13:10:20 From Suzanne Moore to All panelists : Establishing and maintaining a regular routine

13:10:20 From Nancy Schleh : Stick to your regular work sleep, get up, get started work schedule

13:10:20 From Cassie Leclair-Marzolf : I pick ONE project to really focus on for the day. I always end up doing a bunch of other things as well, but having a singular focus helps me be more productive and less multi-task (i.e. constantly distracted by all the things)

13:10:20 From Colleen Law-Tefft : Putting my files on One Drive so I can access them from work or home

13:10:22 From Laurin Arnold : You don't need an office but you do need to work in a space you're now dedicating to work

13:10:23 From Tamara Zavinski to All panelists : meet daily with staff to answer questions and set expectations for the day

13:10:23 From Kimberly Oliver to All panelists : Responding to questions, providing reference, ordering books

13:10:24 From Kristin Starnes to All panelists : routine, schedule, breaks from the screen, be flexible, MS Teams, weekly staff meeting, be kind to yourself!

13:10:26 From Patricia Mungan : Have a schedule, be organized, remember to get up and move around , communicate with colleagues each day.

13:10:30 From Sherice White : gotta be flexible, you will always be needed if you live with an relative

13:10:31 From Meredith Mills : Check-in meetings, communication, and accept that we're all doing it live right now

13:10:36 From Teresa Horton to All panelists : Keep my regular work schedule, but be able to be flexible.

13:10:36 From Mari Ayala : maintaining a staff meeting online weekly or biweekly, i.e. keeping in visual contact helps

13:10:36 From Mary Ann Rohn to All panelists : hello from Niles-Maine Library

13:10:37 From Jarrod McCarty : stick to your normal morning routine.

13:10:38 From Karen LaRocca-Fels : Try to set a schedule, take breaks, respect your own personal time (don't let work bleed into your whole day)

13:10:39 From Dan Watkins to All panelists : I work by raising my desk and standing.

13:10:39 From Deirdre Thomas : Connectivity with work tools, co-workers, management

13:10:39 From Kate Noonan : I do wish I had an space that could serve as an office

13:10:42 From Beth Levine : /trying to keep to a normal work schedule. Speaking with coworker each day, generally early. Plan our tasks.

13:10:42 From Beth Borene : Dropbox is my lifesaver

13:10:43 From Renee Scott : Stick to your routine as much as you can.

13:10:43 From Marie Trapasso : Get dressed, try to keep a schedule and give myself some downtime.

13:10:44 From Sherice White : check in w/ staff and family

13:10:45 From Christine Gish to All panelists : I am positioned to look out my window to be sure to refocus my eyes! Try to limit myself from thinking about my job lists when I am not clocked in!

13:10:47 From Lori Hinderliter : Regularly schedule virtual meetings and check-ins with staff.

13:10:48 From Becky Farwick : We get up, dressed and have breakfast every morning. Then my kids sit down to distance learn and my husband and I "go to work". As normal as possible and keeping a schedule.

13:10:52 From Jon Michaud : Regular ritual meetings with other library staff working remotely.

13:10:55 From Tatiana Tilly to All panelists : Also getting my daily walks with my dogs helps me to stay active and relaxed after sitting in front of the computer.

13:10:56 From Trudy Jorgensen-Price : remember that you are not busy 100% of the time when you are at work... there is downtime when you work at the library and it is ok to have downtime when you work from home too... within reason, of course

13:10:57 From Lynn Ratzmann : Establishing a work territory and keeping others away from it.

13:10:58 From Janet Ramirez-Manchan : Having a designated office space.

13:10:59 From Anneliese Finke : To be okay and even encourage staff to banter over our telework stuff like Slack just like people banter in the office, helps things feel more normal and is healthy :)

13:11:00 From Patricia Webster : Keep my regular work hours, coffee, headphones, work area ergonomics, music online (classical really helps me focus)

13:11:02 From Andrea Lam : Do chores first so you won't be distracted by it. Show yourself some compassion that you might not be as focused as when working in the office. It might be worth having a conversation that the work culture is also understanding that these are unusual times requiring different supports to staff as they work from home.

13:11:03 From Olga Bell : Keeping a schedule, 2 meetings a week, keeping in touch with department,

13:11:08 From Virginia Wright : Be flexible if your family is there with you.

13:11:09 From Catherine Coyne : The your day ends, try not to respond to emails you may get in the evening, of course, unless it is an emergency!

13:11:12 From Terri Foster : Tidy up your work space as much as possible, whatever kind of space it is!

13:11:20 From Cassie Leclair-Marzolf : Also, dance breaks. Coordinated on Slack with coworkers.

13:11:30 From Emily Cannaverde : Keeping a good routine! Waking up early, taking a shower, getting dressed, communicating with coworkers, setting up a work space. I also keep a list of work goals and a list of home goals. All of these have been helpful for me.

13:11:32 From Darla Komora : Keeping a regular schedule help keep me on schedule with remote assignments. Meal time and sleep schedule remains the same as my work schedule I used on site,

13:11:39 From Larra Clark : DANCE BREAKS! Where's my heart emoji?

13:11:40 From Betsy King : MY grandkids and their cousins are helping with storytime and singalong videos. It helps keep me motivated and keeps them busy!

13:11:42 From Virginia Wright : I LOVE "have dance breaks"!

13:11:43 From Kari Hennenfent : Supervising from a far hasn't changed for me, except for my office staff that is now home. It means being present and available and compassionate.

13:11:44 From Dhariyah Luqman to All panelists : Have a work space in your home and keeping a schedule helps

13:11:44 From Antonio Forte : loved dance breaks

13:11:46 From Sherice White to All panelists : Trudy, I agree

13:11:48 From Abbie A. (she/her) : Ooooooh, @Cassie Leclair-Marzolf, I love the dance breaks with co-workers!!

13:11:49 From Emily Dowie to All panelists : virtual meetings with my department, virtual meetings with the whole staff, checking in with each other, lots of coffee, yoga on YouTube, having a schedule that I keep to

13:11:53 From Carey McKinnon : Set myself some concrete tasks so my day is not lost on e-communications

13:11:54 From Patricia Mungan : Zoom meetings each morning with management staff. Meet with our staffs by Zoom and/phone each day.

13:11:58 From Sherice White to All panelists : Antonio you gave me something to do

13:12:00 From Julianna Robbins : Have an "end of day routine" and try not to sneak / look at email after that!

13:12:01 From Deborah Kelley : exercising before and after teleworking, walking in neighborhood and gardening help prepare me for the sedentary work

13:12:02 From Mickel Paris to All panelists : I set up my work station and home so that it is comfortable. I have a set schedule everyday, and try to save my communications for the work hours.

13:12:03 From Carmela Fiore : Try not to work on weekends.

13:12:06 From Lauren Uruchima : Definite dance breaks esp with my kids

13:12:07 From Darla Komora : I keep notes in my iPhone for what I need to do each day.

13:12:09 From Terri Foster : Try to keep a sense of humor!

13:12:15 From Renee Robinson to All panelists : Hi Toby !

13:12:20 From Jeanne Fondrie : Q: how to keep up morale w/staff who don't have internet or have poor access?

13:12:24 From Louisa Whitfield-Smith : you are not on mute, Larra

13:12:25 From Darla Komora : st

13:12:28 From Cherie Morgan : Carmela - yes. Boundaries.

13:12:36 From Sherice White to All panelists : Larra ❤️💜

13:12:44 From Teresa MATTHEWS : have a 'normal' routine get up, make your bed, change into 'work' clothes (I'm talking leggings and t shirt,

just non sleep clothes) get a coffee. it helps to differentiates free time and working.

13:12:45 From Julia Cagle : Teams or Zoom meetings are helping me to stay connected with staff. Something about seeing their actual faces helps.

13:12:49 From Toby Greenwalt : Hi Renee!

13:12:50 From Abbie A. (she/her) : Excellent question re: staff w/o telework tech at home, @Jeanne Fondrie.

13:12:50 From Dina Kanabar to All panelists : Getting used to Remote work. A lot of Zoom meetings.

13:12:52 From BRANDON JASON : Yay, Zoom troubleshooting!

13:12:55 From morgan mcmillian to All panelists : that's okay, it's happened to all of us!

13:12:59 From Louisa Whitfield-Smith : can she switch to audio only? I've had to do that in similar situations in zoom meetings in the past two weeks

13:13:07 From Elizabeth Brown : in my library we are still working at the library but i am thinking that at somepoint we will have to work fro home so i am loving all these ideas

13:13:13 From Mari Ayala : Thank you for asking this question. I can't wait to read the chat log.

13:13:15 From CHRISTEL ELLIS : Using apps like Calm, Let's Meditate when you feel you are stressed in your off time. Eat BEFORE meetings...staying hydrated (a bottle of water nearby doesn't hurt as long as it's away from electronics). Occasional breaks to stretch legs or clear mind help. Knowing when to STOP reading emails. Make a time and stick to it

13:13:18 From Sherice White to All panelists : Teresa  

13:13:30 From Darla Komora : Staff enter their thoughts in Google Sheets and/or work email.

13:13:30 From Marie Trapasso : I have found Zoom meetings in the afternoons have a tendency to be wonky. LOTS of people on Zoom and their internet at once.

13:13:37 From Andrea Lam : Is it possible to connect via text messages? Or perhaps share a common activity at a certain time? Like everyone can have a moring beverage at 10:00 am - coffee, tea, juice, water, smoothie...

13:13:50 From Julianna Robbins : Also the "HoursTracker" app is free and really easy to use - and lets you code by project too.

13:14:12 From Kristen Newcomb : Getting ready to work as you did before. Keep a regular schedule going. We clock in and clock out with the work we do. We reach out daily to our supervisors via email.

13:14:58 From Sherice White : our staff have been adding our tasks to a google sheets doc. it's been very helpful

13:15:02 From Andrea Lam : Yes, it's hard to WFH with a toddler who is demanding your attention because suddenly you're now available a lot more!

13:15:08 From Cynthia Rider : what chat services are you using?

13:15:09 From Mari Martin to All panelists : That is wonderful. I love how concerned you are for your staff. Thank you.

13:15:18 From Carolyn Benjamin : What are you using for online chat?

13:15:18 From Jenny Wright : Collaborating on Google sheets is very helpfu

13:15:21 From Sherice White : Zoom

13:15:23 From Julie Dahlhauser : Our staff has a WhatsApp chat and conference call group. We discuss work issues, but we also send a lot of silly memes to each other.

