



LSSIRT

Library Support Staff Interests Round Table

Newsletter

President's Corner



**LSSIRT President
Trish Palluck**

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I can't think of an ALA meeting that energized me more than 2011 annual in New Orleans did. I felt no enthusiasm or excitement, only dread and apprehension as I prepared for conference. But why? I had always looked forward to experiencing a little city life. Negative thoughts seem to keep wandering across my mind. Would the effects of Katrina still be visible as they were in 2006? Were there any library workers, especially support staff still employed with budgets that would allow them to attend ALA? How would the budget constraints of ALA and others impact the conference programming and events?

No offense to the conference planners. The programs and speakers were good, but not what I would call exceptional. But there were "other things", maybe insignificant to others that really made an impact on me

and shaped my conference experience. I'd like to mention just a few that immediately come to mind. The genuine appreciation the New Orleans community has for library workers. Remember ALA was the first organization to hold a conference in New Orleans post Katrina. The locals have not forgotten that and many continue to express their gratitude for our 2006 visit and this year's. My attendance at the Roundtable Coordinating Assembly assured me that LSSIRT and the other roundtables share many of the same challenges and concerns. Only one steering committee member was unable to make the LSSIRT meeting on Saturday morning. The newly elected members at large were also in attendance. For the first time in several years, all steering committee positions are now filled. Words cannot describe the dedication this committee has for

LSSIRT. I truly appreciate your commitment and look forward to working with you over the next year. Saturday night's reception honoring Library Journal's Paralibrarian of the Year, Gilda Ramos from the Patchogue-Medford Library in New York was definitely a conference highlight for me. Gilda was also in a documentary movie that ALA showed on Monday morning. Click on the link below to read more about Gilda and her accomplishments. You will be inspired by her story and agree she is outstanding!

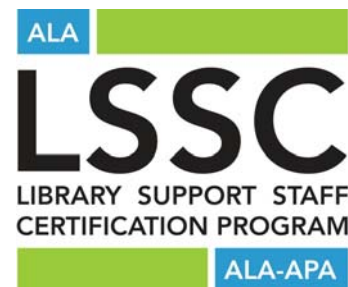
<http://tinyurl.com/3otprhe>

At the 2010 LSSIRT and ALA-APA hosted a cake reception in the member-

President's Corner (cont.)

reception in the membership pavilion to celebrate the ALA-APA Library Support Staff Certification Program. This year we hosted a cake reception in the pavilion to honor the first graduate of the program. The program has grown to over 145 candidates. It is encouraging to see that even in this troubled economy,

libraries and library workers are able to support ALA's response to the request for a certification program. A new round of registration assistance awards will be available soon.



National Directory of Support Staff Associations

The LSSIRT Steering Committee is in the process of updating the National Directory of Support Staff Associations. Please use the link below to verify that the infor-

mation for your state and/or regional association is accurate. Any changes should be emailed to Sara Kartsonis at: skartsonis@kumc.edu

http://www.ala.org/ala/mgrps/rts/lssirt/lssirtresources/National_Directory.pdf

"Please send us any current information you may have regarding your state's support staff associations."

News from Around ALA and ALA-APA

Congratulations to **Melissa Dellihoue** for being the first 2011 graduate of the ALA-APA Library Support Staff Certification Program. Melissa is a Cataloging Assistant at the Will Alexander Library in New Orleans, LA. Well done and bravo!

After 23 years of service, LSSIRT Liaison **Darlena Davis** resigned ALA on

Aug. 5. Darlena recently graduated Cum Laude with a Bachelor of Arts degree from Chicago State University. Her areas of concentration were Criminal Justice and Sociology. Her new position will take her closer to a lifelong educational pursuit. Our grateful thanks to Darlena for all her dedication. Best wishes! Our new LSSIRT

Liaison is Beatrice Calvin.

After 9 years at ALA, **John Chrastka** resigned as Director of Membership Development to become Managing Director at AssociaDirect. John will bring his talents working with membership associations to a wider client base. LSSIRT is indebted to John for all his efforts to grow our membership.



Jennifer Kutzik
with John Chrastka

LSSIRT Mini-Minutes from Annual

Library Support Staff
Interests Round Table
(LSSIRT)

Steering Committee/
Membership Meeting

Marriot at the
Convention Center,
Blaine Kern E
New Orleans,
Louisiana

June 25, 2011

Minutes from
Midwinter 2011 were
approved and will be
posted on our website.

Kerrie Stramler,
Treasurer, reported we
have a fund balance of
\$21,543.00.

