

3-D PRINTING

- ALA Launches Educational 3D Printing Policy Campaign, **2014** (S/O): 18
- Fabulous Laboratory, A, **2012** (J/A): 31–32
- Promoting 3D Printing at Your Library (“The Wired Library”), **2020** (S/O): 18–20

3M

- Last One Standing, **2012** (J/F): 32

21st CENTURY SKILLS

- Innovation in Public Libraries (“President’s Message”), **2014** (J/F): 6

24 HOUR SERVICE

- Open All Night (“Forward Thinking”), **2014** (N/D): 26–27

2012 State of American Libraries (ALA)

- Planning to Thrive, **2013** (M/J): 26

2013 Public Library Data Service Statistical Report, The, **2014** (M/A): 26–38

2014 Public Library Data Service Statistical Report, The (Reid), **2015** (M/A): 30–41

2015 Public Library Data Service Statistical Report (Reid), **2016** (M/J): 24–33

2017 Public Library Data Service Report (Reid), **2017** (S/O): 20–30

2020 CENSUS

- PLA NEWS, **2020** (J/A): 4

2020 ELECTION

- PLA News, **2020** (J/F): 6–7

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ABILITIES AT MAXIMUM PROFIT (AMP)

- AMP’d@your library (“Tales”), **2012** (J/A): 14

Abron, Dawn

- Journey to a Makerspace (“Wired Library”), **2018** (J/A): 14–15

ACADEMIC LIBRARIES

- Common Ground (“Tales”), **2013** (M/J): 6–8

- Too Old to Hire, Too Young to Retire (“Trending”), **2016** (M/J): 9–10

ACC Books in Colour (“On My Mind”), **2022** (J/A): 10–12

ACCESS

- Accessing Digital Information (“Wired Library”), **2017** (M/A): 20–21

- Balancing Patron Demand for All Formats, **2012** (J/F): 40

- Digital Equity (Daniel and Fried), **2022** (M/A): 21–26

- Equity of Access (“Best Practices”), **2016** (J/A): 12–13

- Funding Innovation During COVID-19 (Jackson and Yarbrough), **2021** (M/A): 30–31

- The MLS Degree and the Future of the Library Profession, **2018** (S/O): 14–15

- 90 Years and Counting (“Wired Library”), **2021** (S/O): 19–20

- Public Libraries Respond to COVID-19 (Goek), **2021** (J/F): 25–27

- Reopening Under COVID-19 (Vinjamuri & Huberty), **2020** (M/J): 32

- Technology Center Focuses on Innovation and Creativity, **2014** (J/F): 50

- Towards a Framework for Digital Justice in Public Libraries (“Wired Library”), **2018** (J/F): 13–15

- Why Good Cataloging is Good Customer Service (“Trending”), **2017** (M/J): 8

ACCESS, PHYSICAL

Coming Out Ahead (Hollerbach), **2022** (M/A): 38

ACCIDENTAL LIBRARY TECHNOLOGY TRAINER

PLA News, **2014** (J/A): 3

ACCURACY OF INFORMATION

Have You Googled Yourself Lately? ("Wired Library"), **2019** (S/O): 34–36

Acting on Climate Change (Smith), **2022** (N/D): 38–41

ACTION

Rebuilding with Hope and Purpose in the New Year ("Best Practices"), **2020** (N/D): 13

ACTIVE LEARNING

Smart Spaces, Smart Process for Public Library Transformation (Gutsche), **2020** (M/J): 48–57

ACTIVISM

Join the Rally? Be the Rally ("Forward Thinking"), **2019** (M/A): 18–19

ADAMS, GERARD

We Can Be Heroes ("Forward Thinking"), **2018** (S/O): 20–21

ADAPTATIONS

Public Libraries Respond to COVID-19 (Goek), **2021** (J/F): 23–25

ADAPTIVE CHALLENGES

Potholes to Possibility ("President's Message"), **2015** (S/O): 6–7

ADA (OH) PUBLIC LIBRARY

Baker & Taylor Entertainment Award Winner, **2013** (J/F): 3

Addressing Boorish Bathroom Behavior ("Insights"), **2019** (J/A): 8–10

Adler, Warren

My Salute to Librarians ("Perspectives"), **2015** (M/A): 16–17

ADOBE CONTENT SERVERS

Last One Standing, **2012** (J/F): 30

ADRIAN PUBLIC LIBRARY (MI)

Technology Petting Zoos ("Tales"), **2012** (J/F): 14

ADULT EDUCATION SERVICES

Importance of Teaching Adult Services Librarians to Teach, The (Curtis), **2017** (J/A): 31–33

Tailored to Succeed: Meeting Community Needs, **2013** (M/A): 32

ADULTHOOD, EMERGING

Five Things Libraries Need to Know About Emerging Adults ("On My Mind"), **2019** (J/A): 11–13

ADULT LITERACY

Adult Literacy Approaches in Public Libraries ("Perspectives"), **2013** (J/F): 18–22

Building a Literacy Collection to Support Adult Learners, **2022** (S/O): 24–30

ESOL at the Library, **2022** (S/O): 18–23

Failing to Read Well, **2013** (J/F): 40–44

A New Beginning ("Fundraising"), **2013** (J/F): 26

Personal Observations, Experience, and Knowledge, **2013** (J/A): 39

Plaza Comunitaria: Literacy Programming @ the Library, **2013** (J/F): 36–38

Reading While Learning for Adult Literacy Learners ("Best Practices"), **2022** (S/O): 9–12

Second Start at the Oakland Public Library, **2013** (J/F): 46–51

Supporting Adult Literacy ("Verso"), **2014** (M/J): 8–10

ADULT SUMMER READING

Lafayette Public Library Adult Summer Reading ("Perspectives"), **2016** (J/A): 17

ADVANCEMENT, STAFF

We All Win: Training and Advancement for Non-MLS Library Workers (Kirschner), **2021** (N/D): 26–32

ADVENTURE CYCLING ASSOCIATION

Bicycle Tourists, **2013** (M/J): 22–23

ADVOCACY

Applying Previous Library and Non-Library Experience to Best Advantage, **2016** (M/A): 25–26

Planning to Thrive, **2013** (M/J): 28

Public Library Advocacy (Stenström & Haycock), **2015** (J/A): 38–41

AFFORDABLE CARE ACT (ACA)

PLA News, **2019** (S/O): 6

Afraid of Readers' Advisory ("Insights"), **2020** (M/A): 8–10

AFRICAN AMERICAN CHILDREN

Mirrors and Windows: Diversity in Children's Picture Books, **2016** (N/D): 29

AFRICAN AMERICAN CULTURAL AWARENESS

Urban Youth and Public Libraries, **2014** (S/O): 35

AFRICAN-AMERICAN RESEARCH LIBRARY AND CULTURAL CENTER (FL)

Celebrating Our History ("Perspectives"), **2014** (J/F): 19–20

AFRICAN CARIBBEAN CANADIAN BOOKS

ACC Books in Colour ("On My Mind"), **2022** (J/A): 10–12

AFRICAN LIBRARY AND INFORMATION ASSOCIATIONS (AFLIA)

Transformation Will Not be Televised, The ("President's Message"), **2017** (M/J): 5

AFTERWORDS: BOOK CHATS

Taking RA Online ("Best Practices"), **2017** (M/J): 13

AGING

Aging in (Third) Place with Public Libraries, **2020** (J/A): 22–30

Aging in (Third) Place with Public Libraries (Dalmer, Griffin, Wynia Baluk, Gillet), **2020** (J/A): 22–30

Agosto, Denise

Hey! The Library Is Kind of Awesome!, **2016** (S/O): 30–34

Learning from Librarians and Teens about YA Library Spaces, **2014** (M/J): 24–28

Reaching Senior Patrons in the Digitized Library, **2013** (N/D): 38–42

AIRPORTS AND E-BOOKS, 2012 (J/F): 15

ALA

Grants, Awards, and Fellowships ("Bringing in the Money"), **2012** (M/J): 23–26

Looking Forward to a Productive Year Ahead ("President's Message"), **2014** (J/A): 5–6

ALA ANNUAL CONFERENCE, 2015 (J/F): 3

Elected PLA President ("News"), **2012** (M/J): 3–4

PLA News, **2015** (M/A): 3

ALA Calls Passage of USA Freedom Act a "Milestone," **2015** (M/J): 30

ALA CENTER FOR THE FUTURE OF LIBRARIES, 2013 (S/O): 12

ALA CERTIFICATION PROGRAMS

Certification for Public Library Personnel ("Perspectives"), **2013** (M/A): 13–21

ALA CORE VALUES

Lack of Common Ground Can Make Diplomacy Difficult ("Perspectives"), **2018** (J/A): 11–12

ALA "DECLARATION FOR THE RIGHT TO LIBRARIES"

PLA News, **2013** (J/A): 4

ALA DIGITAL CONTENT & LIBRARIES WORKING GROUP

ALA Releases E-Book License Scorecard, **2013** (J/F): 10

ALA DIGITAL LITERACY TASK FORCE

Teaching Teens about Digital Literacy ("Passing Notes"), **2013** (J/F): 28

ALA DIVERSITY DATA

ALA Releases New Data to Update Diversity Counts Report ("News"), **2012** (S/O): 4

ALA ELECTIONS

PLA News, **2015** (M/A): 3

ALA Launches Educational 3D Printing Policy Campaign, **2014** (S/O): 18

ALAMEDA PUBLIC LIBRARY (CA)

Universal Class ("Tales"), **2012** (J/F): 14

We All Win: Training and Advancement for Non-MLS Library Workers (Kirschner), **2021** (N/D): 28

ALA MIDWINTER MEETING, **2013** (N/D): 4

ALA Partners to Aid Libraries in Nepal, **2015** (M/J): 10

ALA POLICY ON LIBRARY SERVICES TO THE POOR

Library Service to the Homeless, **2012** (M/A): 34–35

ALA's OFFICE FOR INTELLECTUAL FREEDOM

Libraries and News Literacy ("Verso"), **2013** (J/F): 13–14

ALA TASK FORCE ON EDI

Movement toward Equity ("EDISJ Matters"), **2020** (J/F): 18–19

ALCÁNTARA-ANTOINE, SONIA

PLA News, **2022** (M/J): 5

ALDRICH, REBEKKAH SMITH

Empower, Engage, Energize: A Conversation with Rebekkah Smith Aldrich ("By the Book"), **2020** (J/F): 59–62

ALEXANDRIA BLACK HISTORY MUSEUM

Alexandria Library Celebrates Sit-In Anniversary ("Verso"), **2013** (M/A): 7–8

ALEXANDRIA (Va.) LIBRARY

Alexandria Library Celebrates Sit-In Anniversary ("Verso"), **2013** (M/A): 6–8

ALEXIE, SHERMAN

PLA News, **2015** (N/D): 3

ALGORITHMS

The Myth of Tech Neutrality ("The Wired Library"), **2021** (J/A): 19–21

ALICE (in Wonderland)

Down a Reading Rabbit Hole ("Under the Radar"), **2015** (N/D): 11

ALICE C. SABATINI GALLERY

Expanding the Boundaries of Library Work ("Tales"), **2013** (M/A): 11

ALLEN COUNTY (IN) PUBLIC LIBRARY

Engaging Patrons with Library Podcasts (Dowling), **2017** (J/A): 29
 Tourist Attractions ("Tales"), **2013** (J/A): 8
 ALLIE BETH MARTIN AWARD
 PLA Awards ("News"), **2012** (S/O): 3, **2013** (J/F): 3
 ALL MY BOOKS DATABASE
 Why So Serie-ous?, **2012** (S/O): 36–39
 ALOUD PODCAST
 Engaging Patrons with Library Podcasts (Dowling), **2017** (J/A): 28
 ALOZIEM, OZZY
 Hire EDISJ: Positioning to Impact Communities ("EDISJ Matters"), **2020** (M/A): 13–16
 ALPINE (TX) PUBLIC LIBRARY
 Fundraising for the Future ("Best Practices"), **2017** (M/A): 13
 ALSC, CBC Announce Day of Diversity: Dialogue and Action, **2014** (N/D): 24
 Alvarez, Barbara
 Public Libraries and the Dismantling of Disinformation, **2021** (M/A): 34–43
 Public Libraries in the Age of Fake News, **2016** (N/D): 24–27
 Alverson, Sarah Ringer
 Engaging the Senses: Sensory Inclusion at Durham County Library, **2020** (J/F): 40–47
 ALZHEIMER'S DISEASE
 Reaching for Memories (Kelsey), **2018** (J/A): 26–29
 AMERICAN LIBRARY ASSOCIATION. *see* ALA
 AMERICANS WITH DISABILITIES ACT (ADA)
 Diversity & Disability: Let's Start Talking about It ("Trending"), **2016** (J/F): 15–16
 AMES FREE LIBRARY (North Easton, Mass.)
 Easton Reads Together ("Perspectives"), **2012** (S/O): 15–18
 AMES (Iowa) PUBLIC LIBRARY
 Libraries Innovate with New Financial Education Programs, **2012** (M/A): 37, **2012** (M/A): 39
 AMMON, BETTE
 Whodunit: One Library's Ongoing Game of Hide-and-Seek ("On My Mind"), **2020** (M/A): 10–12
 An, Amy
 The Mission-Informed Library, **2019** (J/F): 26–30
 Anderson, Jenna
 Indiana Library Creates Lifelong Learners through Community Partnership ("Perspectives"), **2018** (M/J): 13–15
 Anderson, Josh
 Engagement, Expertise, and Resources ("Perspectives"), **2013** (J/F): 18–20
 Andre, Angie
 Tools for Overwhelmed Librarians ("Perspectives"), **2019** (N/D): 20–21
 Andrew Bomback on the Cultural Shift in Parenting (Dowling), **2022** (N/D): 42–46
 Andrews, Karen
 Lafayette Public Library Adult Summer Reading ("Perspectives"), **2016** (J/A): 17
 ANIMALS IN THE LIBRARY
 Lessons Learned: Service Dogs in the Library ("Perspectives"), **2017** (J/A): 15–18
 ANNE ARUNDEL COUNTY (MD) PUBLIC LIBRARY SYSTEM

Coming Out Ahead (Hollerbach), **2022** (M/A): 33–40
 Fighting Racism Wherever You Find It (Hughes and Knight), **2021** (J/A): 30–31
 Reading Confidence with Tail Waggin’ Tutors (Loveridge), **2017** (S/O): 31–34
 ANNUAL CONFERENCE (PLA)
 All Stars Green, Pauley, Sedaris Coming to PLA 2014 Conference, **2013** (N/D): 12
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 PLA News, **2013** (N/D): 3–4, **2013** (S/O): 3–4, **2014** (J/F): 3–4, **2015** (J/F): 4
 ANNUAL FUNDS/CAMPAIGNS
 Raising Money and Building Relationships through Your Annual Fund (“Fundraising”),
2013 (S/O): 20–22
 Annunziato, Diane
 Social Justice Implications of Net Neutrality (“Perspectives”), **2018** (J/F): 9–10
 Anonymous
 Why Everyday Kindness Matters (“Perspectives”), **2018** (M/J): 16
 Answer is Yes (“Trending”), **2015** (J/F): 11–12
 Anthony, Carolyn
 Sustainable Development and the UN 2030 Agenda, **2020** (J/F): 35–39
 Anthony, Carolyn A.
 Innovation in Public Libraries (“President’s Message”), **2014** (J/F): 5–7
 Knowing Our Communities (“President’s Message”), **2014** (M/A): 5–7
 Moving Towards Outcomes (“President’s Message”), **2014** (M/J): 5–7
 New Measures for a New Era (“President’s Message”), **2013** (J/A): 5–6
 The Right Work (President’s Message), **2013** (N/D): 5–6
 ANTHONY, CAROLYN A.
 elected PLA President (“News”), **2012** (M/J): 3, **2013** (J/A): 3
 Anticipating the Demand (“Perspectives”), **2012** (J/F): 18–19
 Antifragile Management and the End of the Annual Performance Review (Finch and
 Solomon), **2017** (M/J): 27–31
 ANTIRACISM
 Becoming an Antiracist Library (“From the President”), **2021** (J/A): 3–4
 Fighting Racism Wherever You Find It (Hughes and Knight), **2021** (J/A): 29–37
 Library Safety, Abolition, EDI, and Antiracism (“EDISJ Matters”), **2021** (N/D): 9–11
 ANTI-RACISM
 Partners, Not Problems, **2020** (N/D): 34
 ANTI-RACISM TRANSFORMATION TEAM (KPL)
 Social Justice in Public Libraries? Google It (“Forward Thinking”), **2018** (J/F): 16–17
 ANYTHINK (Brighton, CO)
 Community Values (“President’s Message”), **2017** (N/D): 5–6
 Reimagining the Teen Experience (“Perspectives”), **2015** (N/D): 16–18
 APPLETON (WI) PUBLIC LIBRARY
 Technology Reload (“Best Practices”), **2015** (S/O): 14
 APPLICATIONS, MOBILE
 Serving Our Mobile Users in 2020 (“Wired Library”), **2020** (J/F): 29–30
 APPLICATIONS FOR CHILDREN
 Saying Yes to Screen Time (“Wired Library”), **2018** (N/D): 16–18
 APPLICATIONS IN STORYTIMES

Multimedia Storytimes ("Perspectives"), **2014** (S/O): 14–18
 Applying Previous Library and Non-Library Experience to Best Advantage (Flaherty), **2016** (M/A): 23–27
 ARAPHOE (CO) LIBRARY DISTRICT
 Getting New Items into the Hands of Patrons, **2012** (N/D): 24–31
 Makerspaces in the Library ("Perspectives"), **2014** (M/A): 16–17
 ARC, THE
 Reaching Out, **2014** (S/O): 29
 ARCHETYPES OF SUPERHERO
 We Can Be Heroes ("Forward Thinking"), **2018** (S/O): 20–21
 Are Libraries Moral in Nature? ("Perspectives"), **2018** (J/A): 11–13
 Are You Following the Herd Off a Cliff? ("Forward Thinking"), **2016** (M/J): 22–23
 ARLINGTON HEIGHTS (IL) MEMORIAL LIBRARY
 Transforming Teens into Iron Chefs ("Tales"), **2012** (M/J): 12
 The Younger Games ("Best Practices"), **2016** (M/J): 12–13
 ARLINGTON PUBLIC LIBRARY (VA)
 APL Helps the Hungry with Vegetables from Its Own Garden ("Tales"), **2012** (M/A): 12
 Managing Library Millennials, **2017** (M/J): 24
 ARMSTRONG V. DISTRICT OF COLUMBIA PUBLIC LIBRARY
 Library Service to the Homeless, **2012** (M/A): 32–33
 ART
 Art & Engagement ("Best Practices"), **2016** (N/D): 10–11
 Art & Engagement ("Best Practices"), **2016** (N/D): 10–11
 Arthur, Rose
 Filling the Toolbox ("Perspectives"), **2018** (M/A): 13–15
 ARTIFICIAL INTELLIGENCE
 Automatic for the People ("Forward Thinking"), **2017** (N/D): 20–21
 ARTIST-IN-RESIDENCE
 Art & Engagement ("Best Practices"), **2016** (N/D): 11
 Asgarali-Hoffman, Nisa S.
 Serving Your Community During a Crisis, **2021** (J/F): 42–50
 ASIAN AMERICAN JUSTICE CENTER
 Failing to Read Well, **2013** (J/F): 42–43
 Ask Me Why I Love My Job (President's Message), **2014** (S/O): 5–6
 ASPEN INSTITUTE
 Re-Envisioning Public Libraries ("President's Message"), **2014** (N/D): 5–6
 Assembling The Inn-Team ("Forward Thinking"), **2014** (M/J): 22–23
 Assessing Virtual Programs ("The Wired Library"), **2020** (M/J): 20–23
 Assessing Your Library's Maker Space ("Wired Library"), **2020** (M/A): 21–23
 ASSISTIVE READING TECHNOLOGY
 90 Years and Counting ("Wired Library"), **2021** (S/O): 19–21
 ASSOCIATION FOR LIBRARY SERVICE TO CHILDREN
 ALSC, CBC Announce Day of Diversity: Dialogue and Action, **2014** (N/D): 24
 ATHENS-CLARKE (GA.) LIBRARY
 Implementing a Trauma-Informed Approach (Eades), **2019** (S/O): 58–63
 Libraries Innovate with New Financial Education Programs, **2012** (M/A): 42–43

AUCTIONS

Library Lovers' Art Auction, **2012** (S/O): 28–33

AUDIENCE-DEFINED DEPARTMENTS

How a New Service Model is Redefining Library Work (“Perspectives”), **2018** (N/D): 13–14

AUDIOBOOKS

Listeners' Advisory (“Passing Notes”), **2012** (S/O): 26–27

Now Hear This (“Under the Radar”), **2013** (M/J): 40

Will a New E-Branch Increase Library Usage, **2012** (J/A): 12

AUGMENTED REALITY

Augmented Reality for Libraries (“The Wired Library”), **2022** (J/F): 21–23

Augmented Reality for Libraries (“The Wired Library”), **2022** (J/F): 21–23

AUSTIN (TX) PUBLIC LIBRARY

Austin Public Library Promotes the Love of Trees (“Tales”), **2012** (M/A): 13

Libraries Doing the Work: Civic Engagement through an EDISJ Lens (“EDISJ Matters”), **2020** (S/O): 9–12

Serving Your Community During a Crisis (Braun, et al), **2021** (J/F): 47

AUTHORS

Authors on Libraries (“Perspectives”), **2015** (M/A): 14–17

Authors Bounce Back (Dowling), **2017** (J/F): 17–20

Authors on Libraries (“Perspectives”), **2015** (M/A): 14–17

AUTISM

Cooking with Confidence: Partnering to Support Teenagers and Young Adults on the Autism Spectrum, **2020** (J/A): 32–42

Sensitive Family Time (“Perspectives”), **2016** (J/F): 25

AUTISM SOCIETY OF COLORADO

Sensory-Enhanced Storytime at Douglas County Libraries, **2014** (J/F): 37–39

Automatic for the People (“Forward Thinking”), **2017** (N/D): 20–21

AUTOMATION

Automatic for the People (“Forward Thinking”), **2017** (N/D): 20–21

AUTONOMY

Supporting Autonomy While Setting Clear Boundaries (“Trending”), **2019** (M/A): 9–10

AV FLOATING COLLECTIONS

Floating down the Cuyahoga (“Perspectives”), **2012** (M/J): 15

AVID

Maximizing Return on Investment (“Best Practices”), **2015** (J/F): 20–21

AWARDS. *see also under award name*

for Every Child Ready to Read Program, **2014** (J/F): 47

PLA Awards (“News”), **2016** (M/A): 3–4

PLA News, **2018** (S/O): 3–4

What Makes an Award-Winning Public Library Successful, **2012** (M/J): 30–31, **2012** (M/J): 47

AWARENESS TOOLKIT

PLA News, **2018** (J/A): 4

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Babies in the Library: Creating a Truly Baby-Friendly Early Literacy Play Space (Knoll), **2014** (J/F): 44–47

BACHOWSKI, DONNA

Electronically Preserving Obituaries, **2012** (M/A): 29

BACK-TO-SCHOOL

Bridging Deserts for Back-to-School Success ("Best Practices"), **2019** (S/O): 31–33

Badalamenti, Jean

Supporting Autonomy While Setting Clear Boundaries ("Trending"), **2019** (M/A): 9–10

Bad Words and Jam ("Forward Thinking"), **2015** (S/O): 21–22

BAINBRIDGE PUBLIC LIBRARY (Wash.)