13:15:27 From Donna Speakman : Set up a Specific work area. Email a timesheet/worklog to my manager daily. Also contact co-workers via email. I do still need to remind myself to stop and take a lunch break.

13:15:27 From Kimberly Brown : From Kim Brown Toby-are you actually working at your library?

13:15:32 From Alicia Luoma : Slack has been great to keep our dept connected

13:15:33 From Sherice White : and Message on iPhone

13:15:39 From Dhariyah Luqman to All panelists : Having a spreadsheet for daily activities that can be done everyday helps

13:15:57 From Andrea Lam : Yes to sharing silly/fun content to each other to try and keep like the fun interactions you might have at work.

13:15:57 From Martha Kapelewski to All panelists : yes we are

13:16:00 From Nannette Troyan : yes

13:16:03 From Louisa Whitfield-Smith : yes

13:16:03 From Diana Lennon : yes!

13:16:03 From Abbie A. (she/her) : KCLS is using MS Teams in MS365, with a Team for each work-group (in my case, Region of 5 branches). Plus Town Halls and Support & Connect sessions on Zoom.

13:16:05 From Deborah Weltsch : I'm using Google Sheets and Docs a LOT more!

13:16:06 From Michael Grutchfield : Interesting. Slack went radio silent for us when this all started.

13:16:08 From tabatha yoder : We are only doing a spreadsheet recording what a nd when we are working

13:16:08 From Beth Levine : yes

13:16:09 From Rachael Ries to All panelists : Hi Cindy!!

13:16:13 From Axel Fust : we still have time cards and keep track of tasks in a google spread sheet

13:16:15 From Louisa Whitfield-Smith : excellent, audio only is perfect and great for lower bandwidth attendees too

13:16:20 From Jenny Wright : No worries - we can hear you

13:16:23 From Sherice White : I work with a small staff- there are 4 now due to an early retiree so we use message

13:16:28 From Dhariyah Luqman to All panelists : My coworkers have a text chat group where we check in every morning

13:16:32 From Dhariyah Luqman to All panelists : it's helps

13:16:32 From Sherice White : we text and occasionally email

13:16:32 From Martha Kapelewski to All panelists : It's nice to hear you; thank you for being here.

13:16:36 From Anneliese Finke : We're using Slack internally and then a Slack app called "Live Chat" for patrons to contact us via our website

13:16:41 From Mary Ann Rohn to All panelists : You may have to check deivce manager and reset Webcam

13:16:54 From Julianna Robbins : Love that Anneliese!

13:16:58 From Marina Ponce : our system is on Microsoft Teams, it is amazing

13:17:07 From Virginia Wright : No problem. This actually answered a question we had about being able to Zoom w/video and call in for the same meeting.

13:17:25 From Cynthia Rider : Annelise any concerns about security?
13:17:26 From Toby Greenwalt : I saw someone ask about our chat platform - we're using LibAnswers from Springshare to manage intake and build a knowledge base.
13:17:29 From Allie Fry : Can panelists address how they are helping library staff without internet connection/more than one laptop at home or even without a smartphone? This is the reality for a few of my coworkers
13:17:31 From Tricia Karlin to All panelists : we are just starting to use google hangouts chat
13:17:32 From Deborah Weltsch : RE : Humor
<https://www.thepoke.co.uk/2020/03/20/this-conference-call-in-real-life-will-be-hilariously-familiar-to-anyone-working-home/>
13:17:43 From PLA Webinars : Yes, Virginia, Zoom allows mixed calls of computer audio/video and phone
13:17:47 From Catherine Coyne : We use Pure Chat, which allowed us to add a live chat box to our website.
13:17:51 From Anneliese Finke : Not that I know of, but I'm not the IT person at our library - I know we used to use Tawk and moved to this pretty quickly
13:17:54 From Toby Greenwalt : You can see the chat window on our homepage: <https://www.carnegielibrary.org>
13:17:59 From Patricia Mungan : We are keeping daily time records, sharing our work on google drive with supervisors, also using excel timesheet for staff to submit at end of pay period.
13:18:07 From Louisa Whitfield-Smith : Cindy, how are your libraries addressing difference in access with rural staff?
13:18:22 From Darla Komora : Our Department Manager communicates with Department staff via text or company email. IT and Maintenance staff sends images of the remodeling about twice a week.
13:18:22 From Anne Crawford : Working from home (all while helping a child with digital school and my husband working remotely, too) has been really interesting.
13:18:23 From Aaron Goldman : Have any libraries formed partnerships with mutual aid organizations and developed programming that can support local needs? What did it look like?
13:18:27 From Deborah Weltsch : IT sent those of us without good tech were lent laptops from our computer Lab...(sanitized)
13:18:30 From Stuart Horowitz : What are internet security concerns for remote work?
13:18:45 From Teresa Horton to All panelists : We checked out laptops to work from home. No more than 2 staff members in the building at a time. We communicate via gmail. Last week we sent out pictures of our home "offices" and "supervisors" - the four-legged kind.
13:18:46 From Abbie A. (she/her) : KCLS is leaving "work from home" practices essentially to each supervisor or management team, within some guidelines. We're all drawing on the available tools in different ways.
13:19:19 From Anne Crawford : My only recommendation regarding work from home is document, document, document! If anyone asks you what you did from home six months from now, good luck remembering!
13:19:25 From Anneliese Finke : Also as far as security, only people who took home work laptops have the ILS; those of us using our personal computers do not have access to the ILS while working from home

13:19:26 From Mari Ayala : is slack solely for chatting IM'ing vs video? Is it best used for collaborating in real time? Thanks in advance to anyone who answers.

13:19:27 From Deborah Weltsch : We have a Local History blog

13:19:46 From Francisco Miranda : The Field Library in Peekskill, NY is connecting with our community through social media. We post various online resources for learning and for entertainment.

13:19:52 From Axel Fust : we have a secure vpn to log into work things

13:19:53 From Toby Greenwalt : Slack does have a video call function.

13:19:57 From Louisa Whitfield-Smith : I love New Glarus!

13:19:57 From Sherice White : I did reconnect with an organization. I plan on passing along his resources that help low income families. I usually put it on the listserv

13:19:58 From Dhariyah Luqman to All panelists : We use Google and it's features, so weekly hangout meetings to stay connected helps. How do we know when the work we are doing is enough

13:20:12 From Deborah Megehe : Remember to document any and all projects you worked on for your evaluations; create a folder and stash notes, emails, etc in there

13:20:14 From Diane Premo to All panelists : Rochester Public Library circulates portable wi-fi hotspots. We increased the number we lend out to 500. Quite a few of these went to staff working from home.

13:20:18 From Suzanne Mills : OC is doing something similar, tech support appts online

13:20:19 From Sherice White : We are also connecting through social media as well.

13:20:20 From Francisco Miranda : The Westchester Library System (NY) provides Overdrive, Kanopy, Hoopla to our patrons

13:20:24 From Deborah Weltsch : OurSystem controls access to ILS--50 web licences but 66 member libraries...

13:20:27 From Abbie A. (she/her) : I'm an Operations Mgr, supervising 11 Pages and 7 customer service clerks. We've all done some heavy lifting to get on the same page within my region management team about guidelines and boundaries to set for staff (re: what "counts" for work time).

13:20:28 From Louisa Whitfield-Smith : love that idea

13:20:37 From Allie Fry : @Aaron great question about mutual aid. I'm doing this on a personal level not professional and would love to see more bridges to libraries

13:21:01 From Julianna Robbins : Really smart to continue to offer phone support.

13:21:05 From Kirsten Brodbeck-Kenney : We're tracking hours spent on COVID-19-related tasks for possible Federal reimbursement later. Anyone else doing this?

13:21:07 From Deborah Weltsch : Email reference

13:21:09 From Darla Komora : Our Manager assigned Niche Academy tutorials, blog assignments, and media reviews our Department.

13:21:09 From Donna Speakman : I also am making a 1 time per week appointment with one of the 2 people that are working at our branch, to exchange completed work for new work.

13:21:27 From Abbie A. (she/her) : A lot of my time is a) coordinating with management team; b) staying in touch with each staff

member, making sure they have what they need and supporting them with the difficulties each one has for tech and for understanding the guidelines.

13:21:34 From Mendy Gunter : All of my staff submit daily reports summarizing their activities- work accomplished, webinars viewed, articles read and they total their time spent on work activities for the day. No one is expected to work their full amount of hours knowing that most staff are now also helping their kids with online schooling.

13:21:39 From Danielle Tapper : How are you calling without using personal phones? Any particular platforms?

13:21:42 From Sherice White : Deborah, that is a great reminder. I had an idea I sent by email, and didn't get the credit for it during a group chat

13:21:52 From Sherice White : if anything comes up, I have the email

13:22:02 From Cynthia Rider : What she asked!

13:22:04 From Cynthia Rider : From Danielle Tapper to Everyone:

11:21 AMHow are you calling without using personal phones? Any particular platforms?

13:22:09 From Laura Martin : What service are you using for chat reference?

13:22:11 From Anneliese Finke : We have patrons call in and leave voicemails, and we use Zoom Phone to call them back

13:22:12 From Donna Speakman : We have Niche Academy tutorials and I have been using the Transparent Language Learning online.

13:22:15 From Axel Fust : we also use basecamp to share info on things we are working on and webinars we've watched so staff without access to the work network can still get information

13:22:23 From Debra Fletcher : My library is using Zoom to take and return phone calls

13:22:26 From Renee Robinson to All panelists : Libchat is the chat reference that Toby is talking about

13:22:36 From Hazel Frigillana to All panelists : We started a Spring Reading Program through Beanstack, too.

13:22:37 From Diana Lennon : We're using Zoom phone and staff are taking calls from patrons at home on scheduled shifts--in Spanish too!

13:22:40 From Sharon Rothman : RingCentral

13:22:45 From Virginia Wright : Is video chat being used for some of the tech appointments?

13:22:51 From Kirsten Pearson : We're being flexible with hours and expectations. Staff are being paid their regular schedules, but are only expected to do what they can with regular contact with their supervisor, but a lot is professional development and planning (not expected to take all day)

13:23:01 From Kendall Culbertson to All panelists : We use LibraryH3lp for chat

13:23:08 From Sandra Hopkins : We have a few staff onsite at one library that are answering telephone reference for all system libraries

13:23:15 From Kendall Culbertson : We use LibraryH3lp for chat

13:23:22 From Tamara Zavinski to All panelists : what are tech service staff doing?