We have 436 personal
members as of May
2011. This is a drop of
19.26% from same time
last year. We plan to
focus on recruiting and
retaining membership.

New Members-at-
Large are Karen
Coleman, Danville
Public Library,
Danville, VA and

Valentin Colon,
President of Local
1930, New York City
Public Library, NY;
New Candidate for Vice
President/President
Elect is JP Pendleton,
Head of Circulation
and Reserves, Auburn
University, currently a
Member-at-Large.

Nancy Bolt, from
LSSCP, reported on the
progress of the national
certification program.
She gave an overview
of the last 6 months.
We decided to continue
to support a partner-
ship between LSSCP
and ALA-LSSIRT.

Valeria Fike, our ALA
Councilor, announced
a memorial resolution
for Linda Owen, which
will be presented at the
Council meetings
during the convention.
She also discussed 2 of
the Presidential Task
Forces.

Joseph Eagan, ALA
Executive Board
Liaison, gave an update
on the ALA Strategic

Plan 2015, stressing
two points:
transforming American
Libraries and engaging
the membership. He
informed us that ALA
is working for more
visibility. He also
wanted feedback on
the LSSCP.

ALA Representatives:

Lorelle Swader, APA
and HRDR, discussed
the future of ALA/APA.

Darlena Davis, LSSIRT
Liaison, discussed
virtual meetings and
discussions.

LSSIRT Night Out
event had over 40
reservations for
Tujague's Restaurant at
7:30 P.M. Saturday
Night, June 25, 2011.

It was a good turnout,
with a wonderful
guided tour of Jackson
Square afterwards.

Submitted as Mini-
minutes from the
Secretary, Kareen
Turner



*"High expectations
are the key to
everything."*

—Sam Walton

LSSIRT News Release



The Library Support Staff Interest Round Table Offers A New Round of Library Support Staff Certification Registration Assistance Awards

Trish Palluck, Chair of the Library Support Staff Interests Round Table (LSSIRT), announced today that LSSIRT is offering another round of financial assistance to library support staff applying for certification in the American Library Association's Library Support Staff Certification (LSSC) Program. The LSSC Program offers library employees the opportunity to achieve recognition for their experience, enhance library service, and increase skills and knowledge in areas like the foundations of librarianship, technology, and communication.

The LSSC Program is partially funded by a grant to ALA from the federal Institute for Museum and Library Services, and managed by the ALA-Allied Professional Association. The Registration Assistance Awards of one-half of the registration fee are part of this grant.

Library Support Staff Certification (LSSC) provides a path to recognition and awareness of the critical role that library support staff play in the delivery of quality library service. To achieve certification, support staff must achieve six of ten competency sets either through development of an online portfolio or taking approved courses. The competency sets are: Foundation of Library Service; Technology; Communication and Teamwork; Access Services, Adult Readers' Advisory Services; Cataloging and Classification; Collection Management; Reference and Information Services; Supervision and Management; and Youth Services.

The Library Support Staff Interest Round Table will be offering 50 Registration Assistance Awards this spring. The Awards are for \$175, one-half of the LSSC registration/application fee. Successful award recipients will pay the remainder of the registration fee with their own funds or funds obtained from other sources.

An application form to apply for the Registration Assistance Awards

will be available on the LSSIRT website (<http://ala.org/lssirt>) beginning on October 1st and will be open until November 15th.

The recipients of the Award will be chosen by a random drawing in late November.

Nancy Bolt, Co-Project Director of LSSC commented "The LSSC Program is really pleased that LSSIRT is continuing the Registration Assistance Awards.

Library Support Staff will receive the recognition that they deserve by participating in LSSC. We appreciate IMLS' support in recognizing the importance of qualified library support staff in providing excellent library service."

To be eligible to participate in LSSC and thus receive an Assistance Award, applicants must have a high school degree or its equivalent and have worked for the equivalent of one year (1820 hours) as a library staff member or volunteer within the last five years.

Detailed additional information on support staff certification is available on the LSSC website: www.ala-apa.org/lssc.

Applications will begin to be accepted on October 1st through November 15th.

LSSIRT Councilor's Report



**LSSIRT Councilor
Valeria Fike**

I was delighted and honored to represent LSSIRT and support staff at Annual Conference in New Orleans in June. If you have any questions or feedback about Council, ALA, or LSSIRT please send to me at fikeva@cod.edu or contact a member of the LSSIRT Steering Committee. <http://www.ala.org/ala/mgrps/rts/lssirt/lssirtorg/steeringcomm/steeringcommittee.cfm>

First a quick look at Resolutions Adopted by Council:

CD#19.3 Resolution to Protect Library User Confidentiality in Self-Service Hold Practices. Urges libraries to look at this issue especially in libraries which have self-service holds and see how well they handle confidentiality of patron identity. I was not familiar with self-service holds/pick-ups and found this interesting.