The Human Library, **2012** (M/J): 38–39

Baker, Kate

Meeting the Needs of Diverse Communities, **2012** (S/O): 34–35

Baker, Susan

You Can Do It! The Library Support Staff Certification Program ("Perspectives"), **2013** (M/A): 18–19

BAKER FREE LIBRARY (BOW, NH)

Responding to a Post-Print Environment, **2012** (J/F): 19–20

BAKER & TAYLOR ENTERTAINMENT AUDIO MUSIC/VIDEO PRODUCT AWARD

PLA Awards ("News"), **2013** (J/F): 3, **2015** (M/A): 4

BAKER & TAYLOR ENTERTAINMENT AWARD

PLA Awards ("News"), **2012** (S/O): 3

Balancing Patron Demand for All Formats, **2012** (J/F): 38–40

Baldassari-Hackstaff, Laura

Sensory-Enhanced Storytime at Douglas County Libraries, **2014** (J/F): 36–42

BALL, SARAH

Family Literacy on the Inside, **2013** (J/F): 32

BALTIMORE COUNTY PUBLIC LIBRARY

The Library on the Road with Lawyers, **2022** (J/F): 32–38

Banks, Carrie: Celebrate What You Are Doing Now, **2022** (M/A): 30–32

Baranowski, Richard

Quintuplets and a Barber's Memory, **2016** (J/A): 32–35

BARKDALE, RENITA

Directing Change: A Conversation with Black Library Leaders ("EDISJ Matters"), **2021** (J/F): 7–11

BARNETT, BRITTANY

Inspiring Hope ("President's Message"), **2022** (M/J): 3–4

Baron, Benjamin

Out & About & All Aboard, **2021** (N/D): 34–46

BARRETT BRANCH LIBRARY (Alexandria, Va.)

Alexandria Library Celebrates Sit-In Anniversary ("Verso"), **2013** (M/A): 6–8

BARRINGTON AREA (IL) LIBRARY

Art & Engagement ("Best Practices"), **2016** (N/D): 10–11

BARRIOS-LLORENS, ROSSANA

Libraries in Puerto Rico are Still Struggling ("On My Mind"), **2020** (J/F): 14–15

Bartel, Cathy

We Transitioned to Floating Collections ("Perspectives"), **2012** (M/J): 16–17

BARTLETT, ALLISON

Providing Patron Tech Help in a Pandemic ("The Wired Library"), **2020** (N/D): 17–18

Bartlett, Wendy

Floating down the Cuyahoga ("Perspectives"), **2012** (M/J): 15

BASECAMP

Cool Tech I didn't hear about at PLA ("Wired Library"), **2018** (M/J): 19

Batdorf, Kurt

Issues That Matter: Forums Build Civic Engagement, **2019** (J/A): 34–43

BATHROOMS

Addressing Boorish Bathroom Behavior ("Insights"), **2019** (J/A): 8–10

BATYKEFER, ERINN

Incubating Creativity ("By the Book"), **2020** (M/J): 58–59

BAY AREA (CA) LITERACY NETWORK

Failing to Read Well, **2013** (J/F): 41

BAZAN, NATALIE

DEMCO New Leaders Travel Grant winner, **2013** (J/F): 3

BE A TOURIST IN YOUR TOWN

Tourist Attractions ("Tales"), **2013** (J/A): 9

BECHTEL FELLOWSHIP

ALA Grants, Awards, and Fellowships ("Bringing in the Money"), **2012** (M/J): 25

Becker, Samantha

Impact Survey: Measuring Your Library's Impact, **2015** (M/J): 35–37

Understanding Your Library's Public Access Technology Users ("Verso"), **2013** (S/O): 7–9

Becoming a Better Library Leader ("The Big Idea"), **2020** (S/O): 21–23

Becoming an Antiracist Library ("From the President"), **2021** (J/A): 3–4

Becoming a Passport Acceptance Facility (Meise), **2016** (M/J): 38–40

BE EXTRAORDINARY

PLA News, **2015** (N/D): 4

"BEFORE I DIE" ART INSTALLATION

PLA News, **2014** (M/A): 3–4

Being Loved Is Not Enough ("President's Message"), **2017** (M/A): 5–6

Bell, Jonathan Pecheco

Learning from Librarians and Teens about YA Library Spaces, **2014** (M/J): 24–28

BELLINGHAM (MA) PUBLIC LIBRARY

Shaking Up Library Programming with STEM ("Perspectives"), **2014** (M/J): 15–16

BELOIT (WI) PUBLIC LIBRARY

How a New Service Model is Redefining Library Work ("Perspectives"), **2018** (N/D): 14

Library Cafés ("Best Practices"), **2017** (J/A): 13

Bennett, Renae

Electronically Preserving Obituaries, **2012** (M/A): 28–30

BENNETT-KAPUSNIAK, RENEE K.: *Public Library Programs and Services for Midlife and Beyond* ("By the Book"), **2021** (J/F): 60–63

Berk, Josh

Mental Health Training in Public Libraries, **2014** (N/D): 34–37

Berkowitz, Adam Eric
Employee Engagement: A Humanistic Approach to Personnel Management, **2020** (N/D): 44–51

Bernier, Anthony
Learning from Librarians and Teens about YA Library Spaces, **2014** (M/J): 24–28
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Bertot, John
Re-Envisioning the MLS: The Future of Librarian Education, **2015** (N/D): 22–33

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Five Steps of Outcome-Based Planning and Evaluation for Public Libraries (Gross et al), **2017** (M/A): 38–39

Floating Collections: A Collection Development Model for Long-Term Success (Bartlett), **2015** (J/F): 53

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Gamestorming: A Playbook for Innovators, Rulebreakers, and Changemakers (Gray, Brown, & Macanuso), **2014** (M/J): 42

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Global Voices: Picture Books From Around the World (Stan), **2015** (J/F): 52

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Great by Choice: Uncertainty, Chaos, and Luck (Collins & Hansen), **2014** (J/A): 45

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How to Teach; A Practical Guide for Librarians (Crane), **2015** (J/F): 52
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Interlibrary Loan Practices Handbook (Weible and Janke), **2012** (M/A): 48–49
It Happens: A Guide to Contemporary Realistic Fiction for the YA Reader (Jensen), **2015** (S/O): 36
Joint Libraries: Models that Work (Gunnels, Green, and Butler), **2012** (N/D): 48
Jump-Start Your Career as a Digital Librarian (Monson, ed.), **2013** (J/A): 45
Leadership for the 21st Century (Prentice), **2016** (J/F): 45
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Letting Go of Legacy Services (Evangeliste & Furlong, eds.), **2015** (J/A): 43
A Librarian's Guide to an Uncertain Job Market (Woodward), **2012** (J/F): 48
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Libraries and the Affordable Care Act (Goldsmith), **2015** (N/D): 44
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Library Consortia: Models for Collaboration and Success (Horton & Pronevitz), **2016** (M/A): 36
The Library Innovation Tool Kit (Molaro & White), **2016** (M/J): 44
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Marketing with Social Media: A LITA Guide (Thomsett-Scott, ed.), **2015** (J/F): 52–53
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The Network Reshapes the Library (Dempsey), **2015** (S/O): 37
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Protecting Intellectual Freedom in Your Public Library (Pinnell-Stephens), **2012** (N/D): 49–50
Public Libraries and Resilient Cities (Dudley, ed.), **2013** (J/F): 52
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Read with Me: Best Books for Preschoolers (Zvirin), **2013** (M/J): 36–37
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Stories, Songs, and Stretches! Creating Playful Storytimes with Yoga and Movement (Scherrer), **2018** (M/A): 39–40
A Strong Future for Public Library Use and Employment (Griffiths and King), **2012** (J/F): 48–49
Successful Community Outreach for Librarians (Blake, Martin, and Du), **2012** (M/A): 47
Successfully Serving the College Bound (Hands), **2016** (J/F): 45
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True Stories of Censorship Battles in America's Libraries (Nye and Barco), **2012** (N/D): 47
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VOYA's Five-Foot Bookshelf (VOYA), **2014** (J/A): 44–45
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The Weeding Handbook (Vnuk), **2016** (N/D): 34–35
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Winning Elections (Sweeney & Chrastka), **2018** (N/D): 38–40
Wordplay for Kids (Wadham), **2016** (J/A): 36
Working in the Virtual Stacks (Kane), **2012** (M/A): 45–46
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The Joy of Book Sales ("Bringing in the Money"), **2012** (M/A): 25–27

Book Smarts ("Wired Library"), **2016** (J/F): 27–28

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Botelho, Heather

It Doesn't Have to be Shiny to Make Them Come to You ("Perspectives"), **2015** (N/D): 15–16

Bowles, Vickery

Balancing Patron Demand for All Formats, **2012** (J/F): 38–40

Bowman, Mary Anne

PLA Leadership Development Programs Offer Lessons for a Lifetime, **30, 2018** (S/O): 23–26

BOXFORD (MA) TOWN LIBRARY

One Book/One Community Programs ("Perspectives"), **2012** (J/A): 17–18

Boyd, John

Bicycle Tourists: Staying Connected at Public Libraries, **2013** (M/J): 22–25

Boyd, Liz

Members or Donors? ("Fundraising"), **2013** (J/A): 22–24

Raising Money and Building Relationships through Your Annual Fund ("Fundraising"), **2013** (S/O): 20–22

Tributes and Memorials ("Fundraising"), **2014** (J/A): 20–21

BOYD'S OODA LOOP

Observation, Orientation, Decision, Action (Jatkevicius), **2018** (M/A): 24–30

Boyland, Wendy

Why and When to Turn to Grant Seeking ("Fundraising"), **2013** (N/D): 26–28

BOYNTON APP

Just Another Tool: Technology in Storytime ("Perspectives"), **2014** (S/O): 15–16

BOYS AND READING

Guys Read at FNSB Public Libraries ("Verso"), **2013** (N/D): 7–9

Bradford, Robin

Modern Collection Development, **2019** (J/F): 33–36

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Innovative Literacy Programs ("President's Message"), **2013** (J/F): 6

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Capitol Investment: San Francisco's Branch Library Improvement Program, **2015**
(N/D): 39–43

The Joy of the Neighborhood Library ("Perspectives"), **2013** (J/A): 13–14

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Redefining the Post-Pandemic Library Brand ("Best Practices"), **2022** (J/A): 13–16

Brannen, Sarah S.

The Vine in the Children's Room ("Perspectives"), **2015** (M/A): 15–16

BRATT, JESSICA ANNE

A Chorus of Voices Doing Important Work, **2020** (J/F): 49–50

Braun, Linda W.

Serving Your Community During a Crisis, **2021** (J/F): 42–50

BRAUN, LINDA W.

Building Equity Based Summers ("Best Practices"), **2021** (J/A): 11–15

Brave New World for Libraries, A ("On My Mind"), **2020** (M/J): 11–12

Brax, Jennifer

Public Libraries and Nursing Homes ("Perspectives"), **2013** (N/D): 17–19

BREAKDANCING

Breakdancing Encouraged at Hedberg (WI) Public Library ("Tales"), **2012** (M/A): 12

Breaux, Monique

Value and Cost of the MLIS Should Equal the Value and Pay of the Position
("Perspectives"), **2019** (J/F): 15–16

Brehm-Heeger, Paula

Library Call Centers: Five Unique Examples, **2013** (N/D): 32–36

BRENNAN, AMANDA

Let Us Now Praise Weird Internet ("Wired"), **2014** (J/A): 18–19

Brey-Casiano, Carol

Library Director for Life? ("Perspectives"), **2012** (N/D): 11–13

BRIDGEWATER (MA) PUBLIC LIBRARY

One Book/One Community ("Perspectives"), **2012** (S/O): 19–20

Bridging Deserts for Back-to-School Success ("Best Practices"), **2019** (S/O): 31–33

Bright Ideas for Springtime ("Tales"), **2012** (M/A): 11–13

Brill, Scott

Top Ten Reasons why NELLIS Was an Amazing Experience ("Perspectives"), **2017**
(S/O): 14

Bringing in the Money (column). see *also* Fundraising Beyond Book Sales (Column)

ALA Grants, Awards, and Fellowships, **2012** (M/J): 23–26

An Introduction to Grants.gov, **2012** (J/F): 25–27

How to Ask Me for Money, **2012** (N/D): 17–19

The Joy of Book Sales, **2012** (M/A): 25–27

Leveraging Statewide Resources to Support Local Funding, **2012** (S/O): 23–25

The Website Clinic, **2012** (J/A): 25–27

Bringing the Library to the People on a BookBike ("On My Mind"), **2022** (N/D): 10–11

Britton, Lauren

A Fabulous Laboratory, **2012** (J/A): 30–33

Brock, Jerry

For Rural Public Libraries ("Perspectives"), **2017** (N/D): 14–16

Bromberg, Peter
STRIKETHROUGH ("Forward Thinking"), **2016** (M/A): 22

Bronson, Angela
Managing Library Millennials, **2017** (M/J): 24–26
Mirrors and Windows: Diversity in Children's Picture Books, **2016** (N/D): 28–30

BROOKFIELD (IL) PUBLIC LIBRARY
Technology Petting Zoos ("Tales"), **2012** (J/F): 14

BROOKLYN (NY) PUBLIC LIBRARY
Celebrate What You Are Doing Now, **2022** (M/A): 30–32
Literacy Collaborations ("Tales"), **2013** (J/F): 17
Macro/Micro ("Best Practices"), **2016** (M/A): 10–11
Online Participatory Democracy and Civic Engagement during COVID-19 ("Best Practices"), **2020** (S/O): 14–15
Quiet Rebels at Brooklyn Public Library (Higgins), **2018** (J/F): 29–30

Brophy, Julie M.
The Library on the Road with Lawyers, **2022** (J/F): 32–38

BROWARD COUNTY (FL) LIBRARIES
Building Social Infrastructure to Strengthen Communities ("Best Practices"), **2019** (J/A): 23–24
E-Books in Airports ("Tales"), **2012** (J/F): 15

Brown, Jennifer
When First Amendment Auditors Visit Your Public Library, **2022** (J/F): 25–30

BROWN COUNTY (WI) LIBRARY
Floating Collections ("Perspectives"), **2012** (M/J): 19–20

BRUECKEL, STEPHANIE
Family Literacy on the Inside, **2013** (J/F): 32–33

Bucci, Marissa
Define & Design: The Bookstore Model of Customer Service, **2020** (M/J): 39–46

BUCHANAN, SARA A.
Leading Professional Development, **2021** (N/D): 47–50

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Modern Collection Development, **2019** (J/F): 33–34
What Is It That Libraries reallyDo? ("Forward Thinking"), **2017** (M/A): 22–23
Where There's a Will, There's a Way ("Perspectives"), **2017** (J/A): 19–20

BUILD A BETTER BOOK PROJECT (BBB)
Design Thinking in Public Library Makerspaces, **2020** (J/A): 58–64

BUILD HEALTH SOLUTIONS
Narcan in the Library ("Insights"), **2020** (J/F): 9–10
Building a Literacy Collection to Support Adult Learners, **2022** (S/O): 24–30
Building and Operating a Digital Media Lab ("Wired Library"), **2016** (N/D): 20–21
Building Equity Based Summers ("Best Practices"), **2021** (J/A): 11–15

BUILDING LIBRARIES

Why Build Libraries? ("Perspectives"), **2014** (J/A): 12–17

Building Social Infrastructure to Strengthen Communities ("Best Practices"), **2019** (J/A): 21–24

BUJO (BULLET JOURNALING)

Bullet Journaling (Moffett), **2018** (M/J): 27–30

BULLETIN OF RESEARCH IN THE HUMANITIES

Library as Scholarly Publisher (Kline), **2017** (M/A): 33

BULLETIN OF THE NEW YORK PUBLIC LIBRARY

Library as Scholarly Publisher (Kline), **2017** (M/A): 31–35

Bullet Journaling (Moffett), **2018** (M/J): 27–30

BULLYING

The Mission-Informed Library, **2019** (J/F): 27

Burek Pierce, Jennifer

From Library Worker to Library School Faculty ("Perspectives"), **2018** (S/O): 11–13

Burke, Susan

E-Government on Public Library Websites, **2015** (M/A): 42–51

BURLINGTON (Iowa) PUBLIC LIBRARY

Attracting Echo Boomers ("Perspectives"), **2014** (J/F): 22

BURLINGTON (Wash.) PUBLIC LIBRARY

Understanding Your Library's Public Access Technology Users ("Verso"), **2013** (S/O): 7–8

BURNOUT

Hitting the Brakes on the Fast Track Burnout ("Perspectives"), **2019** (N/D): 18–22

BUSINESS DONORS

Your Library and a Sponsor ("Fundraising"), **2014** (J/F): 26–27

BUSINESS SERVICES

Funding Innovation During COVID-19 (Jackson and Yarbrough), **2021** (M/A): 29–30

BWI/YALSA COLLECTION DEVELOPMENT GRANT

ALA Grants, Awards, and Fellowships ("Bringing in the Money"), **2012** (M/J): 25

By the Book (Column). *see also* BOOK REVIEWS

Ask, Listen, Empower (Fournier and Ostman, eds.), **2021** (M/J): 42–45

Community Voice: a Conversation with Cyns Nelson, **2020** (J/A): 66–70

Creating a Better Library Workspace, **2020** (N/D): 52–55

Creating Fundable Grant Proposals (de Farber), **2021** (M/A): 44–47

Cultivating Inspired Thinking: A Conversation with Dorothy Stoltz, **2020** (S/O): 52–56

Diversity, Equity, and Inclusion in Action, **2022** (M/J): 46–50

The Efficient Library (Rush), **2021** (S/O): 39–43

Empower, Engage, Energize: A Conversation with Rebekkah Smith Aldrich, **2020** (J/F): 59–62

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Incubating Creativity: A Conversation with Laura Damon-Moore and Erinn Batykefer, **2020** (M/J): 58–59

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CAFÉS

Library Cafés (“Best Practices”), **2017** (J/A): 11–13

CALIFORNIA COUNCIL FOR THE HUMANITIES

Making a Difference: Civic Engagement at the Public Library, **2012** (J/A): 34–39

CALIFORNIA LITERACY PROGRAMS

Failing to Read Well, **2013** (J/F): 41–42

CALIFORNIA SUMMER MEAL COALITION

Nourishing Bodies and Minds When School Is Out (Cole & Chamberlain), **2015** (M/A): 22–28

CALIFORNIA SUMMER READING OUTCOMES PROJECT

Outcomes + Outreach, **2013** (M/A): 38–43

Taking Initiative (“Tales”), **2012** (N/D): 9

CALL CENTERS

Library Call Centers: Five Unique Examples, **2013** (N/D): 32–36

CALVERT, KRISTEN: *Media Literacy for Adults*, **2022** (M/A): 19

CAMBRIDGE (MA) PUBLIC LIBRARY

Supporting Staff Mental Health (“EDISJ Matters”), **2020** (N/D): 8–9

Campana, Kathleen

Making the Connection: Computational Thinking and Early Learning for Young Children and Their Families, **2020** (J/A): 44–56

CAMPOSTRINI, MARTIN

Literature Breaks Out (“Verso”), **2014** (J/F): 10–11

CAMP SNOOZE

Power of Play, The (“Best Practices”), **2016** (S/O): 11

Candidates for a Fun-Filled Fall (“Under the Radar”), **2016** (S/O): 7–8

Canelli, Charlotte L.

