

13:07:30

What does AI look like in libraries besides programs like Copilot and ChatGPT?

13:07:36

Having valid critiques of generative AI and the tech companies pushing it is absolutely NOT the same as being AI illiterate.

13:08:07 From PLA Webinars to Everyone:

Have a question for our panelists? Click the "Q&A" icon, then type your question in the Q&A window. You can also "upvote" questions asked by others. We'll address as many as we have time for later in today's event.

13:08:12

Yes, Nick, AI literacy is very much a digital equity issue.

13:08:49

who owns the answers? as some patrons use chat gpt incognito, which deletes from the patron computers but may not delete from chatgpt.

13:09:13

We are giving classes now

13:09:21

more comments than questions

13:09:33

Same - more comments on being worried about it

13:09:34

I haven't had any myself but can't speak for other staff members

13:09:34

generally with Chat Gpt

13:09:38

I'm a big fan of predictive AI for research, but definitely have critics about the tech companies

13:09:50

We've had one program but our speaker freaked everyone out lol

13:10:05

an ai result that said we had a resource that we didn't have.

13:10:06

we have done a few sessions for the public that have been well received.

13:10:07

I agree with your statement about critique vs literacy.

13:10:08

Struggling to find programming that adequately explains it without just promoting its use

13:10:15

Because search engines have AI at the top, we are challenged by patrons who want to just use this information without knowing anything about it.

13:10:44

I work with teens and adults (mostly in library programming). The adults ask me how to use AI. The teens ask me about the pros and cons of AI and how to decide if it's ethical to use.

13:10:59

I'm bringing a speaker to the library to talk about A.I. and ethics.

13:11:17

I took a class for my MLIS (summer 2025) on AI and it covered how to address patrons with various AI programs, concerns, and how libraries can impact how AI is used. It focused on AI literacy and supporting patron use

13:11:21

We offer a resume building class, so I would direct them to that

13:11:49

Senior Planet from AARP has a good set of AI classes aimed at seniors 55+

13:11:59

I'm caught between wanting to be part of the human-influenced formation of AI (since it is happening *now* and by whomever is using it) and the heavy environmental impact of AI.

13:12:01

In interviews for our strategic plan we are hearing that parents and teachers are concerned. They don't understand AI and don't know how to guide kids.

13:12:06

I like how you phrased that Dr. McNeil. Using AI with patrons to teach or help doesn't transcend our personal beliefs if we are not fans, much like how we select books...

13:12:14

Also doesn't know how to say I don't know

13:12:22

As a Youth Librarian, I hear a lot of concerns from caregivers. It has been helpful to find ways to use AI in ways that help encourage caregiver digital literacy so they can feel empowered to make informed choices for their families and how it may or may not be a useful tool. This has required me to know how it works to help support them.

13:12:50

I'm on my second quarter of offering AI-related programming. I bring in experts who can explain a variety of topics to a general audience. So far, I've done Intro to AI, AI & Ethics, AI & Privacy, AI in Healthcare, AI in Everyday Life, and AI Images/Videos

13:13:06

I work with a lot of college nursing students, mostly they want to feel safe using the tools without fear of accessing inaccurate information or being accused of cheating on their assignments.

13:13:09

I think it's also important talk about the social and environmental inequities of AI

13:13:10

With the technology gap already evident in our everyday work, my fear is that AI only broadens this gap. Especially due to its ease of use. It looks as if it is making things easier, but it is now another thing that our customers will not understand. That's why it is important for library workers to understand it. Serving as the bridge like we already do.

13:14:21

I got so many questions from libraries I started aggregating all the resources in one platform:
<https://techreadynation.org/artificialIntelligence.php>

13:14:59

I'm shocked how digital privacy isn't in the top responses. It's like we've forgotten we care about that.

13:15:39

That definitely stands out.

