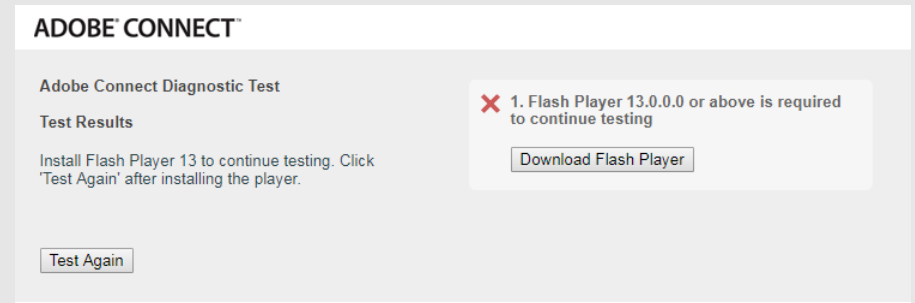# Do IT Yourself
Adobe Connect Add-in

September 2017

Our provider says that the add-in will be critical after 9/9/17.

Go to the Test Page

- http://connectpro72403849.adobeconnect.com/common/help/en/support/meeting_test.htm

- If the test site asks you to install Flash, please also install Flash by clicking "Download Flash Player")

Allow the test to run

ADOBE® CONNECT™

Adobe Connect Diagnostic Test

Testing connection speed

This will take less than a minute...

✔ **1. Flash Player version Test**
Your version of Flash Player is supported.

✔ **2. Adobe Connect Connection Test**
Connected.

3. Connection Speed Test

Stop Test

If the Adobe Connect add-in is not installed, click the Install add-in button.

ADOBE® CONNECT™

Adobe Connect Diagnostic Test

Test Results

We recommend installing the Adobe Connect Add-in for enhanced performance and functionality.
If you plan to use video, plug in your web camera now.

✔ **1. Flash Player version Test**
Your version of Flash Player is supported.

✔ **2. Adobe Connect Connection Test**
Connected.

✔ **3. Connection Speed Test**
Your connection is LAN speed.

⚠ **4. Adobe Connect Add-in Test**
Add-in Not installed

Test Again   Details   Install Add-in

The pop-up says would you like to install it now? Yes!
The download should begin after you select Yes.

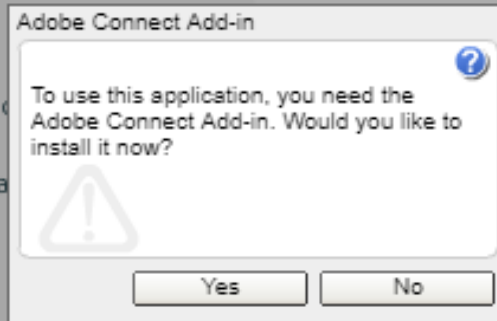**ADOBE® CONNECT™**

Adobe Connect Diagnostic Test

✔ **1. Flash Player version Test**
Your version of Flash Player is supported.

Test Results

Adobe Connect Add-in

We recommend installing the Adobe Conne[ct]
enhanced performance and functionality.
If you plan to use video, plug in your web ca[m]

To use this application, you need the
Adobe Connect Add-in. Would you like to
install it now?

onnect Connection Test

ion Speed Test
ction is LAN speed.

⚠

| Yes | No |

⚠ onnect Add-in Test
Add-in Not installed

| Test Again | | Details | | Install Add-in |

Notification in URL Bar? Select Allow.

| Apps | Accessibility | Adobe Connect | ALA | ALA Connect | ALA Tech Support | Archiving | Audio | Calendars | Calendars and Count | Collabor |

connectpro72403849.adobeconnect.com/common/help/en/support/meeting_test.htm

Adobe Flash Player on http://connectpro72403849.adobeconnect.com wants to access your computer. **Allow** Deny
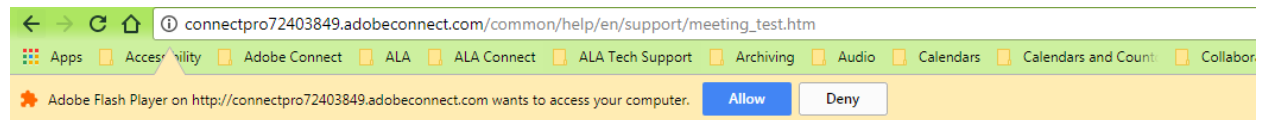
ADOBE CONNECT

Finished!

Add-in has been installed

ADOBE CONNECT

Adobe Connect Diagnostic Test

Test Results

You are ready to connect to your Adobe Connect meeting.

Please close the test addin window launched after installing addin.

✔ **1. Flash Player version Test**
Your version of Flash Player is supported.

✔ **2. Adobe Connect Connection Test**
Connected.

✔ **3. Connection Speed Test**
Your connection is LAN speed.

✔ **4. Adobe Connect Add-in Test**
Add-in Installed

Test Again   Details

Details show version 11.9.980.387

launched after installing

✔ **4. Adobe Connect Add-in Test**
Add-in Installed
Add-in version:11.9.980.387

Details

Our provider says that the add-in will be critical after 9/9/17.

Send the link to the test to meeting and webinar guests. Users may need assistance from their IT staff depending on organizational download policies. This process was tested without IT assistance on ALA Headquarters desktops.

Questions? Julianna Kloeppel (jkloeppel@ala.org)