



FEDERAL AND ARMED FORCES

Federal and
Armed Forces
Libraries Roundtable

LIBRARIES

Vol. 22, No. 1, Fall 2003

From the President:

Let me introduce myself. I have been a federal librarian for over 25 years in various positions with DoD libraries. Before the federal government I worked as a librarian in academia. I celebrated my 30-year graduation from Library School in Chicago at ALA 2000. I have been in my current position as Chief Librarian at the Defense Language Institute Foreign Language Center since 1994. I came to the Institute in 1992 as the first systems librarian. Over the years at DLI I have faced many challenges and opportunities from setting up the first integrated library system and web site, to recruiting and hiring librarians who would be willing to come to the west coast to work where housing costs are some of the highest in the nation. My focus as a librarian has always been looking ahead and how new technologies change how libraries do business, and the effect technology has on the profession.

Over the past few years librarians have come face to face with the electronic revolution as Stephen Abrams of Proquest so eloquently stated in his talk at the FAFLRT membership meeting in Toronto. I have long admired

Mr. Abrams from his appearances at the Internet Librarian Conference that began convening in Monterey in 1998. Members of the board were delighted as we saw the room fill to standing room only. His message was dear to my heart as he compared generations of library users' differences as they face rapid changes in the electronic information environment. At DLI we experience newly recruited student linguists who come into the library "internet ready," and at the same time, we serve faculty who are still trying to cope with "URL's," "key words" and accessing our web site from their office.

As federal librarians we are at a crossroads—we can make a turn to avoid the oncoming traffic and just do our traditional thing. Or we can forge ahead and meet the challenges of technological change head. As a group we can make significant inroads by defining and expanding our missions of adapting and implementing new technology in the broad spectrum of information services.

Margaret Groner

A Star is Born!

Did you know that we have an actress in our midst? Lucille Rosa, Head of Technical Services at the Naval War College Library, had the amazing experience of working as a "background artist" for a movie which was filmed in New England and takes place in New Bedford, MA. You can see Lucille portraying a grey haired mourner during the opening funeral scene.

The movie which is called "Passionada" stars Sofia Milos, Jacob Isaacs, and Emmy Rossum. Passionada is a romantic comedy involving a Portuguese widow who sings "Fado" music in local restaurants, a gambler who takes a liking to her, and the daughter who wants to see her Mom happy again more than anything in the world.

Lucille managed to get tickets to the Premier in New Bedford on August 4th and to the After Show party which followed it. It was like a little bit of Hollywood in New Bedford. Although none of the above named actors were present at the Premier, both Lupe Ontiveros and Seymour Cassel who played supporting parts in the movie were on hand as was Director Dan Ireland.

The movie opened to limited audiences on August 15th and a somewhat wider distribution on August 29th. Watch for it in a theatre near you.

Fabulous Feds

Congratulations to Janet D. Ormes, our 2003 FAFLRT Achievement Award recipient and to R. James King, our 2003 Distinguished Service Award recipient. They well-merit the awards as you'll read elsewhere in this newsletter.

Past FLRT President Elisabeth Knauff was awarded the District of Columbia Library Association Community Service Award at the DCLA annual banquet on June 4. She was presented the award for her service to the community as a volunteer in the archives of the Washingtoniana Division of the DC Public Library. She is also co-chair of the DCLA Student Financial Assistance Committee and two library school students from Catholic University were recognized at the banquet as recipients of the 2003 Ruth Fine Memorial Student Loans of \$5,000. The DCLA Ainsworth Rand Spofford President's Award went to Dr. Robert Martin, head of the Institute of Museum and Library Services, for his outstanding contributions to library service.

Steven Kerchoff began work as a Foreign Service Information Resource Officer with the Dept. of State on September 22. Previous to this position, he had served as a FEDLINK Network Program Specialist at the Library of Congress for over 13 years. Steven has been a director of FLRT and a FLRT liaison to GODORT. Currently, he is an at-large ALA councilor.

Pam Dragovich and Barbara Conaty, two former Library of Congress staff members now at the Dept. of State, were recently honored by their colleagues with grants to current LC staff. The grants were offered by the Library of Congress Professional Association Continuing Education Fund. The CEF Dragovich grant allowed a Paper Conservator to attend a conference in Denmark and to present a paper. The CEF Conaty grant provided tuition as-

sistance to a University of Maryland library school student.