A Practical Course in Management (“Perspectives”), **2013** (M/A): 14–16

CANINE-ASSISTED READING

Reading Confidence with Tail Waggin’ Tutors (Loveridge), **2017** (S/O): 31–34

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411 on 420: A Symposium on Legal Cannabis (“Perspectives”), **2019** (J/A): 19

CANVA-FOR-NONPROFITS

Cool Tech I didn’t hear about at PLA (“Wired Library”), **2018** (M/J): 19

CAPITAL AREA DISTRICT LIBRARY (MI)

Tourist Attractions (“Tales”), **2013** (J/A): 9

CAPITAL CAMPAIGNS

Raising Big Bucks through Capital Campaigns (“Fundraising”), **2014** (S/O): 22–24

Capitol Investment: San Francisco's Branch Library Improvement Program (Murphy & Herrera), **2015** (N/D): 39–43

CARBONDALE (CO) BRANCH LIBRARY

Music and the Arts at the CBL ("Perspectives"), **2014** (J/F): 20–21

Card, Suzy

Librarians, Literacy, and Connecting with Preschool-Aged Parents ("Perspectives"), **2016** (J/A): 16–17

CAREER CHANGES

Library Director for Life? ("Perspectives"), **2012** (N/D): 11–13

Life after Librarianship--Almost ("Perspectives"), **2012** (N/D): 13–14

Playing the Exit Card ("Perspectives"), **2018** (M/A): 13–17

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Employee Engagement: A Humanistic Approach to Personnel Management, **2020** (N/D): 49–50

Searching for Why: A Purpose-Deiven Approach to Strategic Career Development ("Best Practices"), **2019** (M/J): 21–24

CAREERS

Should I look for a Job Outside the Library World ("Insights"), **2019** (N/D): 10–12

Today's Public Library Career (Wilson), **2019** (J/F): 20–23

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Interview Practice Service at Richland Library, **2016** (M/A): 28–30

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Funding Innovation During COVID-19 (Jackson and Yarbrough), **2021** (M/A): 28–29

Carmack, Nan B.

Minding the Gap: Overcoming the Disparity between MLIS Education and Public Librarianship Practice ("On My Mind"), **2019** (M/J): 11–14

CARNEGIE LIBRARY OF PITTSBURGH

The Website Clinic ("Bringing in the Money"), **2012** (J/A): 26

CARNEGIE PUBLIC LIBRARY (OH)

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Carneiro Juel, Pernille

Literature Breaks Out ("Verso"), **2014** (J/F): 9–11

Carns, Brenda

Bridging the Gap and Enjoying the Adventure ("Perspectives"), **2014** (N/D): 16–17

CAROL COUNTY (MD) PUBLIC LIBRARY

Getting New Items into the Hands of Patrons, **2012** (N/D): 27–28

Carrigan, Dennis P.

Organizational Capacity and the Public Library, **2015** (M/J): 24–30

CARROL COUNTY (Md.) PUBLIC LIBRARY

Puppetry at It's Best, **2013** (S/O): 27–28

CARROLL, LEWIS

Down a Reading Rabbit Hole ("Under the Radar"), **2015** (N/D): 11

CARSON, JENN: *Get Your Community Moving*, **2018** (S/O): 36–38

Carter, Jami

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Casey, Michael E.

Innovation Revolution at Gwinnett County Library, **2018** (M/J): 31–36

CATALOGING

Why Good Cataloging is Good Customer Service (“Trending”), **2017** (M/J): 7–8

Why So Serie-ous?, **2012** (S/O): 36–39

CATALOG LIBRARIANSHIP

Ten Essential Qualities for Success, **2013** (M/J): 32–35

Catfish, Cartoon Frogs, and Rabbit Holes (“The Wired Library”), **2022** (M/A): 18–19, **2022** (M/A): 27

CATHEDRAL CITY (CA) LIBRARY

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What's New Pussycat? (“Under the Radar”), **2013** (S/O): 48

CAZENOVIA (NY) PUBLIC LIBRARY

Personal Observations, Experience, and Knowledge, **2013** (J/A): 38–40

CEDAR RAPIDS (IA) PUBLIC LIBRARY (CRPL)

Give Staff a Break this Summer, **2016** (M/A): 31–35

Celentano, Jessica

Jewel in San Francisco’s Crown, The (“On My Mind”), **2020** (S/O): 7–8

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Taking a Stand on a Moral Issue: Censorship in the Public Library (“Perspectives”), **2018** (J/A): 12–13

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Chadwick, Cynthia

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Chaffer, Gary

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Chamberlain, Patrice

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CHANGE MANAGEMENT

Permanent New Normal, The (“Insights”), **2020** (M/J): 9–10

CHAPIN, KARI

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CHARACTER

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Chase, Stephanie

Addressing Boorish Bathroom Behavior (“Insights”), **2019** (J/A): 8–10

Afraid of Readers' Advisory ("Insights"), **2020** (M/A): 8–10
 Considerations in Police Chief Storytimes ("Insights"), **2019** (M/J): 8–10
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 Narcan in the Library ("Insights"), **2020** (J/F): 8–10
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 Walk the Talk: Outreach Workers Making a Difference at the Kitchener Public Library,
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 Children Need to See Themselves in Books ("On My Mind"), **2019** (S/O): 18–19
CHILDREN'S BOOK AWARDS

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ALSC, CBC Announce Day of Diversity: Dialogue and Action, **2014** (N/D): 24

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Book Smarts ("Wired Library"), **2016** (J/F): 27–28

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Mirrors and Windows: Diversity in Children's Picture Books, **2016** (N/D): 28–30

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World of Innovation, A ("Forward Thinking"), **2017** (J/A): 24–25

CHILDREN'S LIBRARIANSHIP

Things a Children's Librarian Needs to Know ("The Big Idea"), **2022** (N/D): 8–9

Touchpoints in Public Libraries: Strengthening Family Engagement ("Best Practices"), **2022** (N/D): 16–19

CHILDREN'S LIBRARY SPACES

Tailored to Succeed: Meeting Community Needs, **2013** (M/A): 32

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CHILDREN'S MUSEUM OF MANHATTAN

Knowing Our Communities ("President's Message"), **2014** (M/A): 6–7

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Building Equity Based Summers ("Best Practices"), **2021** (J/A): 11–15

Homework Help Helps ("Verso"), **2012** (S/O): 8–9

How to Ask Me for Money ("Bringing in the Money"), **2012** (N/D): 18–19

Library Is a Musical Place, The ("Trending"), **2017** (M/A): 7–8

Puppetry at It's Best, **2013** (S/O): 26–29

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Just Good Practice: Engaging Families with Young Children, **2015** (S/O): 27–30

Libraries as Third Spaces for Children, **2020** (S/O): 45–50

Pivoting During the Pandemic—Revisited (Hughes), **2022** (M/A): 29–31

CHINESE AND LITERACY

With Literacy for All ("Verso"), **2013** (J/F): 8–10

Choose Your Own Adventure ("Trending"), **2018** (M/A): 7–10

CHRISTCHURCH (NZ) CITY LIBRARIES

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Chromebooks at the Palo Alto City Library ("Perspectives"), **2014** (J/F): 18–19

CINCINNATI AND HAMILTON COUNTY (OH) PUBLIC LIBRARY

Supporting Staff Mental Health ("EDISJ Matters"), **2020** (N/D): 9–10

CIRCULATION

Public Library Data Service 2012 Statistical Report, **2012** (N/D): 39–41

Rethinking Circulation ("Forward Thinking"), **2018** (M/A): 22–23

CIRCULATION OF E-BOOKS

Last One Standing, **2012** (J/F): 30

CIRCULATION STATISTICS

The 2015 Public Library Data Service Statistical Report, **2016** (M/J): 29–31

CITIZEN SCIENCE

Citizen Science and Crowdsourcing as Tools for Engagement, **2020** (S/O): 24–28

Citizen Science and Crowdsourcing as Tools for Engagement (Wilson & Cowles), **2020** (S/O): 24–28

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Welcome to the United States, **2019** (J/A): 54–59

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Civic Engagement through Community-Led Programming (Wonder), **2018** (J/F): 22–26

Lit: Sparking Community Connections with Dynamic Book Programming, **2016** (S/O): 27

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Building Social Infrastructure to Strengthen Communities (“Best Practices”), **2019** (J/A): 21–24

Citizen Science and Crowdsourcing as Tools for Engagement, **2020** (S/O): 24–28

Civic Initiative About Information: the Civic Lab at Skokie Public Library, **2019** (J/A): 44–52

Cultivating Inspired Thinking: A Conversation with Dorothy Stoltz (“By the Book”), **2020** (S/O): 52–56

Five Things Libraries Need to Know About Emerging Adults (“On My Mind”), **2019** (J/A): 11–13

Importance of Civic Engagement, The (“President’s Message”), **2019** (J/A): 3–4
Info-Graphic, **2020** (S/O): 58

Introducing Virtual Reality to Your Community (“Wired Library”), **2019** (J/A): 27–29

Issues That Matter: Forums Build Civic Engagement, **2019** (J/A): 34–43

Libraries Doing the Work: Civic Engagement through an EDISJ Lens (“EDISJ Matters”), **2020** (S/O): 9–12

Online Participatory Democracy and Civic Engagement during COVID-19 (“Best Practices”), **2020** (S/O): 14–17

Shut Your Door, Walk and Talk! (“The Big Idea”), **2019** (J/A): 31–33

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Have You Googled Yourself Lately? (“Wired Library”), **2019** (S/O): 35

CIVIL RIGHTS AND A CIVIL SOCIETY

Civil Rights Training at Nashville Public Library, **2016** (N/D): 32–33

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Alexandria Library Celebrates Sit-In Anniversary ("Verso"), **2013** (M/A): 6–8
 Civil Rights Training at Nashville Public Library (Hughes), **2016** (N/D): 32–33
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 Art & Engagement ("Best Practices"), **2016** (N/D): 10–11
 Equity of Access ("Best Practices"), **2016** (J/A): 12–13
 Fundraising for the Future ("Best Practices"), **2017** (M/A): 11–13
 How to Bounce Back ("Best Practices"), **2017** (J/F): 9–10
 Lending Music: Supporting Patrons with Dementia ("Best Practices"), **2018** (M/A): 11–12
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 #MeToo: Confronting Sexual Harassment in the Public Library ("Best Practices"), **2017** (S/O): 9–10
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 Violence Prevention is Social Justice ("Best Practices"), **2018** (J/F): 7–8
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 Community Collaboration Rekindles Interest in Classic Literature (Meyer), **2017** (S/O): 35–37
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Libraries and the Equity Gap ("President's Message"), **2016** (J/F): 5–6

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 E-Government on Public Library Websites (Burke & Boggs), **2015** (M/A): 44–50
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(S/O): 14–15

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Libraries Lead Effort to Bridge the Digital Divide ("President's Message"), **2016** (M/A):
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It's All About the Board ("Fundraising"), **2014** (M/J): 44, **2014** (M/J): 20–21

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It's Called Gratitude ("Forward Thinking"), **2018** (M/J): 22–23

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- Circle Up Team ("Forward Thinking"), **2014** (S/O): 26–27
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- Everything Changes: A COVID-19 Diary ("The Big Idea"), **2020** (M/J): 25–27
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- Giant Radioactive Chickens are the Enemy ("Forward Thinking"), **2017** (M/J): 22–23
- Improv(ing) Your Presentation ("The Big Idea"), **2019** (S/O): 37–39
- The Innovator's Tool Belt ("Forward Thinking"), **2016** (S/O): 18–19
- It's Called Gratitude ("Forward Thinking"), **2018** (M/J): 22–23
- It Takes a Second to Wreck It ("Forward Thinking"), **2017** (J/F): 15–16
- I Want a Puppy ("Forward Thinking"), **2018** (N/D): 20–21
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- Join the Rally? Be the Rally ("Forward Thinking"), **2019** (M/A): 18–19
- Leave the Grandstand ("Forward Thinking"), **2016** (J/F): 29–30
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- Shall We Play a Board Game? ("The Big Idea"), **2019** (M/J): 31–33
- Shut Your Door, Walk and Talk! ("The Big Idea"), **2019** (J/A): 31–33
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- Watch Out for the Quicksand ("Forward Thinking"), **2017** (S/O): 18–19
- We Can Be Heroes ("Forward Thinking"), **2018** (S/O): 20–21
- Welcome to Forward Thinking, **2014** (M/A): 24–25
- King, Tamara
- True Measure of Our Character, The ("The EDISJ Matters"), **2022** (M/J): 10–12
- Kirschner, Tamar
- We All Win: Training and Advancement for Non-MLS Library Workers, **2021** (N/D): 26–32
- KISER, TERESA
- Polaris Innovation Award winner, **2013** (J/F): 4
- KITCHENER (ONTARIO) PUBLIC LIBRARY (KPL)
- Walk the Talk: Outreach Workers Making a Difference at the Kitchener Public Library (Chevreau), **2019** (S/O): 40–49
- Kitchens, Karen
- Where There's a Will, There's a Way ("Perspectives"), **2017** (J/A): 19–20
- KLAS AND NOD AWARD
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- Kleber, Ariel
- ACC Books in Colour ("On My Mind"), **2022** (J/A): 10–12
- Kline, Sims
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- KLINENBERG, ERIC
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Kohler, Pat

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Kreiner, Nicole

Children Need to See Themselves in Books ("On My Mind"), **2019** (S/O): 18–19

Kressler, Tara

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Krovontka, Ruth Ann

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 The Public Library as Publisher ("Perspectives"), **2014** (M/A): 12–18
 Public Library Reference Work in 2017 ("Perspectives"), **2017** (M/A): 15–19
 Reconsidering the Master's Degree ("Perspectives"), **2018** (S/O): 11–17, **2019** (J/F):
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 Red State Strategies ("Perspectives"), **2019** (S/O): 20–30
 The Teen Experience in the Library ("Perspectives"), **2015** (J/A): 18–23
 Transforming Libraries through Story ("Perspectives"), **2018** (M/J): 13–18
 Why Build Libraries? ("Perspectives"), **2014** (J/A): 12–17

LARUE, JAMIE
Public Libraries award winner, **2013** (J/F): 4

Last One Standing, **2012** (J/F): 28–32

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 Loving Las Vegas ("Under the Radar"), **2014** (M/J): 48

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“Claims Returned” and Other Customer Service “Tails” (“President’s Message”), **2015**
(J/F): 5–6

LATINO HISTORY

NEH Grants ALS \$1.5 Million for "Latino Americans" Programming Initiative, **2014**
(N/D): 11

LATINOS AND LITERACY

Engagement, Expertise, and Resources ("Perspectives"), **2013** (J/F): 19–20

With Literacy for All ("Verso"), **2013** (J/F): 9–10

Plaza Comunitaria: Literacy Programming @ the Library, **2013** (J/F): 36–38

Laurelle Lenox, Margaret-Melissa

Participatory Culture in a Candy Shell (“Trending”), **2017** (J/A): 7–8

LAUREL (DE) PUBLIC LIBRARY

A Focus on Engagement Makes a Big Difference for This Small Library (“On My
Mind”), **2019** (S/O): 15–17

LAW AND MENTAL HEALTH

The Trouble with Troubles (“Trending”), **2018** (M/J): 7–8

LAW ENFORCEMENT PARTNERSHIPS

PLA News, **2016** (N/D): 3–4

LAWRENCEBURG (IN) PUBLIC LIBRARY

Library Cafés (“Best Practices”), **2017** (J/A): 12–13

LAWRENCE (MA) PUBLIC LIBRARY SYSTEM

The Joy of the Neighborhood Library ("Perspectives"), **2013** (J/A): 13–14

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Connecting through COVID-19 Response (“EDISJ Matters”), **2020** (M/J): 13–15

Reflections on Gender Oppression and Libraries, **2018** (J/F): 18–21

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A Chorus of Voices Doing Important Work, **2020** (J/F): 53–55

LEADERSHIP

Becoming a Better Library Leader (“The Big Idea”), **2020** (S/O): 21–23

Directing Change: A Conversation with Black Library Leaders (“EDISJ Matters”), **2021**
(J/F): 7–11

Entrepreneurial Leadership in Public Libraries, **2013** (J/A): 28–36

Everyday Leadership (“Executive Director’s Message”), **2015** (M/J): 7–8

Leadership: First, Last, & Always (“From the President”), **2019** (M/J): 3–5

Leading by Example (“The Big Idea”), **2021** (J/A): 16–18

Learning How to Lead (“Perspectives”), **2017** (S/O): 11–14

May I Ask You a Question, **2015** (N/D): 34–38

The Mission-Informed Library, **2019** (J/F): 28

Reflections on Gender Oppression and Libraries

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Reinforcing Purpose and Motivation to Sustain Regional Library Cooperatives (“Best
Practices”), **2021** (M/J): 14–15

Successful Beginnings (“President’s Message”), **2018** (J/A): 5–6

Success Is Entwined with Community (President’s Message), **2013** (S/O): 5–6

LEADERSHIP DEVELOPMENT

PLA Leadership Development Programs Offer Lessons for a Lifetime (Bowman et al),
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 Taking It Up a Level (“Perspectives”), **2016** (N/D): 17–18
 LEADERSHIP DEVELOPMENT TASK FORCE
 Leadership Skills More Crucial than Ever (“President’s Message”), **2012** (J/A): 7
 PLA Leadership Development Programs Offer Lessons for a Lifetime (Bowman et al),
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 LEADERSHIP TRAINING MODEL PLANNING GRANT
 It’s Been a Blast (“President’s Message”), **2013** (M/J): 5
 Leading by Example (“The Big Idea”), **2021** (J/A): 16–18
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 Innovation in Public Libraries (“President’s Message”), **2014** (J/F): 6
 LEAN MANAGEMENT TECHNIQUES
 Why Didn’t I Think of That? (“Best Practices”), **2016** (J/F): 18–19
 LEAPing into Science at Harford County Public Library (“Tales”), **2012** (M/A): 11–12
 Learning from Librarians and Teens about YA Library Spaces, **2014** (M/J): 24–28
 Learning From Our Statistics (Finch), **2020** (S/O): 30–36
 Learning How to Lead (“Perspectives”), **2017** (S/O): 11–14
 LEARNING LOSS
 Bridging Deserts for Back-to-School Success (“Best Practices”), **2019** (S/O): 31–33
 LEARNING OPPORTUNITIES
 Why Make?, **2016** (S/O): 21–22
 LEAST RESTRICTIVE ENVIRONMENTS (LRE)
 Special Needs, Storytime, Separation, & Accommodation (“Trending”), **2016** (J/F):
 9–10
 Leave the Grandstand (“Forward Thinking”), **2016** (J/F): 29–30
 Leaving the Front Lines (“Perspectives”), **2012** (N/D): 10–11
 LEER ES TRIUNFAR
 Making a Difference: Civic Engagement at the Public Library, **2012** (J/A): 35
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 Global Access (“President’s Message”), **2018** (N/D): 5–6, **2018** (N/D): 15
 LEGAL ADVICE/SERVICES
 Choose Your Own Adventure (“Trending”), **2018** (M/A): 7–10
 Closing the Justice Gap: Partnerships Offering Free Legal Assistance (“Best
 Practices”), **2020** (M/A): 17–20
 The Library on the Road with Lawyers, **2022** (J/F): 32–38
 LEGAL ISSUES
 Don’t Panic: Facing Legal Issues in the Public Library (“The Big Idea”), **2022** (J/F):
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 Helping Library Users with Legal Questions (“By the Book”), **2022** (J/F): 42–46
 Inclusive Policy Making and Trauma-Informed Practices (“EDISJ Matters”), **2022** (J/F):
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 Libraries as Social Justice Organizations (“President’s Message”), **2022** (J/F): 3–4

Libraries at the Forefront of Protecting First Amendment Rights (Hughes), **2022** (J/F): 39–41

The Library on the Road with Lawyers, **2022** (J/F): 32–38

When First Amendment Auditors Visit Your Public Library, **2022** (J/F): 25–30

LEGO CLUBS

Making the Connection: Computational Thinking and Early Learning for Young Children and Their Families, **2020** (J/A): 52–53

Le Guin, Ursula K.

