

### 3-D PRINTING

ALA Launches Educational 3D Printing Policy Campaign, **2014 (S/O): 18**

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### 2012 State of American Libraries (ALA)

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### AARP (AMERICAN ASSOCIATION OF RETIRED PERSONS)

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### ABILITIES AT MAXIMUM PROFIT (AMP)

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**ADVENTURE CYCLING ASSOCIATION**  
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**AFRICAN LIBRARY AND INFORMATION ASSOCIATIONS (AFLIA)**  
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- BACHOWSKI, DONNA**  
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- BACK-TO-SCHOOL**  
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- Badalamenti, Jean**  
Supporting Autonomy While Setting Clear Boundaries (“Trending”), **2019 (M/A): 9–10**
- Bad Words and Jam (“Forward Thinking”), 2015 (S/O): 21–22**
- Baillie, Ann**  
Designing an Effective Readers’ Advisory Website for your Library, **2024 (J/A): 28–35**
- BAINBRIDGE PUBLIC LIBRARY (Wash.)**  
The Human Library, **2012 (M/J): 38–39**
- Baker, Kate**  
Meeting the Needs of Diverse Communities, **2012 (S/O): 34–35**
- Baker, Susan**  
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- BAKER FREE LIBRARY (BOW, NH)**  
Responding to a Post-Print Environment, **2012 (J/F): 19–20**
- BAKER & TAYLOR ENTERTAINMENT AUDIO MUSIC/VIDEO PRODUCT AWARD**  
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- BAKER & TAYLOR ENTERTAINMENT AWARD**  
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- Balancing Patron Demand for All Formats, 2012 (J/F): 38–40**
- Baldassari-Hackstaff, Laura**  
Sensory-Enhanced Storytime at Douglas County Libraries, **2014 (J/F): 36–42**
- BALL, SARAH**  
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Powerful Partnerships: Thriving Through Collaboration ("President's Message"), **2024** (J/F): 3–4

Transforming Libraries with Inclusive Leadership ("EDISJ Matters"), **2023** (J/A): 10–12

Banks, Carrie: Celebrate What You Are Doing Now, **2022** (M/A): 30–32

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Read Whatever You Want, **2023** (M/A): 20–28

Resisting Book Bans with Internet Technology ("The Wired Library"), **2023** (M/A): 17–19

Same Story, More Challenges: Rural Libraries, Censorship, and the Information Era ("On My Mind"), **2023** (M/A): 14–16

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We Need a Plan: An interview with Amanda Jones (Oliver), **2023** (M/A): 30–37

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Quintuplets and a Barber's Memory, **2016** (J/A): 32–35

Barbakoff, Audrey

*The 12 Steps to a Community-Led Library*, **2024** (S/O): 44–47

BARKDALE, RENITA

Directing Change: A Conversation with Black Library Leaders ("EDISJ Matters"), **2021** (J/F): 7–11

BARNETT, BRITTANY

Inspiring Hope ("President's Message"), **2022** (M/J): 3–4

Baron, Benjamin

Out & About & All Aboard, **2021** (N/D): 34–46

Pursuing Partnerships to Serve Neurodiverse Library Patrons, **2024** (J/F): 36–45

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Alexandria Library Celebrates Sit-In Anniversary ("Verso"), **2013** (M/A): 6–8

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Art & Engagement ("Best Practices"), **2016** (N/D): 10–11

BARRIOS-LLORENS, ROSSANA

Libraries in Puerto Rico are Still Struggling ("On My Mind"), **2020** (J/F): 14–15

Bartel, Cathy

We Transitioned to Floating Collections ("Perspectives"), **2012** (M/J): 16–17

BARTLETT, ALLISON

Providing Patron Tech Help in a Pandemic ("The Wired Library"), **2020** (N/D): 17–18

Bartlett, Wendy

Floating down the Cuyahoga ("Perspectives"), **2012** (M/J): 15

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Cool Tech I didn't hear about at PLA ("Wired Library"), **2018** (M/J): 19

Batdorf, Kurt

Issues That Matter: Forums Build Civic Engagement, **2019** (J/A): 34–43

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BATYKEFER, ERINN

Incubating Creativity (“By the Book”), **2020 (M/J):** 58–59

Bautista, Sonia  
Creating Impactful Humanities Programming, **2024 (M/A):** 34–43

BAY AREA (CA) LITERACY NETWORK  
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DEMCO New Leaders Travel Grant winner, **2013 (J/F):** 3

BE A TOURIST IN YOUR TOWN  
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BECHTEL FELLOWSHIP  
ALA Grants, Awards, and Fellowships (“Bringing in the Money”), **2012 (M/J):** 25

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Impact Survey: Measuring Your Library’s Impact, **2015 (M/J):** 35–37  
Understanding Your Library's Public Access Technology Users (“Verso”), **2013 (S/O):** 7–9

Becoming a Better Library Leader (“The Big Idea”), **2020 (S/O):** 21–23

Becoming an Antiracist Library (“President's Message”), **2021 (J/A):** 3–4

Becoming a Passport Acceptance Facility (Meise), **2016 (M/J):** 38–40

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PLA News, **2015 (N/D):** 4

"BEFORE I DIE" ART INSTALLATION  
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Being Loved Is Not Enough (“President’s Message”), **2017 (M/A):** 5–6

Bell, Jonathan Pecheco  
Learning from Librarians and Teens about YA Library Spaces, **2014 (M/J):** 24–28

BELLINGHAM (MA) PUBLIC LIBRARY  
Shaking Up Library Programming with STEM (“Perspectives”), **2014 (M/J):** 15–16

BELOIT (WI) PUBLIC LIBRARY  
How a New Service Model is Redefining Library Work (“Perspectives”), **2018 (N/D):** 14  
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Bennett, Renae  
Electronically Preserving Obituaries, **2012 (M/A):** 28–30

BENNETT-KAPUSNIAK, RENEE K.: *Public Library Programs and Services for Midlife and Beyond* (“By the Book”), **2021 (J/F):** 60–63

Berk, Josh  
Mental Health Training in Public Libraries, **2014 (N/D):** 34–37

Berkowitz, Adam Eric  
Employee Engagement: A Humanistic Approach to Personnel Management, **2020 (N/D):** 44–51

Bernier, Anthony  
Learning from Librarians and Teens about YA Library Spaces, **2014 (M/J):** 24–28  
YA Spaces and the End of Postural Tyranny, **2014 (J/A):** 27–36

Bertot, John  
Re-Envisioning the MLS: The Future of Librarian Education, **2015 (N/D):** 22–33

Best Conference for the Public Library World (“The President's Message”), **2024 (M/A):** 6–7

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- We Can Do Better (Horner), **2021 (S/O): 22–30**
- Best Practices (column)
- Art & Engagement, **2016 (N/D): 10–11**
  - Bridging Deserts for Back-to-School Success, **2019 (S/O): 31–33**
  - Building Equity Based Summers, **2021 (J/A): 11–15**
  - Building Social Infrastructure to Strengthen Communities, **2019 (J/A): 21–24**
  - Closing the Justice Gap: Partnerships Offering Free Legal Assistance, **2020 (M/A): 17–20**
  - A Different POV, **2015 (N/D): 12–13**
  - Equity of Access, **2016 (J/A): 12–13**
  - Fundraising for the Future, **2017 (M/A): 11–13**
  - Great Libraries ("Tales"), **2012 (S/O): 12–13**
  - How to Bounce Back, **2017 (J/F): 9–10**
  - Increasing Access to Experiences: Museum and Park Passes, **2020 (M/J): 16–19**
  - Influencing Employee Engagement, Even if You're Not the Boss, **2021 (S/O): 14–18**
  - Lending Music: Supporting Patrons with Dementia, **2018 (M/A): 11–12**
  - Leveling Up: A Gamification Approach to Staff Training and Development, **2021 (N/D): 12–16**
  - Librarian for Life: An Interview with Don Napoli, **2015 (J/A): 14–16**
  - Libraries, Innovation, and Literacy, **2017 (N/D): 9–10**
  - Libraries and Virtual Third Spaces after COVID-19, **2020 (J/A): 12–15**
  - Library Cafés, **2017 (J/A): 11–12**
  - Library Services During Incarceration and Reentry, **2022 (M/J): 13–16**
  - Macro/Micro, **2016 (M/A): 10–11**
  - Maximizing Return on Investment, **2015 (J/F): 20–22**
  - #MeToo, **2017 (S/O): 8**
  - Online Participatory Democracy and Civic Engagement during COVID-19, **2020 (S/O): 14–17**
  - Reading While Learning for Adult Literacy Learners, **2022 (S/O): 9–12**
  - Rebuilding with Hope and Purpose in the New Year, **2020 (N/D): 11–14**
  - Redefining the Post-Pandemic Library Brand, **2022 (J/A): 13–16**
  - Redesigning Spaces for Safety, Flexibility, and Sustainability, **2021 (J/F): 12–16**
  - Reinforcing Purpose and Motivation to Sustain Regional Library Cooperatives, **2021 (M/J): 13–17**
  - Renewing Vows with Friends, **2021 (M/A): 13–17**
  - Retaining Staff During the Great Resignation, **2022 (M/A): 14–17**
  - Searching for Why: A Purpose-Deiven Approach to Strategic Career Development, **2019 (M/J): 21–24**
  - Seven Steps to Smarter Social, **2018 (M/J): 11–12**
  - Stepping Forward and Turning Outward for Racial Equity, **2020 (J/F): 23–26**
  - Taking RA Online, **2017 (M/J): 11–13**
  - Technology Reload, **2015 (S/O): 13–14**
  - Telehealth and Public Libraries, **2022 (J/F): 16–20**
  - The Tipping Point, **2015 (M/J): 12–13**
  - Touchpoints in Public Libraries: Strengthening Family Engagement, **2022 (N/D): 16–19**
  - Violence Prevention is Social Justice, **2018 (J/F): 7–8**
  - Whole Person Librarianship, **2015 (M/A): 12–13**

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**BETHLEHEM (PA) PUBLIC LIBRARY**  
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Bietila, Mary-Clare  
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**BIG LIE, THE**  
Public Libraries and the Dismantling of Disinformation (Alvarez), **2021 (M/A):** 38–39

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**BILL AND MELINDA GATES FOUNDATION**  
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**BINGE WATCHING**  
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**BIPOC (Black, Indigenous, and People of Color)**  
Reaching the Unreached: Evaluating BIPOC Partnership Development (“EDISJ Matters”),  
**2021 (M/J):** 10–12

**Bizzle, Ben:** *Start a Revolution: Stop Acting Like a Library*, **2014 (N/D):** 45

**BLACK HISTORY MONTH**  
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**BLACK INTEREST BOOKS**  
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**BLACK LIBRARIANS**  
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**BLACK LIVES MATTER**  
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**BLACKMAN, ANDREA**  
Civil Rights Training at Nashville Public Library, **2016 (N/D):** 32–33

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**Bliss, Amira**  
Best Practice: Be Ready to Innovate (“Best Practices”), **2017 (N/D):** 9–10

**Block, Carson**  
If Books Are Our Brand (“Verso”), **2012 (J/F):** 8–10

Block, Ronald

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Bloomquist, Catherine

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BLUE RIDGE CONSORTIUM (VA)

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Boggs, Erin M.

E-Government on Public Library Websites, **2015** (M/A): 42–51

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Literature Breaks Out (“Verso”), **2014** (J/F): 9

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Andrew Bombback on the Cultural Shift in Parenting, **2022** (N/D): 42–46

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*Diversity, Equity, and Inclusion in Action* (“By the Book”), **2022** (M/J): 46–50

Bonfield, Brett

Exploring Your Library Funding Ecosystem (“EDISJ Matters”), **2021** (M/A): 9–12

Reflections on the Pandemic (“EDISJ Matters”), **2022** (M/A): 12

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- TRHT Great Stories Book Club (“Perspectives”), **2019 (J/A):** 16–17
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- Book Expert is In, The, **2015 (M/A):** 10
- Book Grows in Topsfield, A (“Perspectives”), **2012 (J/A):** 18–19
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- BOOK PROGRAMMING**
- Lit: Sparking Community Connections with Dynamic Book Programming, **2016 (S/O):** 26–29
- BOOK REVIEWS.** *see also* By the Book (Column)
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- 50+ Library Services* (Schull, ed.), **2013 (N/D):** 52
- Accidental Data Scientist* (Affelt), **2016 (M/J):** 44–45
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- Adults Just Wanna Have Fun* (Barbakoff), **2017 (M/A):** 39
- After-School Clubs for Kids: Thematic Programming to Encourage Reading* (Shaia), **2015 (M/J):** 42–43
- ALA Guide to Medical & Health Sciences Reference* (Keift and Bennett), **2012 (J/F):** 47
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- Answering Teens' Tough Questions* (Eagle), **2013 (S/O):** 44
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- Becoming a Powerhouse Librarian* (Gray), **2018 (J/F):** 31
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- Better serving Teens through School Library-Public Library Collaborations* (Pandora & Hayman), **2014 (S/O):** 44–45
- Beyond Book Sales* (Dowd), **2014 (N/D):** 43–44
- Blogging and RSS* (Sauers), **2012 (J/F):** 47–48
- Book Repair* (Lavender), **2012 (M/A):** 47–48
- A Book Sale How-to Guide* (Ditzler and Dumas), **2012 (N/D):** 49
- Books in Motin* (Dietzel-Glair), **2014 (N/D):** 43
- Bugs, Bogs, Bats, and Books: Sharing Nature with Children through Reading* (Isaacs), **2015 (M/J):** 44
- Building a Core Print Collection for Preschoolers* (Bailey), **2015 (S/O):** 36–37
- Building and Managing E-Book Collections* (Kaplan, ed.), **2013 (M/J):** 37
- Build Your Own App for Fun and Profit* (La Counte), **2013 (M/A):** 45
- Career Transitions for Librarians* (Anderson and Pun), **2017 (M/J):** 38–39

