

REGISTRATION INFORMATION

Registration Dates Advance: March 3 - May 18

Weekly Fees

See the registration form on the next page for weekly fee details

Daily Fees (Paid on-site only)

ALA personal member: * \$160 ALA Retired member: * \$120

ALA student member: ** \$75 Non-Member: \$220

* must show proof of membership ** must show proof of library student membership and school ID

JOIN ALA AND SAVE!

Non-Members and Former Members of ALA are invited to join the association to receive both the member registration discount as well as ongoing benefits to your career and professional knowledge that come from membership. First, go to www.ala.org/membership to join/re-join and start taking advantage of new and improved benefits like: *AL Direct*, our weekly email edition of American Libraries that keeps you on the cutting edge of news that affects all types of libraries; discounts on continuing education through Element K, our online skills building site; and your members-only discount on ALA Editions and Graphics products for you and your library. Then, go to www.ala.org/annual and register for Conference at a substantial savings. If you have questions about which membership is right for you, email John Chrastka, Manager for Membership Development at jchrastka@ala.org. See you in D.C.!

THE ALA CONFERENCE WITHIN A CONFERENCE FOR LIBRARY SUPPORT STAFF

EMPOWERMENT 2007:
MAMA SAID THERE'D BE DAYS
LIKE THIS (BUT I DIDN'T BELIEVE HER)

The Empowerment Conference will be held Saturday and Sunday, June 23 and 24, 2007 in Washington, DC, during the 2007 ALA Annual Conference.

This year's event will offer library support staff a variety of programs, which will address topics such as Career Paths and Transitions, E-Learning, Wellness, Safety and Security, and Diversity. Attend the Author Breakfast with up and coming authors as well as those you may already know and admire. Enjoy networking opportunities with colleagues from across the nation. Tour the world's largest library exhibition. Hear dynamic speakers at these sessions as well as the ALA opening general session.

Get inspired at the opening Breakfast while gaining valuable tips for making the most of your conference experience. You'll come away rejuvenated, refreshed ready to conquer those days Mama warned you about!

Registration for Empowerment 2007 is automatically included with a full Annual Conference registration, or separate registration is available. Registration for LSSIRT members is \$125 in advance, or \$150 onsite. ALA members and anyone else can register for this two-day conference for \$200 by May 18, or \$260 onsite. To register, fill out the Conference Registration form on the next page, and register in Section II only. For more information on programming and events at the Empowerment Conference, please see the Empowerment Preliminary Program beginning on page 43, or visit www.ala.org/annual and click on "Library Support Conference."

Co-sponsors: ALA Library Support Staff Interests Round Table (LSSIRT) and the ALA Office for Human Resource Development and Recruitment (HRDR)

ADVANCE REGISTRATION

To register in advance, print or type and complete all sections of the form that follows. You may register for all listed events and pay with one check. Use one form per person for full registration or exhibit badges only. Registration forms must be postmarked or electronically submitted by May 18, 2007 to receive the Advance rates. After May 18, Onsite rates will apply. Mail early to meet the deadline. Onsite registration begins Thursday, June 21. Bring your membership card or proof of dues payment, and photo ID. Secure online registration with your credit card is also available at www.ala.org/annual.

EXHIBITS REGISTRATION

Visit the exhibits only, for \$25 in advance, by completing the registration form on the next page. Visit the exhibits and attend the Opening General Session for \$35; add the Auditorium Speaker Series for the full package at \$50. Exhibit only badges will also be available on site. No refunds for "Exhibits Only," "Plus" and "Supreme" registration. Use one form per person for exhibit only badges. Requests for multiple exhibit only badges will not be honored if sent on only one form.

PAYMENT

Include full payment with your registration. Make checks payable to the American Library Association or charge your VISA, MasterCard or American Express. Fees in U.S. dollars. If sending a wire transfer payment, it is necessary to reference your name, company and registration category on the transfer. *Please note: we will no longer accept purchase orders as payment on-site. If paying by purchase order, they must be received prior to the conference.*

CONFIRMATIONS

The ALA Registration office will e-mail or mail a registration confirmation to all registered attendees. If you do not receive a written confirmation within three weeks, please call ALA's Member and Customer Service Center at 1-800-545-2433, press option 5, to verify your registration status.