Environmental Protection Agency librarians Richard Huffine and Lucy Park have been selected as 2003 Quantum2 InfoStars by the Dialog Corporation. Richard is the Federal Manager of the EPA National Library Network and Lucy works for ASRC Aerospace, Inc. as the manager of the EPA Headquarters Library and the EPA Desktop Library. Quantum2 is a free skills development program designed by Dialog improve the effectiveness of information resource managers. The InfoStar awards are given annually to "inspiring examples of creativity and innovation" that are "enthusiastic about the future of information services." The awards were given out at the Special Libraries Association Annual Conference in New York on Monday, June 9, 2003. A press release for the awards can be found at: http://www.dialog.com/pressroom/2003/infostars_060903.shtml

Our 2002 Adelaide del Frate Conference Sponsorship recipient is now a Presidential Management Intern at the Office of Personnel Management in the Center for Information Services, Office of the Chief Information Officer. Mari-Jana O. Phelps graduated from the School of Library and Information Science at The Catholic University of America in May 2003.

Deanna Marcum is now the Associate Librarian for Library Services at the Library of Congress filling the vacancy left by Winston Tabb's departure for Johns Hopkins. Deanna had served as Director of Public Service and Collection Management at LC from 1993 to 1995. She had also been Dean at the School of Library of Information Science at Catholic University and President of the Council on Library and Information Resources.

Shirley Loo

Rates for Advertising in the



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The *Federal Librarian* newsletter, is the quarterly journal of the American Library Association's Federal and Armed Forces Libraries Round Table (FAFLRT). It presents recent developments and events of interest to the Federal and Armed Forces library community, including news and reports on international, federal, state, and local government issues. The *Federal Librarian* subscription base is approximately 600.

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Half Page (horizontal)	7w x 5h	\$100.00
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PUBLICATION DEADLINES

ISSUE	DEADLINE
Winter 2003	October 31, 2003
Spring 2004	February 28, 2004
Summer 2004	May 1, 2004

MAILING INSTRUCTIONS

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Jane Sessa, Editor
Federal Librarian
643 South 21st
Arlington, Virginia 22202
202-482-1610
Email: jsessa@doc.gov

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FEDERAL PERSONNEL

Janet D. Ormes Receives FAFLRT Achievement Award

Janet D. Ormes, Assistant Chief Information Officer for Library and Information Services at the NASA Goddard Space Flight Center is this year's recipient of the "FAFLRT Achievement Award" recognizing achievement in the promotion of library and information service and the information profession in the Federal and Armed Forces communities. By almost any measure, 2002-2003 have been banner years of well-deserved recognition for Janet and her library and a most suitable acknowledgement of a distinguished career.

In May, Janet was the recipient of NASA's "Excellence in Information Science and Technology" award, the first librarian to be accorded this honor by NASA. She was recognized for her "determination, sustained vision and strong leadership in promoting information technologies to serve Goddard's and NASA's mission by enhancing traditional library roles and advancing the knowledge management activities of the Center."

Those of you who read *Federal Librarian* will recall that, as a result of Janet's outstanding leadership and trailblazing efforts to use the Web to deliver electronic information to the desktop, FLICC selected the Goddard Library as the 2002 "Federal Library of the Year".

At Goddard, Janet is responsible for managing traditional and digital library services both at the Branch Library and at the Wallops Flight Facility in Virginia. She supervises a civil service staff and oversees a library support contract. She is also responsible for the Goddard Web site which consists of more than 900 Web pages and 17,000 links. The Web site has received awards from *USA Today* and *Science News*. Her latest project is to develop a Digital Library Laboratory

for Goddard to apply new technologies to the archiving and retrieval of print and multimedia.

As Assistant CIO, she has been active in the Center's Knowledge Management (KM) Working Group and has implemented several KM projects, such as video capture/webcasting/retrieval; access to space flight documentation; and archiving images from scientific data. Janet has also written a chapter for a NASA publication on KM entitled, "Knowledge Ontologies and Knowledge Codification: NASA's History and Future."

One of Janet's key strengths is her ability to form partnerships both within and outside Goddard. Writes one nominator:

As an example, Ms. Ormes, instead of holding a traditional Open House showcasing only Library activities, the Goddard Library featured an Open House event promoting innovative technologies and approaches to KM on the Center. The demonstrations featured partnerships that showcased ways in which the Library is working with other groups to facilitate and capture Goddard's knowledge assets...as a result of the keynote presentation by Simon Szykman of NIST, a joint project between NIST and Goddard on archiving engineering design information is under review.