13:15:47

I use it to help make my program titles and descriptions better

13:15:51

isn't AI "trained" on certain topics which is why there are limitations

13:16:31

AI has given citations that don't exist

13:16:31

pattern recognition

13:16:52

Sentiment analysis

13:17:14

Generative AI is basically a advanced predictive word algorithm

13:17:29

use it to compare old and new policy, also used it today to create scenarios for skits of the emergency manual

13:17:41

I'm glad we're going to touch more on "image creation". This is a common theme that some of our patrons have strong feelings about, related to AI

13:18:22

drafting for grant writing.

13:18:29

Re: conversations about what libraries are offering: I really like the Alt+Ignite curriculum from Poynter/ MediaWise (<https://www.poynter.org/mediawise/programs/altignite-fuel-curiosity-elevate-your-ai-literacy/>). We've been doing AI basics workshops since 2024 but I just started switching over to this curriculum more

13:18:51

AI to create logos or party invitations

13:19:00

Email drafts / writing is my number one use for AI. I am extremely wary of using it for research since it is prone to errors.

13:19:00

It's super disappointing to see here the advocacy of using gAI to create images that use stolen creations

13:19:04

Agree -- Poynter has great material!

13:19:08

At my library (I'm a Youth Librarian) we had an AI 'art' show where our tweens and teens with their caregivers used the CANVA Magic Media tool to generate AI images and then we had an open conversation about what felt like art, what didn't. We also fed AI poetry and were surprised by the images it created. It was really fun to experiment with the tool and then engage in a conversation. We closed out the event with some best practices around AI and digital literacy.

13:19:08

i get hesitant about the "reverse centaur" of checking AI work especially if it's creative and critical thinking work vs the centaur of utilizing it as a tool to speed of gathering and inputting data to be honest

13:19:19

About people not being worried about their data/privacy: We've been primed to ignore privacy and data sharing requests - how many services if you don't agree to the terms of service, you can't use the product. And how many of those products are necessary to complete a task. I think it's asking a lot to tell people if they want to protect their privacy they have to learn to live without most software and apps. I'm not even

sure that's realistically possible. And AI has just supercharged that, since they don't just sell your data they need it to create new and better products.

13:19:41

making AI out of images inherently requires stealing from real human artists.... We're better off with stock images and actual art

13:19:45

Creating program descriptions. Working out program details.

13:19:49

Grant writing, programming development/analysis, staff training,

13:20:09

I'm concerned about data privacy with A.I.

13:20:10

I'm an artist too!

13:20:19

:)

13:20:31

Most patrons here want to use computers in a traditional manner - to create and print documents. They're not asking, "how do I use AI?" AI creates misinformation librarians have to fix and has a horrendous impact on the environment. We should do everything we can to not use it for a plethora of reasons and discourage patrons to not use it.

13:20:38

google search ai used to list glue as an ingredient in cheese pizza to ensure your cheese doesn't slide off.

13:21:09

I had heard of a "how not to use AI" program at a public library but I wasn't able to figure out which. Is that anyone here? I'd love to see an outline/ the curriculum

13:21:11

Prompt engineering is incredibly important when inputting a request for an accurate response. We can do a training specifically on prompt engineering that would last for an hour and only scratch the surface.

13:21:41

our AI classes are about avoiding using AI as a social companion

13:21:46

As a side note, if any of you find AI slop in your library digital collections, Library Futures is collecting data, and you can report it here: https://nyu.qualtrics.com/jfe/form/SV_80WBbcwpjIEFEkm.

13:22:14

I agree prompt engineering is a new skill for the modern age patrons would need help with

13:22:20

Dr. McNeil :If you are using it to analyze data - how do you take out identifiable info and still tell what's what?

13:22:31

If your use of AI requires so much fact checking and double checking and proofing...is it actually more effective than doing it yourself?

13:22:46

Renee google AI is funny in how it's wrong. One time it told me that the difference between bandage and dressing is bandage covers wounds while dressing goes on a salad

13:23:43

that's part of why I don't use gAI and have even turned it off on my google and Microsoft. It's too exhausting to work around

13:24:01

About having to edit AI responses: I find that I am so split in what I have to cover in my job - a lot of which was learned on the job, not trained for, so using AI to not have a "blank page" brain block helps

13:24:39

What I see most with patrons using AI - no one is asking themselves "do I need to use AI for this?" or "why am I using AI for this?"