*From Children's Literature to Readers Theatre* (Poe), **2014 (M/A): 53**  
*Club Programs for Teens* (Alessio & Booth), **2016 (J/A): 37**  
*Collaborative Grant-Seeking* (de Farber), **2017 (J/A): 39**  
*The Collection All Around: Sharing Our Cities, Towns, and Natural Places* (Davis), **2018 (M/J): 38–39**  
*Complete Copyright for K-12 Librarians and Educators* (Russell), **2013 (S/O): 44**  
*Cooking Up a Storytime* (Anderson-Newham.), **2015 (J/A): 43**  
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*Counting Down to Kindergarten* (Baker), **2016 (N/D): 35–36**  
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*Creating & Managing the Full-Service Homework Center* (Mediavilla), **2018 (J/A): 30–32**  
*Customer-Based Collection Development* (Bridges), **2015 (J/A): 42**  
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*Digital Decisions* (Simon and Nemeth), **2013 (J/F): 52–53**  
*Digital Librarian's Legal Handbook* (Gathegi), **2012 (S/O): 41–42**  
*Digital Photo Magic* (Perez), **2017 (J/F): 28–29**  
*Digitizing Your Collection: Public Library Success Stories* (Caro, et al), **2017 (J/F): 27–28**  
*Digitizing Your Community's History* (Hoffman), **2018 (M/A): 39**  
*Disaster Response and Planning for Libraries* (Kahn), **2012 (M/J): 49**  
*Do You Web 2.0* (Berube), **2012 (M/A): 46–47**  
*E-Learning in Libraries* (Harmon and Messina), **2014 (J/F): 52–53**  
*Embedded Business Librarianship for the Public Librarian* (Alvarez), **2017 (N/D): 39–40**  
*The Embedded Librarian* (Shumaker), **2013 (N/D): 51**  
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*Essential Lapsit Guide* (Ernst), **2016 (J/F): 44**  
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*Face2Face: Using Facebook, Twitter, and Other Social Media Tools to Create Great Customer Connections* (King), **2013 (M/A): 44**  
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*Five Steps of Outcome-Based Planning and Evaluation for Public Libraries* (Gross et al), **2017 (M/A): 38–39**  
*Floating Collections: A Collection Development Model for Long-Term Success* (Bartlett), **2015 (J/F): 53**  
*Fundamentals of Managing Reference Collections* (Singer), **2013 (J/A): 44–45**  
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*Getting Started with GIS* (Dodsworth), **2012 (S/O): 41**  
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*Global Voices: Picture Books From Around the World* (Stan), **2015 (J/F): 52**  
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Today's Public Library Career (Wilson), **2019 (J/F): 20–23**

CAREER SERVICES

Bringing Collaboration to Your Library ("The Big Idea"), **2024 (J/F): 8–9**

Interview Practice Service at Richland Library, **2016 (M/A): 28–30**

CARES ACT

Funding Innovation During COVID-19 (Jackson and Yarbrough), **2021 (M/A): 28–29**

Carmack, Nan B.

Minding the Gap: Overcoming the Disparity between MLIS Education and Public Librarianship Practice ("On My Mind"), **2019 (M/J): 11–14**

CARNEGIE LIBRARY OF PITTSBURGH

The Website Clinic ("Bringing in the Money"), **2012 (J/A): 26**

CARNEGIE PUBLIC LIBRARY (OH)

Bicycle Tourists, **2013 (M/J): 25**

Carneiro Juel, Pernille

Literature Breaks Out ("Verso"), **2014 (J/F): 9–11**

Carns, Brenda

Bridging the Gap and Enjoying the Adventure ("Perspectives"), **2014 (N/D): 16–17**

CAROL COUNTY (MD) PUBLIC LIBRARY

Getting New Items into the Hands of Patrons, **2012 (N/D): 27–28**

Carrigan, Dennis P.

Organizational Capacity and the Public Library, **2015 (M/J): 24–30**

CARROL COUNTY (Md.) PUBLIC LIBRARY

Puppetry at It's Best, **2013 (S/O): 27–28**

CARROLL, LEWIS

Down a Reading Rabbit Hole (“Under the Radar”), **2015 (N/D): 11**

CARSON, JENN: *Get Your Community Moving*, **2018 (S/O): 36–38**

Carter, Jami

STRIKETHROUGH (“Forward Thinking”), **2016 (M/A): 22**

Casey, Michael E.

Innovation Revolution at Gwinnett County Library, **2018 (M/J): 31–36**

CATALOGING

Why Good Cataloging is Good Customer Service (“Trending”), **2017 (M/J): 7–8**

Why So Serie-ous?, **2012 (S/O): 36–39**

CATALOG LIBRARIANSHIP

Ten Essential Qualities for Success, **2013 (M/J): 32–35**

Catfish, Cartoon Frogs, and Rabbit Holes (“The Wired Library”), **2022 (M/A): 18–19, 2022 (M/A): 27**

CATHEDRAL CITY (CA) LIBRARY

Making a Difference: Civic Engagement at the Public Library, **2012 (J/A): 36**

CATS IN FICTION & MEDIA

What's New Pussycat? (“Under the Radar”), **2013 (S/O): 48**

CAZENOVIA (NY) PUBLIC LIBRARY

Personal Observations, Experience, and Knowledge, **2013 (J/A): 38–40**

CEDAR RAPIDS (IA) PUBLIC LIBRARY (CRPL)

Give Staff a Break this Summer, **2016 (M/A): 31–35**

Celebrate Take Your Child to the Library Day (Stern), **2024 (J/A): 18–24**

Celentano, Jessica

Jewel in San Francisco’s Crown, The (“On My Mind”), **2020 (S/O): 7–8**

CENSORSHIP

American Attitudes Toward Censorship (“Info-Graphics”), **2023 (M/A): 48**

Nexus of Social Justice and Intellectual Freedom, The (“President's Message”), **2023 (M/A): 3–5**

Read Whatever You Want, **2023 (M/A): 21–28**

Same Story, More Challenges: Rural Libraries, Censorship, and the Information Era (“On My Mind”), **2023 (M/A): 14–16**

Taking a Stand on a Moral Issue: Censorship in the Public Library (“Perspectives”), **2018 (J/A): 12–13**

Weathering the Storm: Libraries in the Crossfire (“The Big Idea”), **2023 (M/A): 8–9**

CENSUS 2020, **2020 (J/F): 4–2020 (J/F): 4–5**

CENTER FOR EDUCATORS AND SCHOOLS (NYPL)

NYPL Center for Educators and Schools (“On My Mind”), **2023 (J/A): 15–16**

CENTER FOR NEWS LITERACY

PLA News, **2017 (J/A): 3–4**

CENTER POINT (CA Dept. of Corrections)

Second Start at the Oakland Public Library, **2013 (J/F): 50–51**

CERTIFICATION

Certification for Public Library Personnel (“Perspectives”), **2013 (M/A): 13–21**

Chadwick, Cynthia

Future of the FDLP in Public Libraries, **2012 (J/A):** 40–46

Chaffer, Gary

Future of the FDLP in Public Libraries, **2012 (J/A):** 40–46

Chamberlain, Patrice

Nourishing Bodies and Minds When School Is Out, **2015 (M/A):** 22–28

Championing Inclusivity (Alvaro), **2024 (S/O):** 38–43

CHANGE MANAGEMENT

Permanent New Normal, The (“Insights”), **2020 (M/J):** 9–10

Responding to Rapid Change in Libraries (“By the Book”), **2023 (J/F):** 34–39

CHAPIN, KARI

PLA News, **2016 (J/F):** 3

CHARACTER

May I Ask You a Question, **2015 (N/D):** 37–38

CHARLESTON COUNTY (SC) PUBLIC LIBRARY (CCPL)

Elevating Early Literacy through Storytime Program Standards, **2024 (N/D):** 30–38

CHARLESTOWN CLARK COUNTY (IN) PUBLIC LIBRARY

Macro/Micro (“Best Practices”), **2016 (M/A):** 11

CHARLIE ROBINSON AWARD

PLA Awards (“News”), **2012 (S/O):** 3, **2013 (J/F):** 3, **2015 (M/A):** 4

Chase, Stephanie

Addressing Boorish Bathroom Behavior (“Insights”), **2019 (J/A):** 8–10

Afraid of Readers’ Advisory (“Insights”), **2020 (M/A):** 8–10

Considerations in Police Chief Storytimes (“Insights”), **2019 (M/J):** 8–10

Evolving Public Libraries, **2019 (M/J):** 50–54

Narcan in the Library (“Insights”), **2020 (J/F):** 8–10

Permanent New Normal, The (“Insights”), **2020 (M/J):** 8–10

Should I look for a Job Outside the Library World (“Insights”), **2019 (N/D):** 10–12

Starting Small (& Rural), **2023 (J/A):** 56–61

Why Join a Professional Association (“Insights”), **2019 (S/O):** 8–11

CHASE, STEPHANIE

PLA Leadership Development Programs Offer Lessons for a Lifetime (Bowman et al), **2018 (S/O):** 24–25

ChatGPT

ChatGPT in the Public Library (“The Wired Library”), **2023 (J/A):** 14–16

CHatGPT

AI Advantage (Dowell), **2024 (M/J):** 22–23

ChatGPT in the Public Library (“The Wired Library”), **2023 (J/A):** 14–16

CHATHAM (NC) COMMUNITY LIBRARY

Reads Rule (“Perspectives”), **2012 (S/O):** 14–15

CHATHAM (NY) COMMUNITY LIBRARY

Why Didn’t I Think of That? (“Best Practices”), **2016 (J/F):** 19

Cheever, Clayton

Just Say Yes! (“Perspectives”), **2013 (S/O):** 14–15

Chella, Brendan

The Long and Winding Road (“Trending”), **2015 (S/O):** 10–11

Why So Serie-ous?, **2012 (S/O):** 36–39  
CHEROKEE REGIONAL LIBRARY (GA)  
Technology Reload (“Best Practices”), **2015 (S/O):** 13–14  
CHESAPEAKE PUBLIC LIBRARY  
Funding Innovation During COVID-19 (Jackson and Yarbrough), **2021 (M/A):** 26–33  
CHESTERFIELD COUNTY (VA) PUBLIC LIBRARY  
Family Building Blocks (“Perspectives”), **2016 (J/A):** 14–16  
Chevreau, Mary  
Walk the Talk: Outreach Workers Making a Difference at the Kitchener Public Library, **2019 (S/O):** 40–49  
CHICAGO IN MEDIA  
My Kind of Town (“Under the Radar”), **2017 (M/J):** 9–10  
CHICAGOLAND LIBRARY UNCONFERENCE  
Let's Get Together (“Wired”), **2012 (S/O):** 21–22  
CHICAGO PUBLIC LIBRARY  
Bringing a Ballerina Story to Life (“Tales”), **2012 (M/A):** 13  
Libraries and News Literacy (“Verso”), **2013 (J/F):** 13–14  
CHILDCARE CENTERS  
Kindergarten Readiness: It’s More Than Storytime, **2023 (J/A):** 28  
CHILD DEVELOPMENT  
Power of Play, The (“Best Practices”), **2016 (S/O):** 10  
Child-Free Factor and Other Fringe Benefits, The (Weinstein), **2016 (J/A):** 28–31  
CHILDREN AND TECHNOLOGY  
Making the Connection: Computational Thinking and Early Learning for Young Children and Their Families, **2020 (J/A):** 44–56  
Multimedia Storytimes (“Perspectives”), **2014 (S/O):** 14–18  
Saying Yes to Screen Time (“Wired Library”), **2018 (N/D):** 16–18  
Of Tinkers and Technology (“Wired”), **2013 (J/A):** 18–20  
Children Need to See Themselves in Books (“On My Mind”), **2019 (S/O):** 18–19  
CHILDREN'S BOOK AWARDS  
The Cybils Awards (“Passing Notes”), **2012 (N/D):** 21–23  
CHILDREN'S BOOK COUNCIL  
ALSC, CBC Announce Day of Diversity: Dialogue and Action, **2014 (N/D):** 24  
CHILDREN'S BOOKS  
ACC Books in Colour (“On My Mind”), **2022 (J/A):** 10–12  
Book Smarts (“Wired Library”), **2016 (J/F):** 27–28  
Libraries Need Diverse Books (“Trending”), **2016 (J/F):** 13–14  
Mirrors and Windows: Diversity in Children’s Picture Books, **2016 (N/D):** 28–30  
CHILDREN'S LEARNING CENTER, NATIONAL LIBRARY OF PUBLIC INFORMATION, TAIWAN  
World of Innovation, A (“Forward Thinking”), **2017 (J/A):** 24–25  
CHILDREN'S LIBRARIANSHIP  
Things a Children’s Librarian Needs to Know (“The Big Idea”), **2022 (N/D):** 8–9  
Touchpoints in Public Libraries: Strengthening Family Engagement (“Best Practices”), **2022 (N/D):** 16–19  
CHILDREN'S LIBRARY SPACES

Tailored to Succeed: Meeting Community Needs, **2013 (M/A): 32**

CHILDREN'S MUSEUM OF INDIANAPOLIS  
PLA News, **2014 (J/F): 4**

CHILDREN'S MUSEUM OF MANHATTAN  
Knowing Our Communities ("President's Message"), **2014 (M/A): 6–7**

CHILDREN'S PROGRAMS  
Building Equity Based Summers ("Best Practices"), **2021 (J/A): 11–15**  
Homework Help Helps ("Verso"), **2012 (S/O): 8–9**  
How to Ask Me for Money ("Bringing in the Money"), **2012 (N/D): 18–19**  
Library Is a Musical Place, The ("Trending"), **2017 (M/A): 7–8**  
Puppetry at It's Best, **2013 (S/O): 26–29**