13:23:22 From Aaron Goldman : @allie I've been having the same experience, trying to brainstorm ways to connect, I'll let you know if you come up with any bridges

13:23:47 From morgan mcmillian to All panelists : LOTS of copyright questions for story time over at my library...

13:23:51 From Hazel Frigillana to All panelists : Which publishers are more relaxed, in regards to copyright?

13:23:55 From Mari Martin to All panelists : Usual book groups are meeting virtually. Very successfully. New online programs being created to keep people connected.

13:23:58 From Abbie A. (she/her) : Our staff are still expected to work their regular hours during work from home. If you can't do that due to technology issues, or because you haven't been given enough to do by your supervisor, we have Administrative LEave pay for the difference. If you *can* work, and you "choose not to work", you are expected to use accrued leave.

13:24:06 From Deborah Weltsch : We're adding to our YouTube too. DIY videos, Storytimes. Promoting our streaming e/audio books

13:24:06 From Virginia Wright : Is anyone planning tech programs video conferencing platforms for summer reading programs?

13:24:30 From Christine Gish to All panelists : We are using Microsoft Teams, it is wonderful. Chats in smaller groups and a bucket list of assignments. We are clocking and meeting 2 x a week online.

13:24:38 From Patricia Meddins : I joined the Facebook group Libraries Step Up (in times of crisis). It is a great forum to share library programing ideas.

13:24:40 From Dana Serfozo : We have 2 circ and two ref staff at our main branch each day, answering questions and issuing library cards to access our online resources.

13:24:42 From PLA Webinars : Just want everyone to know that a chat transcript will be included with the archived recording of this webinar, so all of the great ideas shared here will be captured.

13:24:43 From Darla Komora : We are each keeping records of all training, including COVID 19 training for our manager to review later.

13:24:46 From Danielle Tapper : What about all the patrons that don't have computers or internet. - how do we reach them?

13:24:52 From Becky Farwick : Beanstack is doing a FB live stream re: virtual SRP at 4 today.

13:24:54 From William Lewis : we currently don't use phones at the library, however we have all our programs online, as well as our online card registration so patrons can use our online catalogs.

13:25:05 From Louisa Whitfield-Smith : Is anyone's libraries doing anything interesting with helping with surge in unemployment applications?

13:25:07 From Kimberly Oliver to All panelists : Could you repeat the names of those tools you will be using for programs

13:25:09 From Mari Ayala : Thank you, Kirsten Pearson for your explanation. Your sensible approach is respectful of the fact that not everyone has home work environments conducive to putting in lots of hours. Additionally, some people have kids at home.

13:25:31 From Kirsten Pearson : Mari, we're trying to be realistic in this unprecedented time.

13:25:35 From Yelena German : how can turn the video off, the audio doesn't work with video on

13:25:39 From Toby Greenwalt : Beanstack for reading programs: see <https://carnegielibrary.beanstack.org>

13:25:42 From Cassie Leclair-Marzolf : For all of you that cheered my dance breaks, here's the Spotify playlist of what everyone has been dancing to:

<https://open.spotify.com/playlist/6a5ouYDuHQpCsXaT2XKkFa?si=WabCWBnsTYiqjwCDhKPUQw>

13:25:44 From Fabienne McCulloch : We have mostly all staff on Telework, coming in just 1 day a week. They do trainings, work on projects. They send us a tracking spreadsheet when they telework with what they did and what they learned.

13:25:44 From Kate Noonan : We are using Zoom to have book club and knitting group meetings. They are much shorter, but it feels goo to keep connected to our patrons

13:25:48 From Toby Greenwalt : Starleaf for video conferencing

13:25:49 From Mari Martin to All panelists : We are sending weekly reports to our Asst. Director.

13:25:49 From Sherice White : @Abie. that sounds a bit demanding. We have other paid leave to add the hours we spent working and the hours week didn't. NYPL understands our 9-5 will not be like a regular normal 9-5

13:25:59 From Toby Greenwalt : Slack for chat

13:26:11 From Sherice White : I have okay WiFi but my iPads and iPhone work week

13:26:12 From Alan Bernstein : We are promoting our digital offerings such as Hoopla and Overdrive. We have continued our Adult DIY programs online such as "What Can You as a Patron Make with the Cardboard Toilet Paper Rolls?"

13:26:12 From Abbie A. (she/her) : Yes, Mari Ayala: work from home with the whole family at home is a huge challenge, especially for women whose spouse is considered the primary breadwinner (when does *she* get time & access to home devices to work from home?)

13:26:12 From Louisa Whitfield-Smith : Kirsten, absolute best practice

13:26:13 From Michelle Vacchio : Hi Sherice!

13:26:17 From Toby Greenwalt : VPN tools (CiscoAnyConnect) for connecting to the ILS

13:26:18 From Lisa Shirley : Our board and my director don't want to advertise our wifi. What are some aguments to convince them? They don't want to encourage groups.

13:26:20 From Becky Farwick : Verizon is activating, free of charge, the mobile hot spot feature to get everyone wifi.

13:26:24 From Sherice White : well but my laptop shuts down in my room

13:26:27 From Kate Noonan : Are there PLA downloads for Facebook and/or Instagram posts?

13:26:30 From Aaron Goldman : Also curious for forming partnerships with developing virtual programming - many entities that may have already developed tools (e.g. online board game platforms) to assist us in creating programs we may have offered in the physical space (e.g. board game nights)

13:26:40 From BRANDON JASON : We are doing the same thing with mask frames with our 3D printers/

13:26:53 From Sarah Vanderheyden : FYI, a face mask and a face shield are not the same

13:26:56 From Toby Greenwalt : Same here

13:27:03 From Sacha Timmons : Question we had. If you leave your WiFi on are you encouraging guests to break the current stay at home order.

13:27:07 From Sarah Vanderheyden : NIH approved 3D printed face shield frames. No face mask has been approved by CDC, NIH, or WHO yet

13:27:10 From Francisco Miranda : I'm not sure if our library's wi-fi is turned on or off. It is likely on but we are in the downtown area so I am not sure of the wifi's range

13:27:18 From Toby Greenwalt : It took some time to reach a consensus on which mask framework to use

13:27:23 From BRANDON JASON : We have our wi-fi on at all times but aren't actively advertising that fact.

13:27:33 From dj to All panelists : suffolk county is printing the headbands that attach to the faceshields

13:27:42 From Axel Fust : a lot of places with stay at home orders you can go outside but you can't group together. If people can maintain distance while using the wifi it should be fine

13:27:47 From Brigid Day to All panelists : What about all the Zoom hacks??

13:27:48 From Abbie A. (she/her) : I read that the Spokane (WA) Library has opened its downtown central library as a housing shelter!

13:27:50 From Deborah Weltsch : Creative Commons permission--
<https://docs.google.com/document/d/1D9cCs2VL8NsxgludPL1xICxz-83c0EPAzTKwPuQLIY/mobilebasic>

13:27:52 From BRANDON JASON : So that way if someone comes by to try, they can get it, but we aren't encouraging people to get out or to flood the parking lot when no employees are present.

13:27:58 From Victoria Kowanetz : The use of the Hotspots is a great idea

13:28:07 From Axel Fust : it's the distance that's a problem, we've had to close parks because people won't stay apart while they walk

13:28:07 From Stuart Horowitz : In Suffolk County, NY, 3D printers have been shipped to System Library to act as a "printer farm" to make the mask frames.

13:28:11 From Francisco Miranda : @ Lisa Shirley: How much of a range does Warner's wi-fi have. I've never tested it. Can patrons access it say in the park?

13:28:15 From Terri Foster : We are monitoring email and voicemail remotely. Lots of social media. Promoting e-resources. Offering temporary virtual online library cards for those who don't yet have a library card.

13:28:28 From Annemarie Dompe : I second Aaron Goldman's question!

13:28:31 From Lisa Shirley : @Francisco -- Not the park, but the parking lot.

13:28:33 From Jeanne Fondrie : @presenters - what about work from home for Pages/shelvers?

13:28:35 From Fabienne McCulloch : I asked staff to train on OneDrive. We also have a Digital Media Lab with a Mac OS so staff is taking training on Adobe products on the Mac to be able to help patrons

13:28:46 From Terri Foster : A lot of our rural staff have no or limited internet access, so that limits a lot of teamwork.

13:28:59 From Kimberly McCray : How many of us are still offering curbside pickups? We are still going in 3-4 days a week primarily for this service.

13:29:10 From Tovah Anderson to All panelists : What libraries are printing mask frames?

13:29:13 From Emily Thayer : Do you feel like your social media posts are just getting lost in the shuffle? Social media platforms are pretty saturated right now.

13:29:14 From Andrea Tillinghast : Some of our staff is less than comfortable with the technology

13:29:18 From Louisa Whitfield-Smith : We are seeing a significant shift away from curbside, Kimberley

13:29:18 From Deborah Weltsch : We are promoting our WiFi and keeping it on (used to shut it off when we close). Hot spots went home with several staff members who don't have ISPs...

13:29:25 From Patti Meyer : Wisconsin does not allow curbside pickups anymore

13:29:27 From Axel Fust : If staff have not internet or devices, leadership and team work books are being sent out for them to read as professional development and work time

13:29:29 From Stephanie S : One of our staff members here in DE is working on 3D printing face shields to donate to medical facilities.

13:29:30 From Larra Clark : It's changing SO fast!

13:29:33 From Louisa Whitfield-Smith : down to only 16% of libraries in Mississippi with many of those working on phasing it out

13:29:40 From Beth Edwards to All panelists : we are not allowing curbside service

13:29:44 From Francisco Miranda : @ Lisa Shirley. Warner can advertise it but ask patrons to maintain social distancing when in the parking lot using the wifi?

13:29:48 From CHRISTEL ELLIS : Some library systems are offering library cards online. I filled out an application and was able to get a card from another library system outside of the local ones...

13:29:53 From Lesley Kimball : Kimberley - huge discussions here in NH. Most libraries NOT doing it based on recent orders from Governor's office and our DHHS

13:29:54 From Janet Makoujy : We have asked circulation staff to work remotely on transcribing oral histories. Not their usual job, but at least they are working and we have a LOT of transcription that needs to be done.

