

A

ACCESS

Funding Innovation During COVID-19 (Jackson and Yarbrough), **2021** (M/A): 30–31

90 Years and Counting (“Wired Library”), **2021** (S/O): 19–20

Public Libraries Respond to COVID-19 (Goek), **2021** (J/F): 25–27

ADAPTATIONS

Public Libraries Respond to COVID-19 (Goek), **2021** (J/F): 23–25

ADVANCEMENT, STAFF

We All Win: Training and Advancement for Non-MLS Library Workers (Kirschner), **2021** (N/D): 26–32

ALAMEDA PUBLIC LIBRARY (CA)

We All Win: Training and Advancement for Non-MLS Library Workers (Kirschner), **2021** (N/D): 28

ALGORITHMS

The Myth of Tech Neutrality (“The Wired Library”), **2021** (J/A): 19–21

Alvarez, Barbara: Public Libraries and the Dismantling of Disinformation, **2021** (M/A): 34–43

ANNE ARUNDEL COUNTY (MD) PUBLIC LIBRARY SYSTEM

Fighting Racism Wherever You Find It (Hughes and Knight), **2021** (J/A): 30–31

ANTIRACISM

Becoming an Antiracist Library (“From the President”), **2021** (J/A): 3–4

Fighting Racism Wherever You Find It (Hughes and Knight), **2021** (J/A): 29–37

Library Safety, Abolition, EDI, and Antiracism (“EDISJ Matters”), **2021** (N/D): 9–11

Asgarali-Hoffman, Nisa S.: Serving Your Community During a Crisis, **2021** (J/F): 42–50

ASSISTIVE READING TECHNOLOGY

90 Years and Counting (“Wired Library”), **2021** (S/O): 19–21

AUSTIN (TX) PUBLIC LIBRARY

Serving Your Community During a Crisis (Braun, et al), **2021** (J/F): 47

B

BARKDALE, RENITA

Directing Change: A Conversation with Black Library Leaders (“EDISJ Matters”), **2021** (J/F): 7–11

Baron, Benjamin: Out & About & All Aboard, **2021** (N/D): 34–46

Becoming an Antiracist Library (“From the President”), **2021** (J/A): 3–4

BENNETT-KAPUSNIAK, RENEE K.: *Public Library Programs and Services for Midlife and Beyond* (“By the Book”), **2021** (J/F): 60–63

BEST PRACTICES

We Can Do Better (Horner), **2021** (S/O): 22–30

Best Practices (column)

Building Equity Based Summers, **2021** (J/A): 11–15

Influencing Employee Engagement, Even if You’re Not the Boss, **2021** (S/O): 14–18

Leveling Up: A Gamification Approach to Staff Training and Development, **2021** (N/D): 12–16

Redesigning Spaces for Safety, Flexibility, and Sustainability, **2021** (J/F): 12–16

Reinforcing Purpose and Motivation to Sustain Regional Library Cooperatives, **2021**
(M/J): 13–17

Renewing Vows with Friends, **2021** (M/A): 13–17

Beyond the Usual Prospects: Broaden Your Pool of Partners (Linscott), **2021** (M/J):
26–33

Big Idea, The (column)

Empower Employees with Ongoing Learning Experience, **2021** (N/D): 7–8

Leading by Example, **2021** (J/A): 16–18

BIG LIE, THE

Public Libraries and the Dismantling of Disinformation (Alvarez), **2021** (M/A): 38–39

BIPOC (Black, Indigenous, and People of Color)

Reaching the Unreached: Evaluating BIPOC Partnership Development (“EDISJ
Matters”), **2021** (M/J): 10–12

BLACK LIBRARIANS

Directing Change: A Conversation with Black Library Leaders (“EDISJ Matters”), **2021**
(J/F): 7–11

BLIND SERVICES

90 Years and Counting (“Wired Library”), **2021** (S/O): 19–21

Bonfield, Brett: Exploring Your Library Funding Ecosystem (“EDISJ Matters”), **2021**
(M/A): 9–12

BOOK CLUBS

Diverse Books in All Book Clubs (Schofield and Sullivan), **2021** (J/A): 22–27

Meeting Patrons in the Virtual World (Hadidi and Linscott), **2021** (J/F): 54–55

BRAUN, LINDA W.

Building Equity Based Summers (“Best Practices”), **2021** (J/A): 11–15

Braun, Linda W.: Serving Your Community During a Crisis, **2021** (J/F): 42–50

BUCHANAN, SARA A.