It's like AI is the newest, shiniest screwdriver and everyone wants to use it. But maybe they need a wrench.

13:25:01

has there been any push yet for ALA or PLA to make a statement to the tech industry in support of decreasing the environmental devastation associated with AI?

13:25:10

What LLMS do you like to use?

13:25:10

AI has been good for very high level things, but it becomes less accurate the more granular you get

13:25:19

what is the name of the researcher that has been mentioned?'

13:25:39

What is the link for the super searchers?

13:25:52

<https://www.ala.org/pla/initiatives/informationliteracy/supersearchers>

13:25:53

Mike Caufield is his name

13:26:00

Saves tremendous time on employee evaluations, reports, and schedules if you're on the Admin side.

13:26:35

some of that might work but I'm VERY wary of using it for evals - so much inherent bias in LLMs.

13:27:16

The environmental impact, for me, negates pretty much any perceived positives.

13:27:18

do you have employee consent to be inputting their information in for evaluations? How are you not inputting their personal information into a genAI tool in order to generate their evalu?

13:27:32

Behind every algorithm lies a physical infrastructure with real environmental consequences and increased demand from AI can translate directly into higher greenhouse gas emissions.

13:27:50

Curious if anyone moved beyond generative AI into agentic workflows? Multi-step assistants that plan and complete tasks with human review?

13:28:17

I would HOPE the library has an AI policy that would prohibit inputting personal information into any AI platform!!!

13:28:25

You redact their personal info. inputting only their response/scores on whatever their evaluated on. It helps to parse info.

13:28:35

I'm intrigued by the possibilities, but haven't implemented yet.

13:29:12

Hank Green released a great video on the environmental impact of AI Use: https://youtu.be/H_c6MWk7PQc?si=uds2G8GR4StcGEKF

TLDR: AI is about as energy intensive as other technologies. The hyperfocus on AI + the environment is misguided

13:29:15

With employee evals we will put raw information in re work throughout the year, but not personal info, and we always complete the evals ourselves to make sure the docs meet our standards. We use it as an assistant, the grunt work basically of admin work.

13:29:16

I can see many uses for predictive AI for research purposes. They're smaller, built for a single purpose, and have a smaller data set for training requiring less energy and materials.

13:29:19

We've had a lot of parents who come in and ask about AI when their child's teacher uses it to make assignments.

13:29:34

I just want to add that GenAI (or things like Goblin Tools) can be incredibly useful for neurodivergent people. I always have the environmental impact in the back of my mind, but it's helped so much when it comes to tone, making my communications more concise, breaking big projects down into manageable steps, etc.

13:29:36

more teens are using GenAI for social relationships than are using it for homework. I find that terrifying.

13:29:38

My work has a portion of our Business and Information Systems policy that states what staff can and cannot do with AI - we are not allowed to put any patron or staff information into any AI tools.

Personally, I don't use it for anything, partially because of the environmental/ethical concerns and partially because what I do is too difficult to remove private/sensitive data from.

13:31:01

My husband uses it extensively to help him fine tune the incredibly complex Excel sheets he uses for work.

13:31:57

Thank you for sharing @Nick Tanzi. It is so important to reach the youth now so they will stick with libraries and think of us along the way. Parents too.

13:32:00

The advancements in healthcare re AI are ahhhstonishing

13:32:09

I know that certain citation tools like SciFinder has been pushing back against AI with broad language that could mean using Microsoft Word with CoPilot could be seen as a breach of contract

13:32:42

I've seen that vid. Yes, since it is energy intensive as other tech, we don't need to add even more to the ever-increasing pile of causes of the climate crisis.

