



FEDERAL

Federal and
Armed Forces
Libraries Roundtable

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From Left to right; Shirley Loo, Fran Perros, Mari-Jana Phelps, Jennifer Bushong, and Jewel Player at the FAFLRT awards reception

Membership Voted New Name Change

At the ALA Annual Summer Conference in Atlanta, the membership voted to change the name of Armed Forces and Federal Libraries to the Federal Librarian. Federal Librarian received the most votes and was submitted by Dr. Arlene Luster.

From the President:

I am pleased to have this opportunity to introduce myself and to address a topic that has a great deal of interest for all of us. I have been an Armed Forces and Federal librarian for five years and have had the good fortune to work in a number of positions during my career. I am currently the Chief, Cataloging Branch of the National Imagery and Mapping Agency (NIMA) in Bethesda, Maryland. As this organization is jointly operated by the Armed Forces and the Intelligence Community I wear a number of hats. As I write this many of our positions are being outsourced. My day-to-day involvement in that process suggested that this would be a good topic for my first column as president.

For some reason modern managers and organizational developers don't like the title "Librarian". They know what we can do and they know that today's world needs our skills and services, but they can't bring themselves to call us what we are. So they give us titles such as knowledge managers and information specialists, avoiding the word librarian. In a recent article in the New Haven Register Susan Froetschel points out that the FBI is looking for a new sort of intelligence agent, a.k.a. librarian. Ms. Froetschel notes that all of the skills that the Agency is trying to find are present in the persons of their librarians. We, of course, have been aware of this for some time.

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From the President

Continued, from Page 1

As Armed Forces and Federal librarians we walk the thin line between knowing what our customers want and doing their job. We process, analyze and package information so that the customer can quickly convert our rough facts into reports and documents that satisfy the requirements of our various agencies. While we are in the process of identifying new and better resources, we must be constantly ensuring that our chain of command understands what we do and recognizes that we are making vital contributions to the accomplishment of the mission of the organization whether we are called librarians or intelligence analysts.

In the midst of this situation we are told that many library functions will be outsourced. Outsourcing has always held a certain interest to me going back to when I was in graduate school and had the opportunity to follow some outsourcing case studies. I

could never fathom why anyone would want to give up ownership of such a valuable resource. Now that I have experienced the outsourcing process I understand it even less. Perhaps we have been our own worst enemies as we have successfully managed to adapt to the vocabulary of the day and are working as knowledge managers and information specialists without a reduction in mission accomplishment. This flexibility has been both the saving grace of the profession and a contributor to some of the negative perceptions. We continue to let people dictate to us what we should be called rather than insisting on being identified as who we truly are. If we speak as a group we speak with a much larger voice and are more likely to be heard. I look forward to working with you this year in making a difference in our community.

Jennifer Bushong

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The *Federal Librarian* newsletter, is the quarterly journal of the American Library Association's Federal and Armed Forces Libraries Round Table (FAFLRT). It presents recent developments and events of interest to the Federal and Armed Forces library community, including news and reports on international, federal, state, and local government issues. The *Federal Librarian* subscription base is approximately 600.

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Dan Clemmer Selected as FAFLRT Achievement Award Recipient

Dan Clemmer is the 2002 FAFLRT Achievement Award recipient. Fran Perros, Information Resources Branch Chief at the State Department Ralph J. Bunche Library, accepted the award for him at the FAFLRT Awards Reception on June 14 in Atlanta.

Dan has achieved much in his 35 years of dedicated government service. During his 29 year tenure at the State Department Library as Chief of the Reader Services Branch and then Head Librarian, the library automated all aspects of operations and the first online bibliographic and full text databases were provided. His accomplishments were recognized with the Secretary's Career Achievement Award and the Assistant Secretary's Award for Excellence on the occasion of his retirement in May.

Among his professional contributions, Dan has served as FLRT President, FLRT Awards Committee Chair, DCLA President, Vice Chair of the FLICC Executive Board, chair of the FLICC Depository Library Working Group, GODORT co-chair of the Government Information Technology Committee, and member of the GPO Depository Library Council. He has also written articles for State Magazine, American Libraries, Documents to the People, and Federal Librarian. Dan has contributed to advances in preservation and access to government documents, as well as better communication in the federal library community.

Mari-Jana Phelps was recognized as the Adelaide del Frate Conference Scholarship award recipient at the reception. She was presented with a certificate and a check for \$1000 by Awards Committee Co-Chair Shirley Loo.