REFUNDS AND CANCELLATIONS

Substitutions are welcome at any time. Otherwise, registration cancellations must be made in writing and postmarked or faxed by May 18, 2007. Cancellations will result in a full refund less a \$25 processing fee. No phone cancellations will be accepted. No refunds for cancellations postmarked after May 18, 2007. No "Exhibits Only" or "Exhibits Plus" refunds. Refunds will be processed after July 1, 2007.

ADVANCE REGISTRATION FORM

June 21-28, 2007 – Annual Conference and Exhibition, Washington, D.C.

Registrant Information: All mailings concerning the Annual Conference will be sent to you at the address provided below:

Mr. Ms. Mrs. Dr. I am a first time registrant of the ALA Annual Conference

Member Number _____

Name: First _____ Last _____

Position Title _____

Organization Name _____

Address _____

Address Line 2 _____

City _____ State _____ Postal Code _____

Country _____ Is the above mailing address:
 Home Work

Daytime Phone _____ Fax Number _____
Area Code Area Code

E-mail _____

Attendees may receive exciting information from exhibitors like invitations, contests and other hot news.

Count me in! Yes No

Badge Information: Complete the information below, abbreviating as needed. Write clearly and please do not exceed the maximum characters.

First Name _____
 (15 characters)

Last Name _____
 (15 characters)

Institute/Organization _____
 (25 characters)

City _____ State _____
 (25 characters)

If you have a physical or communication need that may affect your participation in conference activities, please contact Conference Services at the number given below. We cannot ensure the availability of appropriate accommodations without prior notification of need.

I have a special physical or communications need and will contact Laura Gallegos, at 800-545-2433, ext 3220, TDD 312-944-7298, or lgallegos@ala.org to discuss accommodations, no later than May 18, 2007.



Instructions:

Both Pages must be completed and returned with payment (US funds) or credit card information, postmarked or electronically submitted by May 18, 2007 to receive the Advance rates. Forms postmarked after May 18, 2007 will be processed at the Onsite rate.

THREE WAYS TO PRE-REGISTER:

By Mail:

Send form and payment to:
 American Library Association,
 Box #77-6565, Chicago, IL 60678-6565.

By Fax:

To pay with a credit card, fax completed form to 312-280-1538. DO NOT mail in faxed form.

Online:

Access the ALA Annual Conference 2007 homepage at: <http://www.ala.org/annual> and select "Registration."

Nonmembers and former members are invited to join ALA at <http://www.ala.org/membership> prior to registering for maximum savings.

Cancellation Policy: Written requests for refunds must be postmarked by May 18, 2007. Cancellation of registration will result in a handling fee of \$25 for each item cancelled. No phone cancellations. No refunds after May 18, 2007. No refunds given for "Exhibits Only" and "Exhibits Plus" badges. Refunds will be processed after July 1, 2007.

Please complete the survey below, circling one item per category

01 Principal Product Interest (circle one)

- 01 Book, Periodicals, Documents
- 02 Library Automation
- 03 Equipment, Furniture, Shelving
- 04 A/V Equipment/Materials
- 05 Services
- 06 Other Products and Services

02 Purchasing Decision-Making Role (circle one)

- 01 Final
- 02 Specify
- 03 Recommend
- 04 No Role

03 Purchase Plans Next 12 Mos. (circle one)

- 01 \$0-49,999
- 02 50-99,999
- 03 100-249,999
- 04 350-499,999
- 05 500-999,999
- 06 1 million +

04 Operating Expenditures (circle one)

- 01 \$0-499,999
- 02 500-999,999
- 03 1 mil-1,999,999
- 04 2 mil-4,999,999
- 05 5 mil +

Name _____ Member Number _____

I. Annual Conference Registration:

Please check off your selection and insert the appropriate fee in "Amount Enclosed."