13:33:19

Using search engines like google also have an environmental impact and it's very much "pay to play" with SEO and how search results show up

13:33:49

I agree on the usefulness of Goblin Tools. I've found it to be incredibly useful for all of the things you mentioned.

13:34:06

But we as librarians should be advocating for privacy-focused AI tools. I haven't seen that.

13:34:09

AI is like any other tech-- it has its place and its uses. This huge boom of AI Everywhere, though, isn't serving those uses. It seems to be mostly meant to serve the bottom line.

13:34:11

San Francisco Public Library recently hosted Dr. Fei Fei Li, one of the foremost thought leaders on AI here in Silicon Valley. I highly recommend folks hear her talk and pragmatic viewpoint:
https://youtu.be/qQrEZ0X4nEY?si=LUduOifQDlp_zS4d

13:34:12

Sometimes it seems like the role of energy and technology is something for our political leaders need to be working on and making noise - not something addressed by turning off an AI function in google, etc. I think we have to have the right fights in the right arenas.

13:34:25 From Larra Clark, PLA Deputy Director to Everyone:

<https://www.ala.org/news/2025/12/pla-launches-transformative-technology-task-force-focus-artificial-intelligence>

13:34:52

we went to get an ipad for college course as with the pen you can write notes directly on the slides, however, the newest ipad is completely full of ai and I'm not sure if you can take it off of the individual apps or if you are at risk of sharing everything

13:34:58

But it's not just a tradeoff for us. It's a tradeoff being made on behalf of every future human. Each job AI is being used in is one that a person could be doing and being paid for. I'm not looking forward to the permanent gig economy.

13:35:02

How many of you are going to feed this chat thread into your preferred GPT to spot trends, recurring topics, grab resources, etc. instead of trying to go back and manually read this helpful chaos?

13:35:30 From Larra Clark, PLA Deputy Director to Everyone:

Sharing a link that Nick had shared with the Task Force earlier re: ethics: Ethical AI Assessment Tool:
<https://libguides.sdsu.edu/SDSULibrarySustainability/EthicalAIRubric>

13:35:47

I'm still job hunting, and I'm seeing so much AI with ATS that I feel like is hurting my job hunting because we're removing the human part of so much work

13:35:57

Many news stories misrepresent AI's water footprint by using outdated data

13:36:09

There are multiple companies that are HR centric and use AI for this very purpose already, so I'm sure there is a "safe" way to do it. I do agree that there needs to be consent, and better yet, a policy from your leadership that reflects their goals in using AI.

13:36:25

We had the idea brought up of incorporating small AI-based companion robots for homebound and nursing home clients through our LoT collection. This concept seems to have great success for people in these circumstances. So many ways AI can go!

13:36:27

to assume that people who are saying - stop creating AI slop - for example - for mediocre artwork for slide presentations - are against EVERY use of AI - is very ridiculous. you can be against pointless uses of generative AI and not against ALL uses of AI and it certainly doesn't mean you are against being educated about AI.

13:36:31

I've been looking at data based jobs, and pretty much every other one is some sort of AI feeding or managing position

13:36:35 From Larra Clark, PLA Deputy Director to Everyone:

Here's the webinar that Nick will lead focused on youth:
https://elearning.ala.org/local/catalog/view/product.php?productid=1663&zs=D3Mvg1&_zl=RUHXA

13:36:37

Thank you, Morgan Hanks, for that resource!

13:36:38 :

Rethinking the issue. Using the negatives to our advantage.

13:36:41

They just covered this point in another webinar put out by COSLA - sometimes the data centers do have positive outcomes on the communities where they are located. We need to keep asking the impacts about each and every one when they are constructed.

13:36:45

not only outdated data but problematic methodology.

13:36:59

AI as good vs bad is one thing, but the companies and CEO's behind the tech which is not democratically run or owned is the real problem.

Being led by these companies who are sworn to increase growth and profit often relinquishes values for convenience for more and more engagement. As public librarian and a retired educator, I do think it's important to find a balance between engagement and disengagement with resource-hungry tech. Draining potable water for datacenter use that isn't imperative to healthcare, education etc is a crazy debate imo.