Mari-Jana is a library school student at the Catholic University of America. She already has a master's in political management from George Washington University and a master's in international relations from the Academy of Diplomatic Studies in Bucharest. She is working full-time as a library supervisor in the Prince William Public Library System and she is doing an internship in CRS at the Library of Congress. She has also been an intern in a congressional office and she has done copy cataloging at the Census Bureau while working part-time for a contractor. She is a member of a number of library associations (ALA, VLA, SLA, DCLA, AALL, LLDC, and ASIS). In addition, she is president of the Association of Graduate Library and Information Science Students at Catholic University.

After the conference, Mari-Jana said: "I had a sublime experience being among thousands of library professionals in Atlanta, Georgia in June 2002! I enjoyed every moment of it and am still thinking of the great time I had exploring, listening and learning about the profession. I am very thankful to the Federal and Armed Forces Libraries Round Table for the opportunity to attend my first ALA conference by awarding me the Adelaide del Frate Conference Scholarship Award in 2002. In addition, I felt much honored because I was selected by such a prestigious group of librarians to participate in the national conference of the American Library Association. Thank you, again."

Shirley Loo

Public Employees Roundtable (PER) Report

July 2002

Public Employees Roundtable Scholarship and Awards Luncheon: Fran Perros, FAFLRT'S Liaison to the Public Employees Roundtable and Vice Chair of PER's Youth Programs Committee, attended the Public Employees Roundtable (PER) Scholarship and Awards Luncheon July 25 at the Fort McNair Officers Club. The keynote speaker was Dr. Susan J. Tolchin, a noted author and professor at the School of Public Policy at Virginia's George Mason University who spoke on congressional ethics. (Her most recent book was *Glass Houses: Congressional Ethics and the Politics of Venom*, Westview/Perseus, 2001.) The Honorable Paul A. Volcker, Chairman of the National Commission on the Public Services, received the Jack Niles Medal of Honor, PER's top award. There was also a special tribute to the recently-deceased "Mayor of the Pentagon" Donald ("Doc") O. Cooke, who was intimately involved with PER during its 20 year history. The scholarships were awarded to eleven very deserving recipients, who, as an important component of the application process, wrote an essay on a specific topic. The question posed this year was:

"How will your work in public service help improve the image of government service?"

Three of the outstanding and inspiring essays addressing the above question are found on the PER website at <http://www.throundtable.org/essays.html>.

Fran Perros, PER liaison

**The Federal and Armed Forces Round Table website:
<http://www.ala.org/alaorg/rtables/faflrt/>**

Fabulous Feds

Congratulations to Robyn Frank, Rosemary Marlowe-Dziuk, and Gretchen Schlag on their new appointments! Robyn Frank is the new Director for Library and Research Services at the Executive Office of the President. She was head of Library Reference Services in CRS at the Library of Congress until mid-July. Before her CRS appointment, she had served for many years at the National Agricultural Library. Rosemary Marlowe-Dziuk is Chief of Reference and Information Services at the National Defense University. She replaced Alta Linthicum who retired on July 1. Gretchen Schlag assumed her duties as the Librarian of the Navy in the Office of the Chief Information Officer in May. As Librarian of the Navy, she represents the issues and concerns of over 500 naval libraries. She has 23 years of service in the Defense Technical Information Center, the Defense Information Systems Agency, and the Department of the Navy.

Carol Bursik, Dept. of Justice, is on the cover of the brochure about the OCLC Members Council, "OCLC Membership Redefined". Carol is the FEDLINK delegate to the OCLC Members Council for 2001-2003. Elected recently to join Carol on the OCLC Members Council is Eleanor Frierson, Deputy Director of the National Agricultural Library. Eleanor will be a delegate from July 2002 through June 2004. Ken Nero, National Labor Relations Board, is FEDLINK's first alternate while Robert Ellett, Joint Forces Staff college, is second alternate.

Jane Sessa, Dept. of Commerce, and Shirley Loo, Library of Congress, were elected directors of the District of Columbia Library Association in May. Both will serve two year terms beginning July 2002. They join Director Mike Kolakowski and Secretary Barbara Conaty on the DCLA Board. Mike and Barbara are LC staff members. The fifth federal librarian on the Board is Andrea Gruhl. She retired from GPO in Dec. 2001. Shirley received the DCLA Community Service Award at the

DCLA Banquet in May in recognition of her long-term contribution in support of student loans, scholarships, and awards which benefited the community in the greater Washington area. DCLA presented the first Ruth Fine Memorial Student Loans of \$5,000 in May to two library school students (see www.dcla.org for details).

