



**Chris Patterson**  
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**Experience:**

**Reference Librarian**, Highwood Heights Public Library, August 2008-present (part-time).

- Expanded and updated travel collection to better meet patron needs
- Developed curriculum used by staff for computer tutoring
- Created procedure manuals for library staff
- Provided tutoring for patrons on electronic resources and computer use
- Created and presenting programs on Internet topics for library patrons

**Reference Librarian**, Big City Public Library, May 2009-present (part-time).

- Provided scheduling flexibility for full time staff
- Served adult and youth patrons

**Reference Librarian**, Internet Public Library, February 2008-May 2009.

<http://www.ipl.org>

- Volunteered reference services while in Library School

**Education:**

**University Washington**

Master of Science in Library and Information Science May 2009

- Grade point average 3.97 in 4.0 standard
- Unique Internet-based and on-campus degree program

**University of California**

Bachelor of Arts in English, Writing Concentration, 2002, Cum Laude

**Technology Skills:**

- Experienced with library systems: DRA, SIRSI, Ex Libris
- Proficient in Basic HTML and Web authoring tools including Microsoft Front Page and Dreamweaver
- Microsoft Office Suite, Microsoft Publisher, Visio, Corel Draw, RoboHelp
- Created Web site at <http://thisismywebpage.html>

**Professional Memberships:**

American Library Association  
Washington Library Association