13:37:08 From Larra Clark, PLA Deputy Director to Everyone:
Toby mentioned SuperSearchers, as well:
<https://www.ala.org/pla/initiatives/informationliteracy>

13:37:23

It seems like all of the incredible AI examples in medicine, climate science, etc. are different AI tools than genAI like Gemini or Copilot. The genAI tools that my patrons are dealing with seem much more suited for surveillance and misinformation than saving lives

13:37:36

as has been said about (fill in the blank) industries, library workers that use AI will be more valuable and potentially replace library workers that don't use AI. AI is increasingly ubiquitous in our everyday lives. Automation will continue whether we like it or not.

13:37:39

genAI feels like an unfinished project that is being pushed in order to get a return on investment

13:37:59

100% ^

13:38:08

agreed 100%

13:38:18

I mean the issue is not ultimately the technology, but how energy is produced under capitalism. Further investments in green energy production would have offset the immense power draw from AI. Hopefully further investments in fusion technology or safe nuclear technology will lead towards solving some of the energy needs required by AI. But I absolutely agree with Dr. McNeil's example about next day delivery. There are already highly inefficient uses of energy in our society that permeate each level of our lives. These issues require high-level solutions rather than the responsibility being placed onto the individual.

13:38:20

For data centers, there is also the option to build a Community Benefits Agreement to offset some of the negative impact of data centers. I also put together a Community Guide to help folks understand how data centers work, negative impact, and innovations to offset impact:
https://www.canva.com/design/DAGzdU6CUmM/p_00iy8Gs3-aRAPcFRa9RQ/view?utm_content=DAGzdU6CUmM&utm_campaign=designshare&utm_medium=link2&utm_source=uniqueLinks&utm_id=h3a32dfb229

13:38:28

What you need to know about AI data centers
<https://epoch.ai/blog/what-you-need-to-know-about-ai-data-centers>

13:38:42

We should be working with other privacy-focused industries to advocate. Medical and law industries are far ahead of us on this.

13:39:02

I feel like this is when Wikis came to be and used in research. We were taught how to evaluate the sources in the Wiki and tracking down original sources. Librarians were a huge part of that. This seems like the same thing. We advise patrons on how to use it right.

13:39:08 From Larra Clark, PLA Deputy Director to Everyone:

EcoLogits

13:39:17 From Dr. Brandy McNeil to Everyone:

<https://www.epa.gov/waterreuse/water-reuse-case-study-quincy-washington#:~:text=The%20city%20and%20Microsoft%20partnered,operational%20on%20June%2030%2C%202021>

13:39:27

I compare it to the beginning of the internet in the 90s, the AI evolution

13:39:38

Data Center Podcast: <https://www.stepchange.show/data-centers>

13:40:05

Exactly. The challenge is speaking to those who weren't around or aware at that time.

13:40:32

Good point, frame of reference

13:40:50

How many times will big industry problems be framed as the consumers problem to fix? On the other hand, we do all have some ability to choose what we support and don't. But that's not what makes big change.

13:40:56

How do you support your staff/fellow employees whose ethics don't align with genAI usage and are refusing genAI technology based on their ethics?

13:41:51

Lots of good innovations. I love the data center Microsoft built underwater, and the centers being built in space by China.

13:41:52 :

As information professionals we uphold intellectual freedom and information integrity, how do we reconcile that many developers are not

transparent about the information they have used for training these models?

13:42:21

we have guidance but want to develop a policy

13:42:23

We're in the process of developing a policy and guidelines

13:42:23

We're in the process of trying to create AI related policies, but they're not finished.

13:42:25

using copyrighted works to train AI without permission is also an ethical consideration.