CHILDREN'S SERVICES  
Just Good Practice: Engaging Families with Young Children, **2015 (S/O): 27–30**  
Kindergarten Readiness: It's More Than Storytime, **2023 (J/A): 22–28**  
Libraries as Third Spaces for Children, **2020 (S/O): 45–50**  
Pivoting During the Pandemic—Revisited (Hughes), **2022 (M/A): 29–31**

CHINESE AND LITERACY  
With Literacy for All ("Verso"), **2013 (J/F): 8–10**  
Choose Your Own Adventure ("Trending"), **2018 (M/A): 7–10**

CHRISTCHURCH (NZ) CITY LIBRARIES  
Even in the Worst-Case scenario: Exploring Libraries' Social Role in Crises (Finch & Moody),  
**2020 (M/A): 31–38**

Christner, Carissa  
Saying Yes to Screen Time ("Wired Library"), **2018 (N/D): 16–18**

CHROMEBOOKS  
Chromebooks at the Palo Alto City Library ("Perspectives"), **2014 (J/F): 18–19**

CINCINNATI AND HAMILTON COUNTY (OH) PUBLIC LIBRARY  
Supporting Staff Mental Health ("EDISJ Matters"), **2020 (N/D): 9–10**

CIRCULATION  
Creating Value from Data (Martel), **2023 (N/D): 27**  
Public Library Data Service 2012 Statistical Report, **2012 (N/D): 39–41**  
Rethinking Circulation ("Forward Thinking"), **2018 (M/A): 22–23**

CIRCULATION OF E-BOOKS  
Last One Standing, **2012 (J/F): 30**

CIRCULATION STATISTICS  
The 2015 Public Library Data Service Statistical Report, **2016 (M/J): 29–31**

CITIZEN SCIENCE  
Citizen Science and Crowdsourcing as Tools for Engagement, **2020 (S/O): 24–28**  
Citizen Science and Crowdsourcing as Tools for Engagement (Wilson & Cowles), **2020 (S/O): 24–28**

CITIZENSHIP  
Welcome to the United States, **2019 (J/A): 54–59**

CIVIC DISCOURSE  
Civic Engagement through Community-Led Programming (Wonder), **2018 (J/F): 22–26**  
Lit: Sparking Community Connections with Dynamic Book Programming, **2016 (S/O): 27**

CIVIC ENGAGEMENT

Building Social Infrastructure to Strengthen Communities (“Best Practices”), **2019 (J/A):** 21–24

Citizen Science and Crowdsourcing as Tools for Engagement, **2020 (S/O):** 24–28

Civic Initiative About Information: the Civic Lab at Skokie Public Library, **2019 (J/A):** 44–52

Cultivating Inspired Thinking: A Conversation with Dorothy Stoltz (“By the Book”), **2020 (S/O):** 52–56

Five Things Libraries Need to Know About Emerging Adults (“On My Mind”), **2019 (J/A):** 11–13

Importance of Civic Engagement, The (“President’s Message”), **2019 (J/A):** 3–4

Info-Graphic, **2020 (S/O):** 58

Introducing Virtual Reality to Your Community (“Wired Library”), **2019 (J/A):** 27–29

Issues That Matter: Forums Build Civic Engagement, **2019 (J/A):** 34–43

Libraries Doing the Work: Civic Engagement through an EDISJ Lens (“EDISJ Matters”), **2020 (S/O):** 9–12

Online Participatory Democracy and Civic Engagement during COVID-19 (“Best Practices”), **2020 (S/O):** 14–17

Shut Your Door, Walk and Talk! (“The Big Idea”), **2019 (J/A):** 31–33

Welcome to the United States, **2019 (J/A):** 54–59

Civic Engagement through Community-Led Programming (Wonder), **2018 (J/F):** 22–26

Civic Initiative About Information: the Civic Lab at Skokie Public Library (Koester), **2019 (J/A):** 44–52

**CIVIC LABS**

Civic Initiative About Information: the Civic Lab at Skokie Public Library, **2019 (J/A):** 44–52

**CIVIC ORGANIZATIONS**

Have You Googled Yourself Lately? (“Wired Library”), **2019 (S/O):** 35

**CIVIL DISCOURSE**

ChatGPT in the Public Library (“The Wired Library”), **2023 (J/A):** 15–16

**CIVIL RIGHTS AND A CIVIL SOCIETY**

Civil Rights Training at Nashville Public Library, **2016 (N/D):** 32–33

**CIVIL RIGHTS MOVEMENT**

Alexandria Library Celebrates Sit-In Anniversary (“Verso”), **2013 (M/A):** 6–8

Civil Rights Training at Nashville Public Library (Hughes), **2016 (N/D):** 32–33

**CIVIL WAR PHOTO SLEUTH (CWPS)**

Finding Faces: Using AI to Search Image Archives (“The Wired Library”), **2023 (M/J):** 24

**CIVIL WAR TWIN (CWT)**

Finding Faces: Using AI to Search Image Archives (“The Wired Library”), **2023 (M/J):** 24

Civitello, Amanda

Art & Engagement (“Best Practices”), **2016 (N/D):** 10–11

Equity of Access (“Best Practices”), **2016 (J/A):** 12–13

Fundraising for the Future (“Best Practices”), **2017 (M/A):** 11–13

How to Bounce Back (“Best Practices”), **2017 (J/F):** 9–10

Lending Music: Supporting Patrons with Dementia (“Best Practices”), **2018 (M/A):** 11–12

Libraries, Innovation, and Literacy (“Best Practices”), **2017 (N/D):** 9–10

Library Cafés (“Best Practices”), **2017 (J/A):** 11–13

#MeToo: Confronting Sexual Harassment in the Public Library (“Best Practices”), **2017 (S/O):** 9–10



Power of Play, The (“Best Practices”), **2016 (S/O):** 10–11  
Seven Steps to Smarter Social (“Best Practices”), **2018 (M/J):** 11–12  
Taking RA Online (“Best Practices”), **2017 (M/J):** 11–13  
Violence Prevention is Social Justice (“Best Practices”), **2018 (J/F):** 7–8  
“Claims Returned” and Other Customer Service “Tails” (“President's Message”), **2015 (J/F):** 5–6  
Clark, Rachel Ivy  
Picturing Classification, **2013 (M/A):** 34–37  
CLASPER, EMILY  
In Search of Better Metrics (“Wired”), **2013 (M/A):** 22–23  
CLASSIC LITERATURE  
Community Collaboration Rekindles Interest in Classic Literature (Meyer), **2017 (S/O):** 35–37  
CLASSIFICATION SYSTEMS  
Picturing Classification, **2013 (M/A):** 34–37  
CLEVELAND HEIGHTS-UNIVERSITY HEIGHTS (OH) PUBLIC LIBRARY  
Pedal Power (“Verso”), **2014 (J/F):** 12–14  
Summer Lunches Program Takes Off (“Verso”), **2012 (J/A):** 8–9  
CLEVELAND PUBLIC LIBRARY  
Fighting Racism Wherever You Find It (Hughes and Knight), **2021 (J/A):** 32–34  
CLEVELAND (OH) PUBLIC LIBRARY  
Engaging Patrons with Library Podcasts (Dowling), **2017 (J/A):** 29  
CLIMATE, ORGANIZATIONAL  
The Mission-Informed Library, **2019 (J/F):** 26–27  
CLIMATE CHANGE  
Acting on Climate Change, **2022 (N/D):** 38–41  
We Are All Welcome in Libraries: A Conversation with Eric Klinenberg (Dowling), **2018 (N/D):** 31–32  
Closing the Books (“Under the Radar”), **2017 (N/D):** 7–8  
Closing the Justice Gap: Partnerships Offering Free Legal Assistance (“Best Practices”), **2020 (M/A):** 17–20  
CLOUD COMPUTING  
Chromebooks at the Palo Alto City Library (“Perspectives”), **2014 (J/F):** 18–19  
Technology Reload (“Best Practices”), **2015 (S/O):** 13–14  
COACHELLA (CA) LIBRARY  
Making a Difference: Civic Engagement at the Public Library, **2012 (J/A):** 36  
COBB COUNTY (GA) PUBLIC LIBRARY  
Georgia Libraries: Stronger Together (“Perspectives”), **2015 (M/J):** 15–16  
COCHRAN, JEREMIAH  
It's No Joke: Comics and Collection Development, **2012 (N/D):** 33  
CO-DESIGN  
Serving Your Community During a Crisis (Braun, et al), **2021 (J/F):** 46–47  
CODING  
Up to Code (“Forward Thinking”), **2015 (N/D):** 21–22  
COEUR d’ALENE (ID) PUBLIC LIBRARY  
Whodunit: One Library’s Ongoing Game of Hide-and-Seek (“On My Mind”), **2020 (M/A):** 10–12  
COHEN, GENE

Lifetime Arts, **2013 (M/J): 30**

#### COHORT MODEL

Starting Small (& Rural) (Fuller-Gregory & Chase), **2023 (J/A): 56–61**

Cole, Natalie

Nourishing Bodies and Minds When School Is Out, **2015 (M/A): 22–28**

Outcomes + Outreach, **2013 (M/A): 38–43**

Coleman, Chelsea Dodd

The Imitation Game, **2016 (M/J): 34–37**

#### COLLABORATIONS

Bringing Collaboration to Your Library (“The Big Idea”), **2024 (J/F): 8–9**

Collaborations Help Bridge the Literacy Gap at Nevins Memorial Library (“Perspectives”),  
**2013 (J/F): 21–22**

Community Connections: Enhancing Library Services through Collaboration (“On My Mind”),  
**2024 (J/F): 14–15**

From Crisis to Collaboration, **2014 (J/F): 32–35**

Igniting a Confidence Revolution (“On My Mind”), **2024 (J/F): 10–13**

I Partner with My Public Library (and you can too!) (Lenstra), **2024 (J/F): 46–52**

Literacy Collaborations (“Tales”), **2013 (J/F): 16–17**

Looking for Library Advocates in All the Right Places (Taback and Stein), **2023 (M/A): 40**

Powerful Partnerships: Thriving Through Collaboration (“President’s Message”), **2024 (J/F): 3–4**

Second Start at the Oakland Public Library, **2013 (J/F): 50–51**

Sustaining a Makerspace (“The Wired Library”), **2024 (J/F): 18–20**

Transformative Possibilities of Strategic Partnerships, The (“EDISJ Matters”), **2024 (J/F): 16–17**

#### COLLECTION DEVELOPMENT

African American is Not a Genre (Fulton & Williams), **2024 (J/A): 38–46**

Books: The Cornerstone of Today’s Libraries (“The Big Idea”), **2022 (J/A): 8–9**

Building a Literacy Collection to Support Adult Learners, **2022 (S/O): 24–30**

*Curating Community Collections* (Schreiber and Bartlett) (“By the Book”), **2024 (J/A): 49–52**

Democratizing Local History Collecting (“Wired Library”), **21, 2018 (S/O): 18–19**

Diversity Auditing Public Library Special Collections (Hoverstock & Senturia), **2023 (J/A): 40–47**

The Future is Overdue (“President’s Message”), **2022 (J/A): 3–4**

Modern Collection Development, **2019 (J/F): 33–36**

Participatory Culture in a Candy Shell (“Trending”), **2017 (J/A): 7–8**

Quick Test for a Collection Assessment Using a DEI Lens, **2023 (J/A): 18–21**

Things a Children’s Librarian Needs to Know (“The Big Idea”), **2022 (N/D): 9**

Using GIS to Assess Public Libraries (“Wired Library”), **2015 (N/D): 20**

#### COLLECTION DIVERSITY AUDITS

Quick Test for a Collection Assessment Using a DEI Lens, **2023 (J/A): 18–21**

#### COLLECTION MANAGEMENT STAFF

The Unsung Department--That’s My Song (“Perspectives”), **2013 (J/A): 14–15**

Collier-Plummer, Erin

Managing Imposter Syndrome, **2020 (N/D): 23–26**

Collins, Jeff

Constructing a New Employee Training Program, **2021 (N/D):** 20–25  
COLORADO INDEPENDENT PUBLISHERS ASSOCIATION  
Last One Standing, **2012 (J/F):** 30  
Columbo, Sarah  
Library Is a Musical Place, The (“Trending”), **2017 (M/A):** 7–8  
COLUMBUS (OH) METROPOLITAN LIBRARY  
Championing Inclusivity (Alvaro), **2024 (S/O):** 38–43  
The Right Work (President's Message), **2013 (N/D):** 5  
Combs, George K.  
Alexandria Library Celebrates Sit-In Anniversary ("Verso"), **2013 (M/A):** 6–8  
COMIC BOOKS  
It's No Joke: Comics and Collection Development, **2012 (N/D):** 32–35  
Using Superhero Comics to Teach Children Intellectual Property Concepts (Kocis & Schlipp),  
**2015 (J/A):** 28–32  
We Can Be Heroes (“Forward Thinking”), **2018 (S/O):** 20–21  
Coming Out Ahead (Hollerbach), **2022 (M/A):** 33–40  
Comito, Lauren  
Urban Library Trauma Study, The (“On My Mind”), **2021 (S/O):** 8–10  
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COMMON SENSE MEDIA  
Teens and Social Media (“Trending”), **2018 (N/D):** 9–10  
COMMUNICATION  
Consider Your Professional Journey (“President’s Message”), **2023 (J/F):** 4  
SALS Libraries and Community Support (“Perspectives”), **2019 (S/O):** 29  
Seven Steps to Smarter Social (“Best Practices”), **2018 (M/J):** 12  
Shut Your Door, Walk and Talk! (“The Big Idea”), **2019 (J/A):** 31–33  
Telling Stories that Matter, **2023 (J/A):** 56–63  
When the Headline is YOU: Strategies for Managing Media Challenges (King and Thomas),  
**2024 (M/A):** 44–51  
COMMUNITIES AND LIBRARIES  
Balancing Patron Demand for All Formats, **2012 (J/F):** 40  
Beyond Books: Equipping Library Graduates for 21st Century Challenges (“President's  
Message”), **2023 (J/A):** 3–5  
Building Social Infrastructure to Strengthen Communities (“Best Practices”), **2019 (J/A):** 21–  
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Community Partnerships ("Perspectives"), **2013 (S/O):** 13–16  
Developing an E-Book Strategy ("Wired Library"), **2012 (J/F):** 23  
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Filling in the Gaps (“Perspectives”), **2018 (M/J):** 15–16  
Finding and Partnering with Trainers for Tech Programs (“Wired Library”), **2017 (S/O):** 15–  
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Fundraising for the Future (“Best Practices”), **2017 (M/A):** 13  
Gathering Opinions at the Library (“The Big Idea”), **2023 (J/F):** 8–9  
Great Libraries ("Tales"), **2012 (S/O):** 12–13  
The Human Library, **2012 (M/J):** 38–39