Janet joined NASA in 1987 following a 10-year career supervising and managing contractor operations in federal libraries and information centers. She received her Bachelor's and Master of Library Science degrees from the University of Minnesota. She is an active member of the FLICC Content Management Working Group and has served as an elected representative to FLICC. She has been an invited speaker at: ALA; the American Institute of



Janet D. Ormes

Physics Assembly of National Officers; the National Academy of Science Librarian Advisory Group; FLICC programs and the Special Interest Group on CD-ROM Application and Technology (SIGCAT).

Janet has been and is a dedicated member of FLRT and FAFLRT, respectively. As Secretary during the time the two round tables merged, she was an invaluable member of the Board during this time and greatly contributed to a smooth transition. Janet was also responsible for coordinating two excellent programs on OASIS at ALA's in San Francisco and Atlanta.

We could go on but the words of a NASA scientist sums up nicely the esteem with which she is held by her colleagues:

It is clear from my experience with Janet, that she is among the pioneers in the use of electronic tools to support the needs of scientists. She combines a rare talent for effective use of new technology with a deep commitment to outstanding service. She knows her user community thoroughly and her long experience allows her to provide information and establish a service before her users even know they will be needing it."

**Maria G. Pisa, Co-Chair
Award Committee**

FULL PAGE AD
GALE

Adelaide del Frate Conference Sponsorship Award Goes to University of Michigan Graduate

Anne Karle-Zenith, University of Michigan School of Information, is the 2003 recipient of the Adelaide del Frate Conference Sponsorship Award which “supports the attendance at an ALA annual meeting of a library school student with demonstrated interest in Federal Librarianship.”

The Award continues to generate considerable interest at library schools across the country and this year was no exception. We received many impressive applications but Anne Karle-Zenith’s topped the list.

Anne graduated this past May concentrating her studies on the digitization of library and archival materials, and specifically, digital access, preservation, and copyright issues. Prior to beginning library school, Anne held a number of professional positions which, when combined with her newly-minted library and information skills, will make her very marketable in the workplace. Some of these positions include: Senior Manager, Music Services Licensing, EMI Music Publishing; Director of Licensing, BZ/Rights and Permissions; Volunteer Reference Librarian at the Internet Public Library in Ann Arbor; and Production Intern at JSTOR.

Anne’s potential was recognized early on by her advisor, Professor Holland, who writes: Anne signaled her arrival in Ann Arbor by scheduling a lengthy advising session with me. She was changing careers, leaving the area of rights management and licensing, moving to libraries and equitable

access to information for all citizens. In that 90-minute session, Anne showed her hallmark enthusiasm, curiosity, and passion for information management and retrieval...Anne has not disappointed. Active with team projects and student associations, Anne pursued her interest in many areas of information, library science and archives.

Anne herself writes very eloquently about why she wants to be a Federal librarian:

My dream is to work at the Library of Congress, or the Smithsonian institution, facilitating electronic access to our country’s cultural heritage materials. I am probably not your typical nominee for this award. I never realized that I wanted to be a “federal librarian” until someone pointed out to me that the institutions I am most interested in working with are part of

the federal government. And after thinking about it, I realized that the reason I am attracted to these institutions is 1) the caliber of the materials they hold 2) the urgent need to insure that these materials are properly preserved for future generations, and 3) probably most important - to insure that these materials are accessible to Americans from all parts of the country and from all walks of life. I would be so honored and excited to be a part of such efforts.

This summer, while also job hunting, Anne will be busy working on a project called the “Making of Modern Michigan,” <http://mmm.lib.msu.edu/> an IMLs grant-funded project of ATLAS, the Action Team for Library Advancement Statewide, an initiative of the Library of Michigan.

Maria G. Pisa
Co-Chair, Awards Committee

EPA Libraries Embark on Strategic Planning Effort

The U.S. Environmental Protection Agency has begun a strategic planning process to define the future state of our libraries. The process began with our Agency library conference, held May 6-8, 2003. The conference focused on the future of libraries at EPA and included discussions of a wide variety of options for the future. Among other things, some

of the topics discussed include digital archiving, virtual reference and managing access to electronic content. While there have been budget cuts across the Agency, there is no assumption that the Agency will stop spending money on libraries or that drastic changes are planned for the near fu-

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Strategic Planning Effort

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ture. What we are working to develop is a clearer picture of the role of libraries (and indeed, librarians) in the future of the Agency.