13:42:26

One concern I have for the AI for citation looking is there are so many papers I discovered by keyword searching on databases that I would not have found without a little curiosity, and change how the project began. But using AI to find your citations seems like a advance confirmation bias where instead of the hundreds of thousands of papers about how vaccines don't cause autism, it brings the two "papers" that do

13:42:26

<https://www.sf.gov/reports--july-2025--san-francisco-generative-ai-guidelines>

13:42:30

Our city put one out but our library hasn't, but since we work for the city...

13:42:37

We have internal staff guidelines, but we're still working on something for the public.

13:42:39

I feel it's a work in progress.

13:42:42

No - we have to rely on the township IT department to manage that - its not fun.

13:42:52

We have a template that we are "growing" into.

13:43:01

Wow! I thought my library was behind the eight ball but apparently we aren't!

13:43:05

It is on our list, but we are a city department and have to see what comes from the administration.

13:43:08

Same, perhaps should come from county IT dept

13:43:15

Staff are reminded regularly to make sure our use of AI in library work adheres to NYS's strict patron privacy laws. Beyond that, nothing in writing that I know of exists in my library to govern use.

13:43:18

We have an AI libguide but we're an academic library; it's not the same sort of resource as a "policy" might be

13:43:28

We are in the process of creating one.

13:43:47 From Larra Clark, PLA Deputy Director to Hosts and panelists:

If you have LibGuides or policy or guidelines you're willing to share, please share in chat!\

13:43:58

That said, I'm assuming our system is working on one.

13:43:58

I was thinking about adding something to our website about vendors using AI and also possibly adding something to our collection development policy about AI created books/images in books but I'm not sure how to go about this.

13:43:58

We are creating one now, which is why I signed up for this webinar when it came out!

13:44:06 From Larra Clark, PLA Deputy Director to Hosts and panelists:

We know this is a top request to see what other libraries are developing...

13:44:19

In the process

13:44:20

Our only policy is to explicitly exclude AI content from the collection. How to do that is a question still to be determined. ;-)

13:44:35

Would love to see the others in the 22% who have them. Here is mine: <https://docs.google.com/document/d/1U5bB2uB0ptbNrkyb-2GP-mAgCN0QhtvxrFwL7fcmCEQ/edit?usp=sharing>

13:44:55

David, we've had many conversations about how to avoid AI material in the collection-- with such little information about what IS AI

13:45:05

I don't think we seen many local authors creating books with AI for text or images yet...

13:45:08

If your library has a policy could you drop your library name or system in the chat so we can reach out to each other for examples?

13:45:10

coming from the 'library privacy laws' is a way to get it moved through some upper levels of admin chain. That's a good suggestion.

13:45:12

Question also about accepting AI-created books. I run a book festival and I'd like to get wording that doesn't come across as punitive.

13:45:28

Our City is nowhere near having a policy yet, so in this case our library is able to lead the way and be a resource to the municipality. There's a good resource at <https://www.sanjoseca.gov/your-government/departments-offices/information-technology/ai-reviews-algorithm-register/govai-coalition>

13:45:41

I know someone was trying to use AI to format their book for self publishing, and wasn't doing that good of a job with the particular AI they were using.

13:46:19

David Lee King has great resources to build out an AI policy, with examples and template launch pads: <https://davidleeking.com/ai-policies-for-libraries-some-observations/>

13:46:28

Beaver Dam Community Library has a policy at <https://beaverdamlibrary.org/DocumentCenter/View/2465/Artificial-Intelligence-AI-and-Machine-Learning-Policy-PDF>

13:46:41

Please provide a link to this chat log after the session for further study.

13:47:03

This is DC gov's: <https://techplan.dc.gov/page/dcs-ai-values-and-strategic-plan> . However there don't seem to be any consequences for not following.

13:47:11

We currently have an AI policy, however its being updated as the technology changes. We have a policy for Staff as well as the public.