The Imitation Game, **2016 (M/J):** 44–45  
Indiana Library Creates Lifelong Learners through Community Partnership (“Perspectives”),  
**2018 (M/J):** 13–15  
Issues That Matter: Forums Build Civic Engagement, **2019 (J/A):** 34–43  
I've Fallen and I Can't Catch Up (“President's Message”), **2012 (J/F):** 7  
Join the Rally? Be the Rally (“Forward Thinking”), **2019 (M/A):** 18–19  
Just Good Practice: Engaging Families with Young Children, **2015 (S/O):** 29–30  
Library’s Community Role, The (Info-Graphics), **2020 (M/A):** 56  
Little More Conversation, A (“Executive Director’s Message”), **2016 (M/J):** 7–8  
Market Research Is Not Just For Business (Rothley), **2023 (J/F):** 19–24  
Now (and Always) It’s Personal (“President’s Message”), **2015 (N/D):** 5–6  
Planning to Thrive, **2013 (M/J):** 27–28  
Powerful Partnerships: Thriving Through Collaboration (“President's Message”), **2024 (J/F):**  
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Reaching the Unreached: Evaluating BIPOC Partnership Development (“EDISJ Matters”),  
**2021 (M/J):** 10–12  
Redefining the Post-Pandemic Library Brand (“Best Practices”), **2022 (J/A):** 14, **2022 (J/A):**  
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The Right Work (President's Message), **2013 (N/D):** 5–6  
Role of Libraries in Navigating an AI-Empowered Future, **2024 (M/J):** 49–50  
Serving Your Community During a Crisis (Braun, et al), **2021 (J/F):** 45–47  
Smart Spaces, Smart Process for Public Library Transformation (Gutsche), **2020 (M/J):** 48–57  
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Tailored to Succeed: Meeting Community Needs, **2013 (M/A):** 30–33  
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Public Libraries and the Dismantling of Disinformation (Alvarez), **2021 (M/A):** 35–36  
COMMUNITY ARCHIVES  
Digitizing Local Zines in Public Libraries (Bossaler, Martin, & Smith), **2018 (N/D):** 23–28  
Community Collaboration Rekindles Interest in Classic Literature, A (Meyer), **2017 (S/O):** 35–  
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COMMUNITY COLLEGES  
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## CPRE (CULTURAL PROFICIENCIES FOR RACIAL EQUITY TASK FORCE)

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## Crane, Douglas

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Crowley, Bill

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Crumpton, Michael A.

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Data-Driven Advocacy (“President’s Message”), **2024 (S/O):** 3–4, 16

*Data Driven Decisions* (Stubbing) (“By the Book”), **2023 (N/D):** 49–51

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#### DATA SERVICES

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Davis, Denise

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Davis, Elizabeth

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Davis, Phyllis

Design Thinking in Public Library Makerspaces, **2020 (J/A): 58–64**

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#### DAYTON LITERARY PEACE PRIZE

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Dean, Amy

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Delgado, Evelyn

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#### DELTA TOWNSHIP (MI) DISTRICT LIBRARY

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## DEMCO NEW LEADERS TRAVEL GRANTS

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DeMeester, Kate

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Democratizing Local History Collecting ("Wired Library"), **2018 (S/O): 18–19**

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Demske, Nick

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## DEMSON, VENETIA

Innovative Literacy Programs ("President's Message"), **2013 (J/F): 6–7**

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Trashy Fashion Show ("Tales"), **2012 (J/A): 15**

## DENVER (CO) PUBLIC LIBRARY

Engaging Patrons with Library Podcasts (Dowling), **2017 (J/A): 29**

Hire EDISJ: Positioning to Impact Communities ("EDISJ Matters"), **2020 (M/A): 13–16**

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Reaching Out, **2014 (S/O): 29–30**

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## DETENTION CENTERS

Librarians Respond to Humanitarian Crisis at the Border (Sullivan), **2019 (M/A): 24–26**

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## DEVELOPMENT, SUSTAINABLE

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## DEVELOPMENTALLY DISABLED PATRONS

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## DEVELOPMENT PLANNING

Fundraising for the Future (“Best Practices”), **2017 (M/A): 11**

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Lot More to Dewey Thank Decimals, A (Maurizi), **2018 (N/D): 34–37**

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## DIALOGIC APPROACH TO LITERACY

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## DIAMOND-ORTIZ, ANASTASIA

Revisiting Open Data Practices (“Wired”), **2014 (M/A): 20–21**

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## DiGiacomo, Marianna

Partnership SPARKs Success in School Readiness, **2021 (M/J): 34–41**

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Cool Tech I didn’t hear about at PLA (“Wired Library”), **2018 (M/J): 20**

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Saving Memories with Technology Conversion Labs (“Wired Library”), **2022 (S/O): 13–15**

## DIGITAL CURRICULA

Supporting Innovation in Education, **2014 (M/J): 36–41**

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## DIGITAL DIVIDE

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## DIGITAL DOWNLOADS

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## DIGITAL EQUITY

Digital Equity Data Mad Libs (Info-Graphics), **2023 (J/F): 40**



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ALA, Public Libraries to Measure Internet Speeds, **2014 (S/O): 24**

Libraries Lead Effort to Bridge the Digital Divide (“President's Message”), **2016 (M/A): 5–6**

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Hey! The Library Is Kind of Awesome!, **2016 (S/O): 31–32**

#### DIGITAL INTERACTIONS

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Towards a Framework for Digital Justice in Public Libraries (“Wired Library”), **2018 (J/F): 13–15**

#### DIGITAL LEARNING LABS

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#### DIGITAL LIBRARIES

The Nation's first Fully Digital Public Library (Hays), **2014 (M/A): 46–50**

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PLA Launches DigitalLearn.org (“Verso”), **2013 (J/F): 11–12**

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#### DIGITAL PUBLISHING

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Digitizing Local Zines in Public Libraries (Bossaler, Martin, & Smith), **2018 (N/D): 23–28**

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## DISTANCE EDUCATION

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Diversity in Public Libraries, **2017 (M/J):** 32–36

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Inclusive Internship Initiative Aims to Increase Diversity in Library Staff (Dwyer), **2020 (M/A):** 42–49

Knowledge is Power (Hughes), **2016 (J/F):** 34–38

Leave the Grandstand (“Forward Thinking”), **2016 (J/F):** 29–30

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Dover-Taylor, Katie  
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More Fee E-Books, Even Happier Patrons ("Under the Radar"), **2012 (J/F): 56**  
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## FEDERAL GRANTS

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Fernandez, Michelle J.

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## FERVERDA, CHERYL L.

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## FISHER, JULIE

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Fisher, Lori A.

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## FLASH MOBS

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## FLEXIBILITY

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## FLOATING COLLECTIONS

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## FLORIDA, IN FICTION AND MEDIA

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- Fuller-Gregory, Christina  
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- Reimagining the Library as Third Place (“EDISJ Matters”), **2020 (J/A):** 9–11  
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- We Need to Talk (“Perspectives”), **2019 (M/A):** 13–16  
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- HUMAN CONNECTIONS**  
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- HUMANISM**  
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- HUMANITARIANISM**  
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- HUMANITIES INDICATORS PROJECT**  
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- HUMANITIES PROGRAMMING**  
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- HUMAN RESOURCES**  
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- HUMMEL, PENNY**  
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- Hunter, Christyna  
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- HUNTER, LINDSAY**  
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- HURRICANE MARIA**  
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- Hurst, Nancy  
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- Hurwitz, Leigh  
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- Hutto, Heather D.  
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- HUTZEL, MARTHA**  
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- ICMA (International City-County management Association)**  
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- IDEA BOOK**  
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## IDLENESS

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## IF THIS THEN THAT

2012: The Year Code Broke (“Wired”), **2012 (J/A): 23–24**  
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## IGNITE TALKS

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## ILEAD USA (Innovative Librarians Explore, Apply and Discover)

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## ILLUSTRATED NOVELS

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## ILLUSTRATIONS

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## IMAGE ARCHIVES

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## IMAGERY

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Imhoff, Kathleen R. T.

Life after Librarianship--Almost (“Perspectives”), **2012 (N/D): 13–14**

Imitation Game (Coleman & Le May), **2016 (M/J): 34–37**

Immersion in a City: tales from Nashville (“President’s Message”), **2019 (M/A): 7–8**

## IMMIGRANTS AND LITERACY

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the Power of Public Libraries (“President’s Message”), **2017 (J/A): 5–6**

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Impact Survey: Measuring Your Library’s Impact (Becker), **2015 (M/J): 35–37**

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#### IMPOSTER SYNDROME

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#### INCARCERATION. *see also* PRISONS AND LIBRARIES

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Comparing Notes: A Conversation about Library Service to County Jails (Fife & Fong), **2015 (M/J): 31–34**

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Library Services to the Incarcerated (“Verso”), **2014 (S/O): 7–8**

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#### INCIVILITY

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Creating Value from Data (Martel), **2023 (N/D): 20–21**

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Inclusive Internship Initiative Aims to Increase Diversity in Library Staff (Dwyer), **2020 (M/A): 42–49**

Inclusive Policy Making and Trauma-Informed Practices (“EDISJ Matters”), **2022 (J/F): 12–15**

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Pursuing Partnerships to Serve Neurodiverse Library Patrons (Kieffer et al), **2024 (J/F): 36–45**

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#### INCLUSIVE SERVICES

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- Hire EDISJ: Positioning to Impact Communities (“EDISJ Matters”), **2020 (M/A): 13–16**  
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## INDIANA PUBLIC LIBRARY ASSOCIATION (IPLA)

- PLA News, **2014 (J/F): 3**

## INDIE BOOKS

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## INDIVIDUAL GIVING

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- Influencing Employee Engagement, Even if You're Not the Boss (“Best Practices”), **2021 (S/O): 14–18**

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**INFORMATION LITERACY**  
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**INFORMATION POLICY & ACCESS CENTER (iPAC)**  
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**INFORMATION SOURCES**  
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**INFRASTRUCTURE**  
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A Look Back at Public Library Infrastructure Investments (“Info-Graphics A”), **2021 (M/A): 48**  
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**INSTITUTE OF MUSEUM & LIBRARY SERVICES**

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We Need a Plan: An interview with Amanda Jones (Oliver), **2023 (M/A): 30–37**

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**INTELLECTUAL PROPERTY**

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## JAILHOUSE BOOK CARTS

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Leadership: First, Last, & Always (“President’s Message”), **2019 (M/J): 3–5**  
Leadership Skills More Crucial than Ever (“President’s Message”), **2012 (J/A): 6–7**

**LEADERSHIP TRAINING MODEL PLANNING GRANT**  
It’s Been a Blast (“President’s Message”), **2013 (M/J): 5**  
Leading by Example (“The Big Idea”), **2021 (J/A): 16–18**  
*Leading Change* (Kotter)  
Innovation in Public Libraries (“President’s Message”), **2014 (J/F): 6**

**LEAN MANAGEMENT TECHNIQUES**  
Why Didn’t I Think of That? (“Best Practices”), **2016 (J/F): 18–19**

LEAPing into Science at Harford County Public Library (“Tales”), **2012 (M/A): 11–12**  
Learning from Librarians and Teens about YA Library Spaces, **2014 (M/J): 24–28**  
Learning From Our Statistics (Finch), **2020 (S/O): 30–36**  
Learning How to Lead (“Perspectives”), **2017 (S/O): 11–14**

**LEARNING LOSS**  
Bridging Deserts for Back-to-School Success (“Best Practices”), **2019 (S/O): 31–33**

**LEARNING OPPORTUNITIES**  
Why Make?, **2016 (S/O): 21–22**

**LEAST RESTRICTIVE ENVIRONMENTS (LRE)**  
Special Needs, Storytime, Separation, & Accommodation (“Trending”), **2016 (J/F): 9–10**  
Leave the Grandstand (“Forward Thinking”), **2016 (J/F): 29–30**

Leaving the Front Lines ("Perspectives"), **2012 (N/D): 10–11**

LEER ES TRIUNFAR

Making a Difference: Civic Engagement at the Public Library, **2012 (J/A): 35**

LEGACY GRANT

Global Access ("President's Message"), **2018 (N/D): 5–6, 2018 (N/D): 15**

LEGAL ADVICE/SERVICES

Choose Your Own Adventure ("Trending"), **2018 (M/A): 7–10**

Closing the Justice Gap: Partnerships Offering Free Legal Assistance ("Best Practices"), **2020 (M/A): 17–20**

The Library on the Road with Lawyers, **2022 (J/F): 32–38**

LEGAL ISSUES

Don't Panic: Facing Legal Issues in the Public Library ("The Big Idea"), **2022 (J/F): 10–11**

Helping Library Users with Legal Questions ("By the Book"), **2022 (J/F): 42–46**

Inclusive Policy Making and Trauma-Informed Practices ("EDISJ Matters"), **2022 (J/F): 12–15**

Libraries as Social Justice Organizations ("President's Message"), **2022 (J/F): 3–4**

Libraries at the Forefront of Protecting First Amendment Rights (Hughes), **2022 (J/F): 39–41**

The Library on the Road with Lawyers, **2022 (J/F): 32–38**

When First Amendment Auditors Visit Your Public Library, **2022 (J/F): 25–30**

LEGO CLUBS

Making the Connection: Computational Thinking and Early Learning for Young Children and Their Families, **2020 (J/A): 52–53**

Le Guin, Ursula K.