Speech in Acceptance of the National Book Foundation Medal (“Perspectives”), **2015** (M/A): 17

LEININGER, JENNIFER

Knowledge is Power (Hughes), **2016** (J/F): 34–38

LEISURE-BASED PROGRAMS

Embrace Library Leisure to Support Self-Care (“On My Mind”), **2019** (N/D): 15–17

Le May, Emily Grace

The Imitation Game, **2016** (M/J): 34–37

Lent, Alex

New Library Directors Group (“Perspectives”), **2016** (S/O): 14

A New Metric for Summarizing a Library’s Fiscal Efficiency (“Perspectives”), **2015** (S/O): 16–17

Two Takeaways from NELLIS (“Perspectives”), **2017** (S/O): 13–14

Leveling Up: A Gamification Approach to Staff Training and Development (“Best Practices”), **2021** (N/D): 12–16

LEVY, ANNE

The Cybils Awards (“Passing Notes”), **2012** (N/D): 21–23

LEXINGTON (KY) PUBLIC LIBRARY

Engaging Patrons with Library Podcasts (Dowling), **2017** (J/A): 27

Organizational Capacity and the Public Library (Carrigan), **2015** (M/J): 25–29

LGBTQA INCLUSION

Equity of Access (“Best Practices”), **2016** (J/A): 13

The Future is Overdue (“President’s Message”), **2022** (J/A): 4

Libraries as Social Justice Organizations (“President’s Message”), **2022** (J/F): 3–4

Virginia’s Diversity Inclusion Forum (“Perspectives”), **2016** (J/F): 24–25

LGBTQA SERVICES

Serving All Library Families in a Queer and Genderqueer Way (Nichols), **2016** (J/F): 39–42

LGBTQA YOUTH AND TEENS

Gen-Gen and LGBT (“Perspectives”), **2015** (J/A): 21–23

Imperfect Compassion (“The Big Idea”), **2020** (J/F): 31–32

LIBRARIAN EDUCATION

Reconsidering the Master’s Degree (“Perspectives”), **2018** (S/O): 11–17, **2019** (J/F): 13–16

Re-Envisioning the MLS: The Future of Librarian Education, **2015** (N/D): 22–33

Librarian for Life: An Interview with Don Napoli (“Best Practices”), **2015** (J/A): 14–16

LIBRARIAN IS IN, THE

Engaging Patrons with Library Podcasts (Dowling), **2017** (J/A): 26

Librarians, Meet Your Motherboard (Meyer), **2018** (M/A): 35–38

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Evolving Public Libraries (Chase), **2019** (M/J): 54

Minding the Gap: Overcoming the Disparity between MLIS Education and Public Librarianship Practice (“On My Mind”), **2019** (M/J): 11–14

LIBRARIANSHIP, INTERNATIONAL

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LIBRARIANS IN FICTION & MEDIA

The Cultural Literacy of Librarians (“Under the Radar”), **2013** (J/F): 56

The Trust Factor in Technology & Information Behavior (“The Wired Library”), **2022** (M/J): 17–18

Librarians Respond to Humanitarian Crisis at the Border (Sullivan), **2019** (M/A): 24–26

Librarians Who Blog (“The Wired Library”), **2022** (J/A): 19–21

LIBRARIANS WITH DISABILITIES

Diversity & Disability: Let’s Start Talking about It (“Trending”), **2016** (J/F): 15–16

Libraries, Innovation, and Literacy (“Best Practices”), **2017** (N/D): 9–10

LIBRARIES 2016 (Pew Research Center)

What Is It That Libraries reallyDo? (“Forward Thinking”), **2017** (M/A): 22–23

LIBRARIES AND SOCIETY

The MLS Degree and the Future of the Library Profession (“Perspectives”), **2018** (S/O): 14–15

Libraries and the Equity Gap (“President’s Message”), **2016** (J/F): 5–6

Libraries and Virtual Third Spaces after COVID-19 (“Best Practices”), **2020** (J/A): 12–15

Libraries are Champions of Literacy (“The Big Idea”), **2022** (S/O): 7–8

Libraries are Overdue: Making Your Case for Library Funding (“Perspectives”), **2015** (S/O): 15–17

LIBRARIES AS PUBLISHERS

Balancing Patron Demand for All Formats, **2012** (J/F): 40

Last One Standing, **2012** (J/F): 32

Libraries as Social Justice Organizations (“President’s Message”), **2022** (J/F): 3–4

Libraries as Third Spaces for Children (Delgado), **2020** (S/O): 45–50

Libraries at the Forefront of Protecting First Amendment Rights (Hughes), **2022** (J/F): 39–41

Libraries Doing the Work: Civic Engagement through an EDISJ Lens (“EDISJ Matters”), **2020** (S/O): 9–12

LIBRARIES = EDUCATION

Moving Up to First Class: Libraries = Education (“Trending”), **2015** (J/A): 9–12

LIBRARIES IN MEDIA

Library of the Mind, Body, Heart, & Soul (“Under the Radar”), **2016** (M/A): 9

Libraries Innovate with New Financial Education Programs, **2012** (M/A): 36–43

Libraries in Puerto Rico are Still Struggling (“On My Mind”), **2020** (J/F): 13–16

Libraries Lead Effort to Bridge the Digital Divide (“President’s Message”), **2016** (M/A): 5–6

Libraries Need Diverse Books (“Trending”), **2016** (J/F): 13–14

Libraries Respond to COVID-19 (Info-Graphics), **2020** (J/A): 72

“LIBRARIES TRANSFORM” CAMPAIGN

Sustainable Development and the UN 2030 Agenda (Anthony), **2020** (J/F): 35–39

LIBRARIES TRANSFORMING COMMUNITIES INITIATIVE

Building Social Infrastructure to Strengthen Communities (“Best Practices”), **2019** (J/A): 21–24

LIBRARY ANXIETY

How a New Service Model is Redefining Library Work (“Perspectives”), **2018** (N/D): 13–14

Library as Scholarly Publisher: An Informal History of the *Bulletin of the New York Public Library* (Kline), **2017** (M/A): 31–35

LIBRARY ASSOCIATIONS

What Diversity Looks Like on an Ordinary Day (“Perspectives”), **2016** (J/F): 20–25

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Taking a Stand on a Moral Issue: Censorship in the Public Library (“Perspectives”), **2018** (J/A): 12–13

LIBRARY BOARDS (of Directors)

The Book Stops Here, **2013** (S/O): 36–42

It’s All About the Board (“Fundraising”), **2014** (M/J): 44, **2014** (M/J): 20–21

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Library Cafés (“Best Practices”), **2017** (J/A): 11–13

Library Call Centers: Five Unique Examples (Brehm-Heeger et al), **2013** (N/D): 32–36

LIBRARY CARDS

Magic Carpet Needs a Magic Key (“President’s Message”), **2018** (S/O): 5–6

LIBRARY DIRECTORS

Entrepreneurial Leadership in Public Libraries, **2013** (J/A): 28–36

New Directors Reflect (“Perspectives”), **2016** (S/O): 12–15

LIBRARY FREEDOM PROJECT

Tech Trends and Tensions (“Wired Library”), **2015** (J/A): 24–25

Library Funding in Context (“Info-Graphics”), **2022** (J/F): 48

Library Jobs (“Info-Graphics”), **2022** (S/O): 40

LIBRARY JOURNAL’S DIRECTORS’ SUMMIT 2013

Innovation in Public Libraries (“President’s Message”), **2014** (J/F): 5–6

Library Lovers’ Art Auction, **2012** (S/O): 28–33

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LIBRARY METRICS

Public Library Data Service 2012 Statistical Report, **2012** (N/D): 41–42

Rules for Reflectors (“Wired”), **2013** (N/D): 23

In Search of Better Metrics (“Wired”), **2013** (M/A): 22–23, **2013** (M/A): 26

Library Next: 7 Actions Steps for Reinvention (“By the Book”), **2022** (M/A): 42–47

Library of the Mind, Body, Heart, & Soul (“Under the Radar”), **2016** (M/A): 9

Library on the Road with Lawyers, The (Brophy), **2022** (J/F): 32–38

LIBRARYREADS PROGRAM

Building Local Participation by Going National (“Wired”), **2013** (S/O): 18

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 Library Safety, Abolition, EDI, and Antiracism ("EDISJ Matters"), **2021** (N/D): 9–11
 Library's Community Role, The (Info-Graphics), **2020** (M/A): 56
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 Library Services During Incarceration and Reentry ("Best Practices"), **2022** (M/J): 13–16
 Library Services for the "New Normal" of Military Families (Taft & Olney), **2014** (N/D): 28–33
 Library Service to the Homeless, **2012** (M/A): 32–35
 Library Support Every Step of the Way (Gibson), **2022** (M/J): 38–44
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 Engaging Patrons with Library Podcasts (Dowling), **2017** (J/A): 29
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 Balancing Patron Demand for All Formats, **2012** (J/F): 40
 Modern Collection Development, **2019** (J/F): 34
 Life after Librarianship--Almost ("Perspectives"), **2012** (N/D): 13–14
 Life and Lies of the MLS Degree ("Trending"), **2019** (J/F): 9
LIFELONG LEARNING
 Indiana Library Creates Lifelong Learners through Community Partnership ("Perspectives"), **2018** (M/J): 13–15
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 The Job Around the World (President's Message), **2019** (J/F): 7–8
LIFE SKILLS PROGRAMS
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 Lifetime Arts: Delivering Arts Education Programs for Today's Older Adults (McDonough), **2013** (M/J): 29–31, **2013** (M/J): 35
LINCOLN CITY (Neb.) LIBRARIES
 The Right Work (President's Message), **2013** (N/D): 6
 Link, Jessica
 Give Staff a Break this Summer, **2016** (M/A): 31–35
 Linscott, Kristin
 Beyond the Usual Prospects, **2021** (M/J): 26–33
 Meeting Patrons in the Virtual World, **2021** (J/F): 52–59
 Listeners' Advisory ("Passing Notes"), **2012** (S/O): 26–27
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 Building a Literacy Collection to Support Adult Learners, **2022** (S/O): 24–30
 Data Literacy and COVID-19 ("Info-Graphics"), **2022** (M/A): 48
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 Libraries are Champions of Literacy ("The Big Idea"), **2022** (S/O): 7–8

Opening the Doors of Opportunity ("President's Message"), **2022** (S/O): 3–4
Reading While Learning for Adult Literacy Learners ("Best Practices"), **2022** (S/O): 9–12
Redefining the Post-Pandemic Library Brand ("Best Practices"), **2022** (J/A): 15
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Adult Literacy Approaches in Public Libraries ("Perspectives"), **2013** (J/F): 18–22
Babies in the Library, **2014** (J/F): 44–47
Early Literacy Outreach for Teen Parents, **2015** (J/A): 25
Failing to Read Well, **2013** (J/F): 40–44
Family Literacy on the Inside, **2013** (J/F): 30–35
Growing Like a Read: Early Literacy Programming in Central Oklahoma, **2013** (N/D): 44–49
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Libraries and News Literacy ("Verso"), **2013** (J/F): 13–14
Literacy and Parents ("Perspectives"), **2016** (J/A): 14–17
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With Literacy for All ("Verso"), **2013** (J/F): 8–10
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Second Start at the Oakland Public Library, **2013** (J/F): 46–51
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Winter Reading Programs ("Tales"), **2013** (N/D): 15

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LITERACY VOLUNTEERS OF MASSACHUSETTS

Collaborations Help Bridge the Literacy Gap ("Perspectives"), **2013** (J/F): 21–22

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Literature Breaks Out ("Verso"), **2014** (J/F): 9–11

LITERATURE TAKES PLACE

Literature Breaks Out ("Verso"), **2014** (J/F): 10–11

Lit: Sparking Community Connections with Dynamic Book Programming (Edwards, Unger, & Robinson), **2016** (S/O): 26–29

LITTLE BITS

Of Tinkers and Technology ("Wired"), **2013** (J/A): 19

Little More Conversation, A ("Executive Director's Message"), **2016** (M/J): 7–8

Littrell, Deborah

Connecting Libraries with Community Emergency Responders, **2012** (M/J): 32–36

LIU, CHANG

PLA Leadership Development Programs Offer Lessons for a Lifetime (Bowman et al), **2018** (S/O): 25

Living Room Customer Service ("Trending"), **2015** (J/F): 17–18

LIVINGSTON (LA) PARISH LIBRARY (LPL)

Library Is a Musical Place, The ("Trending"), **2017** (M/A): 7–8

Lloyd, Patrick

Public Library as a Protective Factor, **2019** (J/F): 40

LOCAL HISTORY

Democratizing Local History Collecting ("Wired Library"), **21, 2018** (S/O): 18–19

Quintuplets and a Barber's Memory, **2016** (J/A): 32–35

Logan, Rochelle

My Time as an Interim Director ("Perspectives"), **2014** (N/D): 17–19

LOIS ANN GREGORY-WOOD FELLOW PROGRAM, **2019** (J/A): 18

Lombardo, Cindy

By the Book (column), **2012** (J/A): 48–50, **2012** (J/F): 47–49, **2012** (M/A): 45–49, **2012** (M/J): 49–51, **2012** (N/D): 47–50, **2012** (S/O): 40

Lonely at the Top: Is Professional Isolation Suffocating our Library Directors? ("Trending"), **2018** (S/O): 7

LONG BRANCH (NJ) PUBLIC LIBRARY

Libraries Doing the Work: Civic Engagement through an EDISJ Lens ("EDISJ Matters"), **2020** (S/O): 9–12

The New Jersey Library Response to the Recession ("Perspectives"), **2012** (M/A): 18

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Fundraising for the Future ("Best Practices"), **2017** (M/A): 12–13

LONIA, AMITA

A Chorus of Voices Doing Important Work, **2020** (J/F): 55–56

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Exploring Your Library Funding Ecosystem ("EDISJ Matters"), **2021** (M/A): 9–12

Reflections on the Pandemic ("EDISJ Matters"), **2022** (M/A): 11–12

Towards a Framework for Digital Justice in Public Libraries ("Wired Library"), **2018** (J/F): 13–15

Look at Public Library Management Outsourcing, A, **2012** (M/J): 42–47

A Look Back at Public Library Infrastructure Investments ("Info-Graphics A"), **2021** (M/A): 48

Looking at the Future of Libraries ("Wired "), **2014** (N/D): 20–21

Looking Beyond Our Borders ("Forward Thinking"), **2016** (J/A): 22–23

Looking Forward to a Productive Year Ahead ("President's Message"), **2014** (J/A): 5–6

LOPEZ, BARRY

PLA News, **2014** (M/J): 3–4

LOPEZ, DIANA

Hire EDISJ: Positioning to Impact Communities ("EDISJ Matters"), **2020** (M/A): 13–16

Lopez, Samantha

Project Outcome Results in Action, **2017** (N/D): 22–28

Supporting Strategic Planning with Project and Data Management, **2017** (M/A): 36–37, **2017** (M/A): 40

Lord, Linda H.

How Maine Libraries are Helping Job Seekers ("Perspectives"), **2012** (M/A): 20–21

LOS ANGELES (CA) PUBLIC LIBRARY

Engaging Patrons with Library Podcasts (Dowling), **2017** (J/A): 28

Outcomes + Outreach, **2013** (M/A): 41–42

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Regional History ("Perspectives"), **2014** (M/A): 14

Lot More to Dewey Than Decimals, A (Maurizi), **2018** (N/D): 34–37

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Babies in the Library, **2014** (J/F): 44–47

Loveridge, Stacy

Reading Confidence with Tail Waggin' Tutors, **2017** (S/O): 31–34

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LSSC (Library Support Staff Certification) PROGRAM

Certification for Public Library Personnel ("Perspectives"), **2013** (M/A): 13–14, **2013** (M/A): 15, **2013** (M/A): 18–19

Lubbers, Chad

Supporting Innovation in Education, **2014** (M/J): 36–41

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Nourishing Bodies and Minds When School Is Out (Cole & Chamberlain), **2015** (M/A): 22–28

SALS Libraries and Community Support ("Perspectives"), **2019** (S/O): 28–29

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Stepping Forward and Turning Outward for Racial Equity ("Best Practices"), **2020** (J/F): 24–26

Lyons, Denise

PLA Leadership Development Programs Offer Lessons for a Lifetime, **30, 2018** (S/O): 23–26

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Macikas, Barb

Community Connection ("Executive Director's Message"), **2015** (S/O): 8–9

The Diversity Spectrum ("Executive Director's Message"), **2016** (J/F): 7–8

Everyday Leadership ("Executive Director's Message"), **2015** (M/J): 7–8

Keeping Libraries Relevant ("Executive Director's Message"), **2015** (M/A): 7–8

Language Matters ("Executive Director's Message"), **2015** (N/D): 7–8

A Little More Conversation ("Executive Director's Message"), **2016** (M/J): 7–8

PLA Wants to Know You Better ("Executive Director's Message"), **2015** (J/F): 7–8

Timing is Everything ("Executive Director's Message"), **2015** (J/A): 7–8

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Thank You for Everything, Barb! ("President's Message"), **2020** (S/O): 2–3

MacKenzie, K. J.

A Jaded Read ("Perspectives"), **2017** (M/J): 16–17

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#eBooksForAll ("President's Message"), **2019** (N/D): 3–5

Reflections on an Unprecedented year ("President's Message"), **2020** (M/J): 3

Macro/Micro ("Best Practices"), **2016** (M/A): 10–11

MADISON (WI) CENTRAL LIBRARY

Bubbling Up: The Library on the Rise ("Perspectives"), **2014** (J/A): 15–17

MADISON COUNTY PUBLIC LIBRARY (KY)

Bicycle Tourists, **2013** (M/J): 24

MADISON (SD) PUBLIC LIBRARY

Smart Spaces, Smart Process for Public Library Transformation (Gutsche), **2020**
(M/J): 53–54

MADISON (WI) PUBLIC LIBRARY

Maximizing Return on Investment ("Best Practices"), **2015** (J/F): 21–22

Maggio, Teri

What CPLA Means to Me ("Perspectives"), **2013** (M/A): 16

MAGIC CARPET ANALOGY

Magic Carpet Needs a Magic Key ("President's Message"), **2018** (S/O): 5–6

Magic Carpet Needs a Magic Key ("President's Message"), **2018** (S/O): 5–6

MAINE FAMILY LITERACY INITIATIVE

Literacy Collaborations ("Tales"), **2013** (J/F): 17

MAINE IN LITERATURE AND FILM

Maine Reading ("Under the Radar"), **2014** (S/O): 48

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How Maine Libraries are Helping Job Seekers ("Perspectives"), **2012** (M/A): 20–21

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Maintenance, the Unsung Department that Keeps the Library Humming
("Perspectives"), **2013** (J/A): 11–12

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Bubbling Up: The Library on the Rise ("Perspectives"), **2014** (J/A): 15–17

Innovation Expo, **2014** (N/D): 38–42

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PLA News, **2012** (N/D): 3

MAKERSPACES

Assessing Your Library's Maker Space ("Wired Library"), **2020** (M/A): 21–23

Design Thinking in Public Library Makerspaces, **2020** (J/A): 58–64

A Fabulous Laboratory, **2012** (J/A): 30–33

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Makerspaces in the Library ("Perspectives"), **2014** (M/A): 16–18

Power of Play, The ("Best Practices"), **2016** (S/O): 11

Reimagining the Teen Experience ("Perspectives"), **2015** (N/D): 17

Serving Patrons In Your Makerspace Who Are Experiencing Homelessness (Feist),
2019 (M/A): 27–28

Why Make?, **2016** (S/O): 20–25

Making a Difference: Civic Engagement at the Public Library, **2012** (J/A): 34–39

Making E-Books Feel at Home ("Perspectives"), **2012** (J/F): 17–20

Making the Connection: Computational Thinking and Early Learning for Young Children
and Their Families, **2020** (J/A): 44–56

Making the Connection: Computational Thinking and Early Learning for Young Children
and Their Families (Campana, Haines, Kociubuk, & Langsam), **2020** (J/A): 44–56

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Generation Access ("Verso"), **2013** (N/D): 10–12

Males, Mike

YA Spaces and the End of Postural Tyranny, **2014** (J/A): 27–36

Malizia, Michelle

Connecting Libraries with Community Emergency Responders, **2012** (M/J): 32–36

Maluck, Thomas

Encouraging Reading ("Perspectives"), **2012** (J/F): 17–18

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Don't Panic: Facing Legal Issues in the Public Library ("The Big Idea"), **2022** (J/F): 10–11

We Can Do Better (Horner), **2021** (S/O): 22–30

MANAGEMENT OUTSOURCING

A Look at Public Library Management Outsourcing, **2012** (M/J): 42–47

MANAGEMENT SKILLS

Applying Previous Library and Non-Library Experience to Best Advantage, **2016** (M/A): 23–27

Value and Cost of the MLIS Should Equal the Value and Pay of the Position ("Perspectives"), **2019** (J/F): 15

MANAGEMENT TECHNIQUES

Why Didn't I Think of That? ("Best Practices"), **2016** (J/F): 18–19

MANAGEMENT TRAINING

Certification for Public Library Personnel ("Perspectives"), **2013** (M/A): 14–16

Managing Imposter Syndrome (Collier-Plummer), **2020** (N/D): 23–26

Managing Library Millennials (Bronson), **2017** (M/J): 24–26

MANFREDI, ANGIE

Teaching Teens about Digital Literacy ("Passing Notes"), **2013** (J/F): 28–29

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New Product News (column), **2014** (J/F): 54–55

Many Hands Make for Better Work (Morris), **2018** (M/J): 24–26

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Sensitive Family Time ("Perspectives"), **2016** (J/F): 25

MARIN COUNTY (CA) PUBLIC LIBRARY

Hire EDISJ: Positioning to Impact Communities ("EDISJ Matters"), **2020** (M/A): 13–16

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MARION (IA) PUBLIC LIBRARY

Libraries Lead: Homeless Prevention and Advocacy in Rural Iowa ("Perspectives"), **2019** (S/O): 25–28

MARKETING

Creating and Using Effective Library "Commercials," **2022** (J/A): 22–28

Employee Engagement: A Humanistic Approach to Personnel Management, **2020** (N/D): 46–47

Get to Yes, **2015** (J/F): 45–48

Libraries Innovate with New Financial Education Programs, **2012** (M/A): 39–41

Marketing Our Growing Digital Collections ("Wired Library"), **2019** (M/J): 27–30

Singing the Library's Song ("Perspectives"), **2013** (J/A): 12–13

Technology Center Focuses on Innovation and Creativity, **2014** (J/F): 51

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Marketing Our Growing Digital Collections ("Wired Library"), **2019** (M/J): 27–30

MARKGREN, SUSANNE

How to Thrive: A Conversation with Susanne Markgren and Linda Miles ("By the Book"), **2020** (M/A): 54–55

Mars, Amy

Library Service to the Homeless, **2012** (M/A): 32–35

MARSHALLTOWN (IA) PUBLIC LIBRARY

Bicycle Tourists, **2013** (M/J): 24–25

Martens, Kathryn I.