Leading Professional Development, **2021** (N/D): 47–50

Building Equity Based Summers (“Best Practices”), **2021** (J/A): 11–15

BUSINESS SERVICES

Funding Innovation During COVID-19 (Jackson and Yarbrough), **2021** (M/A): 29–30

By the Book (Column)

Ask, Listen, Empower (Fournier and Ostman, eds.), **2021** (M/J): 42–45

Creating Fundable Grant Proposals (de Farber), **2021** (M/A): 44–47

The Efficient Library (Rush), **2021** (S/O): 39–43

Leading Professional Development (Empson), **2021** (N/D): 47–50

Library Services to Midlife Patrons, **2021** (J/F): 60–63

Whole Person Librarianship (Zettervall and Nienow), **2021** (J/A): 39–43

C

CARES ACT

Funding Innovation During COVID-19 (Jackson and Yarbrough), **2021** (M/A): 28–29

CHESAPEAKE PUBLIC LIBRARY

Funding Innovation During COVID-19 (Jackson and Yarbrough), **2021** (M/A): 26–33

CHILDREN'S PROGRAMS

Building Equity Based Summers (“Best Practices”), **2021** (J/A): 11–15

CLEVELAND PUBLIC LIBRARY

Fighting Racism Wherever You Find It (Hughes and Knight), **2021** (J/A): 32–34
CO-DESIGN

Serving Your Community During a Crisis (Braun, et al), **2021** (J/F): 46–47
Collins, Jeff: Constructing a New Employee Training Program, **2021** (N/D): 20–25
Comito, Lauren: Urban Library Trauma Study, The (“On My Mind”), **2021** (S/O): 8–10
COMMUNITIES AND LIBRARIES

Reaching the Unreached: Evaluating BIPOC Partnership Development (“EDISJ Matters”), **2021** (M/J): 10–12
Serving Your Community During a Crisis (Braun, et al), **2021** (J/F): 45–47
COMMUNITIES OF COLOR

Public Libraries and the Dismantling of Disinformation (Alvarez), **2021** (M/A): 35–36
COMMUNITY COLLEGES

Beyond the Usual Prospects (Linscott), **2021** (M/J): 28–29
COMMUNITY PARTNERSHIPS

May Your Partnerships Flourish (“President’s Message”), **2021** (M/J): 3–4
COMPETENCIES, CULTURAL

Cultural Competencies for Racial Equity (“EDISJ Matters”), **2021** (J/A): 7–9
CONSORTIA

Reinforcing Purpose and Motivation to Sustain Regional Library Cooperatives (“Best Practices”), **2021** (M/J): 13–17

Constructing a New Employee Training Program (Collins), **2021** (N/D): 20–25

CONTINUING EDUCATION

Empower Employees with Ongoing Learning Experience (“The Big Idea”), **2021** (N/D): 7–8

CONTRA COSTA COUNTY LIBRARY

We All Win: Training and Advancement for Non-MLS Library Workers (Kirschner), **2021** (N/D): 28

COOPERATIVES, REGIONAL

Reinforcing Purpose and Motivation to Sustain Regional Library Cooperatives (“Best Practices”), **2021** (M/J): 13–17

Corsillo, Gretchen Kaser

Empower Employees with Ongoing Learning Experience (“The Big Idea”), **2021** (N/D): 7–8

Leading by Example (“The Big Idea”), **2021** (J/A): 16–18

COVID-19

Directing Change: A Conversation with Black Library Leaders (“EDISJ Matters”), **2021** (J/F): 9–10

Funding Innovation During COVID-19 (Jackson and Yarbrough), **2021** (M/A): 26–33

“I Feel So In Touch with the World Again” (“The Wired Library”), **2021** (N/D): 17–19

Our Equity Moonshot: A New Approach to National Funding (“On My Mind”), **2021** (M/A): 7–8

Public Libraries and the Dismantling of Disinformation (Alvarez), **2021** (M/A): 35

Public Libraries Respond to COVID-19 (Goek), **2021** (J/F): 21–32

Public Libraries Respond to COVID-19: Explore the Data, **2021** (J/F): 64

Redesigning Spaces for Safety, Flexibility, and Sustainability (“Best Practices”), **2021** (J/F): 12–16
Safety is a Privilege (“EDISJ Matters”), **2021** (S/O): 11–13
Serving Your Community During a Crisis (Braun, et al), **2021** (J/F): 42–50
Strategic Planning During a Pandemic (“President’s Message”), **2021** (M/A): 3–4
Transitioning from In-Person to Virtual Homework Help (Mediavilla), **2021** (J/F): 34–41
Using Email to Address COVID-19 Marketing Challenges (“Wired Library”), **2021** (J/F): 17–19
Welcome Back Everyone (“President’s Message”), **2021** (S/O): 3–4
What Happens When the Infrastructure is Gone? (“President’s Message”), **2021** (J/F): 3–4

CPRE (CULTURAL PROFICIENCIES FOR RACIAL EQUITY TASK FORCE)

Cultural Competencies for Racial Equity (“EDISJ Matters”), **2021** (J/A): 7–9
Creating Fundable Grant Proposals (“By the Book”), **2021** (M/A): 44–47
Creating Fundable Grant Proposals (“By the Book”), **2021** (M/A): 44–47