13:47:47

as a user, when I see AI images I feel that it cheapens your brand

13:47:58
+100

13:48:03
Agreed

13:48:08
Agree

13:48:15
Here is our AI policy for staff:
https://warrennewport.sharepoint.com/:w:/s/Administration-PoliciesandProcedures/IQDfiLq7PKQLQb7DFg0W3futAaqsigVDfMLBkZn5615_5NA?e=fAeAke

13:48:27
I think a diverse (positions, roles, perspectives) AI advisory group is a great start

13:48:28
I think if you are seeing poor images, it's also a result of poor training and poor prompting. You can make excellent images with the right tools and training.

13:48:57
@Rino I can still easily spot them - for now

13:49:02
I like to make the comparison between genAI images and MS clipart: Which do you prefer?

13:49:16
AI researcher Geoffrey Hinton warns that AI could replace millions of jobs by 2026 especially artists. The existential risk is not really being addressed. The more we use it, the more it evolves and the more it evolves, the less need for humans to do the work.

13:49:20
you can also make good images by just making images with photoshop and paint

13:49:21
digital equity disparities exist between library systems as well

13:49:25
clipart!

13:49:36
We recently switched from using stock images to in-house images taken of staff members/volunteers by a staff photographer. That way we have custom images without needing to use AI.

13:50:12
Love it!

13:50:19

that works in systems that can pay for staff with those skills; many systems have librarians do this with little to no design background. GenAI with guidelines and guardrails can uplift the quality of a library's marketing if done right

13:50:34

The biggest issue I have with AI is the taking of human jobs--especially in the arts. We already undervalue human effort in artistic efforts as it is.

13:50:53

Agreed

13:51:01

We have also set up our own "stock" photos with photo shoots of patrons and staff who sign model releases.

13:51:30

We are not teaching patrons that if they are using a free version they are paying with their privacy. It's a shameful digital literacy gap.

13:52:07

Perhaps PLA could develop a list of the various AI tools for different tasks?

13:52:23

Yes, but that's true of most "free" things these days. I think we need to have a comprehensive approach. We should always be evaluating what the cost of a free service really is

13:52:39

There are plenty of libraries that can barely afford the upkeep of outdated PCs in their buildings, let alone premium subscriptions of tools that may or may not get used

13:52:39

Amen Brandy. I've been increasingly impressed with CoPilot Chat's ability to manipulate my content for different purposes and save me time in creating new documents or work products. Deliverables that previously were labor intensive.

13:53:26

What are your favorite AI features/programs to help with organization, bookings and structure?

13:54:25

There's a great question in the Q&A about publishers using AI in book creation. To add to that, we recently became aware of School Library Journal highly recommending a book for purchase that was entirely AI-generated, without stating that in the review. The book, *Factology: Greek Myths*, was of extremely poor quality. When reached for comment, SLJ doubled down that "AI is hard" and they can't be responsible for when publishers don't disclose the author is AI.

13:54:32

Free resource for public servants: <https://data.org/playbooks/gen-ai-for-civil-servants/>

13:54:41

Thank you for this webinar. It was informative and thoughtful across the board.

13:54:42

I'm curious how folks who are anti AI due to data privacy concerns talk to patrons about platforms like Google, social media, YouTube, online shopping sites, etc? Genuinely asking, seems like privacy policies are similar to me. I am working on some programming on breaking up with big tech so I'm wondering what folks are doing as it relates to other platforms with privacy concerns- recommending others? if so, which?

13:55:32

someone mentioned an AARP resource

13:55:34

PLA offering an AI Round Table or Q&A for decision makers at their respective organizations would be great. I think it would be well attended seeing that over 60% from here don't have a policy/guidance in place.

13:55:35

I joined the webinar to learn more about AI applications in the public library space - I run an archives/spec coll unit in a public library and am mostly tuned into how the archives world is using AI - mostly manager use for some of the things that have been noted here - assistance writing emails, summarizing notes, writing budget proposals, etc. However, the focus outside of that is on description of archival materials - transcription of AV, identification of subjects in photographs, and a huge one is assistance writing code for metadata wrangling (e.g. Python). Thought I would share this as I love reciprocal understanding of the similarities and differences between libraries and archives.