Reenergized by CPLA ("Perspectives"), **2013** (M/A): 18

Martin, Dylan

Digitizing Local Zines in Public Libraries, **2018** (N/D): 23–28

Martin, Pamela

STRIKETHROUGH ("Forward Thinking"), **2016** (M/A): 21–22

Marts, Melissa

Sensitive Family Time ("Perspectives"), **2016** (J/F): 25

MARYLAND PUBLIC LIBRARIES

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MATERIALS EXPENDITURES

2017 Public Library Data Service Report (Reid), **2017** (S/O): 22–25

Mathewson, Amber

From Crisis to Collaboration, **2014** (J/F): 32–35

MATTHEWS, MICHELLE

Supporting Staff Mental Health ("EDISJ Matters"), **2020** (N/D): 9–10

Matty, Ian

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MAUREEN HAYES AWARD

ALA Grants, Awards, and Fellowships ("Bringing in the Money"), **2012** (M/J): 24

Maurizi, Dennis

A Lot More to Dewey Than Decimals, **2018** (N/D): 34–37

Maximizing Return on Investment ("Best Practices"), **2015** (J/F): 20–22

May I Ask You a Question (Crane), **2015** (N/D): 34–38

Mays, Dorothy A.

Google Books: Far More than Just Books, **2015** (S/O): 23–26

Mays, Cammy E.

Family Building Blocks ("Perspectives"), **2016** (J/A): 14–16

May the ZOOM Be with You ("The Big Idea"), **2020** (J/A): 19–21

May Your Partnerships Flourish ("President's Message"), **2021** (M/J): 3–4

MBUE, IMBOLO

Authors Bounce Back (Dowling), **2017** (J/F): 17–18

McCall, Cindy Strodel

Personal Observations, Experience, and Knowledge, **2013** (J/A): 38–40

McCammond-Watts, Heather
Empower and Engage ("Perspectives"), **2013** (M/J): 11–12

McCauley, Maria Taesil Hudson
The Future is Overdue ("President's Message"), **2022** (J/A): 3–5
Is Our Essential Work Social Justice Work ("Perspectives"), **2017** (M/J): 17–18
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Supporting Staff Mental Health ("EDISJ Matters"), **2020** (N/D): 8–9

McConnell, Jill
Mini-Golf is on Par for Teens ("Perspectives"), **2015** (N/D): 14–15

McConnell, Laura
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MCCOY, MAUREEN
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McDonough, Shannon K.
Lifetime Arts: Delivering Arts Education Programs for Today's Older Adults, **2013** (M/J): 29–31, **2013** (M/J): 35

McKague, Jenn
Strengthening Communities, **2022** (M/J): 20–27

McKinnon, Ann
Social Media and Online Giving ("Fundraising"), **2014** (N/D): 22–24

MCLEAN COUNTY PUBLIC LIBRARY
What's Next? Getting Programming Right ("Perspectives"), **2017** (J/A): 18–19

MCLELLAN, AMANDA H.
Creating a Better Library Workspace ("By the Book"), **2020** (N/D): 52–55

McNeil, Julie P.
Get to Yes, **2015** (J/F): 45–48

McNeill, Dale
The Possibilities are Endless ("Perspectives"), **2013** (S/O): 16

MEASURING LIBRARY OUTCOMES
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Measuring the Impact of Public Libraries ("President's Message"), **2016** (S/O): 5–6

MEDFIELD (MA) PUBLIC LIBRARY
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Plaza Comunitaria: Literacy Programming @ the Library, **2013** (J/F): 36–38

Meeting Patrons in the Virtual World (Hadidi and Linscott), **2021** (J/F): 52–59

Meeting the Needs of Diverse Communities, **2012** (S/O): 34–35

Meise, Michael

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MELOROSE CENTER (Orange County (FL) Library System)

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MEMBIELA, CLARE D.

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Tributes and Memorials (“Fundraising”), **2014** (J/A): 20–21

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Transforming Libraries through Story (“Perspectives”), **2018** (M/J): 13–18

MEMORY LOSS PROGRAMMING

Reaching for Memories (Kelsey), **2018** (J/A): 27–28

MEMPHIS PUBLIC LIBRARY

Letters to the Editor, **2014** (N/D): 8

Urban Youth and Public Libraries, **2014** (S/O): 36

MEMPHIS (TN) PUBLIC LIBRARY

Closing the Justice Gap: Partnerships Offering Free Legal Assistance (“Best Practices”), **2020** (M/A): 18–20

Mental and Medical Health Support at the Evanston Public Library (Skwerski), **2020** (N/D): 36–42

MENTAL HEALTH

May the ZOOM Be with You (“The Big Idea”), **2020** (J/A): 19–21

Mental and Medical Health Support at the Evanston Public Library, **2020** (N/D): 36–42

Supporting Staff Mental Health (“EDISJ Matters”), **2020** (N/D): 8–10

The Trouble with Troubles (“Trending”), **2018** (M/J): 7–8

Walk the Talk: Outreach Workers Making a Difference at the Kitchener Public Library (Chevreau), **2019** (S/O): 40–49

Mental Health Training in Public Libraries (Berk), **2014** (N/D): 34–37

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We Are All Welcome in Libraries: A Conversation with Eric Klinenberg (Dowling), **2018** (N/D): 30

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The Destination is “We” (“President’s Message”), **2017** (J/F): 5–6

Diversity in Public Libraries, **2017** (M/J): 34–35

Mentoring Gen-X Librarians, **2014** (M/J): 30–34

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MERCER COUNTY (OH) DISTRICT PUBLIC LIBRARY

Expanding the Boundaries of Library Work (“Tales”), **2013** (M/A): 11–12

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MERMELSTEIN, HANNAH

Family Literacy on the Inside, **2013** (J/F): 33–34

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METHUEN LITERACY VOLUNTEERS

Collaborations Help Bridge the Literacy Gap (“Perspectives”), **2013** (J/F): 21–22

#ME TOO

Reflections on Gender Oppression and Libraries

(Lawton), **2018** (J/F): 18–21

#MeToo: Confronting Sexual Harassment in the Public Library

Best Practices (Column), **2017** (S/O): 9–10

ME TOO MOVEMENT

#MeToo (“Best Practices”), **2017** (S/O): 9–10

METRICS

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MEXICAN NATIONAL INSTITUTE OF ADULT EDUCATION (INEA)

Plaza Comunitaria: Literacy Programming @ the Library, **2013** (J/F): 36–37

Meyer, Currie

A Community Collaboration Rekindles Interest in Classic Literature, **2017** (S/O): 35–37

Meyer, Jeffrey

Librarians, Meet Your Motherboard, **2018** (M/A): 35–38

MICHIGAN LIBRARIES

Measuring Library Outcomes (“Tales”), **2012** (N/D): 9

Tourist Attractions (“Tales”), **2013** (J/A): 9–10

Mickells, Greg

Bubbling Up: The Library on the Rise (“Perspectives”), **2014** (J/A): 15–17

MICRO COLLECTIONS

Share and Share Alike (“Wired”), **2012** (M/A): 22–23

MICRO-MEETINGS

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Moving Towards Outcomes (“President’s Message”), **2014** (M/J): 6

MIDDLE COUNTY (NY) PUBLIC LIBRARY

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Libraries Innovate with New Financial Education Programs, **2012** (M/A): 39

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The Younger Games, The ("Best Practices"), **2016** (M/J): 12–13

Middleton, Kathy

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A Practical, Public-Service Approach to E-Books, **2012** (J/F): 42–45

Milbrodt, Natalie

Democratizing Local History Collecting ("Wired Library"), **21, 2018** (S/O): 18–19

MILES, LINDA

How to Thrive: A Conversation with Susanne Markgren and Linda Miles ("By the Book"), **2020** (M/A): 54–55

MILITARY

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Miller, Crystal

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MILLER, MICHELLE

Broadcasting Children's Storytime ("Tales"), **2012** (J/A): 16

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MILLER BRANCH, HOWARD COUNTY (MD) LIBRARY SYSTEM

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MILLINOCKET MEMORIAL LIBRARY

The Maine Point ("Perspectives"), **2019** (S/O): 23–25

MILTON (MA) PUBLIC LIBRARY

Cool Tools Bring the Public and School Libraries Together ("Perspectives"), **2015** (M/J): 16–17

MILWALKEE (WI) PUBLIC LIBRARY

Let's Talk about TikTok ("The Wired Library"), **2022** (N/D): 20

Libraries Innovate with New Financial Education Programs, **2012** (M/A): 42

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Efficient Librarianship (Crane), **2017** (N/D): 33–34

Fostering a Contemplative Culture ("Wired Library"), **2017** (N/D): 17–18

Minding the Gap: Overcoming the Disparity between MLIS Education and Public

Librarianship Practice ("On My Mind"), **2019** (M/J): 11–14

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Partial List of My Failures, A ("Wired Library"), **2017** (J/F): 13–14

MINERAL CURATOR

Expanding the Boundaries of Library Work ("Tales"), **2013** (M/A): 11–12

MINORITY REPRESENTATION IN LITERATURE

Children Need to See Themselves in Books ("On My Mind"), **2019** (S/O): 18–19

Mirrors and Windows: Diversity in Children's Picture Books (Bronson), **2016** (N/D): 28–30

MISSING BOOKS

Whodunit: One Library's Ongoing Game of Hide-and-Seek ("On My Mind"), **2020** (M/A): 10–12

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If Books Are Our Brand ("Verso"), **2012** (J/F): 8–10

Modern Collection Development, **2019** (J/F): 33–36

Mission-Informed Library, The: Internal Marketing to Improve the Organizational Climate in the Public Library (An), **2019** (J/F): 26–30

Mitnick, Eva

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The Life and Lies of the MLS Degree ("Trending"), **2019** (J/F): 9

Minding the Gap: Overcoming the Disparity between MLIS Education and Public Librarianship Practice ("On My Mind"), **2019** (M/J): 11–14

Reconsidering the Master's Degree ("Perspectives"), **2018** (S/O): 11–17, **2019** (J/F): 13–16

Re-Envisioning the MLS, **2015** (J/A): 23

Re-Envisioning the MLS: The Future of Librarian Education, **2015** (N/D): 22–33

Should I look for a Job Outside the Library World ("Insights"), **2019** (N/D): 10–12

On Staffing the Modern Public Library ("President's Message"), **2020** (M/A): 4

We All Win: Training and Advancement for Non-MLS Library Workers (Kirschner), **2021** (N/D): 26–32

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Serving Our Mobile Users in 2020 ("Wired Library"), **2020** (J/F): 28–30

MOBILE LIBRARIES

Bringing the Library to the People on a BookBike ("On My Mind"), **2022** (N/D): 10–11

The Library on the Road with Lawyers, **2022** (J/F): 32–38

Library Support Every Step of the Way, **2022** (M/J): 41–42

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MOBILE STAFF

Innovation Revolution at Gwinnett County Library (Casey and Pace), **2018** (M/J): 32

MOBILITY DEVICES

Mobility Devices for Use in the Library ("Tales from the Front"), **2014** (S/O): 11–12

Moby-Dick-iest Place on Earth, The ("Perspectives"), **2012** (J/A): 19–20

Modern Collection Development: The Mission Remains the Same (Bradford), **2019** (J/F): 33–36

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Moeller-Peiffer, Kathleen

The New Jersey Library Response to the Recession ("Perspectives"), **2012** (M/A): 18–20

MOEN, MARY H.

Leading Professional Development, **2021** (N/D): 47–50

Moffett, Billie Jo

Bullet Journaling, **2018** (M/J): 27–30

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Family Literacy on the Inside, **2013** (J/F): 34

Monnin, Catherine

Ready, Set, Negotiate!, **2018** (M/A): 31–34

MONROE COUNTY (Ind.) PUBLIC LIBRARY

Winter Reading Programs ("Tales"), **2013** (N/D): 15

MONROVIA (CA) PUBLIC LIBRARY

Steps to Employment at the Monrovia Public Library ("Perspectives"), **2012** (M/A): 14–15

Monsour, Margaret

Libraries Innovate with New Financial Education Programs, **2012** (M/A): 36–43

MONTANA LIBRARY2GO CONSORTIUM

E-Book Consortiums ("Tales"), **2012** (J/F): 14

MONTROSE (CO) REGIONAL LIBRARY DISTRICT

Library as Place ("Perspectives"), **2014** (J/A): 12–14

Moody, Katherine

Even in the Worst-Case scenario: Exploring Libraries' Social Role in Crises, **2020** (M/A): 31–38

Moolathara, Titus

Public Libraries and Prisons--Exploring Partnerships ("Perspectives"), **2013** (N/D): 19–21

MOORE, JESSICA

Hire EDISJ: Positioning to Impact Communities ("EDISJ Matters"), **2020** (M/A): 13–14

MOORE, MARK H.: "Creating Public Value"

Don't Give Up Our Seat at the Table ("President's Message"), **2022** (M/A): 3–4

Morris, Anthony

Many Hands Make for Better Work, **2018** (M/J): 24–26

Morris, Laura

Fresh Food, Fresh Thinking, **2018** (S/O): 27–30

Morris, Sharon

Libraries Transform: Let's Explore The "How" of The Big T ("Perspectives"), **2018** (M/J): 16–18

MORRIS COUNTY (NJ) LIBRARY SYSTEM

The New Jersey Library Response to the Recession ("Perspectives"), **2012** (M/A): 19

Mortimore, Brian

The Employer of Choice ("Perspectives"), **2016** (N/D): 12–15

Not Another Essay on Performance Appraisals! ("Perspectives"), **2019** (M/J): 17–20

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Librarians, Meet Your Motherboard (Meyer), **2018** (M/A): 35–38

MOTIVATION

Influencing Employee Engagement, Even if You're Not the Boss ("Best Practices"), **2021** (S/O): 14–18

MOUNTAIN VIEW (CA) PUBLIC LIBRARY

Simple Steps to Starting a Seed Library (Weak), **2014** (J/A): 24–26

Movement toward Equity ("EDISJ Matters"), **2020** (J/F): 18–22

MOVIE ADAPTATIONS, **2012** (M/A): 56

YA Crossovers, Part Two ("Passing Notes"), **2013** (S/O): 23–24

Moving Towards Outcomes ("President's Message"), **2014** (M/J): 5–7

Moving Up to First Class: Libraries = Education ("Trending"), **2015** (J/A): 9–12

Moyer, Jessica

The Best of Back to School ("Under the Radar"), **2012** (S/O): 48

In the City by the Bay ("Under the Radar"), **2015** (M/J): 11

The Cultural Literacy of Librarians ("Under the Radar"), **2013** (J/F): 56

Diversity for Every Reader ("Under the Radar"), **2016** (J/F): 17

Down a Reading Rabbit Hole ("Under the Radar"), **2015** (N/D): 11

Epic Failure is Always an Option ("Under the Radar"), **2017** (J/F): 7–8

Games People Read ("Under the Radar"), **2013** (N/D): 56

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Library of the Mind, Body, Heart, & Soul ("Under the Radar"), **2016** (M/A): 9

Loving Las Vegas (Under the Radar), **2014** (M/J): 48

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The Reading Innovation ("Under the Radar"), **2014** (J/F): 56

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Rockin' Reads ("Under the Radar"), **2013** (M/A): 48

Runway-Ready Reading ("Under the Radar"), **2015** (S/O): 12

Sand, Surf, Swamp, and Sunshine ("Under the Radar"), **2016** (M/J): 11

Sci-Fi You Might Have Missed ("Under the Radar"), **2012** (J/A): 56

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Songs of Ourselves, The ("Under the Radar"), **2015** (M/A): 11

The Spirits of Independents ("Under the Radar"), **2015** (J/A): 13

What's New Pussycat? ("Under the Radar"), **2013** (S/O): 48

Moylan, Wendy

Your Library and a Sponsor ("Fundraising"), **2014** (J/F): 26–27

Mulligan, Nora

When First Amendment Auditors Visit Your Public Library, **2022** (J/F): 25–30

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Meeting the Needs of Diverse Communities, **2012** (S/O): 35

MULTNOMAH COUNTY (Ore.) PUBLIC LIBRARY

Engaging Patrons with Library Podcasts (Dowling), **2017** (J/A): 28–29

The Right Work (President's Message), **2013** (N/D): 6

MULTNOMAH COUNTY (WA) PUBLIC LIBRARY

Taking RA Online ("Best Practices"), **2017** (M/J): 11–12

Mulvenna, Lisa

iPad Apps in Storytime ("Perspectives"), **2014** (S/O): 16–17

Murphy, Brian

Capitol Investment: San Francisco's Branch Library Improvement Program, **2015**
 (N/D): 39–43

MURRAY-RUST, CATHERINE
 Library Next: 7 Actions Steps for Reinvention, **2022** (M/A): 42–47

MUSEUMS
 Increasing Access to Experiences: Museum and Park Passes ("Best Practices"), **2020**
 (M/J): 16–19
 Participation 2.0 ("Verso"), **2012** (M/A): 8–10
 Why Didn't I Think of That? ("Best Practices"), **2016** (J/F): 19

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 Lending Music: Supporting Patrons with Dementia ("Best Practices"), **2018** (M/A):
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 Library Is a Musical Place, The ("Trending"), **2017** (M/A): 7–8
 Music and the Arts at the Carbondale Branch Library ("Perspectives"), **2014** (J/F):
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 The Revolution Will be Musicalized ("Under the Radar"), **2016** (N/D): 7–8
 Will a New E-Branch Increase Library Usage, **2012** (J/A): 12–13

Musical Stories (Giles & Fresne), **2015** (S/O): 31–34

MUSICAL STORYTIME
 Collaborate for Success ("Verso"), **2012** (M/J): 20, **2012** (M/J): 9
 My Dream Curriculum for All Library Workers ("President's Message"), **2021** (N/D): 3–4

MYERS, JANINE
 Reaching Out, **2014** (S/O): 29–30

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 The Diversity Spectrum ("Executive Director's Message"), **2016** (J/F): 7–8
 PLA News, **2016** (J/F): 4

MY LIBRARIAN SERVICE
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 Myth of Tech Neutrality, The ("The Wired Library"), **2021** (J/A): 19–21

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NALOXONE
 Narcan in the Library ("Insights"), **2020** (J/F): 8–10

NAPERVILL (IL) PUBLIC LIBRARY
 Teen Ignite! at Naperville Public Library ("Trending"), **2015** (M/A): 9–10
 What Makes an Award-Winning Public Library Successful, **2012** (M/J): 30–31

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 Librarian for Life: An Interview with Don Napoli ("Best Practices"), **2015** (J/A): 14–16

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 The Power of Story ("Under the Radar"), **2016** (J/A): 9–10

NASHVILLE, TN
 Immersion in a City:Tales from Nashville ("President's Message"), **2019** (M/A): 7–8

NASHVILLE (TN) PUBLIC LIBRARY
 Civil Rights Training at Nashville Public Library, **2016** (N/D): 32–33
 Immersion in a City: tales from Nashville ("President's Message"), **2019** (M/A): 7–8

NASHVILL POLICE DEPARTMENT

Civil Rights Training at Nashville Public Library, **2016** (N/D): 32–33

NASSAU (NJ) LIBRARY SYSTEM

Library Services to the Incarcerated ("Verso"), **2014** (S/O): 7–8

NATIONAL ASSESSMENT OF ADULT LITERACY

Engagement, Expertise, and Resources ("Perspectives"), **2013** (J/F): 18–20

NATIONAL ENDWOMENT FOR THE HUMANITIES

NEH Grants ALS \$1.5 Million for "Latino Americans" Programming Initiative, **2014** (N/D): 11

"NATIONAL IMPACT OF LIBRARY PUBLIC PROGRAMS ASSESSMENT"

Public Library Programming Research Studies Results Released, **2019** (J/A): 4

NATIONAL INSTITUTE FOR LITERACY

Second Start at the Oakland Public Library, **2013** (J/F): 48, **2013** (J/F): 49

NATIONAL LIBRARY SERVICE FOR THE BLIND AND PRINT DISABLED

90 Years and Counting ("Wired Library"), **2021** (S/O): 19–21

NATIONAL LITERACY ACT (1991)

Second Start at the Oakland Public Library, **2013** (J/F): 48

NATIONAL NETWORK OF LIBRARIES OF MEDICINE

Connecting Libraries with Community Emergency Responders, **2012** (M/J): 33–36

PLA News, **2019** (M/A): 3

Nation's first Fully Digital Public Library, The, **2014** (M/A): 46–50

NATURAL BRIDGE BRANCH, ST. LOUIS COUNTY (Mo.) LIBRARY

Tailored to Succeed: Meeting Community Needs, **2013** (M/A): 30–33

NATURAL DISASTERS

Even in the Worst-Case scenario: Exploring Libraries' Social Role in Crises (Finch & Moody), **2020** (M/A): 31–38

Libraries in Puerto Rico are Still Struggling, **2020** (J/F): 13–16

NATURALIZATION CEREMONIES

Welcome to the United States, **2019** (J/A): 54–59

NATURE EXPERIENCES

Increasing Access to Experiences: Museum and Park Passes ("Best Practices"), **2020** (M/J): 16–19

NATURITA (CO) COMMUNITY LIBRARY

Library as Place ("Perspectives"), **2014** (J/A): 12–14

NBD BIBLION

Picturing Classification, **2013** (M/A): 34–37

NEAL, JAMES

Entrepreneurial Leadership in Public Libraries, **2013** (J/A): 28–31

NEAL, LARRY, PLA PRESIDENT

PLA News, **2013** (M/J): 3, **2014** (J/A): 3

Neal, Larry P.