Speech in Acceptance of the National Book Foundation Medal ("Perspectives"), **2015 (M/A): 17**

LEININGER, JENNIFER

Knowledge is Power (Hughes), **2016 (J/F): 34–38**

LEISURE-BASED PROGRAMS

Embrace Library Leisure to Support Self-Care ("On My Mind"), **2019 (N/D): 15–17**

Le May, Emily Grace

The Imitation Game, **2016 (M/J): 34–37**

Lenstra, Noah

*The 12 Steps to a Community-Led Library*, **2024 (S/O): 44–47**

I Partner with My Public Library (and you can too!), **2024 (J/F): 46–52**

Lent, Alex

New Library Directors Group ("Perspectives"), **2016 (S/O): 14**

A New Metric for Summarizing a Library's Fiscal Efficiency ("Perspectives"), **2015 (S/O): 16–17**

Two Takeaways from NELLs ("Perspectives"), **2017 (S/O): 13–14**

LET'S MOVE IN LIBRARIES

I Partner with My Public Library (and you can too!) (Lenstra), **2024 (J/F): 47**

Leveling Up: A Gamification Approach to Staff Training and Development ("Best Practices"), **2021 (N/D): 12–16**

LEVY, ANNE

The Cybils Awards ("Passing Notes"), **2012 (N/D): 21–23**

LEXINGTON (KY) PUBLIC LIBRARY

- Engaging Patrons with Library Podcasts (Dowling), **2017 (J/A): 27**  
Organizational Capacity and the Public Library (Carrigan), **2015 (M/J): 25–29**
- LGBTQA INCLUSION**
- Equity of Access (“Best Practices”), **2016 (J/A): 13**  
The Future is Overdue (“President's Message”), **2022 (J/A): 4**  
Libraries as Social Justice Organizations (“President's Message”), **2022 (J/F): 3–4**  
Navigating the Library’s First Pride Month Celebration (Ashby), **2024 (J/F): 22–26**  
Virginia’s Diversity Inclusion Forum (“Perspectives”), **2016 (J/F): 24–25**  
When the Headline is YOU: Strategies for Managing Media Challenges (King and Thomas),  
**2024 (M/A): 44–51**
- LGBTQA SERVICES**
- Serving All Library Families in a Queer and Genderqueer Way (Nichols), **2016 (J/F): 39–42**
- LGBTQA YOUTH AND TEENS**
- Gen-Gen and LGBT (“Perspectives”), **2015 (J/A): 21–23**  
Imperfect Compassion (“The Big Idea”), **2020 (J/F): 31–32**  
Librarian Days: A Book Surfing Life (“President's Message”), **2024 (J/A): 4–5**
- LIBRARIAN EDUCATION, 2023 (J/A): 3–5**
- Reconsidering the Master’s Degree (“Perspectives”), **2018 (S/O): 11–17, 2019 (J/F): 13–16**  
Re-Envisioning the MLS: The Future of Librarian Education, **2015 (N/D): 22–33**  
Teaching Library Students about Trauma-Informed Approaches (“On My Mind”), **2023 (M/J): 20–22**
- Librarian for Life: An Interview with Don Napoli (“Best Practices”), **2015 (J/A): 14–16**
- LIBRARIAN IS IN, THE*
- Engaging Patrons with Library Podcasts (Dowling), **2017 (J/A): 26**  
Librarians, Meet Your Motherboard (Meyer), **2018 (M/A): 35–38**
- LIBRARIANSHIP**
- Evolving Public Libraries (Chase), **2019 (M/J): 54**  
Igniting a Confidence Revolution (“On My Mind”), **2024 (J/F): 10–13**  
Minding the Gap: Overcoming the Disparity between MLIS Education and Public  
Librarianship Practice (“On My Mind”), **2019 (M/J): 11–14**
- LIBRARIANSHIP, INTERNATIONAL**
- The Job Around the World (President’s Message), **2019 (J/F): 7–8**
- LIBRARIANS IN FICTION & MEDIA**
- The Cultural Literacy of Librarians (“Under the Radar”), **2013 (J/F): 56**  
The Trust Factor in Technology & Information Behavior (“The Wired Library”), **2022 (M/J): 17–18**
- Librarians Respond to Humanitarian Crisis at the Border (Sullivan), **2019 (M/A): 24–26**  
Librarians Who Blog (“The Wired Library”), **2022 (J/A): 19–21**
- LIBRARIANS WITH DISABILITIES**
- Diversity & Disability: Let’s Start Talking about It (“Trending”), **2016 (J/F): 15–16**  
Librarians with Vision Disabilities: On the Job with Workplace Technology (“The Wired  
Library”), **2023 (J/F): 15–17**
- Libraries, Innovation, and Literacy (“Best Practices”), **2017 (N/D): 9–10**
- LIBRARIES 2016 (Pew Research Center)**
- What Is It That Libraries reallyDo? (“Forward Thinking”), **2017 (M/A): 22–23**  
Libraries and Literacy (“The Big Idea”), **2024 (N/D): 8–9**

## LIBRARIES AND SOCIETY

- The MLS Degree and the Future of the Library Profession (“Perspectives”), **2018 (S/O):** 14–15
- Libraries and the Equity Gap (“President's Message”), **2016 (J/F):** 5–6
- Libraries and Virtual Third Spaces after COVID-19 (“Best Practices”), **2020 (J/A):** 12–15
- Libraries are Champions of Literacy (“The Big Idea”), **2022 (S/O):** 7–8
- Libraries are Overdue: Making Your Case for Library Funding (“Perspectives”), **2015 (S/O):** 15–17

## LIBRARIES AS PUBLISHERS

- Balancing Patron Demand for All Formats, **2012 (J/F):** 40
- Last One Standing, **2012 (J/F):** 32
- Libraries as Social Justice Organizations (“President's Message”), **2022 (J/F):** 3–4
- Libraries as Third Spaces for Children (Delgado), **2020 (S/O):** 45–50
- Libraries at the Forefront of Protecting First Amendment Rights (Hughes), **2022 (J/F):** 39–41

## LIBRARIES BUILD BUSINESS COMMUNICATIONS TOOLKIT

- Telling Stories that Matter, **2023 (J/A):** 59–62
- Libraries Doing the Work: Civic Engagement through an EDISJ Lens (“EDISJ Matters”), **2020 (S/O):** 9–12

## LIBRARIES = EDUCATION

- Moving Up to First Class: Libraries = Education (“Trending”), **2015 (J/A):** 9–12

## LIBRARIES IN MEDIA

- Library of the Mind, Body, Heart, & Soul (“Under the Radar”), **2016 (M/A):** 9
- Libraries Innovate with New Financial Education Programs, **2012 (M/A):** 36–43
- Libraries in Puerto Rico are Still Struggling (“On My Mind”), **2020 (J/F):** 13–16
- Libraries Lead Effort to Bridge the Digital Divide (“President's Message”), **2016 (M/A):** 5–6
- Libraries Need Diverse Books (“Trending”), **2016 (J/F):** 13–14
- Libraries Respond to COVID-19 (Info-Graphics), **2020 (J/A):** 72

## “LIBRARIES TRANSFORM” CAMPAIGN

- Sustainable Development and the UN 2030 Agenda (Anthony), **2020 (J/F):** 35–39

## LIBRARIES TRANSFORMING COMMUNITIES INITIATIVE

- Building Social Infrastructure to Strengthen Communities (“Best Practices”), **2019 (J/A):** 21–24

## LIBRARY ANXIETY

- How a New Service Model is Redefining Library Work (“Perspectives”), **2018 (N/D):** 13–14
- Library as Scholarly Publisher: An Informal History of the *Bulletin of the New York Public Library* (Kline), **2017 (M/A):** 31–35

## LIBRARY ASSOCIATIONS

- What Diversity Looks Like on an Ordinary Day (“Perspectives”), **2016 (J/F):** 20–25

## LIBRARY BILL OF RIGHTS

- Libraries as Social Justice Organizations (“President's Message”), **2022 (J/F):** 3–4
- Taking a Stand on a Moral Issue: Censorship in the Public Library (“Perspectives”), **2018 (J/A):** 12–13

## LIBRARY BOARDS (of Directors)

- The Book Stops Here, **2013 (S/O):** 36–42
- It's All About the Board (“Fundraising”), **2014 (M/J):** 44, **2014 (M/J):** 20–21

## LIBRARY BOX



PLA News, **2014 (J/F): 4**  
Library Cafés (“Best Practices”), **2017 (J/A): 11–13**  
Library Call Centers: Five Unique Examples (Brehm-Heeger et al), **2013 (N/D): 32–36**  
**LIBRARY CARDS**  
Magic Carpet Needs a Magic Key (“President's Message”), **2018 (S/O): 5–6**  
**LIBRARY DIRECTORS**  
Entrepreneurial Leadership in Public Libraries, **2013 (J/A): 28–36**  
New Directors Reflect (“Perspectives”), **2016 (S/O): 12–15**  
**LIBRARY FREEDOM PROJECT**  
Tech Trends and Tensions (“Wired Library”), **2015 (J/A): 24–25**  
Library Funding in Context (“Info-Graphics”), **2022 (J/F): 48**  
**LIBRARY INNOVATION LAB (LIL)**  
Creating Impactful Humanities Programming, **2024 (M/A): 36–43**  
Library Jobs (“Info-Graphics”), **2022 (S/O): 40**  
**LIBRARY JOURNAL'S DIRECTORS' SUMMIT 2013**  
Innovation in Public Libraries ("President's Message"), **2014 (J/F): 5–6**  
Library Lovers' Art Auction, **2012 (S/O): 28–33**  
**LIBRARY MARKET VALUE**  
Last One Standing, **2012 (J/F): 29–30**  
**LIBRARY METRICS**  
Public Library Data Service 2012 Statistical Report, **2012 (N/D): 41–42**  
Rules for Reflectors ("Wired"), **2013 (N/D): 23**  
In Search of Better Metrics ("Wired"), **2013 (M/A): 22–23, 2013 (M/A): 26**  
Library Next: 7 Actions Steps for Reinvention (“By the Book”), **2022 (M/A): 42–47**  
Library of the Mind, Body, Heart, & Soul (“Under the Radar”), **2016 (M/A): 9**  
Library on the Road with Lawyers, The (Brophy), **2022 (J/F): 32–38**  
**LIBRARYREADS PROGRAM**  
Building Local Participation by Going National ("Wired"), **2013 (S/O): 18**  
**LIBRARY RENEWAL**  
Developing an E-Book Strategy ("Wired"), **2012 (J/F): 23–24**  
Library Safety, Abolition, EDI, and Antiracism (“EDISJ Matters”), **2021 (N/D): 9–11**  
Library’s Community Role, The (Info-Graphics), **2020 (M/A): 56**  
Library Service Changes in the Pandemic (“Info-Graphics”), **2022 (N/D): 52**  
**LIBRARY SERVICES AND TECHNOLOGY ACT (LSTA)**  
Failing to Read Well, **2013 (J/F): 43**  
Information at Their Fingertips, **2013 (S/O): 31**  
Library Services During Incarceration and Reentry (“Best Practices”), **2022 (M/J): 13–16**  
Library Services for the "New Normal" of Military Families (Taft & Olney), **2014 (N/D): 28–33**  
Library Service to the Homeless, **2012 (M/A): 32–35**  
Library Support Every Step of the Way (Gibson), **2022 (M/J): 38–44**  
**LIBRARY TRUSTEESHIP**  
Information at Their Fingertips, **2013 (S/O): 30–34**  
Survey Says ("Tales"), **2013 (S/O): 10–12**  
**LIBRARY YOU**  
Engaging Patrons with Library Podcasts (Dowling), **2017 (J/A): 29**  
**LICENSING, 2012 (J/F): 9. see also DIGITAL RIGHTS MANAGEMENT**