The EPA Libraries have been at the forefront of virtual services in recent years. The EPA "Desktop Library" is an award-winning effort to deliver key information resources for the diverse community of Agency staff and contractors. EPA currently has Agency-wide access to resources such as Current Contents, Science Direct, as well as a whole suite of journals including Inside EPA, BNA's Daily Environment Report, AAAS's Science Magazine and ACS's Environmental Science and Technology. With such a robust desktop service, the role of the physical collection needs to be reviewed. Several of the EPA regional libraries are now also coordinating support for hotlines, public information centers, and other public access functions previously not coordinated by librarians. Their effectiveness and the benefits of such activities will also be considered in the process.

The strategic planning process continues over the Summer with a documented business case for library and information services. We are building on the research from such library experts as Don King in Pittsburgh and Jim Matarazzo in Boston as well as some of the commercial data available about the value of information. This approach will be one of defining the mission of EPA's programs and tying the services of the library to that mission. While the EPA library of the future may look different, there is no doubt that library and information services are critical to the mission of EPA.

If you have any questions about this effort, please feel free to contact Richard Huffine, the federal manager of the EPA National Library Network. Your input about the role of EPA libraries in the larger federal library community will add considerably to the report. We also welcome any ideas of innovations you would like share that could help shape the future of EPA Libraries are all welcome. Richard can be reached at (202) 566-0703 or huffine.richard@epa.gov

HALF PAGE
VERTICAL AD
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R. James King Recognized for Distinguished Service to FAFLRT

The FAFLRT Distinguished Service Award recognizes outstanding and sustained contributions by a FAFLRT member. FAFLRTers will be delighted to hear that this year's award recipient is R. James King, Acting Chief Librarian of the Naval Research Laboratory's Ruth H. Hooker Research Library in Washington, D.C. The fact that James was not in attendance in Toronto to accept his award is not so unusual; many of us know James mostly in the "virtual sense" as FAFLRT's faithful Listserv Manager and Webmaster for which he has been recognized by a very appreciative membership.

James began his supportive work for the then FLRT when he was a pre-professional at the NRL Library. He went on to complete a Masters in Library and Information Science from Catholic University of America in May 2002. James is well acquainted with library technology having served over the past 12 years in various IT capacities in the NRL Library including directing all Digital library efforts. He has been responsible for the Library's Web site (InfoWeb.nrl.navy.mil), the journal back file digitization efforts with AIP and OSA, designing and building the Navy-wide Journal Management System and building and maintaining the NRL local journal and document repository known as TORPEDO Ultra.

James is an active member of the Federal Libraries and Information Center Committee (FLICC) where he moderates the very popular Information Technology Working

Group's Brown Bag Discussion Series on Digital Libraries and Distance Learning and serves as an elected member of the FLICC Advisory Board. He also serves on several professional and scientific society boards advising on IT issues. He is a member of the Board of Directors for the Alliance for Innovation in Science and Technology Information (AISTI), the Librarian of the Navy Advisory Panel and has served on the American Chemical Society's Library Advisory Panel and Wiley Library Advisory Board. James is currently a technical advisor on the ONR Mathematical Digital Library program and leads the Naval Knowledge Network efforts for the entire Navy.

Clearly, FAFLRT has been the fortunate beneficiary of James' expertise in and passion for library and information technology. Writes one FAFLRT member who nominated James:

During the past two years, James King has served as the official webmaster for FAFLRT. Prior to this he willingly served for many years in the background maintaining our discussion list. Recently, in an effort to improve our page he completed a member survey to obtain comments and suggestions from the membership to enhance our page. He has redesigned the page to provide direct links to various information topics related to the organization rather than the constant scrolling of one continuous page. His redesign of the look and feel of the page incorporated the logo as used on the organization's newsletter. In addition to serving as webmaster, he also



The Distinguished Service Award recipient, James King with the co-chair of the Awards Committee, Shirley Loo.

continues to maintain the organization's discussion list, facilitating the sharing of information among our active membership. Maintaining both a web page and a discussion list are time consuming responsibilities— one that James has willingly assumed in an efficient and professional manner. His efforts not only benefits the work of the roundtable but that of the American Library Association as well.