Ask Me Why I Love My Job (President's Message), **2014** (S/O): 5–6

"Claims Returned" and Other Customer Service "Tails" ("President's Message"), **2015** (J/F): 5–6

It's a Small World After All ("President's Message"), **2015** (M/A): 5–6

Looking Forward to a Productive Year Ahead ("President's Message"), **2014** (J/A): 5–6

Pearls of Wisdom ("President's Message"), **2015** (M/J): 5–6

Re-Envisioning Public Libraries ("President's Message"), **2014** (N/D): 5–6

NEAL, TERRANCE

Supporting Staff Mental Health ("EDISJ Matters"), **2020** (N/D): 10

NEEDS ASSESSMENT

Leveling Up: A Gamification Approach to Staff Training and Development ("Best Practices"), **2021** (N/D): 13

Public Libraries: How to Save Them ("Verso"), **2014** (J/A): 7–9

NELSON, CYN

Community Voice: a Conversation with Cyns Nelson ("By the Book"), **2020** (J/A): 66–70

Nemec-Loise, Jenna

Living Room Customer Service ("Trending"), **2015** (J/F): 17–18

Nesbit, Robin

We Transitioned to Floating Collections ("Perspectives"), **2012** (M/J): 16–17

NETFLIX CORPORATE CULTURE

Improving Your Library's Culture ("Tales"), **2014** (M/J): 12–13

NET NEUTRALITY

Free and Open Access to All ("Perspectives"), **2018** (J/F): 9–11

NEUTRALITY, POLITICAL

Join the Rally? Be the Rally ("Forward Thinking"), **2019** (M/A): 18–19

NEUTRALITY, TECHNOLOGICAL

The Myth of Tech Neutrality ("The Wired Library"), **2021** (J/A): 19–21

NEUTRAL SPACE

A Jaded Read ("Perspectives"), **2017** (M/J): 16–17

NEVINS MEMORIAL LIBRARY (Methuen, MA)

Collaborations Help Bridge the Literacy Gap ("Perspectives"), **2013** (J/F): 21–22

Newberry, Aimee

What's Next? Getting Programming Right ("Perspectives"), **2017** (J/A): 18–19

New Directors Reflect ("Perspectives"), **2016** (S/O): 12–15

NEW EMPLOYEES

I Want a Puppy ("Forward Thinking"), **2018** (N/D): 20–21

NEW ENGLAND LIBRARY LEADERSHIP SYMPOSIUM (NELLS)

Learning How to Lead ("Perspectives"), **2017** (S/O): 11–14

NEW HAMPSHIRE DOWNLOADABLE BOOKS CONSORTIUM

Responding to a Post-Print Environment, **2012** (J/F): 19–20

NEW JERSEY LIBRARIES

Taking Initiative ("Tales"), **2012** (N/D): 9

New Jersey Library Response to the Recession, The ("Perspectives"), **2012** (M/A): 18–20

NEW MATERIALS MANAGEMENT

Getting New Items into the Hands of Patrons, **2012** (N/D): 24–31

NEW ORLEANS PUBLIC LIBRARY

Letters to the Editor, **2014** (N/D): 2, **2014** (N/D): 8

Urban Youth and Public Libraries, **2014** (S/O): 36

New Product News (column). see every issue

NEWS LITERACY PROJECT

Libraries and News Literacy ("Verso"), **2013** (J/F): 13–14

NEWTON (MA) FREE LIBRARY

Libraries Innovate with New Financial Education Programs, **2012** (M/A): 41

New Year, New Library! ("Verso"), **2014** (N/D): 9–11

NEW YORK CITY DEPARTMENT OF CORRECTIONS

Family Literacy on the Inside, **2013** (J/F): 30–35, **2013** (J/F): 35n10

NEW YORK LIBRARY TRUSTEES ONLINE

Information at Their Fingertips, **2013** (S/O): 30–34

NEW YORK (NY) PUBLIC LIBRARY

Share and Share Alike ("Wired"), **2012** (M/A): 22–23

Supporting Staff Mental Health ("EDISJ Matters"), **2020** (N/D): 10

The Website Clinic ("Bringing in the Money"), **2012** (J/A): 27

NEW YORK PUBLIC LIBRARY CORRECTIONAL SERVICES PROGRAM

Family Literacy on the Inside, **2013** (J/F): 31–35

NEW YORK STATE LIBRARY

Information at Their Fingertips, **2013** (S/O): 30–34

New York State of Mind ("Under the Radar"), **2014** (N/D): 48

NEW ZEALAND LIBRARIES

Even in the Worst-Case scenario: Exploring Libraries' Social Role in Crises (Finch & Moody), **2020** (M/A): 31–38

NH DOWNLOADABLE BOOKS blog

Responding to a Post-Print Environment, **2012** (J/F): 20

NICENESS

Constructive Confrontation: Being Decisive Rather than Nice (Holt), **2018** (J/A): 19–22

Nichols, Joel A.

Serving All Library Families in a Queer and Genderqueer Way, **2016** (J/F): 39–42

Niehoff, Kate

Participation 2.0 ("Verso"), **2012** (M/A): 8–10

NIELSEN, JAKOB

Encouraging Reading ("Perspectives"), **2012** (J/F): 18

NIENOW, MARY C.

Whole Person Librarianship ("By the Book"), **2021** (J/A): 39–43

NILES PUBLIC LIBRARY DISTRICT

Tech 2 Go ("Wired Library"), **2017** (M/J): 19–21

Nimmo, Maureen

The Joy of the Neighborhood Library ("Perspectives"), **2013** (J/A): 13–14

90 Years and Counting ("Wired Library"), **2021** (S/O): 19–21

NON-ENGLISH SPEAKERS

ELL Programs in Public Libraries ("Verso"), **2012** (S/O): 10–11

NONFICTION COLLECTION ARRANGEMENT

Innovation in the Stacks ("Tales from the Front"), **2014** (J/F): 16–17

NON-MLIS STAFF

Lifting Each Other Up ("Perspectives"), **2019** (J/F): 13–15

We All Win: Training and Advancement for Non-MLS Library Workers (Kirschner),
2021 (N/D): 26–32

NONPROFITS

Beyond the Usual Prospects (Linscott), **2021** (M/J): 29–30

NOOR, SIMRAN

Libraries and the Equity Gap ("President's Message"), **2016** (J/F): 5–6

Nord, Leslie Lea

Reaching Out: Library Services to the Developmentally Disabled, **2014** (S/O): 28–32

Norlin, Elaina

Celebrating Our History: Fabulous Forties on the Avenue ("Perspectives"), **2014** (J/F):
 19–20

NORMAL (IL) PUBLIC LIBRARY

Taking RA Online ("Best Practices"), **2017** (M/J): 12–13

NORTH CAROLINA LIBRARY ASSOCIATION

Fueling the Profession with Diversity ("Perspectives"), **2016** (J/F): 22–24

NORTH CAROLINA PUBLIC LIBRARIES

N.C. Public Libraries Respond ("Perspectives"), **2012** (M/A): 17

NOTARO, TIG

PLA News, **2015** (S/O): 5

Not Your Grandmother's Civic Engagement ("Perspectives"), **2019** (J/A): 15–19

Nourishing Bodies and Minds When School Is Out (Cole & Chamberlain), **2015** (M/A):
 22–28

Novak, Tanya

New Product News (column), **2014** (J/F): 54–55

NTIRI, DAPHNE

Failing to Read Well, **2013** (J/F): 41

NURSES IN LIBRARIES

From Crisis to Collaboration, **2014** (J/F): 32–35

Partners, Not Problems, **2020** (N/D): 29–30

NURSING HOMES

Public Libraries and Nursing Homes ("Perspectives"), **2013** (N/D): 17–19

NUTRITION

Fresh Food, Fresh Thinking (Hambricht-Belue & Morris), **2018** (S/O): 27–30

NYSTRAND, MARTIN

Failing to Read Well, **2013** (J/F): 41–42

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OAKLAND (CA) PUBLIC LIBRARY

Second Start at the Oakland Public Library, **2013** (J/F): 46–51

Tipping Point, The ("Best Practices"), **2015** (M/J): 13

We All Win: Training and Advancement for Non-MLS Library Workers (Kirschner),
2021 (N/D): 29

OAK PARK (IL) PUBLIC LIBRARY

Embracing the Long Game ("Wired"), **2012** (N/D): 15–16

Fighting Racism Wherever You Find It (Hughes and Knight), **2021** (J/A): 34–35

Libraries and News Literacy ("Verso"), **2013** (J/F): 13–14

True Measure of Our Character, The ("The EDISJ Matters"), **2022** (M/J): 12

OBITUARIES

Electronically Preserving Obituaries, **2012** (M/A): 28–30

Observation, Orientation, Decision, Action (Jatkevicius), **2018** (M/A): 24–30

Occupy the Library ("Verso"), **2012** (N/D): 6–7

O'Connell, Mary

One Book/One Community ("Perspectives"), **2012** (S/O): 19–20

OCTAVIA FELLIN PUBLIC LIBRARY (Gallup, NM)

Building Local Participation by Going National ("Wired"), **2013** (S/O): 18

Oehlke, Vailey

It's Complicated ("President's Message"), **2016** (M/J): 5–6

A Librarian Walks into a Bar ("President's Message"), **2015** (J/A): 5–6

Libraries and the Equity Gap ("President's Message"), **2016** (J/F): 5–6

Libraries Lead Effort to Bridge the Digital Divide ("President's Message"), **2016** (M/A): 5–6

Now (and Always) It's Personal ("President's Message"), **2015** (N/D): 5–6

Potholes to Possibility ("President's Message"), **2015** (S/O): 6–7

OEHLKE, VAILEY

Oehlke Chosen as PLA President Elect (PLA News), **2014** (M/J): 3

OFF-SITE PROGRAMS

The Younger Games, The ("Best Practices"), **2016** (M/J): 12

O'Grady, Laura

Hitting the Brakes on the Fast Track Burnout ("Perspectives"), **2019** (N/D): 18–22

How a New Service Model is Redefining Library Work ("Perspectives"), **2018** (N/D): 13–14

The Life and Lies of the MLS Degree ("Trending"), **2019** (J/F): 9

Lonely at the Top ("Trending"), **2018** (S/O): 7

Not Your Grandmother's Civic Engagement ("Perspectives"), **2019** (J/A): 15–19

Our Equity Moonshot ("On My Mind"), **2021** (M/A): 7–8

The Ripple Effect, **2020** (M/A): 27–30

OHIO PUBLIC LIBRARIES

We Transitioned to Floating Collections ("Perspectives"), **2012** (M/J): 16–17

OKLAHOMA LIBRARY ASSOCIATION

Taking Initiative ("Tales"), **2012** (N/D): 8

Olney, Cynthia

Connecting Libraries with Community Emergency Responders, **2012** (M/J): 32–36

Library Services for the "New Normal" of Military Families, **2014** (N/D): 28–33

OLSEN, GREGG

Public Libraries Online, **2012** (J/F): 2

Olsen, Hannah

On Personnel Evaluations ("Perspectives"), **2019** (M/J): 15–17

Olson, Laura Root

Sensory-Enhanced Storytime at Douglas County Libraries, **2014** (J/F): 36–42

O'MALLEY, MAURA

Lifetime Arts, **2013** (M/J): 30–31

ONBOARDING, STAFF

Employee Engagement: A Humanistic Approach to Personnel Management, **2020** (N/D): 48–49

One Book/One Community Programs ("Perspectives"), **2012** (J/A): 17–21, **2012** (S/O): 19–20

ONEplace

Expanding the Boundaries of Library Work ("Tales"), **2013** (M/A): 11

ONLINE COMMUNITIES

Building Local Participation by Going National ("Wired"), **2013** (S/O): 17–18

ONLINE E-READERS

Last One Standing, **2012** (J/F): 30

ONLINE GIVING

Social Media and Online Giving ("Fundraising"), **2014** (N/D): 22–24

ONLINE LEARNING

Automatic for the People ("Forward Thinking"), **2017** (N/D): 20–21

Online Participatory Democracy and Civic Engagement during COVID-19 ("Best Practices"), **2020** (S/O): 14–17

ONLINE SAFETY, **2022** (M/A): 18–19, **2022** (M/A): 27

ONLINE TRAINING SERVICES

Project Outcome Results in Action (Lopez), **2017** (N/D): 27–28

On My Mind (column)

ACC Books in Colour, **2022** (J/A): 10–12

A Brave New World for Libraries, **2020** (M/J): 11–12

Bringing the Library to the People on a BookBike, **2022** (N/D): 10–11

Children Need to See Themselves in Books, **2019** (S/O): 18–19

Connecting with Young Readers, **2022** (N/D): 12–14

Embrace Library Leisure to Support Self-Care, **2019** (N/D): 15–17

Five Things Libraries Need to Know About Emerging Adults, **2019** (J/A): 11–13

A Focus on Engagement Makes a Big Difference for This Small Library, **2019** (S/O): 15–17

The Jewel in San Francisco's Crown, **2020** (S/O): 7–8

Libraries in Puerto Rico are Still Struggling, **2020** (J/F): 13–16

Minding the Gap: Overcoming the Disparity between MLIS Education and Public Librarianship Practice, **2019** (M/J): 11–14

Our Equity Moonshot, **2021** (M/A): 7–8

To Pitch or Not to Pitch?, **2021** (M/J): 8–9

The Urban Library Trauma Study, **2021** (S/O): 8–10

Whodunit: One Library's Ongoing Game of Hide-and-Seek, **2020** (M/A): 10–12, **2020** (M/A): 30

On Staffing the Modern Public Library ("President's Message"), **2020** (M/A): 3–6

ON THE STREETS FOCUS GROUP

Partners, Not Problems, **2020** (N/D): 31–32

OODA LOOP

Observation, Orientation, Decision, Action (Jatkevicius), **2018** (M/A): 24–30

Open All Night ("Forward Thinking"), **2014** (N/D): 26–27

OPEN DATA

Revisiting Open Data Practices ("Wired"), **2014** (M/A): 20–21

OPEN-DOOR POLICIES

Shut Your Door, Walk and Talk! ("The Big Idea"), **2019** (J/A): 31–33

Opening the Doors of Opportunity ("President's Message"), **2022** (S/O): 3–4

OPEN LIBRARY (www.openlibrary.org)

Developing an E-Book Strategy ("Wired Library"), **2012** (J/F): 24

OPERATING AGREEMENT, ALA/PLA

PLA, ALA, and the OA ("President's Message"), **2020** (N/D): 3–5

Opinion

Reader [R]evolution, **2020** (M/A): 50–53

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PLA News, **2018** (N/D): 3–4

ORAL HISTORIES

Community Voice: a Conversation with Cyns Nelson ("By the Book"), **2020** (J/A): 66–70

Quintuplets and a Barber's Memory, **2016** (J/A): 32–35

ORANGE COUNTY (FL) LIBRARY SYSTEM

Electronically Preserving Obituaries, **2012** (M/A): 28–30

Libraries Innovate with New Financial Education Programs, **2012** (M/A): 39

Technology Center Focuses on Innovation and Creativity, **2014** (J/F): 48–51

Orel, Margery

North Carolina Public Libraries Respond ("Perspectives"), **2012** (M/A): 17

Organizational Capacity and the Public Library (Carrigan), **2015** (M/J): 24–30

ORGANIZATIONAL CHARTS

Ripple Effect, The (O'Grady), **2020** (M/A): 29–30

ORIENTATION, STAFF

Employee Engagement: A Humanistic Approach to Personnel Management, **2020** (N/D): 48–49

ORION TOWNSHIP (MI) PUBLIC LIBRARY

Mobility Devices for Use in the Library ("Tales from the Front"), **2014** (S/O): 11–12

Ormes, Dorothy

From Ugly Duckling to Swan, **2014** (M/A): 40–45

Oser, Cindy

Just Breathe: Connecting with Parents for Successful Early Literacy ("Perspectives"), **2016** (M/A): 13–15

Osuna, Linda

Welcome to the United States, **2019** (J/A): 54–59

OTTAWA (Ontario) PUBLIC LIBRARY

Techno-Buddies ("Tales from the Front"), **2014** (S/O): 12–13

Our Equity Moonshot: A New Approach to National Funding ("On My Mind"), **2021** (M/A): 7–8

Out & About & All Aboard (Baron and Yzaguirre), **2021** (N/D): 34–46

OUTCOMES OF PROGRAMMING

Measuring the Impact of Public Libraries ("President's Message"), **2016** (S/O): 5–6

Moving Towards Outcomes ("President's Message"), **2014** (M/J): 5–7

Outcomes + Outreach: the California Summer Reading Outcomes Initiative (Cole, Walter, Mitnick), **2013** (M/A): 38–43

OUTREACH

- Developing an E-Book Strategy ("Wired"), **2012** (J/F): 23
- Hey! The Library Is Kind of Awesome!, **2016** (S/O): 33–34
- It's What Works, **2014** (S/O): 39–42
- Library Services During Incarceration and Reentry ("Best Practices"), **2022** (M/J): 14–15
- Library Service to the Homeless, **2012** (M/A): 34–35
- May I Ask You a Question, **2015** (N/D): 36
- Out & About & All Aboard (Baron and Yzaguirre), **2021** (N/D): 34–46
- Outcomes + Outreach, **2013** (M/A): 38–43
- Pedal Power ("Verso"), **2014** (J/F): 12
- Power of Community Outreach, **2017** (M/A): 27–30
- Preaching to the Unconverted ("Wired"), **2012** (M/J): 21–22
- Public Libraries and Nursing Homes ("Perspectives"), **2013** (N/D): 17–21
- Strengthening Communities, **2022** (M/J): 20–27
- Walk the Talk: Outreach Workers Making a Difference at the Kitchener Public Library (Chevreau), **2019** (S/O): 40–49

OUTSOURCING

- Last One Standing, **2012** (J/F): 28–29
- Look at Public Library Management Outsourcing, A, **2012** (M/J): 42–47

OVERDRIVE

- Anticipating the Demand ("Perspectives"), **2012** (J/F): 19
- Last One Standing, **2012** (J/F): 28–29, **2012** (J/F): 32
- Responding to a Post-Print Environment, **2012** (J/F): 19–20

Overton, Nicole

- Libraries Need Diverse Books ("Trending"), **2016** (J/F): 13–14

OWNERSHIP OF E-BOOKS

- The E-Book Experiment, **2012** (J/F): 34–35
- Last One Standing, **2012** (J/F): 32

OXLEY, ROBERT

- The Book Stops Here, **2013** (S/O): 40–41

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Paauw, Margaret Ann

- Partners in Libraries, **2022** (M/J): 28–36

Pacciotti, Jessica

- Cheese and Beer ("Perspectives"), **2017** (N/D): 11–12

Pace, Charles

- Innovation Revolution at Gwinnett County Library, **2018** (M/J): 31–36

PACE, CHARLES

- Tailored to Succeed: Meeting Community Needs, **2013** (M/A): 31

PA FORWARD

- Taking Initiative ("Tales"), **2012** (N/D): 9

Page, Daniel

- Back-Door Information Literacy ("Verso"), **2013** (J/A): 7

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A Song for Everyone ("Perspectives"), **2013** (J/A): 15–16