Registration Type	ADVANCE by 05/18	ONSITE	Amount Enclosed
ALA Personal Member	<input type="checkbox"/> \$200	<input type="checkbox"/> \$260	
ALA Division Member	<input type="checkbox"/> \$195	<input type="checkbox"/> \$260	
ALA Retired Member	<input type="checkbox"/> \$135	<input type="checkbox"/> \$220	
ALA Student Member	<input type="checkbox"/> \$110	<input type="checkbox"/> \$120	
Non-Member	<input type="checkbox"/> \$280	<input type="checkbox"/> \$370	
<i>Nonmembers and former members are invited to join ALA at http://www.ala.org/membership prior to registering for maximum savings.</i>			
Exhibits Only Badge	<input type="checkbox"/> \$25	<input type="checkbox"/> \$25	
Exhibits Plus Badge (Includes Opening General Session)	<input type="checkbox"/> \$35	<input type="checkbox"/> \$35	
Exhibits Supreme Badge (Includes Opening General Session and Auditorium Speaker Series)	<input type="checkbox"/> \$50	<input type="checkbox"/> \$50	
ALA ProQuest Scholarship Event	<input type="checkbox"/> \$35	<input type="checkbox"/> \$35	

I am a support staff and have registered for the Annual Conference above. I am also interested in attending some "Empowerment 2007" events (see page 43 for details).

II. Empowerment 2007: Register here for the Library Support Staff Conference Within a Conference This is only Registration for Empowerment 2007, not registration for the full Annual Conference. To learn about the Conference Within a Conference, see the information on page 43.

LSSIRT Members (Roundtable for Support Staff and Paraprofessionals in ALA)	<input type="checkbox"/> \$125	<input type="checkbox"/> \$150	
Non-LSSIRT Members	<input type="checkbox"/> \$200	<input type="checkbox"/> \$260	

All fees in US Dollars

Total from Section I or II: _____

III. Other Events:

Copy the event code from the following pages for the events you wish to register for into the column below. Include the price of your registration and the number of tickets you wish to purchase, then put the final amount in the "Amount Enclosed" column. Add up all your events and put that amount into the "Total from Section III." Please print clearly.

Event Code	Price per Ticket	# of Tickets	Amount Enclosed
		X	=
		X	=
		X	=
		X	=
		X	=

Total from Section III: _____

Add the total from sections I, II and III above, and enter here:

Total Amount Enclosed: _____

Payment Information: Check the type of payment enclosed:

Check Visa Mastercard American Express

Your payment indicates that you agree to the terms to the right.

Credit Card Number _____ Expiration Date _____

Signature _____

Please Note:

Cancellation Policy: Written requests for refunds must be post-marked by May 18, 2007. Cancellation of registration will result in a handling fee of \$25 for each item cancelled. No phone cancellations. No refunds after May 18, 2007. No refunds given for "Exhibits Only," "Exhibits Plus" or "Exhibits Supreme" badges. Refunds will be processed after July 1, 2007.

Photography: Attendance at this event constitutes permission for your photograph to be taken at the event and used for ALA purposes.

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**Saturday and Sunday, June 23 and 24, 2007 in Washington, DC,
during the 2007 ALA Annual Conference.**

co-sponsored by:



Ohio Library Support Staff Institute (OLSSI)



Reaching Forward (Illinois)



New York State Library Assistants Association (NYSLAA)



Northern Ohio Technical Services Librarians (NOTSL)



**Academic Library Association of Ohio - Support Staff
Interest Group (ALAO-SSIG)**

**Library Support Staff Interests Round Table (LSSIRT) of the
American Library Association (ALA)**

**Virginia Library Association Paraprofessional Forum
(VLAPF)**

This year's event will offer library support staff a variety of programs, which will address topics such as Career Paths and Transitions, E-Learning, Wellness, Safety and Security, and Diversity. Attend the Author Breakfast with up and coming authors as well as those you may already know and admire. Enjoy networking opportunities with colleagues from across the nation. Tour the world's largest library exhibition. Hear dynamic speakers at these sessions as well as the ALA opening general session. Get inspired at the opening Breakfast while gaining valuable tips for making the most of your conference experience. You'll come away rejuvenated, refreshed ready to conquer those days Mama warned you about!

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**SATURDAY,
JUNE 23, 2007**

8:00 - 9:45 am

**Welcome Breakfast and
Conference Kickoff**

Join the members of the ALA Library Support Staff Interests Round Table (LSSIRT), representatives from cosponsoring organizations, and other invited guests, as they kick-off the Empowerment 2007 Conference for library support staff. Enjoy a continental breakfast while mingling with library support staff colleagues from across the nation. Committee members will provide a conference overview which will include tips on navigating the conference and making the best of your conference experience. The highlight of the session will be a keynote address which will inspire, motivate, and propel you into the start of an amazing conference experience. Be sure to attend this exciting event!