Maria G. Pisa
Co-Chair, Awards Committee

FULL PAGE AD
SIRSI

NMCI/DADMS Update

In an earlier article, I wrote concerning NMCI and its potential effects on our lives as Navy or Marine Corps Librarians. I have since found out that there is additional cause for concern.

Some librarians feel that if their institution has gained an exemption from the NMCI installation that they are home free. That may not be accurate. An examination of the Library software applications is moving forward that looks like it will affect us all whether we are exempted from NMCI or not. The Navy and Marine Corps have an expressed goal to standardize all of the software applications in use.

When I last reported that points were being assigned to various software packages, decisions were being made as to whether those packages would be allowed to be used even if you are exempt from the NMCI seat.

R. James King from the Naval Research Labs writes, "The short-term rationalization was needed to give the Navy a picture of how we currently stand. We can now start to work on the description the "ideal" ILS for the technical, general, academic, and medical community. Once we have that written, we will see how the ILS marketplace (not just the approved or restricted vendors) compares to our ideal. The end result of this rationalization may be one centrally-managed ILS for NMCI, but it may also be one of several other possibilities (same ILS installed at each location, a few ILS installed at several locations, etc.). Since we are driving this analysis, we will be able to push our best recommendation forward to the Navy along with whatever recommendations for action,

funding, etc. are necessary to implement our recommendation."

Based on the type of library in which you work, one of the following persons is your POC.

Technical Libraries:

SANDY BRADLEY

Technical Library
Naval Air Warfare Center Weapons
Division (NAVAIR)
China Lake, CA 93555-6100
phone: 760-939-1017,
DSN 437-1017
fax: 760-939-0606
DSN 437-1017
email: sandra.bradley@navy.mil

General Libraries:

Nellie S. C. Moffitt

Navy General Library Program
Director
NETPDTC N73
6490 Saufley Field Road
Pensacola FL 32509
850-452-1001 x 2188 (DSN 922)
850-452-1738 Fax

Academic Libraries:

Lucille M. Rosa

Head, Tech Services
Naval War College Library
686 Cushing Rd.
Newport, RI 02841-1207
401-841-6492 (DSN 948)
401-841-6562 (fax)

Medical Libraries:

Marilyn W. Schwartz

Libraries, Bldg.5-2
Naval Medical Center San Diego
34950 Bob Wilson Dr.
San Diego, CA 92134-5200
619-532-7950
619-532-9293 fax
mwschwartz@nmcsd.med.navy.mil

A recent article in Federal Computer Week www.fcw.com concerning this process says that "The actual elimination of the applications will take a few years. Getting the list in place is an important first step." Here "the list" refers both to approved applications as well as those slated to be eliminated. The article is entitled "NMCI grows despite delays" by Matthew French and is dated August 26, 2003.

There is no talk about choice. There is no talk about NMCI exempt libraries having different rules with which to work. Any talk about waivers from the applications decisions is always in terms of short periods of time. This is always followed with discussion of setting up a plan for migration from your existing system to one that is approved. It is never stated as something up for discussion as to whether you will migrate or not. The question is merely when. Please get involved. You are encouraged to contact your POC to find out what you can do unless of course you are looking to change your library system. You just may not have many systems from which to pick.

Lucille M. Rosa
Naval War College

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Chief Librarian
Defense Language Institute
Foreign Language Center
Phone: (831) 242-5140;
DSN 768-5140
Fax: (831) 242-5816
E-mail: margaret.groner@monterey.army.mil

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Jennifer Bushong

Chief, Geographic Service
U.S. Department of State Map Annex
SA19
Washington, D.C. 20520
Phone: (703) 834-3123
E-mail: jbushong74@netzero.net

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Depository Library Inspector
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Washington, D.C.
Phone: (202)-512-1119
Fax: 202-(512)-1432
E-mail: lresler@gpo.gov

SECRETARY

Marie L. Nelson (2002-4)

Reference Librarian, USAFA,
DFLIB/REF
Phone: (719) 333-6660/4406
DSN: (333) 6660-4406
E-mail: Marie.Nelson@usafa.af.mil

TREASURER (2003-05)

Carol Bursik

Assistant Director for Access and
Organization
Department of Justice Libraries
601 D Street, N.W.
Washington, D.C. 20530
Phone: (202) 514-5102 (w)
Fax: (202) 514-2785
E-mail: Carol.J.Bursik@usdoj.gov

FEDERAL DIRECTOR (THROUGH 6/2004)