Pakaln, Alan

Public Libraries: How to Save Them ("Verso"), **2014** (J/A): 7–9

PALACES FOR THE PEOPLE (Klinenberg)

We Are All Welcome in Libraries: A Conversation with Eric Klinenberg (Dowling), **2018** (N/D): 29–32

Paladino, Paul

Library as Place ("Perspectives"), **2014** (J/A): 12–14

PALM DESERT (CA) LIBRARY

Making a Difference: Civic Engagement at the Public Library, **2012** (J/A): 36

Palmer, Suzy Szasz

Virginia's Diversity Inclusion Forum ("Perspectives"), **2016** (J/F): 24–25

PALMYRA (PA) PUBLIC LIBRARY

Phoenix Youth Center ("Tales"), **2012** (M/J): 11

PALO ALTO (CA) CITY LIBRARY

Chromebooks at the Palo Alto City Library ("Perspectives"), **2014** (J/F): 18–19

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"I Feel So In Touch with the World Again" ("The Wired Library"), **2021** (N/D): 17–19

PAPAGO SOLADO (AZ) PUBLIC LIBRARY

Tourist Attractions ("Tales"), **2013** (J/A): 8–9

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The Paralibrarian Model of Partnership ("Perspectives"), **2015** (M/J): 14–15

PARENTING

Andrew Bomback on the Cultural Shift in Parenting, **2022** (N/D): 42–46

PARENTS, OUTREACH TO

First Teacher: Reaching Out to the Parents of Preschoolers ("Perspectives"), **2016** (M/A): 12–16

PARENTS AND LITERACY

Literacy and Parents ("Perspectives"), **2016** (J/A): 14–17

PARENTS TEACHING READING

It Isn't About Teaching Your Child to Read ("Verso"), **2014** (M/A): 8–9

PARKER, JACKIE

The Cybils Awards ("Passing Notes"), **2012** (N/D): 21–23

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Second Start at the Oakland Public Library, **2013** (J/F): 50–51

Partial List of My Failures, A ("Wired Library"), **2017** (J/F): 13–14

Partnering with Science Organizations (Fitzpatrick), **2021** (M/J): 19–24

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Coming Out Ahead (Hollerbach), **2022** (M/A): 38–39

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 Partnership SPARKs Success in School Readiness (DiGiacomo), **2021** (M/J): 34–41
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 Reaching the Unreached: Evaluating BIPOC Partnership Development (“EDISJ Matters”), **2021** (M/J): 10–12
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 Innovation Revolution at Gwinnett County Library (Casey and Pace), **2018** (M/J): 34–36
 Library Cafés (“Best Practices”), **2017** (J/A): 11–13
 Mental and Medical Health Support at the Evanston Public Library, **2020** (N/D): 38–40
 Smart Spaces, Smart Process for Public Library Transformation (Gutsche), **2020** (M/J): 48–57

PARTNERSHIPS, LIBRARY-BUSINESS
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 Partnership SPARKs Success in School Readiness (DiGiacomo), **2021** (M/J): 34–41

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 Libraries as a Reflection of a Community's Needs and Values, **2014** (J/A): 14–15

Pasquariello, Kristy
 Facing Failure, **2017** (J/F): 21–23

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PATRON BASHING
 How I Learned to Love Patrons Again (Smith), **2017** (J/F): 24–26

PATRON DATA
 Tech Trends and Tensions (“Wired Library”), **2015** (J/A): 24–25

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PATRON RELATIONS

Constructive Confrontation: Being Decisive Rather than Nice (Holt), **2018** (J/A): 19–22
Lessons Learned: Service Dogs in the Library ("Perspectives"), **2017** (J/A): 15–18

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Evolving Public Libraries (Chase), **2019** (M/J): 50–54

Managing Library Millennials, **2017** (M/J): 25

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Rose, Sara
 Creating a Winning Work Culture ("Perspectives"), **2016** (N/D): 15–17

ROSKILDE LIBRARIES
 Literature Breaks Out ("Verso"), **2014** (J/F): 10–11

Rowlands, Becky
 A Book Grows in Topsfield ("Perspectives"), **2012** (J/A): 18–19

Rubin, Rachel
 Future of the FDLP in Public Libraries, **2012** (J/A): 40–46

RURAL COMMUNITIES

Fresh Food, Fresh Thinking (Hambright-Belue & Morris), **2018** (S/O): 27–30

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For Rural Public Libraries ("Perspectives"), **2017** (N/D): 14–16

RUSH, ELIZABETH BARRERA: The Efficient Library, **2021** (S/O): 39–43

RUSSELL, JUDY

Future of the FDLF in Public Libraries, **2012** (J/A): 41–46

RUTLEDGE, JANE

The Joy of Book Sales, **2012** (J/F): 25–27

Ryan, Beth-Anne

Leveraging Statewide Resources to Support Local Funding ("Bringing in the Money"),

2012 (S/O): 23–25

Ryan, Jenny

411 on 420: A Symposium on Legal Cannabis ("Perspectives"), **2019** (J/A): 19

Rzepczynski, Mary

Common Ground ("Tales"), **2013** (M/J): 6–8

Creating a Great Session Presentation ("Tales from the Front"), **2014** (M/A): 10–11

Expanding the Boundaries of Library Work ("Tales"), **2013** (M/A): 10–12

Great Libraries ("Tales"), **2012** (S/O): 12–13

Improving Your Library's Culture ("Tales"), **2014** (M/J): 12–13

Innovation in the Stacks ("Tales"), **2014** (J/F): 16–17

Keeping Your Staff Happy ("Tales"), **2014** (J/A): 10–11

Literacy Collaborations ("Tales"), **2013** (J/F): 16–17

Survey Says ("Tales"), **2013** (S/O): 10–12

Taking Initiative ("Tales"), **2012** (N/D): 8–9

Ten Common Customer Service Mistakes ("Trending"), **2015** (J/F): 9–10

Tourist Attractions ("Tales from the Front"), **2013** (J/A): 8–10

Winter Reading Programs ("Tales"), **2013** (N/D): 14–15

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SACRAMENTO (CA) PUBLIC LIBRARY

Attracting Echo Boomers ("Perspectives"), **2014** (J/F): 22

Building Social Infrastructure to Strengthen Communities ("Best Practices"), **2019**
(J/A): 21–22

Think Tank ("Tales from the Front"), **2014** (S/O): 11

SAFE SPACES, LIBRARIES AS

Creating Opportunities ("President's Message"), **2018** (J/F): 5–6

SAFETY

Coming Out Ahead (Hollerbach), **2022** (M/A): 36–37

Health and Safety Culture at the Public Library (Stevenson), **2021** (S/O): 32–38

Library Safety, Abolition, EDI, and Antiracism ("EDISJ Matters"), **2021** (N/D): 9–11

Public Libraries Respond to COVID-19 (Goek), **2021** (J/F): 22–23

Safety is a Privilege ("EDISJ Matters"), **2021** (S/O): 11–13

SAFETY PREPAREDNESS

Violence Prevention is Social Justice ("Best Practices"), **2018** (J/F): 7–8

Sahni, Nidhi

Best Practice: Be Ready to Innovate ("Best Practices"), **2017** (N/D): 9–10

SALARIES

Public Library Staff and Diversity Report, **2022** (N/D): 26–30

Value and Cost of the MLIS Should Equal the Value and Pay of the Position ("Perspectives"), **2019** (J/F): 15–16

Salazar, Ramiro S.

#eBooksForAll ("President's Message"), **2019** (N/D): 3–5

Importance of Civic Engagement, The ("President's Message"), **2019** (J/A): 3–4

Join the Fine-Free Movement ("President's Message"), **2019** (S/O): 3–5

Reflections on an Unprecedented year ("President's Message"), **2020** (M/J): 3–4

Social Justice in the Library ("President's Message"), **2020** (J/F): 3–5

On Staffing the Modern Public Library ("President's Message"), **2020** (M/A): 3–6

SALEM-SOUTH LYON (MI) DISTRICT LIBRARY

Bringing Nightmares to Life ("Tales"), **2012** (M/J): 12

Different POV ("Best Practices"), **2015** (N/D): 13

SALT LAKE COUNTY LIBRARY (SLCL)

Strengthening Communities, **2022** (M/J): 20–27

SAN ANTONIO (TX) PUBLIC LIBRARY

Social Justice in the Library ("President's Message"), **2020** (J/F): 4

SANCHEZ, JOSEPH

Last One Standing, **2012** (J/F): 30

SANCHEZ, MELISSA J.

Libraries Doing the Work: Civic Engagement through an EDISJ Lens ("EDISJ Matters"), **2020** (S/O): 9–12

Sand, Surf, Swamp, and Sunshine ("Under the Radar"), **2016** (M/J): 11

SANDLIAN SMITH

PLA News, **2016** (M/J): 3–4

SAN FRANCISCO (CA)

In the City by the Bay ("Under the Radar"), **2015** (M/J): 11

SAN FRANCISCO (CA) PUBLIC LIBRARY

Capitol Investment: San Francisco's Branch Library Improvement Program, **2015** (N/D): 39–43

From Crisis to Collaboration, **2014** (J/F): 32–33

Engaging Patrons with Library Podcasts (Dowling), **2017** (J/A): 28

Jewel in San Francisco's Crown, The ("On My Mind"), **2020** (S/O): 7–8

The Right Work (President's Message), **2013** (N/D): 5

SAN FRANCISCO PUBLIC LIBRARY'S JAIL AND REENTRY SERVICES

Library Services During Incarceration and Reentry ("Best Practices"), **2022** (M/J): 13–16

SANTA CLARA (CA) PUBLIC LIBRARY

Supporting Staff Mental Health ("EDISJ Matters"), **2020** (N/D): 9

SANTA MONICA (CA) PUBLIC LIBRARY

The Human Library, **2012** (M/J): 38–39

SARASOTA COUNTY (FL) LIBRARY SYSTEM

Jumping in and Learning to Float ("Perspectives"), **2012** (M/J): 17–18

SARAWAK, MALAYSIA

World of Innovation, A ("Forward Thinking"), **2017** (J/A): 24–25

SARBANES-OXLEY ACT (2002)

The Book Stops Here, **2013** (S/O): 37

Sarin, Lindsay

Re-Envisioning the MLS: The Future of Librarian Education, **2015** (N/D): 22–33

Saving Memories with Technology Conversion Labs ("Wired Library"), **2022** (S/O): 13–15

Sawaya, Janet

Libraries: A Critical Part of the Health Equity Puzzle, **2019** (S/O): 50–57

Saying Yes to Screen Time ("Wired Library"), **2018** (N/D): 16–18

SCHENECTADY COUNTY (NY) PUBLIC LIBRARY

Different POV ("Best Practices"), **2015** (N/D): 12–13

SCHENKER, BRETT

It's No Joke: Comics and Collection Development, **2012** (N/D): 32–33

Scherer, Nicole

Define & Design: The Bookstore Model of Customer Service, **2020** (M/J): 39–46

SCHIPHOL AIRPORT (Amsterdam)

E-Books in Airports ("Tales"), **2012** (J/F): 15

SCHLESEWSKY, MATTHIAS

Encouraging Reading ("Perspectives"), **2012** (J/F): 18

Schlipp, John

Using Superhero Comics to Teach Children Intellectual Property Concepts, **2015** (J/A): 28–32

SCHNEIDER, AMY

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Schneider, Becky

Many Hats, One Degree ("Perspectives"), **2018** (S/O): 15–17

Schnitzer, Sue

Music and the Arts at the Carbondale Branch Library ("Perspectives"), **2014** (J/F): 20–21

Schofield, Joanna

Diverse Books in All Book Clubs, **2021** (J/A): 22–27

SCHOLARSHIP

Library as Scholarly Publisher (Kline), **2017** (M/A): 31–35

SCHOOL/ PUBLIC LIBRARY PARTNERSHIPS

Beyond the Usual Prospects (Linscott), **2021** (M/J): 28–29

Creating Win-Win Situations ("Perspectives"), **2013** (S/O): 15–16

Libraries are Champions of Literacy ("The Big Idea"), **2022** (S/O): 7–8

The Volumn Project ("Trending"), **2016** (M/A): 7–8

SCHOOL READINESS

Partnership SPARKs Success in School Readiness (DiGiacomo), **2021** (M/J): 34–41

SCHOOLS

Have You Googled Yourself Lately? ("Wired Library"), **2019** (S/O): 35

SCHOOL SUPPLIES

Bridging Deserts for Back-to-School Success ("Best Practices"), **2019** (S/O): 33

SCHRAUMBURG TOWNSHIP (IL) DISTRICT LIBRARY

Libraries Innovate with New Financial Education Programs, **2012** (M/A): 39–41

SCHWARTZ, GEORGE I.
 Alexandria Library Celebrates Sit-In Anniversary ("Verso"), **2013** (M/A): 7

Schwartz, Mark Ian
 Alexandria Library Celebrates Sit-In Anniversary ("Verso"), **2013** (M/A): 6–8

SCIENCE
 Blind them with Science ("Under the Radar"), **2017** (J/A): 9–10

SCIENCE, TECHNOLOGY, ENGINEERING, MATH. **see** STEM

SCIENCE FICTION
 Reading Out Of This World ("Under the Radar"), **2014** (M/A): 56

SCIENCE STORYTIMES
 Preschoolers and Parents ("Perspectives"), **2016** (M/A): 15

SCIESKA, JOHN
 Guys Read at FNSB Public Libraries, **2013** (N/D): 7

Sci-Fi You Might Have Missed ("Under the Radar"), **2012** (J/A): 56

SCRANTON (PA) PUBLIC LIBRARY
 Scranton Reads ("Perspectives"), **2012** (J/A): 20–21

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SCRATCH
 Of Tinkers and Technology ("Wired"), **2013** (J/A): 19

SCREEN TIME
 Saying Yes to Screen Time ("Wired Library"), **2018** (N/D): 16–18

Searching for Why: A Purpose-Driven Approach to Strategic Career Development
 ("Best Practices"), **2019** (M/J): 21–24

SEARLES, RYAN
 It's No Joke: Comics and Collection Development, **2012** (N/D): 32–34

SEASONAL EMPLOYEES
 Give Staff a Break this Summer, **2016** (M/A): 31–35

SEATTLE (Wash.) PUBLIC LIBRARY
 Civic Engagement through Community-Led Programming (Wonder), **2018** (J/F):
 22–26

The Right Work (President's Message), **2013** (N/D): 6

Seattle Public Library Joins "Safe Place" Network for Teens, **2015** (M/A): 28

Understanding Your Library's Public Access Technology Users ("Verso"), **2013** (S/O):
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SECOND START ADULT LITERACY PROGRAM
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Second Start at the Oakland Public Library (Prevedel), **2013** (J/F): 46–51

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 Library Safety, Abolition, EDI, and Antiracism ("EDISJ Matters"), **2021** (N/D): 9–11

Walk the Talk: Outreach Workers Making a Difference at the Kitchener Public Library
 (Chevreau), **2019** (S/O): 40–49

SEDARIS, DAVID, **2013** (M/A): 3, **2013** (N/D): 12

PLA News, **2014** (M/A): 3–4

SEED LIBRARIES
 Simple Steps to Starting a Seed Library (Weak), **2014** (J/A): 24–26

SEIBERT, HEATHER L.

Creating a Better Library Workspace ("By the Book"), **2020** (N/D): 52–55

SELF-CARE

Embrace Library Leisure to Support Self-Care ("On My Mind"), **2019** (N/D): 15–17

Hitting the Brakes on the Fast Track Burnout ("Perspectives"), **2019** (N/D): 18–22

Partners, Not Problems, **2020** (N/D): 33–34

SELF-PUBLISHING

Last One Standing, **2012** (J/F): 28

Modern Collection Development, **2019** (J/F): 35–36

SELF SERVICE

Innovation Revolution at Gwinnett County Library (Casey and Pace), **2018** (M/J): 31–33

SEMINOLE COUNTY (FL) PUBLIC LIBRARIES

Public Libraries, School Libraries, and Lessons Learned as a Liaison, **2015** (M/J): 17–19

Sendze, Monique

The E-Book Experiment, **2012** (J/F): 34–37

SENDZE, MONIQUE

Last One Standing, **2012** (J/F): 30

SENIOR SERVICES

Lending Music: Supporting Patrons with Dementia ("Best Practices"), **2018** (M/A): 11–12

Lifetime Arts, **2013** (M/J): 29–31, **2013** (M/J): 35

The Maine Point ("Perspectives"), **2019** (S/O): 24–25

Pedal Power ("Verso"), **2014** (J/F): 14

Power of Community Outreach, **2017** (M/A): 27–30

Reaching for Memories (Kelsey), **2018** (J/A): 26–29

Reaching Senior Patrons in the Digitized Library, **2013** (N/D): 38–42

Techno-Buddies ("Tales from the Front"), **2014** (S/O): 12–13

SENSORY ENGAGEMENT

Engaging the Senses: Sensory Inclusion at Durham County Library (Alverson & Phillips), **2020** (J/F): 40–47

SENSORY ENHANCED STORYTIME

Sensory-Enhanced Storytime at Douglas County Libraries, **2014** (J/F): 36–42

Sensory-Enhanced Storytime at Douglas County Libraries (Baldassari-Hackstaff, Kerber, Krovontka, & Olson), **2014** (J/F): 36–42

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Why So Serie-ous?, **2012** (S/O): 36–39

SERVICE, LEVELS OF

2017 Public Library Data Service Report (Reid), **2017** (S/O): 21–22

Engaging Our Customers ("Trending"), **2015** (J/F): 14–16

Welcome Back Everyone ("President's Message"), **2021** (S/O): 3–4

SERVICE, PATRON-CENTERED

Evolving Public Libraries (Chase), **2019** (M/J): 50–54

SERVICE DOGS

Lessons Learned: Service Dogs in the Library ("Perspectives"), **2017** (J/A): 15–18

SERVICES

Don't Give Up Our Seat at the Table ("President's Message"), **2022** (M/A): 3–4
Library Services to Midlife Patrons ("By the Book"), **2021** (J/F): 60–63

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Service with a Suggestion and a Smile ("Under the Radar"), **2015** (J/F): 56
Serving All Library Families in a Queer and Genderqueer Way (Nichols), **2016** (J/F): 39–42
Serving Our Mobile Users in 2020 ("Wired Library"), **2020** (J/F): 28–30
Serving Patrons In Your Makerspace Who Are Experiencing Homelessness (Feist), **2019** (M/A): 27–28
Serving Your Community During a Crisis (Braun, Subramaniam, Jordan-Stovall, Asgarali-Hoffman), **2021** (J/F): 42–50
Seven Steps to Smarter Social ("Best Practices"), **2018** (M/J): 11–12

SEWARD PARK LIBRARY, MANHATTAN

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SEXUAL HARASSMENT

Constructive Confrontation: Being Decisive Rather than Nice (Holt), **2018** (J/A): 19–22
Lot More to Dewey Than Decimals, A (Maurizi), **2018** (N/D): 35–36
#MeToo ("Best Practices"), **2017** (S/O): 9–10
Reflections on Gender Oppression and Libraries (Lawton), **2018** (J/F): 19–20
Shall We Play a Board Game? ("The Big Idea"), **2019** (M/J): 31–33
Share and Share Alike ("Wired"), **2012** (M/A): 22–23
Sharma, Dilnavaz Mirza
Does STEM Education Belong in the Public Library ("Wired Library"), **2016** (M/A): 17–19
Reaching Distance Education Students ("Wired Library"), **2016** (M/J): 19–20
Using GIS to Assess Public Libraries ("Wired Library"), **2015** (N/D): 19–20
Sharp, Heather
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Shaw, Lisa M.
The Maine Point ("Perspectives"), **2019** (S/O): 23–25
Shea, Lindsay
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SHELF LIFE

Engaging Patrons with Library Podcasts (Dowling), **2017** (J/A): 29

SHELF UNDERSTANDING

Engaging Patrons with Library Podcasts (Dowling), **2017** (J/A): 28
Shelving: A Task Whose Time Has Gone? ("Verso"), **2014** (N/D): 7–8
SHERIDAN, GINA

I Work at a Public Library ("Tales from the Front"), **2014** (N/D): 12–13
Shiel, Penny

The Unsung Department--That's My Song ("Perspectives"), **2013** (J/A): 14–15

SHORT STORY DISPENSERS

PLA News, **2018** (J/A): 3

Should I look for a Job Outside the Library World ("Insights"), **2019** (N/D): 10–12

SHUT DOWNS

Brave New World for Libraries, A ("On My Mind"), **2020** (M/J): 11–12

Funding Innovation During COVID-19 (Jackson and Yarbrough), **2021** (M/A): 28

Shut Your Door, Walk and Talk! ("The Big Idea"), **2019** (J/A): 31–33

SHYNESS

Quiet in the Library (Cooper & Ladd), **2015** (M/J): 38–41

SILAS BRONSON LIBRARY (CT)