Balancing Patron Demand for All Formats, **2012 (J/F): 40**  
Modern Collection Development, **2019 (J/F): 34**  
Life after Librarianship--Almost ("Perspectives"), **2012 (N/D): 13–14**  
Life and Lies of the MLS Degree ("Trending"), **2019 (J/F): 9**  
**LIFELONG LEARNING**  
Indiana Library Creates Lifelong Learners through Community Partnership ("Perspectives"),  
**2018 (M/J): 13–15**  
**LIFE (LIBRARIES FOR EVERYONE) PROJECT**  
The Job Around the World (President's Message), **2019 (J/F): 7–8**  
**LIFE SKILLS PROGRAMS**  
Strengthening Communities, **2022 (M/J): 23–24**  
Lifetime Arts: Delivering Arts Education Programs for Today's Older Adults (McDonough),  
**2013 (M/J): 29–31, 2013 (M/J): 35**  
**LINCOLN CITY (Neb.) LIBRARIES**  
The Right Work (President's Message), **2013 (N/D): 6**  
Link, Jessica  
Give Staff a Break this Summer, **2016 (M/A): 31–35**  
Linscott, Kristin  
Beyond the Usual Prospects, **2021 (M/J): 26–33**  
Meeting Patrons in the Virtual World, **2021 (J/F): 52–59**  
Pursuing Partnerships to Serve Neurodiverse Library Patrons, **2024 (J/F): 36–45**  
**LINTEMUTH, NICOLE**  
Looking for Library Advocates in All the Right Places (Taback and Stein), **2023 (M/A): 41–42**  
Listeners' Advisory ("Passing Notes"), **2012 (S/O): 26–27**  
**LITERACY**  
Advancing Health Literacy for Spanish-Speaking Communities, **2024 (N/D): 14–20**  
Building a Literacy Collection to Support Adult Learners, **2022 (S/O): 24–30**  
Data Literacy and COVID-19 ("Info-Graphics"), **2022 (M/A): 48**  
Elevating Early Literacy through Storytime Program Standards, **2024 (N/D): 30–38**  
ESOL at the Library, **2022 (S/O): 18–23**  
*Gather 'Round the Table* ("By the Book"), **2022 (S/O): 37–39**  
Intersectional Feminism is for Everybody, **2022 (S/O): 32–36**  
Libraries and Literacy ("The Big Idea"), **2024 (N/D): 8–9**  
Libraries are Champions of Literacy ("The Big Idea"), **2022 (S/O): 7–8**  
Literacy, Learning, and Leveling Up ("From the President"), **2024 (N/D): 3–4**  
Opening the Doors of Opportunity ("President's Message"), **2022 (S/O): 3–4**  
Reading While Learning for Adult Literacy Learners ("Best Practices"), **2022 (S/O): 9–12**  
Redefining the Post-Pandemic Library Brand ("Best Practices"), **2022 (J/A): 15**  
Saving Memories with Technology Conversion Labs ("Wired Library"), **2022 (S/O): 13–15**  
Literacy, Learning, and Leveling Up ("From the President"), **2024 (N/D): 3–4**  
**LITERACY PROGRAMMING**  
Adult Literacy Approaches in Public Libraries ("Perspectives"), **2013 (J/F): 18–22**  
Babies in the Library, **2014 (J/F): 44–47**  
Early Literacy Outreach for Teen Parents, **2015 (J/A): 25**  
Failing to Read Well, **2013 (J/F): 40–44**  
Family Literacy on the Inside, **2013 (J/F): 30–35**

- Growing Like a Read: Early Literacy Programming in Central Oklahoma, **2013 (N/D):** 44–49
- Hey! The Library Is Kind of Awesome!, **2016 (S/O):** 32–33
- Libraries, Innovation, and Literacy (“Best Practices”), **2017 (N/D):** 9–10
- Libraries and News Literacy (“Verso”), **2013 (J/F):** 13–14
- Literacy and Parents (“Perspectives”), **2016 (J/A):** 14–17
- Literacy Collaborations (“Tales”), **2013 (J/F):** 16–17
- With Literacy for All (“Verso”), **2013 (J/F):** 8–10
- A New Beginning (“Fundraising”), **2013 (J/F):** 26
- Personal Observations, Experience, and Knowledge, **2013 (J/A):** 38–40
- PLA Launches DigitalLearn.org (“Verso”), **2013 (J/F):** 11–12
- Plaza Comunitaria: Literacy Programming @ the Library, **2013 (J/F):** 36–38
- President's Message, **2013 (J/F):** 6–7
- Second Start at the Oakland Public Library, **2013 (J/F):** 46–51
- Small Steps, Big Steps (“Wired”), **2013 (J/F):** 23–24
- Teaching Teens about Digital Literacy (“Passing Notes”), **2013 (J/F):** 27–28
- Winter Reading Programs (“Tales”), **2013 (N/D):** 15
- LITERACY STAFFING**
- Failing to Read Well, **2013 (J/F):** 42–43
- LITERACY VOLUNTEERS OF MASSACHUSETTS**
- Collaborations Help Bridge the Literacy Gap (“Perspectives”), **2013 (J/F):** 21–22
- LITERATURE AND TECHNOLOGY**
- Literature Breaks Out (“Verso”), **2014 (J/F):** 9–11
- LITERATURE TAKES PLACE**
- Literature Breaks Out (“Verso”), **2014 (J/F):** 10–11
- Lit: Sparking Community Connections with Dynamic Book Programming (Edwards, Unger, & Robinson), **2016 (S/O):** 26–29
- LITTLE BITS**
- Of Tinkers and Technology (“Wired”), **2013 (J/A):** 19
- Little More Conversation, A (“Executive Director’s Message”), **2016 (M/J):** 7–8
- Littrell, Deborah
- Connecting Libraries with Community Emergency Responders, **2012 (M/J):** 32–36
- LIU, CHANG**
- PLA Leadership Development Programs Offer Lessons for a Lifetime (Bowman et al), **2018 (S/O):** 25
- Living Room Customer Service (“Trending”), **2015 (J/F):** 17–18
- LIVINGSTON (LA) PARISH LIBRARY (LPL)**
- Library Is a Musical Place, The (“Trending”), **2017 (M/A):** 7–8
- Lloyd, Patrick
- Public Library as a Protective Factor, **2019 (J/F):** 40
- LOCAL BUSINESS PARTNERSHIPS**
- Bringing Collaboration to Your Library (“The Big Idea”), **2024 (J/F):** 9
- LOCAL HISTORY**
- Democratizing Local History Collecting (“Wired Library”), 21, **2018 (S/O):** 18–19
- Quintuplets and a Barber’s Memory, **2016 (J/A):** 32–35
- Logan, Rochelle
- My Time as an Interim Director (“Perspectives”), **2014 (N/D):** 17–19

LOIS ANN GREGORY-WOOD FELLOW PROGRAM, **2019 (J/A): 18**

Lombardo, Cindy

By the Book (column), **2012 (J/A): 48–50, 2012 (J/F): 47–49, 2012 (M/A): 45–49, 2012 (M/J): 49–51, 2012 (N/D): 47–50, 2012 (S/O): 40**

Lonely at the Top: Is Professional Isolation Suffocating our Library Directors? (“Trending”), **2018 (S/O): 7**

LONG BRANCH (NJ) PUBLIC LIBRARY

Libraries Doing the Work: Civic Engagement through an EDISJ Lens (“EDISJ Matters”), **2020 (S/O): 9–12**

The New Jersey Library Response to the Recession (“Perspectives”), **2012 (M/A): 18**

LONG TERM STRATEGIES

Fundraising for the Future (“Best Practices”), **2017 (M/A): 12–13**

LONIA, AMITA

A Chorus of Voices Doing Important Work, **2020 (J/F): 55–56**

Lonial, Amita

Exploring Your Library Funding Ecosystem (“EDISJ Matters”), **2021 (M/A): 9–12**

Reflections on the Pandemic (“EDISJ Matters”), **2022 (M/A): 11–12**

Towards a Framework for Digital Justice in Public Libraries (“Wired Library”), **2018 (J/F): 13–15**

Look at Public Library Management Outsourcing, A, **2012 (M/J): 42–47**

A Look Back at Public Library Infrastructure Investments (“Info-Graphics A”), **2021 (M/A): 48**

Looking at the Future of Libraries (“Wired ”), **2014 (N/D): 20–21**

Looking Beyond Our Borders (“Forward Thinking”), **2016 (J/A): 22–23**

Looking for Library Advocates in All the Right Places (Taback and Stein), **2023 (M/A): 38–44**

Looking Forward to a Productive Year Ahead (“President's Message”), **2014 (J/A): 5–6**

LOPEZ, BARRY

PLA News, **2014 (M/J): 3–4**

LOPEZ, DIANA

Hire EDISJ: Positioning to Impact Communities (“EDISJ Matters”), **2020 (M/A): 13–16**

Lopez, Samantha

Project Outcome Results in Action, **2017 (N/D): 22–28**

Supporting Strategic Planning with Project and Data Management, **2017 (M/A): 36–37, 2017 (M/A): 40**

Lord, Linda H.

How Maine Libraries are Helping Job Seekers (“Perspectives”), **2012 (M/A): 20–21**

LOS ANGELES (CA) PUBLIC LIBRARY

Engaging Patrons with Library Podcasts (Dowling), **2017 (J/A): 28**

Outcomes + Outreach, **2013 (M/A): 41–42**

LOS GATOS (CA) PUBLIC LIBRARY

Regional History (“Perspectives”), **2014 (M/A): 14**

Lot More to Dewey Than Decimals, A (Maurizi), **2018 (N/D): 34–37**

LOUDONVILLE (OH) PUBLIC LIBRARY

Babies in the Library, **2014 (J/F): 44–47**

Loveridge, Stacy

Reading Confidence with Tail Waggin’ Tutors, **2017 (S/O): 31–34**

Low-Hanging Fruit (Irons), **2015 (J/F): 34–40**

LSSC (Library Support Staff Certification) PROGRAM

Certification for Public Library Personnel ("Perspectives"), **2013 (M/A):** 13–14, **2013 (M/A):** 15, **2013 (M/A):** 18–19

Lubbers, Chad

Supporting Innovation in Education, **2014 (M/J):** 36–41

Lublin, Jessica

Uncovering Challenges Faced by Autistic Librarians, **2023 (J/A):** 48–54

LUNCH PROGRAMS

Nourishing Bodies and Minds When School Is Out (Cole & Chamberlain), **2015 (M/A):** 22–28

SALS Libraries and Community Support ("Perspectives"), **2019 (S/O):** 28–29

LYONS, DANCZAK

Stepping Forward and Turning Outward for Racial Equity ("Best Practices"), **2020 (J/F):** 24–26

Lyons, Denise

PLA Leadership Development Programs Offer Lessons for a Lifetime, **30, 2018 (S/O):** 23–26

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MACHADO, CONNIE

Looking for Library Advocates in All the Right Places (Taback and Stein), **2023 (M/A):** 40

Macikas, Barb

Community Connection ("Executive Director's Message"), **2015 (S/O):** 8–9

The Diversity Spectrum ("Executive Director's Message"), **2016 (J/F):** 7–8

Everyday Leadership ("Executive Director's Message"), **2015 (M/J):** 7–8

Keeping Libraries Relevant ("Executive Director's Message"), **2015 (M/A):** 7–8

Language Matters ("Executive Director's Message"), **2015 (N/D):** 7–8

A Little More Conversation ("Executive Director's Message"), **2016 (M/J):** 7–8

PLA Wants to Know You Better ("Executive Director's Message"), **2015 (J/F):** 7–8

Timing is Everything ("Executive Director's Message"), **2015 (J/A):** 7–8

MACIKAS, BARB

Thank You for Everything, Barb! ("President's Message"), **2020 (S/O):** 2–3

MacKenzie, K. J.

A Jaded Read ("Perspectives"), **2017 (M/J):** 16–17

MACMILLAN PUBLISHERS

#eBooksForAll ("President's Message"), **2019 (N/D):** 3–5

Reflections on an Unprecedented year ("President's Message"), **2020 (M/J):** 3

Macro/Micro ("Best Practices"), **2016 (M/A):** 10–11

MADISON (WI) CENTRAL LIBRARY

Bubbling Up: The Library on the Rise ("Perspectives"), **2014 (J/A):** 15–17

MADISON COUNTY PUBLIC LIBRARY (KY)

Bicycle Tourists, **2013 (M/J):** 24

MADISON (SD) PUBLIC LIBRARY

Smart Spaces, Smart Process for Public Library Transformation (Gutsche), **2020 (M/J):** 53–54

MADISON (WI) PUBLIC LIBRARY

Maximizing Return on Investment ("Best Practices"), **2015 (J/F):** 21–22

Maggio, Teri

What CPLA Means to Me ("Perspectives"), **2013 (M/A):** 16

## MAGIC CARPET ANALOGY

Magic Carpet Needs a Magic Key (“President's Message”), **2018 (S/O): 5–6**

Magic Carpet Needs a Magic Key (“President's Message”), **2018 (S/O): 5–6**

## MAINE FAMILY LITERACY INITIATIVE

Literacy Collaborations (“Tales”), **2013 (J/F): 17**

## MAINE IN LITERATURE AND FILM

Maine Reading (“Under the Radar”), **2014 (S/O): 48**

## MAINE STATE LIBRARY

How Maine Libraries are Helping Job Seekers (“Perspectives”), **2012 (M/A): 20–21**

## MAINTENANCE STAFF

Maintenance, the Unsung Department that Keeps the Library Humming (“Perspectives”), **2013**

**(J/A): 11–12**

## MAKER CULTURE

Sustaining a Makerspace (“The Wired Library”), **2024 (J/F): 19–20**

## MAKER FAIRES AND EVENTS

Bubbling Up: The Library on the Rise (“Perspectives”), **2014 (J/A): 15–17**

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- Navigating the Library's First Pride Month Celebration (Ashby), **2024 (J/F):** 22–26
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- PRINTZ AWARD**
- Promoting the Printz Award ("Passing Notes"), **2013 (M/J):** 19–20
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- Library Services to the Incarcerated ("Verso"), **2014 (S/O):** 7–8
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**RACISM, PLA STATEMENT AGAINST**

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Reaching for Memories (Kelsey), **2018 (J/A): 26**

**RAISING A READER**

Growing Like a Read: Early Literacy Programming in Central Oklahoma, **2013 (N/D): 44**

Ramirez, Stefania Acosta

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Makerspaces in the Library (“Perspectives”), **2014 (M/A): 16–17**

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Raphael, Laura

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Reaching Distance Education Students (“Wired Library”), **2016 (M/J): 19–20**

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Musical Stories, **2015 (S/O):** 31–34