CD#19.4 and 20.7, Resolution to Continue Opposition to the Use of Section 215 of the USA PATRIOT Act and the Use of National Security Letters to Violate Reader Privacy.

CD#20.8, Resolution on Government Printing Office FY2012 Appropriation, urging Congress to fully fund GPO.

CD#20.9, Resolution on Defunding of Statistical

Agencies, urging Congress to reinstate full funding of U.S. Census Bureau's Statistical Compendia Branch and its publications.

CD#20.10, Resolution [urging Congress] to Increase Funding for the Improving Literacy Through School Libraries Program

CD#20.11, Resolution [urging Congress and the President] to Increase Funding for the Library Service and Technology Act as was authorized, 12/2010.

CD#20.12, Resolution to Include Libraries in the Workforce Investment Act (WIA) so Libraries can be eligible to receive funds to serve as, or partner with, one-stops and workforce development providers.

CD#48, Resolution on Out of School Time Library Programs, supporting efforts and funding to maintain Programs.

CD#51, Resolution ... Endors[ing] the United Nations 16 May 2011 Report of the Special Rapporteur on the Promotion and Protection of the Right to Freedom of Opinion and Expression.

This last January, we lost one of our founding forces, Linda Owen, who was recognized at Council III with Memorial #12 Memorial Resolution for [Linda Jean Owen](#).

The majority of Council

time was spent deliberating how we do business as an Association and as Council. This was in response to various ALA Reports. (See list with links below.) The trend was very forward-looking and we engaged a number of issues. I am excited about the direction ALA is taking and changes happening. Of the reports the one to read is [Future Perfect Task Force Report](#).

There is great concern about the future and role of ALA and how Council, Executive Board, and ALA conduct business in a timely manner, especially between conference meetings. Maintaining and increasing the membership and finances are other factors. How can communication be improved between the Members and those working on or taking action for ALA and what can be done to deal with issues quickly? Some of the wording changes in the Policy Manual and Bylaws were made in response to these concerns and to allow for adapting new methods.

Much has been done to develop new and better communication avenues and ways to conduct business. More is to come. Council considered making ALA Connect the official tool for Council, but felt we didn't have all the facts necessary to make a good decision. An example of timeliness,

"Much has been done to develop new and better communication avenues and ways to conduct more business."

LSSIRT Councilor's Report cont.

one report, Equitable Access to Digital Content, was discussed, where urgency for action was felt (MidWinter might be too late), but there were too many open, unanswered questions. It was decided that if Council action is needed, a way will be devised to handle virtually before MidWinter 2012.

I'm hoping LSSIRT members are aware of outcomes from these concerns. Before Annual Conference, there was a Virtual Town Hall Meeting for the membership with at least 530 attendees (6/1/11) and a virtual Annual Conference after AC. Expect more virtual meetings, electronic voting, and other ways to participate electronically/remotely. For those interested, audio recordings of Council Meetings are on the ALA website. <http://www.ala.org/ala/aboutala/governance/council/councilaudio/index.cfm> LSSIRT's Steering Committee gave virtual meeting a try in the Spring, to do business and discuss our Strategic Plan.



In other business, Council approved Goals and Objectives and [Key Action Areas](#) [Diversity, Equity of Access, Education and Continuous Learning, Intellectual Freedom, 21st Century Literacy, Advocacy for Libraries and the Profession, and Organizational Excellence] as programmatic priorities, and ALA [2015 Strategic Plan](#) 2011-15

Adopted changes to ALA Policy Manual and in ALA Bylaws (mostly to reflect current practices and understanding).

Adopted Council Effectiveness Task Force Report, [action] Items #3.2, 5.1, and 6.4 (ALA CD#45)

Item 3.2 Requiring resolutions to clearly support ALA's Strategic Plan, mission, core values.

Item 5.1 Outlining informational meetings of Membership and Executive Board to be held before Council business meetings at conferences.

Item 6.4 Directing executive director to develop proposal for Council to do

a self-assessment of its effectiveness.