13:29:57 From Danielle Wallace : What are branches having their circulation staff doing remotely?

13:29:59 From Terri Foster : We're not allowed to do curbside -- weren't even before the stay-at-home order, prohibited by state as soon as public access to library was prohibited.

13:30:03 From Abbie A. (she/her) : @Jeannie Foundrie, our Pages are finally getting time to do library-provided training, and really get to know our Intranet as well as public website resources.

13:30:04 From Becky Farwick : We are carefully scheduling our social media posts so they aren't stacked on top of each other.

13:30:06 From Lisa Shirley : @ Francisco They don't want to even do that.

13:30:09 From Val Kocin to All panelists : Engagement & accountability! Keeping staff connected, encouraging curiosity, positivity!

13:30:10 From Louisa Whitfield-Smith : Kimberley, let me know if you want any of the research and articles our libraries are using to inform the decision to move away from curbside for epidemiological reasons

13:30:15 From Beth Borene : Delaware also offers library cards online -- to DE residents

13:30:32 From Catherine Coyne : We are staggering our social media posts too!

13:30:46 From Emily Thayer : How often are you posting each day?

13:30:47 From Abbie A. (she/her) : Also, my Pages are collaborating (mostly on MS Teams) to update and refine our documentation for how to do Paging in our branch! I adore my team!

13:30:48 From Susan Dickson : All the paraprofessionals in St. Pete FL public library are on paid administrative leave. Which is good! Not expected to work.

13:30:58 From Deborah Weltsch : @Beth we are also offering e-cards

13:31:00 From Meral Agish : Question about meeting platforms for public programs: our IT department has asked us to stop using Zoom for all library programs and meetings. Cisco Webex is their recommendation but we've been having trouble with that internally, so I'm worried about using it with the public. Which programs have you found most useful?

13:31:05 From Anne Crawford : How long did folks work in their buildings since March 16?

13:31:12 From Francisco Miranda : No curbside service in Peekskill. Our library closed to the public completely starting on March 16th.

13:31:17 From Catherine Coyne : @Emily-Mansfield, MA posts 3 times a day.

13:31:22 From Abbie A. (she/her) : We closed end-of-day March 13.

13:31:27 From Julianna Robbins : Those security best practices are key! Patrons could probably benefit from that kind of info too.

13:31:32 From Beth Edwards : Winston county library (MS) closed since 3/1/2020

13:31:32 From Devon Griffin to All panelists : zoom has been having a lot of issues with security recently

13:31:34 From Megan Stover : Our circulation staff is calling our patrons 65+ as outreach - checking in on people and making sure they know about resources available on our website

13:31:34 From Andrea Tillinghast : worked one day since March 16. But I am in NY

13:31:39 From Carmela Fiore : we closed March 13

13:31:42 From Louisa Whitfield-Smith : Hi, Beth!

13:31:45 From Alan Bernstein : We closed as of March 16

13:31:57 From Francisco Miranda : The last time any Field Library staff member worked in the building was March 15th. The library closed beginning March 16th.

13:31:59 From Axel Fust : closed at end of day 3/14

13:32:02 From Beth Edwards : sorry Winston county closed 3/17/2020

13:32:06 From Abbie A. (she/her) : On Mon. 3/16 managers spent 4 hrs in branches to ready the branches for long-term close, and allow staff to come in to pick up personal items. Naturally we all forgot to get all our files off of local hard drives...

13:32:08 From Diarra Williams : Madison county Library System closed 3/16

13:32:08 From Patricia Mungan : People needing library cards can apply on line in Delaware County, PA

13:32:10 From Anne Crawford : We had staff working in the buildings through today. Geesh.

13:32:15 From Donna Speakman : I am a circulation staff Full time Library Assistant. I have multiple collateral duties that I am currently working on. I process serials/magazines, I am payroll processor for our part-time staff, I handle ILL requests.

13:32:21 From Ann Baillie : Alsip-Merrionette Park closed on March 16th

13:32:22 From Anne Crawford : Closed to the public, but still...bookdrop materials and such.

13:32:25 From Patti Meyer : Webster, WI closed March 18

13:32:38 From Deborah Weltsch : @Megan we started that today-- identifying and calling older (65+) patrons to check in and see if we have any tools to help them or referrals for help

13:32:39 From Dhariyah Luqman : What is a productive work day when working at home?

13:32:40 From Sherice White : NYPL Closed on March 14 to the public

13:32:41 From Beth Edwards : we closed our book drops wen we closed on 3/17/2020

13:32:44 From Cynthia Rider : From Anne Crawford to Everyone: 11:32 AM We had staff working in the buildings through today. Geesh. where are you?

13:32:59 From Anne Crawford : Has anyone found a good way to video themselves at home for virtual programming?

13:32:59 From Francisco Miranda : Our book drop closed. Per our consortium (WLS) we are asking patrons to hold on to their items. No fines will be charged.

13:33:07 From Terri Foster : We closed to public March 14, building required to close to employees as of evening March 19/

13:33:13 From Darla Komora : Our 211 Library staff are working remotely from home. I am using a library hotspot for offsite assignments. Our library website informs the public that library Wifi can be used by the public while the library is closed. Today, an email was sent out to customers that the "library will remain closed until further notice."

13:33:21 From CHRISTEL ELLIS : WebEx, Google Hangouts, Zoom, Microsoft Teams...possible remote services.

13:33:27 From Nancy Schultz : Uh oh! The cat got in!

13:33:35 From Becky Farwick : RI book drops are open, but all due dates have been extended to May 1.

13:33:37 From Sherice White : @Anne I use my phone camera

13:33:38 From Lisa Shirley : Last day of staff at Tarrytown was March 18.

13:33:40 From William Lewis : yea we are also asking people to hold onto items and we will

13:33:41 From Rachel Webb to All panelists : Slack is King with our library now. We've been using it for well over a year so luckily everyone was used to it

13:33:48 From Colleen Smith to All panelists : For those offering chat, what services do you recommend? We're a medium rural public library.

13:33:49 From Sarah Vanderheyden : I've been using Xbox Game Bar and Screencastify to make screen recording videos of tutorials on how to do things on a computer

13:33:51 From Sharon Phillips to All panelists : In NY State all non-essential state employees were directed to start working remotely as

of March 17. So State Library, Museum, Archives all shut down, as did many of our library systems and public libraries.

13:33:52 From William Lewis : wave fees

13:33:56 From Rachel Webb to All panelists : What are people using for reference chats?

13:34:04 From Donna Speakman : I am also using the Transparent Language online learning currently working on learning Latin American Spanish, which will benefit our patrons once we are able to reopen.

13:34:17 From Anne Crawford : I was planning to use my phone camera, or rather, have my husband film it, but I hope the quality is good. I'm good in front of people, but in front of a camera with permanent documentation is a bit daunting.

13:34:18 From Kirsten Pearson : That's a great idea Donna!

13:34:19 From Michelle Morehouse : My library had staff working in the building until end of day 4/1.

13:34:19 From Darla Komora : Staff has a Google Doc called Staff Share for staff to post freely.

13:34:23 From Patricia Mungan : Our book drops are closed, patrons keep items at home and no fines will be charged.

13:34:25 From Beth Edwards : any ideas on how to sanitize books, dvds, etc. when we do allow them to come back in?

13:34:35 From Joslyn Baca : we closed to public 3/14, were in the building until the shelter in place order on the 17th. we kept our holiday drop box open, but we renewed all items until may 30th. encouraging patrons to keep their items at home.

13:34:37 From Abbie A. (she/her) : KCLS (WA) locked book drops and shut down self check-in stations at the AMH (Automated Materials Handling) locations on 3/16.

13:34:40 From Andrea Tillinghast : Yes how to sanitize materials

13:34:46 From Louisa Whitfield-Smith : Beth, I'll send you another webinar

13:34:55 From Beth Edwards : thank you

13:35:00 From Axel Fust : we're just leaving them to sit 48-72 hours

13:35:06 From tabatha yoder : can you send me the webinar with sanitizing items as well?

13:35:11 From Kirsten Pearson : Beth, you should shut that down for this very reason, but you can quarantine the items for 72 hours and then you don't need to waste scarce cleaning products.

13:35:12 From Stephanie S to All panelists : @ Anne Crawford: we are using free version of Zoom for virtual story times, reading to staff pets and other types of programs.

13:35:13 From Andrea Tillinghast : me too

13:35:14 From Sharon Phillips to All panelists : We're using Microsoft Teams to keep connected with State Library staff, post professional learning opportunities, and have a virtual staff meeting each week.

13:35:17 From CHRISTEL ELLIS : Another tip I forgot from earlier...don't dismiss using gaming headsets as a possibility during webinars. As long as they don't look too loud in appearance. I am using one now. Be sure they have a 3.5mm jack to use with computers. Depending on your phone, newer phones, they may be incompatible unless they have Bluetooth.

13:35:19 From Patti Meyer : Gales Courses has a lot of wonderful professional development courses

13:35:24 From Deborah Weltsch : We use Google Hangouts
13:35:29 From Marie Trapasso : We closed to the public on March 15 and the last day staff was in the building was March 19. Buildings and Grounds staff are still working in the building.
13:35:38 From Larra Clark : whereby.com
13:35:38 From Jeanne Fondrie : @KCLS so did WCLS, plus no late fines as of 1/1/20
13:35:40 From Dhariyah Luqman : Has any support items/ supplies been shipped to the homes of staff if they need certain items to work productively?
13:35:47 From Lisa Salyers : me too for the sanitizing webinar please
13:35:56 From Heather Scruggs : Louisa, is that webinar available through MLC? I'm with Pine Forest Regional
13:35:58 From Lesley Kimball : What is that called - the 4-person in room ?
13:35:59 From Kristy Kemper Hodge : Slack and GroupMe
13:36:00 From Kirsten Pearson : For staff protection, we closed drop boxes when we closed.
13:36:01 From Patti Meyer : What are other libraries doing about holding virtual library board meetings?
13:36:04 From Sherice White : @Anne, there's a great YouTube video on how to film. "8 tips for teachers, librarians and small business" go to YouTube and look this up
13:36:05 From Carolyn Benjamin : Houseparty for fun chats with friends
13:36:06 From Mary Ann Rohn to All panelists : google hangouts for personal use
13:36:06 From Louisa Whitfield-Smith : Beth and anyone else interested in emerging materials handling best practices during COVID-19 outbreak, here is the archived IMLS webinar on this topic from earlier in the week: <https://register.gotowebinar.com/recording/5461324139097070606>
13:36:27 From Montserrat Inglada to All panelists : house party is a great app and can play games and send invites
13:36:33 From Crystal Chen : Jitsi Meet -> open-source & encrypted, no account needed
13:36:36 From Karen Astorga to All panelists : We closed at Aurora, Colorado on March 13.
13:36:42 From Louisa Whitfield-Smith : you will need to enter your name and email address to access webinar
13:36:45 From Anne Crawford : Thank you for the YouTube video. :) I'm Gen X, so I don't feel completely out of my element, but it's still all sort of different. LOL
13:36:49 From Terri Foster : People love when kids and cats get into the picture!
13:36:53 From morgan mcmillian to All panelists : I love this comment. be sincere, not polished!
13:36:55 From Patricia Mungan : Thank you will be watching this webinar after we are done today.
13:37:02 From Kirsten Pearson : Patti Meyer, we're doing a virtual link for the public, since our governer waived the need for a physical space for public meetings.
13:37:14 From Laura Kettering : Do you have any best practices for continuing staff communication, i.e. texting, direct phone calls, other

and how often? Also is anyone trying to meet with staff in groups when some staff are unable to connect to Wifi from home? If yes, what are you doing/using?

