



EMERGENCY BROADBAND BENEFIT FACT SHEET

The Emergency Broadband Benefit (EBB) is a temporary [program](#) to help households struggling to afford broadband internet service during the COVID-19 pandemic. The FCC program provides:

- Up to \$50/month discount for broadband service;
- Up to \$75/month discount for households on qualifying Tribal lands; and
- A one-time discount of up to \$100 for a laptop, desktop, or tablet computer purchased through a participating provider; household must contribute \$10-\$50 toward purchase price.

The EBB is limited to one monthly service discount and one device discount *per household*.

Who is Eligible?

A household is eligible if a member of the household meets *one* of the criteria below:

- Has an income that is at or below 135% of the Federal Poverty Guidelines or participates in certain assistance programs, such as SNAP, Medicaid, or [Lifeline](#);
- Receives benefits under the free and reduced-price school lunch program or the school breakfast program, or did so in the 2019-2020 school year;
- Received a federal Pell Grant during the current award year;
- Experienced a substantial loss of income due to job loss or furlough since February 29, 2020; or
- Meets the eligibility criteria for a participating broadband provider's existing low-income or COVID-19 program.

Three Ways to Apply

1. **Contact your preferred [participating broadband provider](#)** to learn about their application process.
2. **Go to [GetEmergencyBroadband.org](https://www.fcc.gov/broadbandbenefit)** to apply online.
3. **Call 833-511-0311 for a mail-in application**, and return it along with proof of eligibility to:
Emergency Broadband Support Center
P.O. Box 7081
London, KY 40742

Get more information at this [Consumer FAQ](#); find downloadable, multilingual promotional tools (e.g., handouts, social media, images) to increase public awareness in the FCC's [EBB outreach toolkit](#).

Next Century Cities is calling for a **national Day of Action on May 14** and is providing additional EBB advocacy resources at: <https://nextcenturycities.org/ebbresources/>.

Library staff in all types of libraries see the impacts of digital divides every day and are trusted voices in our communities to advance digital equity. Don't forget to share information about your library's technology training, digital content, and other resources to support access and learning!

<https://www.fcc.gov/broadbandbenefit>