Links:

ALA Reports at Annual Conference 2011
CD#9.1 [Implementation Report](#) of Council Actions from the 2011 Midwinter Meeting

CD#23.2 [Executive Director's Report](#)

CD#41.1 [Presidential Task Force](#) on Equitable Access to Electronic Content Report

CD#42.1 ALA [Washington Office Report](#)

CD#43 [Chapter Relations Task Force Report](#)

CD#44 [Future Perfect Task Force Report](#)

CD#45 [Council Effectiveness Task Force Report](#)

CD#49 [Google Task Force Report](#)

Council Actions ALA Annual Conference 2011

<http://www.ala.org/ala/aboutala/governance/council/>

[council actions/2011mw annual actions/](#)

[annual2011 actions f.pdf](#)

*all CD#s are ALA Annual Conference 2011 documents.



LSSIRT

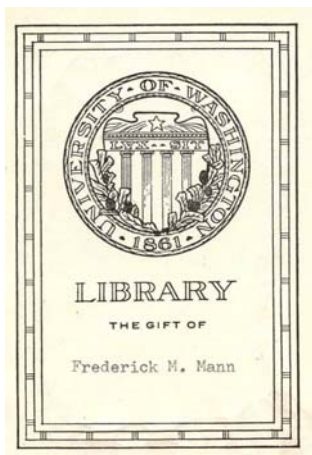
Library Support Staff Interests Round Table

Bookplate Story



Noreen B. Jacky
University of
Washington Libraries

"I would like to share a couple of the interesting stories that I discovered when I opened a few of the books that I was handling."



Shifting book stacks and shelf reading are two tasks that happen regularly in a circulation unit. Overcrowded shelves require adjustments from time to time, and making sure that the books on the shelves are in order is also a good thing to do regularly. Recently I have been working on an inventory project in our Built Environments libraries closed stacks collection, and became fascinated by the old tradition of putting bookplates in gift books. I would like to share a couple of the interesting stories that I discovered when I opened a few of the books that I was handling, and examined the name on the book plate.

'Churches of Cambridge-shire and the Isle of Ely' was given to the University of Washington Libraries in 1966 by Frederick M. Mann. The book is signed - 'Frederick M. Mann - Philadelphia - February 1900' and is a description and history of churches in Cambridge-shire. There are a number of beautiful plates in the book. I had to remind myself how to translate roman numerals as the date on the book is MDCCCXLV (1845). It was published by the Cambridge Camden soci-

ety. This society was founded in 1839 by Cambridge Undergraduates to promote the "study of Gothic Architecture and of Ecclesiastical Antiques"

I learned that Frederick M. Mann was born in New York City in 1868. He graduated with a Bachelors degree in Civil Engineering from the University of Minnesota in 1892. He went on to graduate from the Massachusetts Institute of Technology with a BS in Architecture in 1894 and a Masters degree in 1895. From 1899 to 1902 he was in active practice in Philadelphia. He taught at Washington University in St. Louis and then the University of Minnesota. His family included four children. His only son was born in 1914 in Minneapolis; was also named Frederick M. Mann and also became an architect. By the time that the 1920 census was taken the family address was in Tacoma Washington. The older Frederick Mann died in California in October 1959.

Frederick M. Mann Jr. was the University of Washington campus Architect in the early 1960s when plans for a new University entrance were

being made. Discussions were also going on about underground parking and updating the Olmsted plan for the arboretum. He resigned from his campus Architect post in 1966 according to a story in the University of Washington Daily. Frederick M. Mann Jr. died on April 4 2002

'Modern City Planning and Maintenance' by Frank Koester is a book from 1914. The purpose of the book was "To present, in a concise and comprehensive form, the principles of the art of city planning as they have been developed in modern times." The book is signed 'Carl F. Gould - Seattle 1914'. There is a bookplate saying that the book was donated by Carl F. Gould. Carl Freylinghausen Gould (1873-1939) was a leading architect in the Pacific Northwest. He was the founder and the first chair of the department of architecture at the University of Washington. He had one son - Carl Gould Jr. who also became an architect. Carl Gould Sr.'s firm - Bebb and Gould - designed many of the buildings on the University of Washington campus.

When I opened volume 2

Bookplate Story cont.



“Bookplate designs and signatures can provide a unique insight and wonderful peek into history.”

of the journal ‘Landscape Architecture’ I saw a signature with a name that I recognized right away. The volume that I was holding was signed John C. Olmsted. I learned from Wikipedia that John Charles Olmsted (1852-1920) was the nephew and adopted son of Frederick Law Olmsted. He was an American landscape architect who with his brother Frederick Law Olmsted Jr. founded Olmsted Brothers, a landscape design firm in Brookline Massachusetts. The firm is known for designing many urban parks, college campuses, and other public places. Here in Seattle the park system was designed by the Olmsted firm. In 1903 the city contracted with the Olmsted firm to prepare a comprehensive plan for the city’s parks.