13:37:42 From Sherice White : @Anne it was helpful.

13:37:55 From tabatha yoder : Thank you for the youtube video.

13:37:58 From Donna Speakman : One of our staff found a very good compilation of COVID-19 facts put out by John's Hopkins that she shared with us via email.

13:38:06 From Shalyn Pineda : We're using Microsoft teams to stay connected with those that have reliable wifi/devices at home.

13:38:07 From Leticia Leal : We use Microsoft Teams and it has been working well

13:38:09 From Montserrat Inglada to All panelists : anyone know of a way that you could do a community Bingo with community virtually?

13:38:12 From Hueijung Chen :

13:38:20 From Toby Greenwalt : Examples of library video:

<https://www.youtube.com/watch?v=DCVNgBSlnPQ>

13:38:21 From Patricia Mungan : If any staff cannot attend meetings we are talking with them one on one via telephone

13:38:25 From Sherice White : My staff members lead very busy lives so we just chat

13:38:27 From Sherice White : text

13:38:28 From Somnath Konduru : I heard Zoom is free for upto 40 or so, but lacks security?

13:38:32 From Roger Carswell : There's a fake Johns Hopkins one going around, so be careful. Check Snopes.

13:38:35 From Laura Keyes-Kaplafka : Clerks can watch webinars!!!

13:38:36 From Toby Greenwalt :

https://www.instagram.com/tv/B97_thWBLHC/?utm_source=ig_web_copy_link

13:38:44 From Cherie Morgan : Write up their work practices, if they don't already have a procedure manual

13:38:45 From Terri Foster : I'm encouraging staff who have internet at home to do Web Junction courses for continuing ed.

13:38:49 From Catherine Coyne : Have them make book lists!

13:38:50 From Sukalaya Kenworthy to All panelists : Thank you for your creative ideas to provide digital services and programing! This webinar is so useful!

13:38:53 From Erica Segraves : @Louisa - isn't that the webinar that the CDC says we don't need to quarantine the returned items? That was a surprise to me.

13:38:54 From Toby Greenwalt :

<https://www.facebook.com/CarnegieLibraryOfPittsburgh/videos/2291038207866122/>

13:38:59 From Suzanne Mills : I am TS, I've been doing a LOT of training, pulling analytic reports, preparing for projects down the road

13:38:59 From Nydya Mora : Staff development utilizing library digital resources

13:38:59 From Sherice White : @Sommath I read that somewhere as well.

13:39:04 From Danielle Tapper : Our part time staff is being paid but not expected to do anything

13:39:10 From Deirdre Thomas : Our part time pages/shelvers were furloughed after the 2nd week of closure

13:39:11 From Sacha Timmons : we do a lot of educational classes and webinars like this.

13:39:14 From Andrea Lam : Pages and clerks are currently doing professional development, so each shift they are given a webinar to watch.

13:39:15 From Danielle Tapper : Only full time are working from home

13:39:36 From Robin Walden : Our TS staff is still cataloging new materials from home. We are also doing database clean up.

13:39:37 From Abbie A. (she/her) : RE: customer service & shelving staff: we're focusing on training, working on our intensive Core Competencies/Professional Development Plan process (a.k.a. evaluations), getting to know the library's resources fro staff and for the public, and connecting and colaborating with each other.

13:39:37 From Diane Annunziato : Our staff met in the library parking lot. We parked our cars in a "spokes" at least 8 feet apart and sat in chairs or our trunks with coffee/lunch and had a get together. Our Town Manager is now suggesting this to other departments. It was a real spirit lifter and general good time.

13:39:40 From Francisco Miranda : At the Field Library, all staff is being paid during this time based on the number of hours.

13:39:49 From Kirsten Pearson : Danielle, us too - part time people are being paid for their average hours, but not working from hom.

13:39:54 From Somnath Konduru : MMicrosoft will be making Teams available for consumers also.

13:39:56 From Roger Carswell : Yes, the IMLS webinar had the guy from CDC saying "We are not concerned at all about paper-based materials like books being a transmission route...You don't have to really worry about finding way to disinfect these materials. The virus if it's present would be present in very low quantities and would die off pretty quickly."

13:39:56 From Francisco Miranda : Based on the number of hours they are supposed to work

13:39:57 From Lisa Shirley : Sadly, all Tarrytown's part-timers are let go.

13:39:58 From Amanda Fletcher : Most of TS in our library have been working on remote cataloging, updating manuals, and doing educational webinars and trainings.

13:40:01 From Martha Kapelewski to All panelists : In our library, anyone who wants to , can help transcribe videos.

13:40:10 From Suzanne Mills : Stopped purchasing because we can't get UPS to stop delivering.

13:40:11 From Montserrat Inglada to All panelists : I have my staff doing webinars and also reading books and writing reviews that we can post

13:40:17 From Crystal Logan-Syrewicze : We are working half of our normally scheduled hours but getting paid for our full hired hours. That helps with shelveers getting hours in who are part time. They take webinars, read things outside their comfort zone for reader's advisory, and we also have a "self-care" menu of options that count as work time

13:40:20 From Deborah Weltsch : There are webinars on Customer service (15 hours!) on Universal Class. Also Stress Management...

13:40:24 From Teresa Horton to All panelists : Our circ staff has the option of catching up on training. The state requires us to have at

least 10 hours of training per fiscal year, so it's a great time to get this training.

13:40:27 From Kelly Zumwalt : Our part time staff are posting to our social media and researching for our programmers, some virtual programs.

13:40:27 From Karen Astorga to All panelists : I have been watching YouTube videos and stuff from the ALA that are free for people to see for professional development.

13:40:29 From Mia Clowes to All panelists : Our Circ staff are reaching out to our senior patrons .. to check in and see how they are doing and to tell them about our electronic resources.

13:40:33 From Darla Komora : Our Cataloging Manager and Director increased customer's Hoopla account from 10 items to 12 items per month. Hoopla added "Hoopla Bonus Borrows" for customers to borrow from a collection in addition to 12 per month. Our Digital Items increased from March 2019 to March 2020.

13:40:37 From Sarah O'Connor to All panelists : Transcribing records

13:40:42 From Mari Ayala : @suzanne mills or anyone else. any good websites or free webinars on tech services? I haven't come across any at low cost.

13:40:44 From Lisa Shirley : Also Tarrytown can't order anything because we are part of the villiage and we aren't allowed to buy anything by medical/cleaning supplies.

13:40:47 From Ana Moreno : Zoom is famous for poor security and meetings being interrupted by trolls who inappropriately interrupt meetings. It is up to the host to quickly delete those who infiltrate meetings -- a not so easy task depending the size of the meeting. Thankfully this has not happened here that we've been able to observe.

13:40:50 From Megan Stover : our circ clerks are meeting once a week to discuss a webinar, moderated by each member of the staff (9). We started with "tips from working from home" and will next discuss "failing in the right direction" (WebJunction) - we'll be looking to continue to build our team relations and professional development

13:40:54 From Cynthia Webber : I recently used Zoom for our book club and photography club meetings. I kept the meetings private. So far, so good.

13:41:03 From Barbara Jorgenson : Nice idea but some library employees are in unions so asking them to do stuff outside their "normal" work - llike programming, won't work

13:41:07 From Andrea Lam : Staff can also work in our City's Covid call Centre - say that 3x fast!

13:41:09 From Louisa Whitfield-Smith : @Heather Scruggs, the webinar link should also be being sent out in MLC's weekly resource round up email sometime this week. @Kirsten Pearson I concur with everything you've said. I really appreciate your participation and voice.

13:41:15 From Francisco Miranda : The Field Library staff cannot order materials as there is no one in the building to accept deliveries

13:41:15 From Jeanne Fondrie : WebJunction has many courses for learning!

13:41:29 From Lori Kreis : Most of our vendors stopped shipping materials so we are still ordering.

13:41:36 From Darla Komora : Our Digital statistics increased. March 2020 shows an increase over March 2019.

13:41:48 From Anne Crawford : I love the idea of doing the Book Club online! How did you do it and were they able to participate?

13:41:57 From Marie Trapasso : Most of our vendors stopped shipping as well so we are still ordering.

13:42:04 From Patricia Webster : Library system last day open was March 7. All charged out items stay w/patron, no fines, due dates extended. All good.

13:42:05 From Fabienne McCulloch : Our bookdrops are still open, so we wait a few days before checking in. If not teleworking and training, staff can still check in and shelf items

13:42:20 From Becky Farwick : Our building management staff (custodians/security) are in once a day to empty book drops so they can bring in deliveries.

13:42:21 From Donna Speakman : Only our FT staff are currently working mostly at home, and only 2 people in the building at any time to accept US mail and answer phones if necessary. Our PT staff are being paid for their usual scheduled time without being required to work.

13:42:30 From Larra Clark : I'd love to hear from any/all of you looking at your digital stats and usage over the last month compared to previous or a year ago...

13:42:36 From William Lewis : @ everyone for shelvers and circulation staff Madison County Library System is going to have a few staff only days where the book drops are open so we can shelve/shift/ and do general upkeep before patrons come in

13:42:43 From lfleischer to All panelists : We have created a slack account with different channels for our adult services department. We will be having zoom department meetings too.