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Redefining the Post-Pandemic Library Brand (“Best Practices”), **2022 (J/A):** 13–16

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Reopening Under COVID-19 (Vinjamuri & Huberty), **2020 (M/J):** 29–36

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- Rundle, Samantha  
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Define & Design: The Bookstore Model of Customer Service, **2020 (M/J): 39–46**

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E-Books in Airports (“Tales”), **2012 (J/F): 15**

SCHLESEWSKY, MATTHIAS

Encouraging Reading (“Perspectives”), **2012 (J/F): 18**

Schlipp, John

Using Superhero Comics to Teach Children Intellectual Property Concepts, **2015 (J/A): 28–32**

SCHNEIDER, AMY

PLA News, **2022 (M/A): 6–7**

Schneider, Becky

Many Hats, One Degree (“Perspectives”), **2018 (S/O): 15–17**

Schnitzer, Sue

Music and the Arts at the Carbondale Branch Library (“Perspectives”), **2014 (J/F): 20–21**

Schofield, Joanna

Diverse Books in All Book Clubs, **2021 (J/A): 22–27**

SCHOLARSHIP

Library as Scholarly Publisher (Kline), **2017 (M/A): 31–35**

SCHOOL/ PUBLIC LIBRARY PARTNERSHIPS

Beyond the Usual Prospects (Linscott), **2021 (M/J): 28–29**

Creating Win-Win Situations (“Perspectives”), **2013 (S/O): 15–16**

Kindergarten Readiness: It's More Than Storytime, **2023 (J/A): 28–29**

Libraries are Champions of Literacy (“The Big Idea”), **2022 (S/O): 7–8**

The Volumen Project (“Trending”), **2016 (M/A): 7–8**

SCHOOL READINESS

Partnership SPARKs Success in School Readiness (DiGiacomo), **2021 (M/J): 34–41**

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Have You Googled Yourself Lately? (“Wired Library”), **2019 (S/O): 35**

SCHOOL SUPPLIES

Bridging Deserts for Back-to-School Success (“Best Practices”), **2019 (S/O): 33**

SCHRAUMBURG TOWNSHIP (IL) DISTRICT LIBRARY

Libraries Innovate with New Financial Education Programs, **2012 (M/A): 39–41**

SCHWARTZ, GEORGE I.

Alexandria Library Celebrates Sit-In Anniversary (“Verso”), **2013 (M/A): 7**

Schwartz, Mark Ian

Alexandria Library Celebrates Sit-In Anniversary (“Verso”), **2013 (M/A): 6–8**

SCIENCE

Blind them with Science (“Under the Radar”), **2017 (J/A): 9–10**

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## SCIENCE FICTION

Reading Out Of This World ("Under the Radar"), **2014 (M/A): 56**

## SCIENCE STORYTIMES

Preschoolers and Parents ("Perspectives"), **2016 (M/A): 15**

## SCIESKA, JOHN

Guys Read at FNSB Public Libraries, **2013 (N/D): 7**

Sci-Fi You Might Have Missed ("Under the Radar"), **2012 (J/A): 56**

## SCRANTON (PA) PUBLIC LIBRARY

Scranton Reads ("Perspectives"), **2012 (J/A): 20–21**

Scranton Reads ("Perspectives"), **2012 (J/A): 20–21**

## SCRATCH

Of Tinkers and Technology ("Wired"), **2013 (J/A): 19**

## SCREEN TIME

Saying Yes to Screen Time ("Wired Library"), **2018 (N/D): 16–18**

Searching for Why: A Purpose-Deiven Approach to Strategic Career Development ("Best Practices"), **2019 (M/J): 21–24**

## SEARLES, RYAN

It's No Joke: Comics and Collection Development, **2012 (N/D): 32–34**

## SEASONAL EMPLOYEES

Give Staff a Break this Summer, **2016 (M/A): 31–35**

## SEATTLE (Wash.) PUBLIC LIBRARY

Civic Engagement through Community-Led Programming (Wonder), **2018 (J/F): 22–26**

The Right Work (President's Message), **2013 (N/D): 6**

Seattle Public Library Joins "Safe Place" Network for Teens, **2015 (M/A): 28**

Understanding Your Library's Public Access Technology Users ("Verso"), **2013 (S/O): 7–8**  
"SECOND RESPONDERS"

Need Help Finding Help? (Holt), **2023 (J/F): 29**

## SECOND START ADULT LITERACY PROGRAM

Second Start at the Oakland Public Library, **2013 (J/F): 46–51**

Second Start at the Oakland Public Library (Prevedel), **2013 (J/F): 46–51**

## SECURITY

Library Safety, Abolition, EDI, and Antiracism ("EDISJ Matters"), **2021 (N/D): 9–11**

Walk the Talk: Outreach Workers Making a Difference at the Kitchener Public Library (Chevreau), **2019 (S/O): 40–49**

SEDARIS, DAVID, **2013 (M/A): 3, 2013 (N/D): 12**

PLA News, **2014 (M/A): 3–4**

## SEED LIBRARIES

Simple Steps to Starting a Seed Library (Weak), **2014 (J/A): 24–26**

## SEIBERT, HEATHER L.

Creating a Better Library Workspace ("By the Book"), **2020 (N/D): 52–55**

## SELF-CARE

Embrace Library Leisure to Support Self-Care ("On My Mind"), **2019 (N/D): 15–17**

Hitting the Brakes on the Fast Track Burnout ("Perspectives"), **2019 (N/D): 18–22**

Partners, Not Problems, **2020 (N/D): 33–34**

## SELF-PUBLISHING

Last One Standing, **2012 (J/F): 28**

Modern Collection Development, **2019 (J/F): 35–36**

**SELF SERVICE**

Innovation Revolution at Gwinnett County Library (Casey and Pace), **2018 (M/J): 31–33**

**SEMINOLE COUNTY (FL) PUBLIC LIBRARIES**

Public Libraries, School Libraries, and Lessons Learned as a Liaison, **2015 (M/J): 17–19**

Sendze, Monique

The E-Book Experiment, **2012 (J/F): 34–37**

**SENDZE, MONIQUE**

Last One Standing, **2012 (J/F): 30**

**SENIOR SERVICES**

Bridging the Digital Divide (“The Wired Library”), **2024 (N/D): 12**

Empowering Seniors with Digital Literacy at the Toronto Public Library (Davies & Nordlund), **2024 (N/D): 22–29**

Lending Music: Supporting Patrons with Dementia (“Best Practices”), **2018 (M/A): 11–12**

Lifetime Arts, **2013 (M/J): 29–31, 2013 (M/J): 35**

The Maine Point (“Perspectives”), **2019 (S/O): 24–25**

Online Programs for Older Adults (“The Wired Library”), **2023 (N/D): 15–17**

Pedal Power (“Verso”), **2014 (J/F): 14**

Powerful Partnerships Are Easier Than You Think (Rundle), **2024 (J/F): 32–34**

Power of Community Outreach, **2017 (M/A): 27–30**

Reaching for Memories (Kelsey), **2018 (J/A): 26–29**

Reaching Senior Patrons in the Digitized Library, **2013 (N/D): 38–42**

Techno-Buddies (“Tales from the Front”), **2014 (S/O): 12–13**

**SENSORY ENGAGEMENT**

Engaging the Senses: Sensory Inclusion at Durham County Library (Alverson & Phillips), **2020 (J/F): 40–47**

**SENSORY ENHANCED STORYTIME**

Sensory-Enhanced Storytime at Douglas County Libraries, **2014 (J/F): 36–42**

Sensory-Enhanced Storytime at Douglas County Libraries (Baldassari-Hackstaff, Kerber, Krovontka, & Olson), **2014 (J/F): 36–42**

Senturia, Laura Ruttum

Diversity Auditing Public Library Special Collections, **2023 (J/A): 40–47**

**SERIES, CATALOGING OF**

Why So Serie-ous?, **2012 (S/O): 36–39**

**SERVICE, LEVELS OF**

2017 Public Library Data Service Report (Reid), **2017 (S/O): 21–22**

Engaging Our Customers (“Trending”), **2015 (J/F): 14–16**

Welcome Back Everyone (“President’s Message”), **2021 (S/O): 3–4**

**SERVICE, PATRON-CENTERED**

Evolving Public Libraries (Chase), **2019 (M/J): 50–54**

**SERVICE DOGS**

Lessons Learned: Service Dogs in the Library (“Perspectives”), **2017 (J/A): 15–18**

**SERVICES**

Beyond Books: Equipping Library Graduates for 21st Century Challenges (“President’s Message”), **2023 (J/A): 3–5**

Community Connections: Enhancing Library Services through Collaboration (“On My Mind”), **2024 (J/F):** 14–15

Don’t Give Up Our Seat at the Table (“President’s Message”), **2022 (M/A):** 3–4

Library Services to Midlife Patrons (“By the Book”), **2021 (J/F):** 60–63

Pursuing Partnerships to Serve Neurodiverse Library Patrons (Kieffer et al), **2024 (J/F):** 36–45

Transforming the Library with Data-Informed Decisions (“President’s Message”), **2023 (N/D):** 5

Why Your Library Needs Data to Tell Its Story (“The Big Idea”), **2023 (N/D):** 8–9

#### SERVICES, GROUPING OF

How a New Service Model is Redefining Library Work (“Perspectives”), **2018 (N/D):** 13–14

Service with a Suggestion and a Smile (“Under the Radar”), **2015 (J/F):** 56

Serving All Library Families in a Queer and Genderqueer Way (Nichols), **2016 (J/F):** 39–42

Serving Our Mobile Users in 2020 (“Wired Library”), **2020 (J/F):** 28–30

Serving Patrons In Your Makerspace Who Are Experiencing Homelessness (Feist), **2019 (M/A):** 27–28

Serving Your Community During a Crisis (Braun, Subramaniam, Jordan-Stovall, Asgarali-Hoffman), **2021 (J/F):** 42–50

Seven Steps to Smarter Social (“Best Practices”), **2018 (M/J):** 11–12

#### SEWARD PARK LIBRARY, MANHATTAN

We Are All Welcome in Libraries: A Conversation with Eric Klinenberg (Dowling), **2018 (N/D):** 30

#### SEXUAL HARASSMENT

Constructive Confrontation: Being Decisive Rather than Nice (Holt), **2018 (J/A):** 19–22

Lot More to Dewey Than Decimals, A (Maurizi), **2018 (N/D):** 35–36

#MeToo (“Best Practices”), **2017 (S/O):** 9–10

Reflections on Gender Oppression and Libraries  
(Lawton), **2018 (J/F):** 19–20

Shall We Play a Board Game? (“The Big Idea”), **2019 (M/J):** 31–33

Share and Share Alike (“Wired”), **2012 (M/A):** 22–23

Sharma, Dilnavaz Mirza

Does STEM Education Belong in the Public Library (“Wired Library”), **2016 (M/A):** 17–19

Reaching Distance Education Students (“Wired Library”), **2016 (M/J):** 19–20

Using GIS to Assess Public Libraries (“Wired Library”), **2015 (N/D):** 19–20

Sharp, Heather

Library Lovers’ Art Auction, **2012 (S/O):** 28–33

Shaw, Lisa M.

The Maine Point (“Perspectives”), **2019 (S/O):** 23–25

Shea, Lindsay

Cooking with Confidence: Partnering to Support Teenagers and Young Adults on the Autism Spectrum, **2020 (J/A):** 32–42

#### SHELF LIFE

Engaging Patrons with Library Podcasts (Dowling), **2017 (J/A):** 29

#### SHELF UNDERSTANDING

Engaging Patrons with Library Podcasts (Dowling), **2017 (J/A):** 28

Shelving: A Task Whose Time Has Gone? (“Verso”), **2014 (N/D):** 7–8

SHERIDAN, GINA



I Work at a Public Library ("Tales from the Front"), **2014 (N/D): 12–13**

**SHERRILL, TRAVIS**  
Librarians with Vision Disabilities: On the Job with Workplace Technology ("The Wired Library"), **2023 (J/F): 17**

**Shiel, Penny**  
The Unsung Department--That's My Song ("Perspectives"), **2013 (J/A): 14–15**

**SHORT STORY DISPENSERS**  
PLA News, **2018 (J/A): 3**

Should I look for a Job Outside the Library World ("Insights"), **2019 (N/D): 10–12**

**SHUT DOWNS**  
Brave New World for Libraries, A ("On My Mind"), **2020 (M/J): 11–12**  
Funding Innovation During COVID-19 (Jackson and Yarbrough), **2021 (M/A): 28**  
Shut Your Door, Walk and Talk! ("The Big Idea"), **2019 (J/A): 31–33**

**SHYNESS**  
Quiet in the Library (Cooper & Ladd), **2015 (M/J): 38–41**

**SILAS BRONSON LIBRARY (CT)**  
Relationships Matter ("Perspectives"), **2019 (S/O): 21–23**

**SIMMONS COLLEGE PhD MANAGERIAL LEADERSHIP PROGRAM**  
Entrepreneurial Leadership in Public Libraries, **2013 (J/A): 30–32**