Fran Perros

Department of State Library
Rm. 2442
Washington, D.C. 20520
Phone: (202) 647-2196 (w)
Fax: (202) 647-0203
E-mail: perrosfe@state.gov

FEDERAL DIRECTOR (THROUGH 6/2005)

Mary Boone

Senior Library Advisor
Room 3239
Department of State Library
Room 2210
Washington, DC 20520
Phone: (202) 647-3002
Fax: (202) 647-2971
E-mail: boonemlo@state.gov

ARMED FORCES DIRECTOR

(THROUGH 6/2004)

J. Michael Morrison

Office Phone: DSN 489-7173
Commercial: 011-49-631-336-7173
E-mail: michael.morrison@wpc.af.mil

ARMED FORCES DIRECTOR

(THROUGH 6/2005)

Linda Towne

CMR 457, Box 112
APO AE 09033

Committee Chairs and Liaisons:

ALA ANNUAL PROGRAM

Maria Pisa

National Agricultural Library
1301 Baltimore Blvd., Room 203
Beltsville, MD 20752
Phone: 301-504-5834
Fax: 301-504-6951
E-mail: mpisa@nal.usda.gov

ALA COUNCILOR (THROUGH 1/2005)

Jordan M. Scepanski

Executive Director
Triangle Research Libraries Network
Davis Library
Chapel Hill, NC 27514

ALA EDUCATION ASSEMBLY

Lee W. Porter

U.S. Army Corps of Engineers
ATTN: CEHEC-IM-L/Library
Casey Bldg., Rm 2111
7701 Telegraph Road
Alexandria, VA 22315-3802
Phone: (703) 428-7430
Fax: (703) 428-6310
E-mail: lee.w.porter@HQ02.usace.army.mil

ALA LEGISLATION ASSEMBLY

Jane T. Sessa, Representative

Department of Commerce Law
Library
Room 1894
14th & Constitution, NW
Washington, DC 20230
Phone: (202) 482-1610
Fax: (202) 482-0221
E-mail: jsessa@doc.gov

ALA LIAISON

Pat May

American Library Association
1301 Pennsylvania Ave., N.W.
Suite 403
Washington, D.C. 20004
Phone: (202) 628-8410 (w)
Fax: (202) 628-8419
E-mail: plm@alawash.org

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ALA ROUND TABLE COORDINATING

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Shirley Loo, Chair
Library of Congress, CRS
625 A Street, S.E.
Washington, D.C. 20003-1225
Phone: (202) 707-6785 (w)
(202) 546-1196 (h)
Fax: (202) 707-7021
E-mail: sloo@crs.loc.gov

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Eileen Welch

USDA Animal & Plant Health
Inspection
4700 River Rd., Unit 6
Riverdale, MD 20737
Phone: (301) 734-5240
Fax: (301) 734-8391
E-mail: Eileen.L.Welch@usda.gov

BYLAWS AND CONSTITUTION

Andrea Morris Gruhl

5990 Jacob's Ladder
Columbia, MD 21045
E-mail: flrtandrea@aol.com

COALITION FOR EFFECTIVE CHANGE

Jane T. Sessa

FEDERAL PERSONNEL

Stephanie R. Jones

Allen Library, Bldg 400
6880 Radio Rd
Ft. Polk, LA 71459
Phone: (337) 531-1986
DSN: 863-1986
Fax: (337) 531-6687
E-mail: joness@polk-emh2.army.mil

FLICC LIAISON

Carol Bursik

IFLA LIAISON

Andrea Morris Gruhl

INTERNET/WEB ENHANCEMENT

COMMITTEE

R. James King, Webmaster

Naval Research Lab
4555 Overlook Ave, Code 5220
Washington, DC 20375-5334
Phone: (202) 767-7515
Fax: (202) 767-3352
E-mail: jamesk@library.nrl.navy.mil

MEMBERSHIP COMMITTEE

Joan R. Taylor, Chair

U.S. Department of State
10290 Colony Park Drive
Fairfax, VA 22032-3235
Phone: (202) 619-4875 (w)
Fax: (202) 358-2340
E-mail: jrtaylor20@hotmail.com

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ARCHIVIST

Lucille M. Rosa

Head, Tech Services
Eccles Library
Naval War College
686 Cushing Road
Newport, RI 02841-1207
Phone: (401) 841-6492
DSN: 948-6492



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