13:42:47 From Francisco Miranda : @ Emily Wierzbowski: what is Mahopac Public Library doing at this time?

13:42:51 From Patricia Kline-Millard : Our staff have a daily schedule for checking online resources and links to make sure they stay up.

13:42:59 From Sherice White : @ Lisa, our part time hourly staff was let go

13:43:08 From Crystal Logan-Syrewicze : For those who are still going into branches to manage drop boxes - are you not under a stay at home order?

13:43:11 From Becky Farwick : What about having deliveries made to department heads' homes? CSLP has offered to do this if you provide an address.

13:43:17 From Sherice White : @Patricia I'll try that

13:43:18 From Sandra Hopkins : We have video storytimes and book club on our FB page

13:43:23 From Tamara Zavinski to All panelists : thank you for the tech services response

13:43:29 From Sandra Hopkins : We have increased Hoopla checkouts

13:43:30 From Cynthia Webber : Yes, everyone logged on and everyone took turns sharing their thoughts. Because everyone is isolated right now, they want to meet weekly for the time being.

13:43:33 From Terri Foster : The big problem for us is that so many people in our rural area are not digitaly connected.

13:43:36 From Sherice White : @Sandra we have that as well.

13:43:38 From Deborah Weltsch : Director has been flexible about approved work--Making masks to donate to healthcare workers, get Notary

credential (useful after COVID) , Study Mango's "Spanish for Library Staff" and other Spanish learning ...

13:43:46 From Francisco Miranda : A lot of municipal libraries in Westchester NY let their part-time staff go like Warner Tarrytown and Irvington

13:43:49 From Louisa Whitfield-Smith : thank you, Larra!

13:43:54 From Emily Wierzbowski : @francisco we are working mostly from home. There are some staff members in the building. I'm going in for a few hours tomorrow

13:44:01 From Diane Annunziato : All our staff are being paid for their normal hours. All are working from home. We have realistic expectations regarding what can reasonably be done and do not expect people to work their full hours. Professional development, work on projects and future planning, collection development, etc. are some activities they are doing.

13:44:02 From lfleischer to All panelists : Our Hoopla stats have gone from 632 checkouts to 1032 for the months of feb and march

13:44:10 From Louisa Whitfield-Smith : agreed Diane

13:44:12 From Abbie A. (she/her) : 1 librarian at KCLS is running a Socially Distant Book Club where you read at least 45 min., 6-8pm on Friday, and over the weekend you email the librarian a line from your book. <https://kcls.bibliocommons.com/events/5e82674761f0bd3a0005c86f>

13:44:17 From Sandra Hopkins : Our bookdrops have been closed and remain closed.

13:44:25 From Kirsten Pearson : Diane, that's the best policy. That's what we're doing too.

13:44:33 From Lisa Shirley to All panelists : Our Website crashed the other day. We lost all of the information/links on all our pages. It has taken 3 days to get most of it back. We are working to restore it completely. Which at leasts gave me lots to do so I didn't have to struggle to find things I could do.

13:44:40 From Francisco Miranda : @ Emily W - ah, I assumed this is because Mahopac is municipal and thus the staff is considered gov't essential employees

13:44:42 From Darla Komora : I have been assigned the following tutorials: Hoopla, Gale Courses, Lynda.com-Tech Skills to Boost Your Career, Kanopy-Streaming Cinematic Masterpieces, Hoonuit-Learn Software and Career Skills, De-Escalation-Recognizing and Responding to Tense Situations, De-Escalation-Skills and Practice.

13:44:42 From Cynthia Webber : What about a virtual poetry meetup? everyone takes a turn.

13:44:45 From Kristen Chelmow : What types of virtual programs have libraries offered for adults?

13:44:54 From Mari Ayala : @sherice white, does the layoff help the part time staff in terms of unemployment? I'm just curious how that looks for valued employees after we resume our regular hours, after covid-19 has come under control.

13:45:06 From Alyssa Tabor : Our local school-Nixa Public Libraries is partnering with a local internet service to install free internet service for families on free and reduced lunch and speeding up the process for newly unemployed families to get on free or reduced lunch.

13:45:23 From Toby Greenwalt : Our list of urgent need resources: <https://www.carnegielibrary.org/covid-19-resources-urgent-community-needs/>

13:45:23 From William Lewis : just for some of the questions about stay at home orders, not every state has implemented them yet.

13:45:24 From Deborah Weltsch : We moved our Books & Brew book club to online (I think on Zoom)

13:45:27 From Lisa Blue : Thinking of ways we can support graduating seniors who may not get a graduation ceremony. Is any library thinking about/ planning something for this?

13:45:28 From Anne Crawford : For adults, we have presented virtual programming regarding our downloadables, databases, eventually online safety for seniors, and other kinds of chats.

13:45:29 From Francisco Miranda : @ Kristen C - we are providing online resources and virtual museum tour links for our patrons through social media

13:45:30 From Louisa Whitfield-Smith : Kirsten, Diane, absolutely the best practice. Only 2% of the population can truly multitask, the rest have higher error rates when attempting to multitask, now is a dangerous time to ask staff to multitask

13:45:32 From Michele Huie : we are encouraging staff to use our library online learning platforms to enhance skills: Lynda, Universal Class, etc.

13:46:01 From Diana Lennon : Virtual programs like yoga/exercise, book talks, knitting lessons, most via Zoom

13:46:02 From Laura Beth Fox-Ezell : How can we serve areas that also have language barriers as well as internet barriers - leading into summer?

13:46:02 From Megan Stover : Our program director reached out to our performers and teachers for recordings of performances or demos, and created an online program section of our website

13:46:07 From Cynthia Webber : book clubs translate well to this format.

13:46:29 From Dhariyah Luqman to All panelists : For some seniors who don't have an online presence how do we help them?

13:46:49 From Darla Komora : OhioNET has a Resource Guide that has free trainings that I will take. I am also remotely training for Passport Agent Renewal Training (it was in place for me to train already, but now I am training from home).

13:46:51 From Lesley Kimball : Some in NH are getting pressure from local govt who may be furloughing workers and the library is paying all workers.

13:47:01 From Abbie A. (she/her) : We have a fabulous community partner that is offering a special channel for library patrons to participate in online arts and performance workshops free of charge-- everything from newspaper planters to improv workshops!

13:47:05 From Mari Martin to All panelists : Regarding getting items to public, please share your sanitizing procedures.

13:47:09 From Michele Huie : Our website has a new home page featuring online resources, social media, streaming events, County resource links, and more

13:47:17 From Abbie A. (she/her) : But again this only works if your tech at home supports it.

13:47:26 From Kirsten Pearson : It's important to remember that this isn't permanent. Layoffs will make reopening that much more difficult.

13:47:32 From Cynthia Webber : That's great, Abbie. Can you share more?

13:47:42 From Renee Robinson to All panelists : Sure.. I'm happy to add..

13:47:46 From Abbie A. (she/her) : Why yes, I can, here comes a link...

13:47:47 From Louisa Whitfield-Smith : agreed, Kirsten

13:48:04 From Fabienne McCulloch : Our children librarian is doing virtual children story time and virtual bookclubs

13:48:05 From Anne Crawford : I hope the recording will be available later. I'm in a conference call with management at the same time. What a crazy time!

13:48:08 From Yesenia Velasquez : census

13:48:12 From Sherice White : I just found out that our NYPL pages are not scheduled to work from home

13:48:15 From Tricia Karlin : How are you balancing reinforcing social distancing with sharing access to your library's wifi 24/7 outside the building. Are you messaging people to stay in their cars? Using signage? Are people congregating in an unsafe manner or are they keeping a safe distance?

13:48:16 From Patricia Mungan : We are using Facebook, instagram, our website, for our adult and children's programs.

13:48:18 From Axel Fust : a lot of places are using furloughs with the understanding that staff still has a job when things reopen

13:48:21 From Renee Robinson to All panelists : CLP has been staying in touch with community groups and grass root organizations..

13:48:21 From Darla Komora : I want to emphasize that my internet access at home is limited to my smart phone. Yesterday, my manager asked our department if anyone needed a Hotspot. I said I did, and picked it up yesterday. It is much easier to view the tutorials on my laptop.

13:48:32 From Janet Makoujy : Remotely encourage folks to fill out the Census

13:48:46 From Abbie A. (she/her) : KCLS (WA) partner Silver Kite offering online arts and performance workshops to library users:
<https://kcls.bibliocommons.com/events/search?q=daily%20arts%20silver%20kite>

13:48:54 From Louisa Whitfield-Smith : @Erica Segraves, I don't think so. Quarantine of materials for at least 72 hours is absolutely the research based current best practice. YALSA has a good overview from 3/30 on the topic: <http://yalsa.ala.org/blog/2020/03/30/covid-19-guide-to-handling-materials/>

13:48:54 From Larra Clark : similar for others? how long is programming suspended?

13:49:04 From Diana Lennon : Yes, we did a push for Census with eblasts, videos, etc

13:49:08 From Danielle Tapper : We've only been approved through April 30

13:49:10 From Deborah Weltsch : Hard to imagine retting back up to speed with programming before June!

13:49:12 From Terri Foster : I think when we can reopen, there will still be restrictions on gatherings

13:49:25 From Renee Robinson to All panelists : Many nonprofit have started surveys asking the community for what the community needs and they are willing to share information with us

13:49:25 From Andrea Lam : Everything is cancelled until the end of May.

13:49:27 From Anneliese Finke : We cancelled all programming through Memorial Day right now

13:49:29 From Danielle Tapper : Waiting for the word to be able to cancel programs in May especially outside groups.

13:49:34 From Terri Foster : I'm brainstorming virtual summer programming

13:49:37 From Francisco Miranda : Getting programs back to the library once we are allowed to reopen may be challenging.

13:49:39 From Kirsten Pearson : Agreed, Terri. There will be restrictions and trust issues with the public when this ends.

13:49:40 From Erin Smith to All panelists : My system has cancelled all in branch and outreach programming through August

13:49:42 From Abbie A. (she/her) : KCLS (WA) has cancelled all programs and meeting room reservations through May, with probably more extensions of that to come.

13:49:50 From Amy Lee : We, too, canceled all in-house programs in May (Vancouver, WA)

13:49:56 From Abbie A. (she/her) : Summer Reading planning teams are preparing for virtual SRP.