**SIMON, NINA**  
Participation 2.0 (Verso), **2012 (M/A): 8–10**

**SIMON FAIRFIELD PUBLIC LIBRARY (MA)**  
Getting Personal With Your Library ("Perspectives"), **2016 (S/O): 12–13**

Simple Steps to Starting a Seed Library (Weak), **2014 (J/A): 24–26**

**SINEK, SIMON**  
Moving Towards Outcomes ("President's Message"), **2014 (M/J): 5**

**Singer, Dev**  
Reaching Senior Patrons in the Digitized Library, **2013 (N/D): 38–42**

**SINGING BOOKS**  
Lit: Sparking Community Connections with Dynamic Book Programming, **2016 (S/O): 27**

**SINGLES**  
The Child-Free Factor and Other Fringe Benefits, **2016 (J/A): 28–31**

**SITTING LIBRARY**  
Reopening Under COVID-19 (Vinjamuri & Huberty), **2020 (M/J): 35–36**

**SKILLS GAP**  
Many Hats, One Degree ("Perspectives"), **2018 (S/O): 15–17**

**SKOKIE (IL) PUBLIC LIBRARY**  
Civic Initiative About Information: the Civic Lab at Skokie Public Library, **2019 (J/A): 44–52**  
Fostering a Contemplative Culture ("Wired Library"), **2017 (N/D): 17–18**  
Knowing Our Communities ("President's Message"), **2014 (M/A): 7**  
Partial List of My Failures, A ("Wired Library"), **2017 (J/F): 13–14**  
The Right Work (President's Message), **2013 (N/D): 5–6**  
Teaching Technology ("Wired Library"), **2018 (M/A): 19–21**  
Tech 2 Go ("Wired Library"), **2017 (M/J): 21**  
Of Tinkers and Technology ("Wired"), **2013 (J/A): 18–19**  
Transforming Libraries with Inclusive Leadership ("EDISJ Matters"), **2023 (J/A): 11**

Skwerski, Jill

Mental and Medical Health Support at the Evanston Public Library, **2020 (N/D): 36–42**

SLACK

Cool Tech I didn't hear about at PLA ("Wired Library"), **2018 (M/J): 20**

True Tales of Real-Time Rapport ("Wired"), **2014 (S/O): 20–21**

Slater, Kailyn

AI Literacy in Libraries, **2024 (M/J): 34–43**

Sleight, Wicky

Hiring an Interim Library Director—Why, When, and How ("Perspectives"), **2014 (N/D): 14–16**

Sloan, Tom

What Makes an Award-Winning Public Library Successful, **2012 (M/J): 30–31, 2012 (M/J): 47**

SMALL BUSINESS SERVICES

PLA News, **2018 (J/A): 3–4**

Telling Stories that Matter, **2023 (J/A): 59–62**

SMART INVESTING@YOUR LIBRARY GRANT PROGRAM

Libraries Innovate with New Financial Education Programs, **2012 (M/A): 36–43**

Smart Spaces, Smart Process for Public Library Transformation (Gutsche), **2020 (M/J): 48–57**

Smith, Angela

What's Next? Getting Programming Right ("Perspectives"), **2017 (J/A): 18–19**

SMITH, JACK

Anticipating the Demand ("Perspectives"), **2012 (J/F): 19**

Smith, Lanecia: Acting on Climate Change, **2022 (N/D): 38–41**

Smith, Mark

Making a Difference: Civic Engagement at the Public Library, **2012 (J/A): 34–39**

Smith, Matt

How I Learned to Love Patrons Again, **2017 (J/F): 24–26**

Smith, Mike

An Academic Library to Serve the Public ("Perspectives"), **2014 (M/J): 16–17**

Smith, Pam

Community Values ("President's Message"), **2017 (N/D): 5–6**

Courage to Evolve ("President's Message"), **2018 (M/A): 5**

Creating Opportunities ("President's Message"), **2018 (J/F): 5–6**

A New Perspective ("President's Message"), **2017 (S/O): 5**

Telling Our Story ("President's Message"), **2018 (M/J): 5–6**

Smith, Sally Decker

Leaving the Front Lines ("Perspectives"), **2012 (N/D): 10–11**

A Song for Everyone ("Perspectives"), **2013 (J/A): 15–16**

Smith, Seth

Digitizing Local Zines in Public Libraries, **2018 (N/D): 23–28**

SNAPSHOT DAY/I LOVE NJ LIBRARIES

Taking Initiative ("Tales"), **2012 (N/D): 9**

Snell, Erin

Puppetry at Its Best, **2013 (S/O): 26–29**

SNO-ISLE LIBRARIES (WA)

Issues That Matter: Forums Build Civic Engagement, **2019 (J/A): 34–43**  
Snook, Justin Ray  
Getting Personal With Your Library (“Perspectives”), **2016 (S/O): 12–13**  
**SOCIAL CHANGE, LIBRARIANS AS AGENTS OF**  
PLA News, **2014 (M/A): 3**  
**SOCIAL DISTANCING**  
Funding Innovation During COVID-19 (Jackson and Yarbrough), **2021 (M/A): 28**  
Redesigning Spaces for Safety, Flexibility, and Sustainability (“Best Practices”), **2021 (J/F): 12–16**  
**SOCIAL IMPACT**  
Transformative Possibilities of Strategic Partnerships, The (“EDISJ Matters”), **2024 (J/F): 16–17**  
**SOCIAL INFRASTRUCTURE**  
We Are All Welcome in Libraries: A Conversation with Eric Klinenberg (Dowling), **2018 (N/D): 29–30**  
**SOCIAL JUSTICE. see also EDISJ (EQUITY, DIVERSITY, INCLUSION, SOCIAL JUSTICE)**  
Civic Engagement through Community-Led Programming (Wonder), **2018 (J/F): 22–26**  
Closing the Justice Gap: Partnerships Offering Free Legal Assistance (“Best Practices”), **2020 (M/A): 17–20**  
Directing Change: A Conversation with Black Library Leaders (“EDISJ Matters”), **2021 (J/F): 10–11**  
Equity of Access (“Best Practices”), **2016 (J/A): 13**  
Give Peace a Chance: Introducing “Peace Lit” as Genre (“On My Mind”), **2023 (M/A): 10–13**  
Is Our Essential Work Social Justice Work (“Perspectives”), **2017 (M/J): 17–18**  
Join the Rally? Be the Rally (“Forward Thinking”), **2019 (M/A): 18–19**  
Justice at Work in Public Libraries (“PLA News”), **2023 (J/F): 7**  
Libraries as Social Justice Organizations (“President’s Message”), **2022 (J/F): 3–4**  
Looking for Library Advocates in All the Right Places (Taback and Stein), **2023 (M/A): 38–44**  
Movement toward Equity (“EDISJ Matters”), **2020 (J/F): 18–22**  
Nexus of Social Justice and Intellectual Freedom, The (“President’s Message”), **2023 (M/A): 3–5**  
PLA News, **2016 (N/D): 3–4**  
Quiet Rebels at Brooklyn Public Library (Higgins), **2018 (J/F): 29–30**  
Readers for Social Justice (“Under the Radar”), **2017 (M/A): 9–10**  
Read Whatever You Want, **2023 (M/A): 20–28**  
Reflections on Gender Oppression and Libraries (Lawton), **2018 (J/F): 18–21**  
Reimagining the Library for a New World (“President’s Message”), **2020 (J/A): 3–4**  
Resisting Book Bans with Internet Technology (“The Wired Library”), **2023 (M/A): 17–19**  
Role of Libraries in Navigating an AI-Empowered Future, **2024 (M/J): 49**  
Same Story, More Challenges: Rural Libraries, Censorship, and the Information Era (“On My Mind”), **2023 (M/A): 14–16**  
Social Justice Implications of Net Neutrality (“Perspectives”), **2018 (J/F): 9–10**  
Social Justice in Public Libraries? Google It (“Forward Thinking”), **2018 (J/F): 16–17**  
Social Justice in the Library (“President’s Message”), **2020 (J/F): 3–5**  
Social Justice Symposium for Teens (Hoopes), **2018 (J/F): 27–28**

- Violence Prevention is Social Justice (“Best Practices”), **2018 (J/F): 7–8**
- Weathering the Storm: Libraries in the Crossfire (“The Big Idea”), **2023 (M/A): 8–9**
- We Need a Plan: An interview with Amanda Jones (Oliver), **2023 (M/A): 30–37**
- We Need to Talk (“Perspectives”), **2019 (M/A): 13–16**
- Young Activists and the Public Library (“By the Book”), **2023 (M/A): 43–47**
- Youth Justice Initiatives (“EDISJ Matters”), **2023 (J/F): 12–14**
- Social Justice in Public Libraries? Google It (“Forward Thinking”), **2018 (J/F): 16–17**
- Social Justice in the Library (“President’s Message”), **2020 (J/F): 3–5**
- Social Justice Symposium for Teens (Hoopes), **2018 (J/F): 27–28**
- SOCIAL MEDIA**
- Building Local Participation by Going National (“Wired”), **2013 (S/O): 17–18**
- Evaluating Health News (James), **2018 (S/O): 32–34**
- A Guide to Wiping the Egg Off Your Face (“Wired”), **2015 (J/F): 30–31**
- Have You Googled Yourself Lately? (“Wired Library”), **2019 (S/O): 35**
- Public Libraries in the Age of Fake News (Alvarez), **2016 (N/D): 24–27**
- Seven Steps to Smarter Social (“Best Practices”), **2018 (M/J): 11–12**
- Taking RA Online (“Best Practices”), **2017 (M/J): 11**
- Teens and Social Media (“Trending”), **2018 (N/D): 9–10**
- We Are All Welcome in Libraries: A Conversation with Eric Klinenberg (Dowling), **2018 (N/D): 29–30**
- Social Media and Online Giving (“Fundraising”), **2014 (N/D): 22–24**
- SOCIAL MOVEMENTS**
- Social Justice in the Library (“President’s Message”), **2020 (J/F): 4**
- SOCIAL NETWORKING**
- Digital Storytelling (“Wired Library”), **2015 (S/O): 19**
- SOCIAL SERVICES**
- Powerful Partnerships: Thriving Through Collaboration (“President’s Message”), **2024 (J/F): 3**
- Whole Person Librarianship (“Best Practices”), **2015 (M/A): 12–13**
- SOCIAL WORKERS IN LIBRARIES**
- From Crisis to Collaboration, **2014 (J/F): 32–35**
- Implementing a Trauma-Informed Approach (Eades), **2019 (S/O): 58–63**
- Kindergarten Readiness: It’s More Than Storytime, **2023 (J/A): 27**
- Mental and Medical Health Support at the Evanston Public Library, **2020 (N/D): 36–42**
- Need Help Finding Help? (Holt), **2023 (J/F): 26–33**
- Partners in Libraries, **2022 (M/J): 28–36**
- Public Library as a Protective Factor (Lloyd), **2019 (J/F): 40**
- Relationships are the New Reference Collection (“Perspectives”), **2019 (M/A): 13–14**
- Walk the Talk: Outreach Workers Making a Difference at the Kitchener Public Library (Chevreau), **2019 (S/O): 40–49**
- SOFT SKILLS**
- Today’s Public Library Career (Wilson), **2019 (J/F): 22–23**
- A Wholehearted Approach to Service . . . and Burnout (“Perspectives”), **2019 (N/D): 21–22**
- Solomon, Autumn
- Antifragile Management and the End of the Annual Performance Review, **2017 (M/J): 27–31**
- SOMERSET COUNTY (NJ) LIBRARY SYSTEM**
- How to Bounce Back (“Best Practices”), **2017 (J/F): 10**

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SONNIE, AMY  
Hire EDISJ: Positioning to Impact Communities (“EDISJ Matters”), **2020 (M/A):** 13–16

Sosulski, Nicolette Warisse  
Excuse Me, Is There a Loss Section, **2017 (M/A):** 24–26  
Serving the Frantically Busy (“Perspectives”), **2015 (J/F):** 26–28

SOUTHERN ADIRONDACK LIBRARY SYSTEM  
SALS Libraries and Community Support (“Perspectives”), **2019 (S/O):** 28–30

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Coming Out Ahead (Hollerbach), **2022 (M/A):** 36–37  
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SPANISH-SPEAKING COMMUNITIES  
Advancing Health Literacy for Spanish-Speaking Communities, **2024 (N/D):** 14–20

SPANISH-SPEAKING LIBRARIANS  
¿Cómo puedo ayudarle? (Rosales), **2016 (J/F):** 31–33

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Spears, John  
Automatic for the People (“Forward Thinking”), **2017 (N/D):** 20–21  
Destined for Success (“Forward Thinking”), **2015 (M/A):** 20–21  
Generation Innovation (“Forward Thinking”), **2015 (J/A):** 26–27  
Looking Beyond Our Borders (“Forward Thinking”), **2016 (J/A):** 22–23  
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Up to Code (“Forward Thinking”), **2015 (N/D):** 21–22  
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What Is It That Libraries reallyDo? (“Forward Thinking”), **2017 (M/A):** 22–23  
Where Do We Go from Here (“Forward Thinking”), **2016 (N/D):** 22–23  
World of Innovation, A (“Forward Thinking”), **2017 (J/A):** 24–25

Speas, Linda  
Getting New Items into the Hands of Patrons, **2012 (N/D):** 24–31

SPECIAL COLLECTIONS

Diversity Auditing Public Library Special Collections (Hoverstock & Senturia), **2023 (J/A):**  
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**SPECIALIZED AND COOPERATIVE LIBRARY AGENCIES, ASSOCIATION OF (ASCLA)**  
Reaching Out, **2014 (S/O):** 28–32

**SPECIAL NEEDS**  
Cooking with Confidence: Partnering to Support Teenagers and Young Adults on the Autism Spectrum, **2020 (J/A):** 32–42  
Engaging the Senses: Sensory Inclusion at Durham County Library (Alverson & Phillips), **2020 (J/F):** 40–47  
Special Needs, Storytime, Separation, & Accommodation (“Trending”), **2016 (J/F):** 9–10  
Special Needs, Storytime, Separation, & Accommodation (“Trending”), **2016 (J/F):** 9–10

**SPECIAL NEEDS PATRONS**  
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Sensory-Enhanced Storytime at Douglas County Libraries, **2014 (J/F):** 36–42

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The Diversity Spectrum (“Executive Director’s Message”), **2016 (J/F):** 7–8

**SPINE LABELS**  
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