



PLA Hotspot Resources

What is a hotspot?

<https://www.intel.com/content/www/us/en/tech-tips-and-tricks/what-is-a-hotspot.html>

Tips and terminology on hotspots and how to use them. (Intel)

https://www.vtrural.org/programs/digital-economy/services/wifi/toolkit#_Toc404328637

Understanding types of equipment used for wi-fi, how to create a wi-fi zone and incorporating the community (Vermont Council on Rural Development)

Hotspot Lending Programs

<https://www.digitalinclusion.org/blog/2017/06/15/questions-asked-when-trying-to-start-a-hotspot-lending-program/>

Questions asked when trying to start a hotspot lending program. Ex: What if the hotspot gets lost or stolen? (Nicole Umayam, National Digital Inclusion Alliance)

<https://www.libraryjournal.com/?detailStory=hot-spot-techknowledge>

Spearhead a successful Wi-Fi hotspot lending program with advice from those who led the way. Popular hotspot lending programs, local approach, cost and getting the word out. (Christina Vercelletto, Library Journal)

<https://www.maine.gov/msl/libs/tech/How-to-Hotspot.pdf>

(Page 4) Implementation Strategies for a hotspot lending program (Maine.gov)

<https://joe.org/joe/2019april/a2.php>

Building a Rural Library Hotspot Lending Program: Results from a One-Year Pilot. Number of devices needed and typical number of loans (Journal of Extension)

<https://www.simmons.edu/news/edges-national-digital-platform-rural-library-hotspot-lending-programs>

The challenges of connectivity in rural libraries. (Simmons University)

<http://agecon.okstate.edu/extension/files/Starting%20a%20Rural%20Library%20Hotspot%20Lending%20Program%20-%20SRDC.pdf>

Presentation on starting a hotspot lending program. graphs and other statistics about need/ broadband adoption. Also includes pilot program results (Oklahoma State University)

Policies/Procedures/FAQs

Internal (Library staff)

<https://arsl.info/about/organizational-info/policies/>

Policies related to social media presence and library website: use and marketing (The Association for Rural and Small Libraries - ARSL)

<http://lasalle.lib.il.us/WiFiHotspotPolicy>

Wi-Fi Hotspot Lending Policy and Form - policy and procedure (LaSalle Public Library, State of Illinois)

External (Patrons)

<https://www.vtrural.org/programs/e-vermont/toolkit/public-internet-access#management>

Sample School Computer Use Policy, definitions related to hotspots and controls around hotspot management (Vermont Council on rural Development)

<https://www.bossardlibrary.org/content/wi-fi-go-mobile-hotspot-lending-policy>

Mobile Wireless Hotspot Lending Policy (Brossard Memorial Library, Gallipolis, OH)

<http://lasalle.lib.il.us/WiFiHotspotPolicy>

Wi-Fi Hotspot Lending Policy and Form - policy and procedure (LaSalle Public Library, State of Illinois)

<https://heightslibrary.org/services/computers-and-technology/hotspot-lending/>

Frequently asked questions from patrons about Hotspot lending (Heights Libraries, Cleveland Heights, OH)

<http://theconversation.com/reaching-rural-america-with-broadband-internet-service-82488>

Reaching rural America with broadband internet service - not policy but good charts and graphics (Sharon Stover - receives funding from The Robin Hood Foundation in New York for research on New York's public library system hotspot program and the federal agency Institute for Museum and Library Services for a research project looking at rural libraries)

Communications and Outreach

<https://joe.org/joe/2019april/a2.php>

Results and data from a one-year pilot. Includes pilot library locations, a library hotspot user survey and Figure 5 and 6 Data on pilot programs' ability to reach the intended audience (Journal of Extension)

<https://www.maine.gov/msl/libs/tech/How-to-Hotspot.pdf>

(Page 6) Speaks to community outreach - the tactics and strategy to involve community (Maine.gov)