13:49:59 From Darla Komora : Our library suspended programming on March 12 or 13, when Governor Dewine ordered, on March 11, that groups of more than 100 could not meet together due to the pandemic.

13:50:08 From Somnath Konduru : Can you have any programming even in Summer, given how this virus spreads?

13:50:15 From Wenny Wallace : we help census 2020. we call our patrons for a friendly reminder

13:50:25 From Francisco Miranda : I can see the general public being very cautious about going out after the shelter in place and quarantine orders are lifted.

13:50:25 From Virginia Wright : We are working on a totally virtual summer reading program. Lots of ideas for programs for kids, not so easy coming up with virtual programs for adults; esp. technology related programs.

13:50:31 From Renee Robinson to All panelists : We are creating a list now of all the mutual aids in our area..

13:50:33 From Annemarie Dompe : Hi Wenny !

13:50:40 From Larra Clark : tell me about your census work, if you have a moment, chat folks!

13:50:42 From Louisa Whitfield-Smith : I think we as a field need to be seriously considering not doing summer reading as usual this year. If shelter in place orders are lifted to soon, likely right before summer reading, there is a real danger- I think- of asymptomatic community spread during our busiest season and biggest programs of the year

13:50:49 From Sandra Hopkins : Our gov gave a Stay at Home order through June 19 I think it is

13:51:01 From Wenny Wallace : we also work at the city hall covid 19 hotline

13:51:09 From Louisa Whitfield-Smith : Sandra, that's awesome. Where are y'all?

13:51:10 From Wenny Wallace : hi Annie!!

13:51:10 From Mari Ayala : @kirsten you made a very good point about the employees. When we go back the backlog of work is going to be immense. All those employees, myself included will be behind. I think to add re-hiring unskilled people (potentially) would be unwise for library

operations. I'm pleased to see that many employers, including mine, are doing well by their staff! It's so appreciated at this time:)

13:51:12 From Renee Robinson to All panelists : We have donated snacks to our local food bank since they are not being sued..

13:51:14 From Renee Robinson to All panelists : used..

13:51:15 From Heather Castle : We have cancelled in person programming until the end of June so far. Our library comic on August 1st will probably be postponed.

13:51:17 From Crystal Logan-Syrewicze : Michigan cases are not expected to peak until mid May, so there probably isn't a way for us to do summer programming safely here. We are already looking at virtual alternatives

13:51:17 From Kirsten Pearson : Great point Louisa. We're moving to mostly digital as a precaution.

13:51:27 From Francisco Miranda : In NY they are in place until April 15th however they will likely be extended as we have a high number of COVID-19 cases

13:51:32 From Deborah Weltsch : We plan to extend computer lab hours when we reopen due to unemployment and job search needs. Will brainstorm what to do NOW...

13:52:17 From Mary Fury to All panelists : Our libraries are closed for everything. When I am there, I answer phone call after phone call from copying to tax papers to getting DVDs.

13:52:19 From Kirsten Pearson : Mari, our communities will need skilled public employees to help them with getting access to stimulus grants and unemployment - as well as getting back to work.

13:52:19 From Danielle Tapper : We've been told to think about virtual summer reading programs which is sad but probably wise

13:52:21 From Erin Smith to All panelists : Ohio has shelter in place through May 1st

13:52:25 From Kari Hennenfent : We are lucky in Canada that we have a national sponsor based SRP, they have already announced moving some of the programming they provide out in print to virtual along with extras including videos and author readings.

13:52:32 From Terri Foster : Our state's unemployment website is overwhelmed. It didn't work well even before this crisis, and now thousands are lamenting they can't file.

13:52:36 From Michele Huie : Partnership with public school districts to offer resources for online learning. We have student library cards based on student ID for all public K-12

13:52:38 From Christine Gish to All panelists : Is anyone issuing library cards remotely to let new customers use our online resources at this time? We would be giving a password, too. Thank you.

13:52:42 From Deborah Weltsch : Great advise on strengthening partnership with Workforce!

13:52:50 From Louisa Whitfield-Smith : Love hearing about the virtual only summer reading programs. Has anyone heard or had any good ideas about how to address digital access inequities in an all digital

13:52:51 From Somnath Konduru : Experts say there is a possibility for this virus to appear in Fall as a second wave, if we flatten it before Fall

13:52:52 From Anne Crawford : Virtual Summer Programming will be interesting - any webinars coming up for that? LOL

13:52:53 From Janet Bogenschultz : Use local radio stations to reach community without WiFi, even TV, and announce what available - could have several radio announcements that cover WiFi avail hours from Library parking lot, Library phone reference & number, promote where to find consumer health info, promote eLibrary resources and Library's databases for vetted information.

13:53:06 From Louisa Whitfield-Smith : Somnath, agreed

13:53:10 From Abbie A. (she/her) : KCLS (WA) leadership is preparing to remain closed to the public 'til July (current materials have due dates extended 'til mid-July), and are looking at possibilities for bringing some staff back to buildings before then, but no "going back to normal" any time before July.

13:53:34 From Renee Robinson to All panelists : Great question..

13:53:35 From Mary Fury to All panelists : Wonderful question!

13:53:39 From Martha Kapelewski to All panelists : That is a good question.

13:54:09 From Kirsten Pearson : HBR article

13:54:19 From Annemarie Dompe : I hope someone can post a link to this article!

13:54:20 From Kirsten Pearson : Harvard Business Review

13:54:24 From Angela Maycock : <https://hbr.org/2020/03/that-discomfort-youre-feeling-is-grief>

13:54:28 From Terri Foster : That was a very good article -- was that the one with the stages of grief? Totally spot-on!

13:54:31 From Nancy Schultz : Was that the NPR article? I read it too, I recommend it.

13:54:33 From Fabienne McCulloch : I have them track what they do, any any forms they fill out for me, such as time tracking, counts towards their work time. Expectations are lower for sure

13:54:33 From Abbie A. (she/her) : Yes, @Somnath Konduru: until we have a vaccine, and widespread access to it, we *will* have surges if we go back to mixing with people in public. So about 12-18 months. Scary but true.

13:54:37 From Ana Moreno : <https://hbr.org/2020/03/that-discomfort-youre-feeling-is-grief>

13:54:42 From Darla Komora : Our due dates have been extended to when our library is open.

13:54:53 From Larra Clark : I think I might have shared that article on grief on FB.

13:54:56 From Annemarie Dompe : thanks, Angela!

13:55:01 From Larra Clark : Thanks @Ana!

13:55:03 From Stuart Horowitz : Any thoughts on using library conferencing technology for social gathering among staff.

13:55:07 From Teresa Silva : Thank you for sharing

13:55:13 From Louisa Whitfield-Smith : I love that article and think about it often

13:55:20 From Renee Robinson to All panelists : Carnegie Library of PGH is very supportive.. I'm so blessed to work for them..

13:55:20 From Amy Lee : Another good one:<https://hbr.org/2020/03/what-your-coworkers-need-right-now-is-compassion>

13:55:26 From Deborah Weltsch : Balance. I tell my staff not to work too hard, this might be a long haul. They are amazing and creative. I don't think they are working full hours--but it's not necessary.

13:55:29 From Kirsten Pearson : It's always nice when people acknowledge that this is not normal. It's okay to be scared and uncertain. We all are.

13:55:31 From Tricia Karlin : Any ideas for how to phase back into library services? E.g. changing circulation rules (limit people to fewer total items, no holds svcs, etc)

13:55:31 From Darla Komora : I believe the trajectory for the pandemic will be two to three years. It is a concern, since we are a meeting place.

13:55:32 From Somnath Konduru : Books, and ther materials coming back cannot be sanitized, only time I think?

13:55:32 From Nannette Troyan : Is anyone else a little scared that the people won't come back after this over?

13:55:48 From Nicole Wandolowski : No. People will come back.

13:55:51 From Francisco Miranda : We at Field had our first staff meeting using Zoom. We likely be having virtual meetings more regularly until the library reopens

13:55:54 From Beth Edwards : yes, definitely

13:55:56 From Lisa Shirley : @Stewart: I have a zoom "high tea" with 2 staff friends set for 3:30 pm today.

13:56:03 From Terri Foster : There is also a very good article about the place of humor in dealing with all this. I'll look up the link.

13:56:05 From Crystal Logan-Syrewicze : I'm scared we are going to have a huge influx of people and it won't be safe

13:56:11 From Francisco Miranda : @ Nannette, people will come back but it may take time.

13:56:17 From Carlford Wadley : they will but normal will have to change

13:56:25 From Michael Grutchfield : When I run into patrons on my health walks...they are dying to come back!!! (not literally).

13:56:27 From Annemarie Dompe : Somnath, I've heard from several library systems using bug bakers to sanitize

13:56:34 From Stuart Horowitz : Virtual happy hour?

13:56:35 From Ana Moreno : Lisa! Love the "high tea" idea, that's really wonderful.

13:56:37 From Axel Fust : I've been having Netflix parties with friends to watch movies together

13:56:42 From Darla Komora : Our library customers are loyal, I believe they will be back. We are a small, but mid-sized town in an urban setting with many families in walking distance.

13:56:44 From Fabienne McCulloch : patrons are still calling us to ask if we are open, how they can get books, or just to fax or copy. It shows that the future of libraries is not over.

13:56:48 From Alan Bernstein : WE are having our first staff meeting on ZOOM next week. Ironing out the tech issues with some staff meetings

13:56:54 From Patricia Mungan : Yes, all time counts, meetings, phone calls to supervisors, colleagues, time viewing webinars, documentation all included in time worked. Also knowing there is a learning curve in using new things for each person like using the google drive, etc.