CRISIS SERVICES

Serving Your Community During a Crisis (Braun, et al), **2021** (J/F): 42–50
Cultural Competencies for Racial Equity (“EDISJ Matters”), **2021** (J/A): 7–9

CURRICULUM

My Dream Curriculum for All Library Workers (“President’s Message”), **2021** (N/D): 3–4

D

DeFarber, Bess G.: *Creating Fundable Grant Proposals* (“By the Book”), **2021** (M/A): 44–47

Demske, Nick: Library Safety, Abolition, EDI, and Antiracism (“EDISJ Matters”), **2021** (N/D): 9–11

DENVER (CO) PUBLIC LIBRARY

What Happens When the Infrastructure is Gone? (“President’s Message”), **2021** (J/F): 3–4

DiGiacomo, Marianna

Partnership SPARKs Success in School Readiness, **2021** (M/J): 34–41

DIGITAL DIVIDE

“I Feel So In Touch with the World Again” (“The Wired Library”), **2021** (N/D): 17–19
May Your Partnerships Flourish (“President’s Message”), **2021** (M/J): 3–4
Public Libraries Respond to COVID-19 (Goek), **2021** (J/F): 27–29

DIGITAL SERVICES

National Survey Finds Libraries Play Expanded Role in Digital Equity (PLA News), **2021** (S/O): 6–7

Directing Change: A Conversation with Black Library Leaders (“EDISJ Matters”), **2021** (J/F): 7–11

DISINFORMATION

Public Libraries and the Dismantling of Disinformation (Alvarez), **2021** (M/A): 34–43
Diverse Books in All Book Clubs (Schofield and Sullivan), **2021** (J/A): 22–27

DIVERSITY

Library Safety, Abolition, EDI, and Antiracism (“EDISJ Matters”), **2021** (N/D): 9–11

We All Win: Training and Advancement for Non-MLS Library Workers (Kirschner),
2021 (N/D): 29–30
. see *also* EDISJ (EQUITY, DIVERSITY, INCLUSION, SOCIAL JUSTICE)
DIXON, JOSLYN BOWLING
Directing Change: A Conversation with Black Library Leaders (“EDISJ Matters”), **2021**
(J/F): 7–11

E

EARLY CHILDHOOD LEARNING

Partnership SPARKs Success in School Readiness (DiGiacomo), **2021** (M/J): 34–41

EAST BAY LIBRARIES (CA)

We All Win: Training and Advancement for Non-MLS Library Workers (Kirschner),
2021 (N/D): 26–32

ECOSYSTEMS

Exploring Your Library Funding Ecosystem (“EDISJ Matters”), **2021** (M/A): 9–12

EDISJ (EQUITY, DIVERSITY, INCLUSION, SOCIAL JUSTICE)

Building Equity Based Summers (“Best Practices”), **2021** (J/A): 11–15

Diverse Books in All Book Clubs (Schofield and Sullivan), **2021** (J/A): 22–27

Fighting Racism Wherever You Find It (Hughes and Knight), **2021** (J/A): 29–37

The Myth of Tech Neutrality (“The Wired Library”), **2021** (J/A): 19–21

. see *also* DIVERSITY; EQUITY; INCLUSION

EDISJ Matters (column)

Cultural Competencies for Racial Equity, **2021** (J/A): 7–9

Directing Change: A Conversation with Black Library Leaders, **2021** (J/F): 7–11

Exploring Your Library Funding Ecosystem, **2021** (M/A): 9–12

Library Safety, Abolition, EDI, and Antiracism, **2021** (N/D): 9–11

Reaching the Unreached: Evaluating BIPOC Partnership Development, **2021** (M/J):
10–12

Safety is a Privilege, **2021** (S/O): 11–13

EMAIL COMMUNICATIONS

Using Email to Address COVID-19 Marketing Challenges (“Wired Library”), **2021** (J/F):
17–19

EMPLOYEES

Constructing a New Employee Training Program (Collins), **2021** (N/D): 20–25

Empower Employees with Ongoing Learning Experience (“The Big Idea”), **2021** (N/D):
7–8

ENGAGEMENT, EMPLOYEE

Influencing Employee Engagement, Even if You’re Not the Boss (“Best Practices”),
2021 (S/O): 14–18

ENTREPRENEURSHIP

To Pitch or Not to Pitch? (“On My Mind”), **2021** (M/J): 8–9

EQUITY

Library Safety, Abolition, EDI, and Antiracism (“EDISJ Matters”), **2021** (N/D): 9–11

May Your Partnerships Flourish (“President’s Message”), **2021** (M/J): 3–4

National Survey Finds Libraries Play Expanded Role in Digital Equity (PLA News),
2021 (S/O): 6–7

Our Equity Moonshot: A New Approach to National Funding (“On My Mind”), **2021**
(M/A): 7–8