Keynote Speaker to be announced.

10:00 - 11:30 am

Financial Planning

Like most people, library staff have hopes, dreams and life goals for themselves and their families. These might include buying a home; saving for college education for themselves or their children; taking a dream vacation; reducing taxes or simply retiring in comfort. Financial planning is the process of wisely managing ones finances so that individuals can achieve their dreams and goals—while at the same time helping negotiate the financial barriers that inevitably arise in every stage of life. Representatives from the Financial Planning Association will educate individuals on the value of financial planning. They will give tips on what to look for when interviewing and hiring a financial planner that fits ones lifestyle and personal needs.

Speaker: Financial Planning Association (FPA) representative

**Personalities Differences in the
Library**

This program will feature Sharon Wiseman who is a managing partner in Wiseman Consulting and Training (WCT). Located in the Northwest Suburbs of Chicago, WCT focuses on providing transformational consulting in the non-profit sector with special emphasis in libraries and non-profit organizations. She has held senior positions in libraries including serving as Director of Staff and Organization Development for the Chicago Public

Library. She will use her experiences with the Myers-Briggs Type Indicator® to address personality differences among individuals while developing effective communication systems.

Speaker: Sharon Wiseman, Wiseman Consulting & Training (WCT)

The Benefits of a Wellness Program

People in the library world have long been familiar with Highsmith, Inc. and their role in providing supplies and equipment to schools and libraries. What they may not be familiar with is how leaders of the company encountered the worst kind of sticker shock: a 53% rise in the company's health-insurance premiums. They became proactive in managing health care and not letting it manage them. They will share insights as to how they launched a workplace wellness program that eventually would address the physical and emotional health of about 200 employees and have a dramatic impact on the company's productivity and bottom line.

Speaker: Laura Hanson, Highsmith, Inc.

**Next Generation Libraries:
The 2.0 Phenomenon**

There is a global conversation going on right now about the next generation of the web and the next generation of users. It's happening under the name of Web 2.0. It's the new hot web where true human interaction takes precedence over merely 'cool' information delivery and e-mail. It's about putting information into the real context of our users' lives, work and play. Concurrently, there's another big conversation about the vision for what Library 2.0 might look like in this Web 2.0 ecosystem. Web 2.0 is coming fast and it's BIG! What are the skills and competencies that Library 2.0 will need? Come and hear what Web 2.0 is and the adaptations we'll need to make to thrive in the future. Are we focusing on the real end user's needs? Are we preparing our learners for the world that will be or the one that was? The Millennials and the post-Millennials are different, very different. What can we do to prepare our users and learners for this new world? Stephen Abram, a library futurist, will run us through the changes that are being wrought by Google, the Millennials and 2.0. It'll be a roller-coaster!

Speaker: Stephen Abrams, Chief Strategist for the SirsiDynix Institute; Joe Janes, Associate Professor and Associate Dean for Academics, University of Washington
Co-sponsor: American Libraries

11:30am - 1:45 pm

*Exhibit No Conflict Time
(Lunch Break On Your Own)*

2:00 - 3:00 pm

**"Oh I Wish I'd Said"
(a.k.a. Dealing with Difficult
People)**

Ever left a conversation wishing you'd said something different? This fun and interactive workshop will give you industry specific real world tips on "what to say and do" when dealing with difficult people. Guaranteed to increase your confidence and decrease your blood pressure!
Speaker: Gail Johnson and Pam Parr, Face To Face Communication Training

**In Defense of Privacy &
Confidentiality**

"In a library (physical or virtual), the right to privacy is the right to open inquiry without having the subject of one's interest examined or scrutinized by others. Confidentiality exists when a library is in possession of personally identifiable information about users and keeps that information private on their behalf" (*Privacy: An Interpretation of the Library Bill of Rights*). The ethical responsibilities of all library staff, as well as statutes in most states and the District of Columbia, protect the privacy of library users. Come and learn what to do when you are on the front lines of protecting privacy and confidentiality.