13:56:56 From Somnath Konduru : does bug bakers sanitize all the pages in a book

13:56:59 From Axel Fust : We also just had a "water cooler chat" in Microsoft teams yesterday

13:57:03 From Sherice White : @Michelle V. I just saw you! Suuup.
13:57:08 From Annie Woodall : This is another really fantastic and helpful article regarding how to cope with what we're experiencing: <https://www.chronicle.com/article/Why-You-Should-Ignore-All-That/248366>
13:57:14 From Crystal Logan-Syrewicze : we have "group therapy sessions" in teams
13:57:16 From Becky Farwick : We are a little scared of opening before the schools. We're worried they will flock to the library. No time frame for any openings at the moment, but my supervisor and I definitely have it in the back of our minds.
13:57:16 From Nannette Troyan : The area I'm in is an aging demographic. Our stats have been down over the last few years... I'm honestly worried.
13:57:16 From Darla Komora : lol
13:57:17 From WENDY ISRAEL to All panelists : haha
13:57:26 From Mari Ayala : lol
13:57:36 From Tamara Zavinski to All panelists : Thank you! Very informative.
13:57:41 From Julia Cuddahy : Thank you all!
13:57:47 From Colleen Law-Tefft : Thank you!
13:57:49 From Patricia Mungan : Thank you all very much!
13:57:50 From Kelly Zumwalt : thank you all for the ideas.
13:57:51 From Emily Wierzbowski : Thank you!
13:57:51 From Chris Findlay to All panelists : Thank you
13:57:51 From Pamela Lamberger : Thank-you all! Great webinar.
13:57:51 From Carmela Fiore : Thank you!
13:57:52 From Angely Jibaja : Thank you all
13:57:54 From Axel Fust : thank you for the information!
13:57:55 From Kimberly Oliver to All panelists : Thank you
13:57:55 From Larra Clark : and your good humor!!
13:57:56 From Cynthia Webber : Thanks!
13:57:57 From Alex Anaya : Thank you!
13:57:58 From Erica Segraves : Thank you!
13:57:59 From Betsy Gravenor-Stacey : Thank you!!
13:58:00 From Lisa Shirley : Bye, and thanks to all.
13:58:01 From Angela Perez : Thank you!
13:58:01 From Catherine Coyne : Thank you!!
13:58:01 From Somnath Konduru : Thanks
13:58:02 From Victoria Kowanetz : Thank you! Be safe everyone.
13:58:03 From Martha Kapelewski to All panelists : I am making sure I send emails to coworkers asking them how they are, and how their families are, to let them know that I'm thinking about them.
13:58:03 From Susan McCormack : Thank you!
13:58:04 From Amy Lilien-Harper to All panelists : Thanks for everything!
13:58:04 From Michelle Morehouse : Thank you all!
13:58:04 From Celia Holm : Thank you!
13:58:05 From Julie Dahlhauser : This was great. Thank you!
13:58:05 From Andrea Lam : <3
13:58:05 From Ricky Ong : Thank you!
13:58:05 From Christine Gish to All panelists : Any info on issuing cards?
13:58:06 From Hueijung Chen : Thank you.
13:58:07 From Anna Binder-Camacho to All panelists : Thank you!

13:58:07 From Elizabeth Brown : Thanks everyone this has been great!!

13:58:07 From Alan Bernstein : Thank You

13:58:07 From Annemarie Dompe : thanks, all

13:58:08 From Debra Fletcher : Thank you!

13:58:08 From Tracey Vittorio : Thank you so much!

13:58:08 From Rhonda Belanger : Thank you!

13:58:09 From Courtney Brown to All panelists : Thank you!

13:58:09 From Jennica Espinoza : Thank you!

13:58:09 From Nanor Pogosian : Thank you all

13:58:09 From Lori Wright : Thank you!

13:58:10 From Diarra Williams : Thanks you guys!

13:58:10 From Louisa Whitfield-Smith : Thank you!

13:58:10 From Toby Greenwalt : Thanks to everyone for being here!

13:58:11 From Tricia Karlin : Thanks!

13:58:11 From Glory Okeagu : Thank you

13:58:12 From Carrie Kurata : Thank you!

13:58:12 From Francisco Miranda : Thank you! This was wonderful!

13:58:13 From Alicia Luoma : Thank you

13:58:13 From Karen Astorga to All panelists : Thank you!

13:58:14 From Andrew Verdin : Thank you!

13:58:14 From Beth Edwards : Thank you!

13:58:14 From Patricia Kline-Millard : THX

13:58:15 From Carolyn Benjamin : Than you !

13:58:16 From Erika Stolarz : Thank you.

13:58:16 From Diane Annunziato : Many Thanks! Hang in there everyone!

13:58:16 From Sherrie Mortensen : Thank you so mch!

13:58:16 From Patricia Mungan : Stay safe everyone.

13:58:17 From Fabienne McCulloch : Stay safe all

13:58:20 From Deborah Peters to All panelists : Thank you!

13:58:20 From Virginia Wright : Thank you.

13:58:20 From Janet Bogenschultz : Thank you so much! great tips!

13:58:20 From Colleen Law-Tefft : Lots of great ideas in the chat - can't wait to read it all

13:58:20 From Dana Serfozo : We have a lot of seniors who are our regulars... We're afraid they're going to stay away, but we're also afraid we won't see them for another reason..

13:58:20 From Christine Nelson : Thank you!

13:58:20 From Larra Clark : we're always learning, too, at PLA!

13:58:20 From annmarie braithwaite : Thank you

13:58:20 From Martha Kapelewski to All panelists : Thank you for all your work; stay safe.

13:58:20 From Michelle Devries : Thank you

13:58:20 From Sandra Harrell : Thank you!

13:58:21 From Amy Lee : UV-C light is a possibility if used safely to disinfect materials. We need new equipment for lib materials.

13:58:21 From Nancy Schultz : I love reading everyone's comments! See you all next week.

13:58:21 From Cory Sesko to All panelists : Thank You.

13:58:21 From Teresa MATTHEWS : thanks!

13:58:21 From Lori Wright : Be healthy all!

13:58:22 From Teresa Horton to All panelists : Thanks for doing this. Take care all.

13:58:22 From Mari Ayala : This has wonderful. So grateful for sharing your ideas and good practices!

13:58:22 From Lisa Bankert : Thank you everyone!

13:58:22 From wynne prindle : Thanks

13:58:22 From Sharon Rothman : This was the best TY

13:58:22 From Emily Cannaverde to All panelists : Thank you all! This was great!

13:58:22 From Katy McLaughlin : Thanks!

13:58:23 From Dhariyah Luqman to All panelists : Thank you

13:58:23 From Christina Hinds : Thank you. Very informative. Take care everyone and be safe.

13:58:23 From Nannette Troyan : stay safe everyone!

13:58:24 From Giovanna Iannace to All panelists : Thank you

13:58:24 From Ann Baillie : Bye! Thank you!

13:58:25 From Jeanne Fondrie : thank you all so much! so much info , ideas, and encouragement.

13:58:25 From Suzanne Mills : thanks

13:58:25 From Gabriel Rogers to All panelists : Thank you!

13:58:27 From Michele Huie : Thanks

13:58:27 From Kari Hennenfent : Thank you for everyone who shared information

13:58:27 From Rio Aucena : Thank you!

13:58:27 From Amy Oberts : I didn't see the chat transcript last time...any tips?

13:58:28 From Carlford Wadley : Thank You

13:58:28 From Leah Zilbergeld : thank you for your time

13:58:29 From Suzanne Erhard : Thank you.

13:58:29 From Sandra Hopkins : Adios library people

13:58:29 From Laura Boivin : Thank you!!

13:58:30 From victoriajames : Thank you!

13:58:30 From Mary Fury to All panelists : Thank you...it was very good.

13:58:31 From Mari Martin to All panelists : Thank you!

13:58:32 From Kathryn Tipton : Thank you!

13:58:33 From Sherice White : thank you!

13:58:33 From Deborah Weltsch : Thanks for the good ideas and resources!

13:58:34 From K'Lani Green : Thanks. Be safe

13:58:34 From Kim Nordon-Parks : Thanks it's nice to know that we're not alone in this!

13:58:35 From Cassie Leclair-Marzolf : Thanks everyone! Stay safe!

13:58:35 From Donna Speakman : Thank you all stay safe

13:58:36 From Jens Larsen : Thank you so much!!

13:58:36 From Robin Simmers-Butrey : Thank you!

13:58:37 From Anneliese Finke : This might be something that everyone knows about, but I also wanted to mention that we got special Slack for Nonprofits pricing via Techsoup, something to look into for those who use slack

13:58:37 From Kristen Chelmow : Thank you!

13:58:38 From Patricia Webster : Thank you panelists, PLA and everyone here! Bye!

13:58:38 From tabatha yoder : Thankyou

13:58:38 From Tracy Meadows to All panelists : Thank you!

13:58:39 From Hazel Frigillana to All panelists : Thank you.Take care
13:58:40 From Kathy Stephens : Thank you all!
13:58:41 From Darla Komora : Thank you all!!! Live long and prosper
13:58:41 From Abbie A. (she/her) : Thank you for this! Every one of you means you so much. Go Libraries!
13:58:41 From Becky Farwick : Yes, stay safe. Thank you.
13:58:42 From Elinor Brumbaugh to All panelists : Thank you! A lot of really great ideas and information!
13:58:42 From Nancy Schultz : Thanks so much for these webinars, they're very informative.
13:58:49 From Laura Evans : Thank you! Stay healthy!
13:58:49 From KATHLEEN ROBERTSON : Thank you all!
13:58:50 From Iman Humaideh to All panelists : Thank you
13:58:50 From Stanley Boakye-Achampong to All panelists : Thank you
13:58:50 From Yixsi Echavarria to All panelists : thank you!
13:58:52 From Katharina Himsel : Thanks.
13:58:53 From Diane Premo to All panelists : Thanks! A great discussion.
13:58:56 From Hazel Frigillana to All panelists : Cheers to #GOLibraries
13:58:56 From Olga Bell : Thank you!
13:58:57 From Phyllis Fassler : Thank you. Stay safe
13:58:58 From Josh Mitchell : Thank you!
13:58:58 From Alicea Paszek : Thank you!
13:59:00 From PLA Webinars : YOU ARE ALL APPRECIATED!
13:59:04 From Louise Beebe to All panelists : Thank you!!!
13:59:05 From Amy Oberts : I received the webinar link, but I didn't see the chat transcript...any tips?
13:59:05 From Serena Enger : Libraries - the original sharing economy.
13:59:05 From Cynthia Rider : Thanks everyone for sharing. Be safe!
13:59:06 From Sarah Brooks to All panelists : Thank you, great webinar!
13:59:08 From Chelsea Marx : Thank You Stay safe...
13:59:25 From Janet Bogenschultz : thank you to attendees for helpful shares!
14:00:10 From Francisco Miranda : I wish everyone the best. Stay safe and healthy
14:02:30 From carmen elguezabal to All panelists : is the webinar at 2:00 p.m. central?
14:02:48 From carmen elguezabal to All panelists : I am online but cannot see anything or hear