

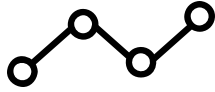
# TEEN SERVICES COMPETENCIES

## FOR LIBRARY STAFF

A SNAPSHOT



### 1) Teen Growth & Development



Knows the typical benchmarks for growth and development and uses this knowledge to plan, provide and evaluate library resources, programs, and services that meet the multiple needs of teens

### 2) Interactions with Teens



Recognizes the importance of relationships and communication in the development and implementation of quality teen library services, and implements techniques and strategies to support teens individually

### 3) Learning Environments



Cultivates high-quality, developmentally appropriate, flexible learning environments that support teens individually and in group experiences as they engage in formal and informal learning activities

### 4) Learning Experiences



Works with teens, volunteers, community partners and others to plan, implement and evaluate high-quality, developmentally appropriate formal and informal learning activities that support teens' personal and academic interests

### 5) Youth Engagement & Leadership



Responds to all teens' interests and needs, and acts in partnership with teens to create and implement teen activities and to foster teen leadership

### 6) Community & Family Engagement



Builds respectful, reciprocal relationships with community organizations and families to promote optimal development for teens and to enhance the quality of library services

### 7) Cultural Competency & Responsiveness



Actively promotes respect for cultural diversity and creates an inclusive, welcoming, and respectful library atmosphere that embraces diversity

### 8) Equity of Access



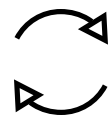
Ensures access to a wide variety of library resources, services, and activities for and with all teens, especially those facing challenges to access

### 9) Outcomes & Assessment



Focuses on the impact of library programs for and with teens and uses data to inform service development, implementation, and continuous improvement

### 10) Continuous Learning



Acts ethically, is committed to continuous learning, and advocates for best library practices and policies for teen services

DOWNLOAD THE FULL COMPETENCIES FOR FREE AT:  
[WWW.ALA.ORG/YALSA/GUIDELINES/YACOMPETENCIES](http://WWW.ALA.ORG/YALSA/GUIDELINES/YACOMPETENCIES)