F

Fighting for Library Funding (Henecke), **2021** (M/A): 18–24

Fighting Racism Wherever You Find It (Hughes and Knight), **2021** (J/A): 29–37

FINANCES

Public Libraries Respond to COVID-19 (Goek), **2021** (J/F): 29–31

Fitzpatrick, Erika: Partnering with Science Organizations, **2021** (M/J): 19–24

FORNIER, MARY DAVIS

Mary Davis Fornier Named PLA Executive Director (“PLA News”), **2021** (M/J): 7

FRIENDS OF THE LIBRARY

Renewing Vows with Friends (“Best Practices”), **2021** (M/A): 13–17

From the Editor. see every issue

From the President

Becoming an Antiracist Library (Huggins), **2021** (J/A): 3–4

. see President's Message

Fuller-Gregory, Christina

Cultural Competencies for Racial Equity (“EDISJ Matters”), **2021** (J/A): 7–9

Directing Change: A Conversation with Black Library Leaders (“EDISJ Matters”), **2021**
(J/F): 7–11

Reaching the Unreached: Evaluating BIPOC Partnership Development (“EDISJ
Matters”), **2021** (M/J): 10–12

FUNDING

Exploring Your Library Funding Ecosystem (“EDISJ Matters”), **2021** (M/A): 9–12

Fighting for Library Funding (Henecke), **2021** (M/A): 18–24

Funding Innovation During COVID-19 (Jackson and Yarbrough), **2021** (M/A): 26–33

Our Equity Moonshot: A New Approach to National Funding (“On My Mind”), **2021**
(M/A): 7–8

Funding Innovation During COVID-19 (Jackson and Yarbrough), **2021** (M/A): 26–33

G

GAMIFICATION

Leveling Up: A Gamification Approach to Staff Training and Development (“Best
Practices”), **2021** (N/D): 13

Goek, Sara S.: Public Libraries Respond to COVID-19, **2021** (J/F): 21–32

GOVERNMENT AGENCIES

Beyond the Usual Prospects (Linscott), **2021** (M/J): 30–32

Greer, Elektra: To Pitch or Not to Pitch? (“On My Mind”), **2021** (M/J): 8–9

H

Hadidi, Rachel: Meeting Patrons in the Virtual World, **2021** (J/F): 52–59

Hakala-Ausperk, Catherine

Creating Fundable Grant Proposals (“By the Book”), **2021** (M/A): 44–47

The Efficient Library (“By the Book”), **2021** (S/O): 39–43

Leading Professional Development (“By the Book”), **2021** (N/D): 47–50

Library Services to Midlife Patrons (“By the Book”), **2021** (J/F): 60–63
Health and Safety Culture at the Public Library (Stevenson), **2021** (S/O): 32–38
HEALTH CULTURE
Health and Safety Culture at the Public Library (Stevenson), **2021** (S/O): 32–38
HEALTH INSURANCE
 (“Info-Graphics”), **2021** (N/D): 52
Henecke, Jennifer: Fighting for Library Funding, **2021** (M/A): 18–24
HOMEWORK HELP
Transitioning from In-Person to Virtual Homework Help (Mediavilla), **2021** (J/F): 34–41
HOMOPHOBIA
Public Libraries and the Dismantling of Disinformation (Alvarez), **2021** (M/A): 38–39
Horner, Katie: We Can Do Better, **2021** (S/O): 22–30
Huggins, Melanie
Becoming an Antiracist Library (“From the President”), **2021** (J/A): 3–4
My Dream Curriculum for All Library Workers (“President’s Message”), **2021** (N/D):
3–4
Welcome Back Everyone (“President’s Message”), **2021** (S/O): 3–4
Hughes, Kathleen: Fighting Racism Wherever You Find It, **2021** (J/A): 29–37

I
“I Feel So In Touch with the World Again” (“The Wired Library”), **2021** (N/D): 17–19
INCLUSION
Library Safety, Abolition, EDI, and Antiracism (“EDISJ Matters”), **2021** (N/D): 9–11
. *see also* EDISJ (EQUITY, DIVERSITY, INCLUSION, SOCIAL JUSTICE)
Influencing Employee Engagement, Even if You’re Not the Boss (“Best Practices”),
2021 (S/O): 14–18
Info-Graphics
Benchmark Briefings for Peer Comparison, **2021** (M/J): 42–45
A Demographic Profile of Library Workers, **2021** (J/A): 44
Health Insurance, **2021** (N/D): 52
A Look Back at Public Library Infrastructure Investments, **2021** (M/A): 48
Public Libraries Respond to COVID-19: Explore the Data, **2021** (J/F): 64
Technology Staff in Public Libraries, **2021** (S/O): 44
INFRASTRUCTURE
Leveling Up: A Gamification Approach to Staff Training and Development (“Best
Practices”), **2021** (N/D): 13–14
A Look Back at Public Library Infrastructure Investments (“Info-Graphics A”), **2021**
(M/A): 48
What Happens When the Infrastructure is Gone? (“President’s Message”), **2021** (J/F):
3–4
INNOVATION
Funding Innovation During COVID-19 (Jackson and Yarbrough), **2021** (M/A): 26–33
Public Libraries Respond to COVID-19 (Goek), **2021** (J/F): 23–25
INTERNET
May Your Partnerships Flourish (“President’s Message”), **2021** (M/J): 3–4