13:56:03

I love the idea of a "Breaking Up with Big Tech" program. Once you have materials together, can you post to ALA

13:56:35

I use AI all the time to help me check my bias and push back on my preconceptions which I find very useful. I will paste in a document or email that I wrote (minus identifying details) and ask it to check for bias based on and then I will list a bunch of characteristics. I have some saved prompts that I use

13:56:46

Agree. Love that program concept. We've offered similar programs to cutting the cord / cable alternatives

13:56:48

The Rochester Hills Public Library prioritized building our AI guidelines for both patrons and staff before implementing AI tools within the organization (our public policy is available at <https://www.rhpl.org/policies>). We currently leverage NotebookLM within our Google Workspace domain, ensuring all data remains contained within our organizational environment. Additionally, we've begun deploying local AI such as Qwen2.5 / 3 (variety of models) through OLLAMA. We recently were given a new AMD Radeon Pro 9700 GPU to serve as the backbone for staff access to these local models, currently running on a single HX370 chip.

13:56:53

I hear the point about the human being accountable for verifying the information for accuracy, etc. But I worry that we will be seeing more and more use of genAI by people without enough subject knowledge in the first place to be able to tell the difference

13:57:00

I find learning a whole new technology exhausting and causing more burnout within the profession.

13:57:03

Speaking of evaluating sources, I do think it's important to note that the previously mentioned podcast extolling the virtues of data centers is also an investor in several AI technologies

13:57:08 From Dr. Brandy McNeil to Everyone:

Yes I have been exploring with Agentic AI as well.

13:57:11

I'm afraid that AI can be used as a confirmation bias tool

13:57:12

Nick, when/where are you offering the "Future Ready Helping Youth to Navigate AI"? Is it an online option for anyone?

13:57:38 From PLA Webinars to Everyone:

PLA 2026 Conference

April 1-3 in Minneapolis

Visit the conference website to learn more and register:

<https://www.placonference.org/>

13:57:43

Thanks Dr. McNeil!

13:57:47

I'm going!

13:57:56

Sure, so far the plan is to help people explore privacy-forward and/or open source alternatives and dig into privacy settings, so I'd

actually love to hear if others are already doing this with patrons-
Chelsea.kirkland@dc.gov if you have anything!

13:58:10 From Nick Tanzi:

<https://elearning.ala.org/local/catalog/view/product.php?productid=1663>

13:58:11 From Larra Clark, PLA Deputy Director to Everyone:

One of the programs also will touch on using AI for grant writing:
Prompting AI to Harness Your Grant Proposal Potential

13:58:23

Thank you for offering this webinar today. See y'all in Minneapolis

13:58:27 From Larra Clark, PLA Deputy Director to Everyone:

<https://www.minneapolis.org/safety-updates/federal-immigration-enforcement/>

13:58:30

Thank you for a great discussion!

13:58:39

I will be in Minneapolis!

13:58:49

This has been fantastic - thank you

13:58:52

thanks for offering this!

13:58:55

Thank you to everyone on the panel

13:58:57

Thank you for an illuminating discussion.

13:59:04

Thank you guys. I hope you have more free events on this topic.

13:59:04

This was great -- thanks!

13:59:05

Thank you for this! See y'all in Minneapolis!

13:59:05

Thank you everyone. Much appreciated your time and expertise.

13:59:08

Thank you task force

13:59:11

great and important, relevant conversation!

13:59:13

eye-opening discussion, thanks for this

13:59:28

This was a great panel. LOTS of fantastic resources shared, thanks to both the panelists and chat participants!

13:59:35

Thank you this was really helpful especially for talking points for our staff and patrons about this AI literacy.

13:59:36

Thank you! This was very informative! Looking forward to sharing what I learned with colleagues!

13:59:42

This was a very thoughtful discussion. Thank you.

13:59:45

Very good. Keep having the conversation, AND have this conversation in your own communities everyone.

13:59:48

Thanks to those who shared your policies! I'm also looking forward to viewing PLA's guidance about creating AI policy