Relationships Matter ("Perspectives"), **2019** (S/O): 21–23

SIMMONS COLLEGE PhD MANAGERIAL LEADERSHIP PROGRAM

Entrepreneurial Leadership in Public Libraries, **2013** (J/A): 30–32

SIMON, NINA

Participation 2.0 (Verso), **2012** (M/A): 8–10

SIMON FAIRFIELD PUBLIC LIBRARY (MA)

Getting Personal With Your Library ("Perspectives"), **2016** (S/O): 12–13

Simple Steps to Starting a Seed Library (Weak), **2014** (J/A): 24–26

SINEK, SIMON

Moving Towards Outcomes ("President's Message"), **2014** (M/J): 5

Singer, Dev

Reaching Senior Patrons in the Digitized Library, **2013** (N/D): 38–42

SINGING BOOKS

Lit: Sparking Community Connections with Dynamic Book Programming, **2016** (S/O): 27

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The Child-Free Factor and Other Fringe Benefits, **2016** (J/A): 28–31

SITTING LIBRARY

Reopening Under COVID-19 (Vinjamuri & Huberty), **2020** (M/J): 35–36

SKILLS GAP

Many Hats, One Degree ("Perspectives"), **2018** (S/O): 15–17

SKOKIE (IL) PUBLIC LIBRARY

Civic Initiative About Information: the Civic Lab at Skokie Public Library, **2019** (J/A): 44–52

Fostering a Contemplative Culture ("Wired Library"), **2017** (N/D): 17–18

Knowing Our Communities ("President's Message"), **2014** (M/A): 7

Partial List of My Failures, A ("Wired Library"), **2017** (J/F): 13–14

The Right Work (President's Message), **2013** (N/D): 5–6

Teaching Technology ("Wired Library"), **2018** (M/A): 19–21

Tech 2 Go ("Wired Library"), **2017** (M/J): 21

Of Tinkers and Technology ("Wired"), **2013** (J/A): 18–19

Skwerski, Jill

Mental and Medical Health Support at the Evanston Public Library, **2020** (N/D): 36–42

SLACK

Cool Tech I didn't hear about at PLA ("Wired Library"), **2018** (M/J): 20

True Tales of Real-Time Rapport ("Wired"), **2014** (S/O): 20–21

Sleight, Wicky
Hiring an Interim Library Director—Why, When, and How ("Perspectives"), **2014** (N/D): 14–16

Sloan, Tom
What Makes an Award-Winning Public Library Successful, **2012** (M/J): 30–31, **2012** (M/J): 47

SMALL BUSINESS SERVICES
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SMART INVESTING@YOUR LIBRARY GRANT PROGRAM
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Smart Spaces, Smart Process for Public Library Transformation (Gutsche), **2020** (M/J): 48–57

Smith, Angela
What's Next? Getting Programming Right ("Perspectives"), **2017** (J/A): 18–19

SMITH, JACK
Anticipating the Demand ("Perspectives"), **2012** (J/F): 19

Smith, Lanecia: Acting on Climate Change, **2022** (N/D): 38–41

Smith, Mark
Making a Difference: Civic Engagement at the Public Library, **2012** (J/A): 34–39

Smith, Matt
How I Learned to Love Patrons Again, **2017** (J/F): 24–26

Smith, Mike
An Academic Library to Serve the Public ("Perspectives"), **2014** (M/J): 16–17

Smith, Pam
Community Values ("President's Message"), **2017** (N/D): 5–6
Courage to Evolve ("President's Message"), **2018** (M/A): 5
Creating Opportunities ("President's Message"), **2018** (J/F): 5–6
A New Perspective ("President's Message"), **2017** (S/O): 5
Telling Our Story ("President's Message"), **2018** (M/J): 5–6

Smith, Sally Decker
Leaving the Front Lines ("Perspectives"), **2012** (N/D): 10–11
A Song for Everyone ("Perspectives"), **2013** (J/A): 15–16

Smith, Seth
Digitizing Local Zines in Public Libraries, **2018** (N/D): 23–28

SNAPSHOT DAY/I LOVE NJ LIBRARIES
Taking Initiative ("Tales"), **2012** (N/D): 9

Snell, Erin
Puppetry at Its Best, **2013** (S/O): 26–29

SNO-ISLE LIBRARIES (WA)
Issues That Matter: Forums Build Civic Engagement, **2019** (J/A): 34–43

Snook, Justin Ray
Getting Personal With Your Library ("Perspectives"), **2016** (S/O): 12–13

SOCIAL CHANGE, LIBRARIANS AS AGENTS OF
PLA News, **2014** (M/A): 3

SOCIAL DISTANCING

Funding Innovation During COVID-19 (Jackson and Yarbrough), **2021** (M/A): 28
Redesigning Spaces for Safety, Flexibility, and Sustainability ("Best Practices"), **2021** (J/F): 12–16

SOCIAL INFRASTRUCTURE

We Are All Welcome in Libraries: A Conversation with Eric Klinenberg (Dowling), **2018** (N/D): 29–30

SOCIAL JUSTICE. *see also* EDISJ (EQUITY, DIVERSITY, INCLUSION, SOCIAL JUSTICE)

Civic Engagement through Community-Led Programming (Wonder), **2018** (J/F): 22–26

Closing the Justice Gap: Partnerships Offering Free Legal Assistance ("Best Practices"), **2020** (M/A): 17–20

Directing Change: A Conversation with Black Library Leaders ("EDISJ Matters"), **2021** (J/F): 10–11

Equity of Access ("Best Practices"), **2016** (J/A): 13

Is Our Essential Work Social Justice Work ("Perspectives"), **2017** (M/J): 17–18

Join the Rally? Be the Rally ("Forward Thinking"), **2019** (M/A): 18–19

Libraries as Social Justice Organizations ("President's Message"), **2022** (J/F): 3–4

Movement toward Equity ("EDISJ Matters"), **2020** (J/F): 18–22

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Quiet Rebels at Brooklyn Public Library (Higgins), **2018** (J/F): 29–30

Readers for Social Justice ("Under the Radar"), **2017** (M/A): 9–10

Reflections on Gender Oppression and Libraries (Lawton), **2018** (J/F): 18–21

Reimagining the Library for a New World ("President's Message"), **2020** (J/A): 3–4

Social Justice Implications of Net Neutrality ("Perspectives"), **2018** (J/F): 9–10

Social Justice in Public Libraries? Google It ("Forward Thinking"), **2018** (J/F): 16–17

Social Justice in the Library ("President's Message"), **2020** (J/F): 3–5

Social Justice Symposium for Teens (Hoopes), **2018** (J/F): 27–28

Violence Prevention is Social Justice ("Best Practices"), **2018** (J/F): 7–8

We Need to Talk ("Perspectives"), **2019** (M/A): 13–16

Social Justice in Public Libraries? Google It ("Forward Thinking"), **2018** (J/F): 16–17

Social Justice in the Library ("President's Message"), **2020** (J/F): 3–5

Social Justice Symposium for Teens (Hoopes), **2018** (J/F): 27–28

SOCIAL MEDIA

Building Local Participation by Going National ("Wired"), **2013** (S/O): 17–18

Evaluating Health News (James), **2018** (S/O): 32–34

A Guide to Wiping the Egg Off Your Face ("Wired"), **2015** (J/F): 30–31

Have You Googled Yourself Lately? ("Wired Library"), **2019** (S/O): 35

Public Libraries in the Age of Fake News (Alvarez), **2016** (N/D): 24–27

Seven Steps to Smarter Social ("Best Practices"), **2018** (M/J): 11–12

Taking RA Online ("Best Practices"), **2017** (M/J): 11

Teens and Social Media ("Trending"), **2018** (N/D): 9–10

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Social Media and Online Giving ("Fundraising"), **2014** (N/D): 22–24

SOCIAL MOVEMENTS

Social Justice in the Library ("President's Message"), **2020** (J/F): 4

SOCIAL NETWORKING

Digital Storytelling ("Wired Library"), **2015** (S/O): 19

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SOCIAL WORKERS IN LIBRARIES

From Crisis to Collaboration, **2014** (J/F): 32–35

Implementing a Trauma-Informed Approach (Eades), **2019** (S/O): 58–63

Mental and Medical Health Support at the Evanston Public Library, **2020** (N/D): 36–42

Partners in Libraries, **2022** (M/J): 28–36

Public Library as a Protective Factor (Lloyd), **2019** (J/F): 40

Relationships are the New Reference Collection ("Perspectives"), **2019** (M/A): 13–14

Walk the Talk: Outreach Workers Making a Difference at the Kitchener Public Library (Chevreau), **2019** (S/O): 40–49

SOFT SKILLS

Today's Public Library Career (Wilson), **2019** (J/F): 22–23

A Wholehearted Approach to Service . . . and Burnout ("Perspectives"), **2019** (N/D): 21–22

Solomon, Autumn

Antifragile Management and the End of the Annual Performance Review, **2017** (M/J): 27–31

SOMERSET COUNTY (NJ) LIBRARY SYSTEM

How to Bounce Back ("Best Practices"), **2017** (J/F): 10

Songs of Ourselves, The ("Under the Radar"), **2015** (M/A): 11

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Hire EDISJ: Positioning to Impact Communities ("EDISJ Matters"), **2020** (M/A): 13–16

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Excuse Me, Is There a Loss Section, **2017** (M/A): 24–26

Serving the Frantically Busy ("Perspectives"), **2015** (J/F): 26–28

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SALS Libraries and Community Support ("Perspectives"), **2019** (S/O): 28–30

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Coming Out Ahead (Hollerbach), **2022** (M/A): 36–37

Digital Equity (Daniel and Fried), **2022** (M/A): 24–25

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Technology Staff in Public Libraries ("Info-Graphics"), **2021** (S/O): 44

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Finding and Partnering with Trainers for Tech Programs ("Wired Library"), **2017** (S/O):
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Let's Get Together ("Wired"), **2012** (S/O): 21–22

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It Doesn't Have to be Shiny to Make Them Come to You ("Perspectives"), **2015** (N/D):
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Teen Experience in the Library, The, Part 2 ("Perspectives"), **2015** (N/D): 14–18

Teen Ignite! at Naperville Public Library ("Trending"), **2015** (M/A): 9–10

TEEN PARENTS

Early Literacy Outreach for Teen Parents, **2015** (J/A): 25
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Fresh Food, Fresh Thinking (Hambricht-Belue & Morris), **2018** (S/O): 27–30

Library Support Every Step of the Way, **2022** (M/J): 42–43

Mental and Medical Health Support at the Evanston Public Library, **2020** (N/D): 39–40

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Building Local Participation by Going National ("Wired"), **2013** (S/O): 18

Cooking with Confidence: Partnering to Support Teenagers and Young Adults on the Autism Spectrum, **2020** (J/A): 32–42

Imperfect Compassion ("The Big Idea"), **2020** (J/F): 31–32

Innovation Frustration ("Passing Notes"), **2014** (J/F): 29–30

Innovative Literacy Programs ("President's Message"), **2013** (J/F): 6

The Librarian I Always Wanted to Know ("Passing Notes"), **2012** (M/J): 27–28

Library Cafés ("Best Practices"), **2017** (J/A): 13

Library Services to the Incarcerated ("Verso"), **2014** (S/O): 7–8

With Literacy for All ("Verso"), **2013** (J/F): 9

Makerspaces in the Library ("Perspectives"), **2014** (M/A): 16–18

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Project Outcome Results in Action (Lopez), **2017** (N/D): 26–27

Seattle Public Library Joins "Safe Place" Network for Teens, **2015** (M/A): 28

Tailored to Succeed: Meeting Community Needs, **2013** (M/A): 32

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Teaching Teens about Digital Literacy ("Passing Notes"), **2013** (J/F): 27–28

Techno-Buddies (Tales from the Front), **2014** (S/O): 12–13

Teen Experience in the Library, The, Part 2 ("Perspectives"), **2015** (N/D): 14–18

The Teen Experience in the Library ("Perspectives"), **2015** (J/A): 18–23

Teen Ignite! at Naperville Public Library ("Trending"), **2015** (M/A): 9–10

Teens and Social Media ("Trending"), **2018** (N/D): 9–10

Teens Rise to the Occasion ("Passing Notes"), **2012** (J/A): 28–29

Tipping Point, The ("Best Practices"), **2015** (M/J): 13

Transforming Teens into Iron Chefs ("Tales"), **2012** (M/J): 12

Trashy Fashion Show ("Tales"), **2012** (J/A): 15

TRHT Great Stories Book Club ("Perspectives"), **2019** (J/A): 16–17

Working with Teens ("Passing Notes"), **2013** (M/A): 27–28

YA Spaces and the End of Postural Tyranny (Bernier & Males), **2014** (J/A): 27–36

The Younger Games, The ("Best Practices"), **2016** (M/J): 12–13

Zombie Prom ("Tales"), **2012** (J/A): 15

Teens and Social Media ("Trending"), **2018** (N/D): 9–10

Telehealth and Public Libraries ("Best Practices"), **2022** (J/F): 16–20

TELEPHONES, FREE

Mobility Devices for Use in the Library ("Tales from the Front"), **2014** (S/O): 11–12

TELEVISION

Mad Men Discussion Group ("Tales"), **2012** (M/J): 11

Telling Our Story ("President's Message"), **2018** (M/J): 5–6

Tench, Beck

Fostering a Contemplative Culture ("Wired Library"), **2017** (N/D): 17–18

Ten Essential Qualities for Success: A New Cataloging Librarian's Guide (Sung, Myung Gi), **2013** (M/J): 32–35

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Taking Initiative ("Tales"), **2012** (N/D): 8–9

TEXAS STATE LIBRARY AND ARCHIVES COMMISSION

Inclusive Policy Making and Trauma-Informed Practices ("EDISJ Matters"), **2022** (J/F): 12–15

TEXAS TEENS 4 LIBRARIES

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TEXTBOOKS

Portland State Publishes Five Open Textbooks, **2015** (M/A): 28

Teysko, Heather

New Product News (column), **2014** (J/F): 54–55

Thank You for Everything, Barb! ("President's Message"), **2020** (S/O): 2–3

The Cultural Shift in Parenting (Bombback), **2022** (N/D): 42–46

THEORY, LIBRARY

Many Hats, One Degree ("Perspectives"), **2018** (S/O): 15–16

@theTable PITCH COMPETITION

To Pitch or Not to Pitch? ("On My Mind"), **2021** (M/J): 10–12

Things a Children's Librarian Needs to Know ("The Big Idea"), **2022** (N/D): 8–9

THINK TANK

Think Tank ("Tales from the Front"), **2014** (S/O): 11

THIRD PLACES/SPACES LIBRARIES AS

Aging in (Third) Place with Public Libraries, **2020** (J/A): 22–30

Libraries and Virtual Third Spaces after COVID-19 ("Best Practices"), **2020** (J/A): 12–15

Libraries as Third Spaces for Children, **2020** (S/O): 45–50

Reimagining the Library as Third Place ("EDISJ Matters"), **2020** (J/A): 9–11

THIRD TEACHERS, LIBRARIES AS

Libraries as Third Spaces for Children, **2020** (S/O): 45–50

Thomas, Felton

Being Loved Is Not Enough ("President's Message"), **2017** (M/A): 5–6

The Destination is "We" ("President's Message"), **2017** (J/F): 5–6

Foundation for the Future, A ("President's Message"), **2016** (J/A): 5–6

Measuring the Impact of Public Libraries ("President's Message"), **2016** (S/O): 5–6

Preparing for the Challenge Ahead ("President's Message"), **2016** (N/D): 5–6

Transformation Will Not be Televised, The ("President's Message"), **2017** (M/J): 5–6

THOMAS, FELTON

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THOMAS CRANE PUBLIC LIBRARY (Quincy, MA)

Just Say Yes! ("Perspectives"), **2013** (S/O): 15

THOMPSON, LOIS LANGER

A Chorus of Voices Doing Important Work, **2020** (J/F): 56–57

Thompson, Sarah Bean

The Cybils Awards ("Passing Notes"), **2012** (N/D): 21–23

Don't Forget the Tweens ("Passing Notes"), **2013** (N/D): 29–30

Innovation Frustration ("Passing Notes"), **2014** (J/F): 29–30

The Librarian I Always Wanted to Know ("Passing Notes"), **2012** (M/J): 27–28

Listeners' Advisory ("Passing Notes"), **2012** (S/O): 26–27

Promoting the Printz Award ("Passing Notes"), **2013** (M/J): 19–20
Teaching Teens about Digital Literacy ("Passing Notes"), **2013** (J/F): 27–28
Teens Rise to the Occasion ("Passing Notes"), **2012** (J/A): 28–29
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Timmins, Julie Carr
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Authors Bounce Back (Dowling), **2017** (J/F): 18
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TOPEKA AND SHAWNEE COUNTY (Kan.) Public Library
Expanding the Boundaries of Library Work ("Tales"), **2013** (M/A): 11
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Towards a Framework for Digital Justice in Public Libraries ("Wired Library"), **2018** (J/F): 13–15
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Constructing a New Employee Training Program (Collins), **2021** (N/D): 20–25
Leveling Up: A Gamification Approach to Staff Training and Development (“Best Practices”), **2021** (N/D): 12–16
Meeting Patrons in the Virtual World (Hadidi and Linscott), **2021** (J/F): 55–56
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We All Win: Training and Advancement for Non-MLS Library Workers (Kirschner), **2021** (N/D): 26–32

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Reimagining the Library for a New World (“President’s Message”), **2020** (J/A): 3–4
Transforming Libraries through Story (“Perspectives”), **2018** (M/J): 13–18
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Engaging Our Customers (Bloechle), **2015** (J/F): 14–16
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Libraries Need Diverse Books, **2016** (J/F): 13–14
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The Long and Winding Road (Chella), **2015** (S/O): 10–11
Moving Up to First Class: Libraries = Education (Gross), **2015** (J/A): 9–12
Participatory Culture in a Candy Shell, **2017** (J/A): 7–8
Programmed for Success (Kendzior), **2015** (N/D): 9–10

Special Needs, Storytime, Separation, & Accommodation, **2016** (J/F): 9–10
The Spirit of the Library, **2018** (J/A): 7–8
Supporting Autonomy While Setting Clear Boundaries, **2019** (M/A): 9–10
Teen Ignite! at Naperville Public Library (Dunford), **2015** (M/A): 9–10
Teens and Social Media, **2018** (N/D): 9–10
Ten Common Customer Service Mistakes (Rzepczynski), **2015** (J/F): 9–10
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The Trouble with Troubles, **2018** (M/J): 7–8
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Tributes and Memorials (“Fundraising”), **2014** (J/A): 20–21

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Digitizing Local Zines in Public Libraries (Bossaler, Martin, & Smith), **2018** (N/D): 24–28

Trouble with Troubles, The (“Trending”), **2018** (M/J): 7–8

Trubowitz, Sidney

Spirit of the Library, The (“Trending”), **2018** (J/A): 7–8

True Measure of Our Character, The (“The EDISJ Matters”), **2022** (M/J): 10–12

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Cool Tools Bring the Public and School Libraries Together (“Perspectives”), **2015** (M/J): 16–17

Trust Factor in Technology & Information Behavior, The (“The Wired Library”), **2022** (M/J): 17–19

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TRHT Great Stories Book Club (“Perspectives”), **2019** (J/A): 16–17

Tufts, Sharon

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Impact Survey: Measuring Your Library’s Impact (Becker), **2015** (M/J): 36–37

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Rules for Reflectors ("Wired"), **2013** (N/D): 23

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 Underwood, Kirsten
 Collaborations Help Bridge the Literacy Gap at Nevins Memorial Library
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 Unger, Kelley Rae
 Lit: Sparking Community Connections with Dynamic Book Programming, **2016** (S/O):
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 Uppal, Disha
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Urban Library Trauma Study, The ("On My Mind"), **2021** (S/O): 8–10

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User Experience, The ("Wired Library"), **2015** (M/J): 20–21

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New Measures for a New Era ("President's Message"), **2013** (J/A): 5–6

Planning to Thrive, **2013** (M/J): 26–27

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Using Email to Address COVID-19 Marketing Challenges ("Wired Library"), **2021** (J/F): 17–19

Using GIS to Assess Public Libraries ("Wired Library"), **2015** (N/D): 19–20

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Value and Cost of the MLIS Should Equal the Value and Pay of the Position ("Perspectives"), **2019** (J/F): 15–16

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Relationships Matter ("Perspectives"), **2019** (S/O): 21–22

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Van Burgh, Chris

Where There's a Will, There's a Way ("Perspectives"), **2017** (J/A): 19–20

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Vargas, Karen

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Velasquez, Jennifer

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Velasquez, Terry

A Fresh Approach to Job Rotation, **2019** (M/J): 44–49

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Back-Door Information Literacy, **2013** (J/A): 7

ELL Programs in Public Libraries, **2012** (S/O): 10–11

Generation Access, **2013** (N/D): 10–12

Guys Read at FNSB Public Libraries, **2013** (N/D): 7–9

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Shelving: A Task Whose Time Has Gone?, **2014** (N/D): 7–8

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Understanding Your Library's Public Access Technology Users (Becker), **2013** (S/O): 7–9

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