J

Jackson, Amanda B.: Funding Innovation During COVID-19, **2021** (M/A): 26–33

James, Keanu: Serving Your Community During a Crisis, **2021** (J/F): 42–50

Jeske, Michelle

May Your Partnerships Flourish (“President’s Message”), **2021** (M/J): 3–4

Strategic Planning During a Pandemic (“President’s Message”), **2021** (M/A): 3–4

What Happens When the Infrastructure is Gone? (“President’s Message”), **2021** (J/F): 3–4

Jones, Jessica: Safety is a Privilege (“EDISJ Matters”), **2021** (S/O): 11–13

Jordan, Stovall: Serving Your Community During a Crisis, **2021** (J/F): 42–50

K

KIMBROUGH, LaKESHA

Building Equity Based Summers (“Best Practices”), **2021** (J/A): 11–15

Kirschner, Tamar: We All Win: Training and Advancement for Non-MLS Library Workers, **2021** (N/D): 26–32

Knight, Kimberly: Fighting Racism Wherever You Find It, **2021** (J/A): 29–37

L

LaPierre, Suzanne S.

“I Feel So In Touch with the World Again” (“The Wired Library”), **2021** (N/D): 17–19

The Myth of Tech Neutrality (“The Wired Library”), **2021** (J/A): 19–21

90 Years and Counting (“Wired Library”), **2021** (S/O): 19–21

LARAMIE COUNTY LIBRARY SYSTEM

Constructing a New Employee Training Program (Collins), **2021** (N/D): 20–25

LEADERSHIP

Directing Change: A Conversation with Black Library Leaders (“EDISJ Matters”), **2021** (J/F): 7–11

Leading by Example (“The Big Idea”), **2021** (J/A): 16–18

Reinforcing Purpose and Motivation to Sustain Regional Library Cooperatives (“Best Practices”), **2021** (M/J): 14–15

Leading by Example (“The Big Idea”), **2021** (J/A): 16–18

Leveling Up: A Gamification Approach to Staff Training and Development (“Best Practices”), **2021** (N/D): 12–16

Library Safety, Abolition, EDI, and Antiracism (“EDISJ Matters”), **2021** (N/D): 9–11

Linscott, Kristin

Beyond the Usual Prospects, **2021** (M/J): 26–33

Meeting Patrons in the Virtual World, **2021** (J/F): 52–59

Lonial, Amita: Exploring Your Library Funding Ecosystem (“EDISJ Matters”), **2021** (M/A): 9–12

A Look Back at Public Library Infrastructure Investments (“Info-Graphics A”), **2021** (M/A): 48

M

MANAGEMENT

We Can Do Better (Horner), **2021** (S/O): 22–30

MARKETING

Using Email to Address COVID-19 Marketing Challenges (“Wired Library”), **2021** (J/F): 17–19

May Your Partnerships Flourish (“President's Message”), **2021** (M/J): 3–4

Mediavilla, Cindy: Transitioning from In-Person to Virtual Homework Help, **2021** (J/F): 34–41

Meeting Patrons in the Virtual World (Hadidi and Linscott), **2021** (J/F): 52–59

MLS/MLIS

We All Win: Training and Advancement for Non-MLS Library Workers (Kirschner), **2021** (N/D): 26–32

MOEN, MARY H.

Leading Professional Development, **2021** (N/D): 47–50

MOTIVATION

Influencing Employee Engagement, Even if You’re Not the Boss (“Best Practices”), **2021** (S/O): 14–18

My Dream Curriculum for All Library Workers (“President's Message”), **2021** (N/D): 3–4

Myth of Tech Neutrality, The (“The Wired Library”), **2021** (J/A): 19–21

N

NATIONAL LIBRARY SERVICE FOR THE BLIND AND PRINT DISABLED

90 Years and Counting (“Wired Library”), **2021** (S/O): 19–21

NEEDS ASSESSMENT

Leveling Up: A Gamification Approach to Staff Training and Development (“Best Practices”), **2021** (N/D): 13

NEUTRALITY, TECHNOLOGICAL

The Myth of Tech Neutrality (“The Wired Library”), **2021** (J/A): 19–21

NIENOW, MARY C.