A long narrow volume was next to catch my eye. The ‘Economic atlas of the Pacific Northwest’ dating from 1941 was donated by E.M. Horwood. I learned that Edgar M. Horwood and his wife both received masters’ degrees in regional planning from the University of Washington in 1951. They were the only students in the masters program that year. Mrs. Horwood taught city

planning at the University in the 1960s. He received a PhD in urban analysis from the University of Pennsylvania. An author search under Horwood, Edgar in the University of Washington catalog yielded 15 titles. Five of the titles were co-authored with his wife Rosemary. I then learned that Rosemary graduated from the University of Washington Architecture program in 1943. She and her husband collaborated on their family home. She designed the home and he built it. Rosemary Harwood’s papers are currently located in the University of Washington Special Collections Department. The description of the papers is as follows:

“As a city planner for Seattle, Washington, Horwood served in the following departments or committees: the Seattle Community Development Department projects; Neighborhood Development Program; Coastal Zone Management Project; Interstate 90 (1964-1973); Pike Place Market; Seattle Model City Program (1967-1971); and the Seattle Shoreline Master Program (1971-1977). She was project director for the Coastal Zone Management pro-

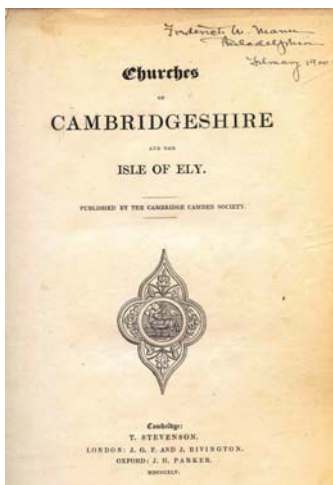
ject which was intended to coordinate and align the Seattle Shoreline Master Program with existing zoning under the Seattle Zoning Ordinance, and to insure the compatibility of the two. Horwoods work also involved her with the Seattle Law Department and the Washington Department of Highways.”

Victor Steinbruck donated ‘Pedagogical Sketchbook’ to the University.

Bookplate designs and signatures can provide a unique and wonderful peek into history. I appreciate our donors who thought of the University libraries when deciding to donate books and journals.

I plan to continue opening the covers of the interesting looking books on our shelves and uncovering the interesting stories behind the names in the books. What interesting things stories have you found in your library?

—Noreen Jacky is a Circulation and Reserve Supervisor in the Built Environments library at the University of Washington in Seattle. She would love to hear from other Circulation staff who have found interesting items in their stacks.





(L to R) J.P. Pendleton, Marilyn Jack-Brown, Kerrie Stramler, Trish Palluck, Anita Kosinski, Karen Turner, Valeria Fike, Sarah Kartsonis, Jennifer Kutzik (center).



Darlena Davis (ALA) and Lorelle Swader (ALA-APA)



LSSIRT meeting: Nancy Bolt and Ian Lashbrook (LSSCP), Valentin Colon (NYPL) and Nina Manning (NYPL).



EBSCO Academic Lunch: Valeria Fike, Karen Turner, Kerrie Stramler and Marsha Arrighi.

New Orleans French Market



Downtown New Orleans at night from the Riverboat Natchez.



LSSIRT Night Out at Tujague’s restaurant in the French Quarter.



Shirley and Marsha Arrighi, Tom and Catherine Mungall at the LSSIRT Night Out at Tujague’s restaurant. Tom and Catherine were our expert guides for the Walking Tour of the French Quarter. Many thanks!



Highlights of the LSSIRT walking tour in the French Quarter.





The **LSSIRT Newsletter** is the official publication of the Library Support Staff Interests Round Table (LSSIRT) of the American Library Association. It is distributed free to members of LSSIRT and is published three-four times a year.

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Our mission is to provide an arena within ALA for programming, communication and networking for library support staff.

Sign-up for the LSSIRT Members-Only E-list!



For timely updates and for networking with LSSIRT colleagues, be sure and sign-up for the very low volume LSSIRT e-list.

To sign-up, send an e-mail to Martha Parsons at...

parsons@halcyon.com with your ALA membership number and ask to be subscribed.

Visit our Web site at: <http://www.ala.org/lssirt/>