**Take a Bite Out of Crime and Stop
Identify Theft!!!**

Identity theft is an increasing problem for the American public and law enforcement. In a recent survey compiled for the Federal Trade Commission (FTC), 1.5% of those interviewed reported discovering in the past year that their personal information had been misused to open new credit accounts, take out loans, or engage in other types of fraud. Almost 3.25 million Americans discovered that their personal information had been misused in this kind of fraud in the past year. To reduce or minimize the risk of becoming a victim of identity theft or fraud, there are some basic steps you can take. Representatives from the U.S. Department of Justice, Computer Crime & Intellectual Property Section will offer tips for you to avoid becoming a victim.
Speaker: Department of Justice representative.



“Black Belt Librarians: Every Librarian’s Real World Guide to a Safer Workplace”

Warren Graham is nationally renowned as an expert of day to day library security procedures. He has been a security professional for twenty-five years and he spent the last seventeen years as the Security and Safety Manager for the Public Library of Charlotte and Mecklenburg County, developing and overseeing their program. Warren has traveled across the United States helping libraries of all sizes acquire a sense of really controlling their work environment. Unlike other security consultants, Warren actually worked in a library, so he is well aware of the problems the front-line, professional librarian experiences on a daily basis. Warren has just published his first book about formulating a security program that really works. *Black Belt Librarians: Every Librarian’s Real World Guide to a Safer Workplace*.
Speaker: Warren Graham, Warren Davis Graham Training & Consulting

3:30-4:30 pm

“Oh I Wish I’d Said” (a.k.a. Dealing with Difficult People)

Ever left a conversation wishing you’d said something different? This fun and interactive workshop will give you industry specific real world tips on “what to say and do” when dealing with difficult people. Guaranteed to increase your confidence and decrease your blood pressure!
Speaker: Gail Johnson and Pam Parr, Face To Face Communication Training

Ergonomics In the Workplace

As library workers it is very important that we employ proper ergonomic techniques on a daily basis in our workplaces. This is not only for their health, but to serve as role models for others who use their services. Dr. Michael Minieka, M.D., founder of the Chicago Ergonomic Group, Inc. will address the emerging need for a safe and productive work environment. As a neurologist at Northwestern University Medical School, he had patients with Repetitive Stress Injuries who kept returning re-injured, despite instructions on proper work habits. Convinced there must be a reason, Dr. Minieka and his associates have visited people in their offices and watched them work. Through these observations, they have adopted ways to prevent these injuries and he will share some insights with the audience.

Speaker: Dr. Michael Minieka, M.D., founder of the Chicago Ergonomic Group, Inc.

Dress for Success

Whether you’re looking to make an internal promotion or move up the career ladder by moving on, you should be prepared. Suppose your resume has won you the opportunity to interview. Now what? How do you prepare for the interview? What do you wear? What should you say, or not say? What can you do to make sure you get the job you want and keep it once you get it? This session will help you discover how to set yourself up for success. *Librarians: Every Librarian’s Real World Guide to a Safer Workplace*.
Speaker: Caitlin Williams

“Black Belt Librarians: Every Librarian’s Real World Guide to a Safer Workplace”

Warren Graham is nationally renowned as an expert of day to day library security procedures. He has been a security professional for twenty-five years and he spent the last seventeen years as the Security and Safety Manager for the Public Library of Charlotte and Mecklenburg County, developing and overseeing their program. Warren has traveled across the United States helping libraries of all sizes acquire a sense of really controlling their work environment. Unlike other security consultants, Warren actually worked in a library, so he is well aware of the problems the front-line, professional librarian experiences on a daily basis. Warren has just published his first book about formulating a security program that really works. *Black Belt Librarians: Every Librarian’s Real World Guide to a Safer Workplace*.
Speaker: Warren Graham, Warren Davis Graham Training & Consulting

4:30 - 5:30 pm

“Meet and Greet” Social Hour

With a full array of fascinating programs and the world’s largest library exhibit to make your way through, the excitement of an Annual Conference can be somewhat overwhelming for even the most experienced of conference goers. Take a break from the hustle and bustle while enjoying light refreshments with support staff from across the country. Meet a new colleague, share stories and just “relax” before heading off to the ALA Opening General Session.

5:30 - 7:00 pm

Opening General Session

The speaker for the Opening General Session is still being finalized. Please check the Annual Conference website at www.ala.org/annual for details.

8:00 – 11:00 pm

ALA/ProQuest Scholarship Bash

The Scholarship Event is held to provide scholarships for graduate students in library and information studies. Among others, the event has featured the Indigo Girls, Three Dog Night and Mary Chapin-Carpenter, and has been held at Universal Studios, while raising almost one million dollars.