Whole Person Librarianship (“By the Book”), **2021** (J/A): 39–43

90 Years and Counting (“Wired Library”), **2021** (S/O): 19–21

NON-MLIS STAFF

We All Win: Training and Advancement for Non-MLS Library Workers (Kirschner), **2021** (N/D): 26–32

NONPROFITS

Beyond the Usual Prospects (Linscott), **2021** (M/J): 29–30

O

OAKLAND (CA) PUBLIC LIBRARY

We All Win: Training and Advancement for Non-MLS Library Workers (Kirschner), **2021** (N/D): 29

OAK PARK (IL) PUBLIC LIBRARY

Fighting Racism Wherever You Find It (Hughes and Knight), **2021** (J/A): 34–35

O’Grady, Laura: Our Equity Moonshot (“On My Mind”), **2021** (M/A): 7–8

On My Mind (column)

Our Equity Moonshot, **2021** (M/A): 7–8

To Pitch or Not to Pitch?, **2021** (M/J): 8–9

The Urban Library Trauma Study, **2021** (S/O): 8–10

Our Equity Moonshot: A New Approach to National Funding (“On My Mind”), **2021**
(M/A): 7–8

Out & About & All Aboard (Baron and Yzaguirre), **2021** (N/D): 34–46

OUTREACH

Out & About & All Aboard (Baron and Yzaguirre), **2021** (N/D): 34–46

P

PANDEMIC

“I Feel So In Touch with the World Again” (“The Wired Library”), **2021** (N/D): 17–19

Partnering with Science Organizations (Fitzpatrick), **2021** (M/J): 19–24

PARTNERSHIPS

Beyond the Usual Prospects (Linscott), **2021** (M/J): 26–33

Meeting Patrons in the Virtual World (Hadidi and Linscott), **2021** (J/F): 55

Partnering with Science Organizations (Fitzpatrick), **2021** (M/J): 19–24

Partnership SPARKs Success in School Readiness (DiGiacomo), **2021** (M/J): 34–41

Reaching the Unreached: Evaluating BIPOC Partnership Development (“EDISJ
Matters”), **2021** (M/J): 10–12

PARTNERSHIPS, LIBRARY-BUSINESS

To Pitch or Not to Pitch? (“On My Mind”), **2021** (M/J): 8–9

Partnership SPARKs Success in School Readiness (DiGiacomo), **2021** (M/J): 34–41

PATRONS

We Can Do Better (Horner), **2021** (S/O): 22–30

PATRONS, MIDLIFE

Library Services to Midlife Patrons (“By the Book”), **2021** (J/F): 60–63

PERSONNEL MANAGEMENT

Influencing Employee Engagement, Even if You’re Not the Boss (“Best Practices”),
2021 (S/O): 14–18

We Can Do Better (Horner), **2021** (S/O): 22–30

PHILLIS A. WHEATLEY LIBRARY (SC)

Becoming an Antiracist Library (“From the President”), **2021** (J/A): 3–4

PLANO PUBLIC LIBRARY (PPL), DALLAS

Meeting Patrons in the Virtual World (Hadidi and Linscott), **2021** (J/F): 52–59

Out & About & All Aboard (Baron and Yzaguirre), **2021** (N/D): 34–46

PLATFORMS

Meeting Patrons in the Virtual World (Hadidi and Linscott), **2021** (J/F): 55–56

POLICE

Library Safety, Abolition, EDI, and Antiracism (“EDISJ Matters”), **2021** (N/D): 9–10

POST-PANDEMIC

To Pitch or Not to Pitch? (“On My Mind”), **2021** (M/J): 8–9

President's Message

May Your Partnerships Flourish (Jeske), **2021** (M/J): 3–4

My Dream Curriculum for All Library Workers (Huggins), **2021** (N/D): 3–4

Strategic Planning During a Pandemic (Jeske), **2021** (M/A): 3–4

Welcome Back Everyone (Huggins), **2021** (S/O): 3–4

What Happens When the Infrastructure is Gone? (Jeske), **2021** (J/F): 3–4

PRINCE GEORGE'S COUNTY MEMORIAL LIBRARY SYSTEM (MD)

Fighting Racism Wherever You Find It (Hughes and Knight), **2021** (J/A): 35–37

PRIVATE COMPANIES

Beyond the Usual Prospects (Linscott), **2021** (M/J): 32

PROGRAMMING

Meeting Patrons in the Virtual World (Hadidi and Linscott), **2021** (J/F): 52–59

Public Libraries and the Dismantling of Disinformation (Alvarez), **2021** (M/A): 34–43

PUBLIC LIBRARY PROGRAMS AND SERVICES FOR MIDLIFE AND BEYOND

(Bennet-Kapusniak), **2021** (J/F): 60–63

PUBLIC SERVICE

We All Win: Training and Advancement for Non-MLS Library Workers (Kirschner),
2021 (N/D): 29–30

PUENTE, MARK

Cultural Competencies for Racial Equity (“EDISJ Matters”), **2021** (J/A): 7–9

R

RACISM

Public Libraries and the Dismantling of Disinformation (Alvarez), **2021** (M/A): 38–39

RAHMING, JAMAR

Directing Change: A Conversation with Black Library Leaders (“EDISJ Matters”), **2021**
(J/F): 7–11

Reaching the Unreached: Evaluating BIPOC Partnership Development (“EDISJ
Matters”), **2021** (M/J): 10–12

Redesigning Spaces for Safety, Flexibility, and Sustainability (“Best Practices”), **2021**
(J/F): 12–16

Reinforcing Purpose and Motivation to Sustain Regional Library Cooperatives (“Best
Practices”), **2021** (M/J): 13–17

RETENTION

Directing Change: A Conversation with Black Library Leaders (“EDISJ Matters”), **2021**
(J/F): 8–9

RICHLAND LIBRARY (SC)

Becoming an Antiracist Library (“From the President”), **2021** (J/A): 3–4

Riggs, Krista

Building Equity Based Summers (“Best Practices”), **2021** (J/A): 11–15

Influencing Employee Engagement, Even if You’re Not the Boss (“Best Practices”),
2021 (S/O): 14–18

Leveling Up: A Gamification Approach to Staff Training and Development (“Best
Practices”), **2021** (N/D): 12–16

Redesigning Spaces for Safety, Flexibility, and Sustainability (“Best Practices”), **2021**
(J/F): 12–16

Reinforcing Purpose and Motivation to Sustain Regional Library Cooperatives (“Best
Practices”), **2021** (M/J): 13–17

Renewing Vows with Friends (“Best Practices”), **2021** (M/A): 13–17

RUSH, ELIZABETH BARRERA: The Efficient Library, **2021** (S/O): 39–43

S

SAFETY

Health and Safety Culture at the Public Library (Stevenson), **2021** (S/O): 32–38
Library Safety, Abolition, EDI, and Antiracism (“EDISJ Matters”), **2021** (N/D): 9–11
Public Libraries Respond to COVID-19 (Goek), **2021** (J/F): 22–23
Safety is a Privilege (“EDISJ Matters”), **2021** (S/O): 11–13
Schofield, Joanna: Diverse Books in All Book Clubs, **2021** (J/A): 22–27
SCHOOL/ PUBLIC LIBRARY PARTNERSHIPS
Beyond the Usual Prospects (Linscott), **2021** (M/J): 28–29
SCHOOL READINESS
Partnership SPARKs Success in School Readiness (DiGiacomo), **2021** (M/J): 34–41
SECURITY
Library Safety, Abolition, EDI, and Antiracism (“EDISJ Matters”), **2021** (N/D): 9–11
SERVICE, LEVELS OF
Welcome Back Everyone (“President’s Message”), **2021** (S/O): 3–4
SERVICES
Library Services to Midlife Patrons (“By the Book”), **2021** (J/F): 60–63
Serving Your Community During a Crisis (Braun, Subramaniam, Jordan-Stovall,
Asgarali-Hoffman), **2021** (J/F): 42–50
SHUT DOWNS
Funding Innovation During COVID-19 (Jackson and Yarbrough), **2021** (M/A): 28
SOCIAL DISTANCING
Funding Innovation During COVID-19 (Jackson and Yarbrough), **2021** (M/A): 28
Redesigning Spaces for Safety, Flexibility, and Sustainability (“Best Practices”), **2021**
(J/F): 12–16
SOCIAL JUSTICE
Directing Change: A Conversation with Black Library Leaders (“EDISJ Matters”), **2021**
(J/F): 10–11
. *see also* EDISJ (EQUITY, DIVERSITY, INCLUSION, SOCIAL JUSTICE)
SPACE, PHYSICAL
Redesigning Spaces for Safety, Flexibility, and Sustainability (“Best Practices”), **2021**
(J/F): 12–16
SPARK PROGRAM
Partnership SPARKs Success in School Readiness (DiGiacomo), **2021** (M/J): 34–41
STAFF
A Demographic Profile of Library Workers, **2021** (J/A): 44
Empower Employees with Ongoing Learning Experience (“The Big Idea”), **2021** (N/D):
7–8
Leveling Up: A Gamification Approach to Staff Training and Development (“Best
Practices”), **2021** (N/D): 12–16
Meeting Patrons in the Virtual World (Hadidi and Linscott), **2021** (J/F): 55–56
My Dream Curriculum for All Library Workers (“President’s Message”), **2021** (N/D):
3–4
We All Win: Training and Advancement for Non-MLS Library Workers (Kirschner),
2021 (N/D): 26–32
We Can Do Better (Horner), **2021** (S/O): 22–30
STEM
Partnering with Science Organizations (Fitzpatrick), **2021** (M/J): 19–24