This year’s event will feature local political satirists Capitol Steps and additional entertainment that will be announced soon. Make sure to buy your tickets in support and celebration of a great cause. Tickets are \$35.00 and available through registration. For more information visit www.ala.org/scholarshipbash. Tickets are \$35 and available on the registration form.

SUNDAY,
JUNE 24, 2007

8:00 - 9:30 am

Author Breakfast

After experiencing first hand the world's largest library "stacks" on the exhibits floor, get ahead of the crowd! Enjoy an opportunity to interact "one on one" with Adult, Children's and Young Adult authors who will talk about their newest books. It will be your opportunity to meet, greet and get autographs.

9:45 - 10:45 am

Customer Service, going beyond service to become an activist for your customer

So you think you're pretty good at customer service? We'll take you to the next level and show you how to become a Customer Activist! This fun, fast-paced interactive workshop will have you on your feet as you learn what it takes to hear your customers consistently say, "Wow, your service was unbelievable - thank you!"
Speaker: Gail Johnson and Pam Parr

Dare to be Fit!

Have you made a commitment to live a healthier lifestyle but feel you don't know where to start? As adults become older and more sedentary, it is important now more than ever that have the right balance and proper nutrition in their lives. But in this fast paced technological age, who has the time? Dubbed the "workout watchdog" by *The Wall Street Journal* in 1997, the American Council on Exercise offers tip sheets and information to answer everything you want to know, but were afraid to ask about exercise. A certified fitness trainer from their organization will be on hand to give you tips and resources to get you started on your journey.
Speaker: American Council on Exercise representative

Webjunction

Your satisfaction with your job is often dependent upon whether you're regularly challenged with new opportunities for learning-e-learning offers an opportunity for continuous learning. Join us for a discussion about how to pursue e-learning opportunities and talk with you're supervisor about them. You'll walk away with a better understanding of how you would benefit from the multitude of e-learning opportunities available for library staff. You'll also understand how to communicate with others about the e-learning you're doing and leverage it in your cur-

rent position. Presenters will describe: What is e-learning, How will it benefit me?, How do I find it and what kind of investment does it require, in terms of finances/time?, How do I talk with my supervisor about it?, What do I need to be successful?, How can I get my peers involved?, How do I show what I've learned to my supervisor?

Speaker: Betha Gutsche WebJunction, Curriculum Developer; Dale Musselman; and Lisa Wozniak

Leadership by Opportunities Taken

This program will feature Maureen Sullivan who is an organization development consultant whose practice focuses on the delivery of consulting and training services to libraries and other information organizations. With her more than twenty five years of experience as a consultant, she will address issues of leadership development for library support staff
Speaker: Maureen Sullivan, Maureen Sullivan & Associates

11:00 am – 12:00 pm

Career Transitions: Surviving the In-Between Time

Whether by choice or by force, career transitions can be disorienting, disconcerting, and intimidating. Transitions may cause anxiety about financial security, family stability--you may have to relocate--as well as create doubts about your sense of self worth. Whether the transition is a result of layoffs, downsizing, firing, resigning, or just a decision to change careers, the experience can be difficult to handle. This session will focus on providing a road map for getting through transitional phases as painlessly and as quickly as possible. It will help you put things into perspective, deal with challenges, and set goals for moving forward.
Speaker: Caitlin Williams

My Library's A Disaster! Now What Do I Do?

We are hearing more and more about disasters striking libraries--tornados, floods, hurricanes, fires, you name it--but what does that have to do with me? You are the person that works at the circulation desk, the shelver, the technical processing clerk, or the youth services assistant. What do you need to know to be effective when disaster strikes? Dr. Camila Alire will discuss the topic of disasters and how you fit in with the recovery efforts.
Speaker: Camila A. Alire, Ed.D., Interim Executive Director, Greater Western Library Alliance (GWLA)

Plays Well With Others: Diversity Competencies for 21st Century Library Workers

Today's library workers must learn to work with and effectively respond to the complex information needs of an increasingly diverse user population. Age, class, disability, ethnicity, generational differences, language background, and sexual orientation are just a few of the characteristics that will be explored in this engaging and interactive workshop.
Speaker: Tracie Hall, Assistant Dean, Dominican University GSLIS

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