Stevenson, Siobhan

Health and Safety Culture at the Public Library, **2021** (S/O): 32–38

STRATEGIC PLANNING

Strategic Planning During a Pandemic (“President’s Message”), **2021** (M/A): 3–4

Strategic Planning During a Pandemic (“President’s Message”), **2021** (M/A): 3–4

Subramaniam, Mega

Serving Your Community During a Crisis, **2021** (J/F): 42–50

Sullivan, Marisha

Diverse Books in All Book Clubs, **2021** (J/A): 22–27

SUMMER PROGRAMS

Building Equity Based Summers (“Best Practices”), **2021** (J/A): 11–15

SUMMER READING PROGRAMS

Building Equity Based Summers (“Best Practices”), **2021** (J/A): 11–15

T

TALKING BOOKS PROGRAM

90 Years and Counting (“Wired Library”), **2021** (S/O): 19–20

Tanzi, Nick: Using Email to Address COVID-19 Marketing Challenges (“Wired Library”),

2021 (J/F): 17–19

TECHNOLOGY

National Survey Finds Libraries Play Expanded Role in Digital Equity (PLA News),

2021 (S/O): 6–7

Technology Staff in Public Libraries (“Info-Graphics”), **2021** (S/O): 44

@theTable PITCH COMPETITION

To Pitch or Not to Pitch? (“On My Mind”), **2021** (M/J): 10–12

To Pitch or Not to Pitch? (“On My Mind”), **2021** (M/J): 8–9

TRAINING

Constructing a New Employee Training Program (Collins), **2021** (N/D): 20–25

Leveling Up: A Gamification Approach to Staff Training and Development (“Best Practices”), **2021** (N/D): 12–16

Meeting Patrons in the Virtual World (Hadidi and Linscott), **2021** (J/F): 55–56

We All Win: Training and Advancement for Non-MLS Library Workers (Kirschner),

2021 (N/D): 26–32

Transitioning from In-Person to Virtual Homework Help (Mediavilla), **2021** (J/F): 34–41

TRAUMA

Urban Library Trauma Study, The (“On My Mind”), **2021** (S/O): 8–10

U

UNIVERSITIES

Beyond the Usual Prospects (Linscott), **2021** (M/J): 28–29

URBAN LIBRARIES UNITE (ULU)

Urban Library Trauma Study, The (“On My Mind”), **2021** (S/O): 8–10

Urban Library Trauma Study, The (“On My Mind”), **2021** (S/O): 8–10

Using Email to Address COVID-19 Marketing Challenges (“Wired Library”), **2021** (J/F):

17–19

V

VIRTUAL ACCESS

Meeting Patrons in the Virtual World (Hadidi and Linscott), **2021** (J/F): 52–59

Transitioning from In-Person to Virtual Homework Help (Mediavilla), **2021** (J/F): 34–41

VIRTUAL LEARNING

Funding Innovation During COVID-19 (Jackson and Yarbrough), **2021** (M/A): 31–33

W

WALKER, ELISA

Redesigning Spaces for Safety, Flexibility, and Sustainability (“Best Practices”), **2021** (J/F): 12–16

WAVERLY LIBRARY (SC)

Becoming an Antiracist Library (“From the President”), **2021** (J/A): 3–4

We All Win: Training and Advancement for Non-MLS Library Workers (Kirschner), **2021** (N/D): 26–32

We Can Do Better (Horner), **2021** (S/O): 22–30

WEEKS, ROOSEVELT

Directing Change: A Conversation with Black Library Leaders (“EDISJ Matters”), **2021** (J/F): 7–11

Welcome Back Everyone (“President’s Message”), **2021** (S/O): 3–4

WESTERN MUSEUMS ASSOCIATIONS

Serving Your Community During a Crisis (Braun, et al), **2021** (J/F): 45–46

What Happens When the Infrastructure is Gone? (“President’s Message”), **2021** (J/F): 3–4

Whole Person Librarianship (Zettervall and Nienow) (“By the Book”), **2021** (J/A): 39–43

Wired Library, The (column), **2021** (J/A): 19–21

“I Feel So In Touch with the World Again,” **2021** (N/D): 17–19

90 Years and Counting, **2021** (S/O): 19–21

Using Email to Address COVID-19 Marketing Challenges, **2021** (J/F): 17–19

WORKPLACE ISSUES

Health and Safety Culture at the Public Library (Stevenson), **2021** (S/O): 32–38

We Can Do Better (Horner), **2021** (S/O): 22–30

Y

Yarbrough, William: Funding Innovation During COVID-19, **2021** (M/A): 26–33

Yzaguirre, Rachel: Out & About & All Aboard, **2021** (N/D): 34–46

Z

Zabriskie, Christian: Urban Library Trauma Study, The (“On My Mind”), **2021** (S/O): 8–10

ZETTERVAL, SARA K.

Whole Person Librarianship (“By the Book”), **2021** (J/A): 39–43