Winston Tabb was awarded the DCLA Ainsworth Rand Spofford President's Award for active and innovative leadership in the advancement of libraries. Winston retired as Associate Librarian for Library Services at the Library of Congress Sept. 1 after 30 years of LC service. He then assumed the position of Dean of University Libraries and Sheridan Director of the Milton Eisenhower Libraries at Johns Hopkins University in Baltimore.

Beacher Wiggins is the Acting Associate Librarian for Library Services. Beacher is Director for Cataloging at LC and he worked closely with Winston for many years. He was recently elected to the ALA Council as a member at large.

Arlene Luster is back in Hawaii from Ramstein Air Base in Germany. She is now the Chief Librarian for the Asia Pacific Center for Strategic Studies. Visit her at Fort DeRussey in Waikiki. See this website for more about the center (<http://www.apc-ss.org>).

Rebecca Slingerland, Fleet Library Coordinator, Naval General Library Program, Naval Education and Training Professional Development Center at Pensacola retired the end of July with over 30 years of service. She was instrumental in the upgrading and automating of the Navy shipboard libraries to library multimedia resource centers. She served as AFLRT Treasurer prior to the merger with FLRT. She had hip replacement surgery soon after she retired and she is doing well. Rebecca is looking forward to spending more time with her family which includes three grandchildren.

Laurie Stackpole retired August 2 as head of the Ruth Hooker Library at the Naval

Research Lab. During her distinguished library career, Laurie received many honors including the FLRT Achievement Award and the Navy's highest civilian award. She will be working with FLICC on e-journals in the fall as a contractor. James King, Specialist in Library IT at the library, has been appointed Acting Head until the position is filled. James is also our dependable FAFLRT webmaster.

Shirley Loo

NRL Chief Librarian Named Distinguished Member By Special Libraries Association Military Division

Laurie E. Stackpole, Chief Librarian of the Naval Research Laboratory, was presented with the 2002 Military Librarians Division's Distinguished Member Award on June 11. The award ceremony took place at the Division's Business Meeting and Luncheon during the Special Libraries Association's 93rd Annual Conference in Los Angeles, CA.

Mrs. Stackpole, who has been a member of the Military Librarians Division since 1986 and served as its Chair in 1991-92, was recognized for her outstanding, sustained service to the Division and for her leadership to the federal library community. To commemorate the occasion, she was presented with a small glass replica of an open book, inset with a clock and etched with the recipient's name and other details about the recognition.



New Life for a Station Library

The Naval Station Roosevelt Roads, Puerto Rico Station Library celebrated its grand reopening on 31 May 2002, in its newly renovated 6,900 square foot facility after spending nearly 35 years at its former location. The library's former site was the first floor of an aging and rapidly deteriorating barracks. The reopening ceremony was attended by Nellie S. C. Moffitt, Director of the Naval General Library Program, as a stop on her tour of shore library facilities.

The Station Librarian, Carol L. Stroh, reported to Roosevelt Roads, Puerto Rico, in late August 1999, knowing the existing conditions needed improvement, however, she had no idea how desperate the conditions were. What she found included subsiding floors; cracked walls; walls stained from leaky overhead pipes; and rat and termite infestations. The collection was in poor condition and no complete inventory had been taken for many years. Despite the then current run-down physical conditions, the library had the support of a "library friendly" base commanding officer, Captain James K. Stark, and Assistant MWR Director Paige Kelly. The library also had

the good fortune to have long-time (26 years) Library Technician, Hector Martinez, as a staff member as well as many loyal volunteers.

Through the efforts of this team, the planning and vision for the new library began to take shape. The commanding officer provided \$230,000 for the renovation of a former nightclub that had been selected as the new site. Working with blueprints created by Naval Engineering and Facilities Command, Norfolk architects, the base Public Works Department functioned as the library project manager. The librarian discussed with the architects features and themes for a tropical setting. The renovation itself took sixteen months to complete. The result is an inviting library with a tropical theme and colors.

While waiting for the physical aspects of the renovation project to be completed, the librarian approached the Naval General Library Program, located under the Chief of

Naval Education and Training (CNET) in Pensacola, Florida, for funds to improve the existing collection. The library was granted

\$50,000 for the acquisition of new books, audio books, and videos. CNET also provided \$20,000 for the purchase of new computer equipment for the library's new computer laboratory. These new materials began to arrive in the fall of 2001 and were processed into the collection. Obsolete and no longer useful materials were weeded from the collection to make room for the new items.

The move into the new library began in late April 2002. Shelves and furniture were placed and then the collection itself was moved. Base LAN connectivity was critical for the computer laboratory that supports thirteen public use Internet computers.

Today the library has a widely used children's room and supports a heavily attended Thursday morning story and activity hour which volunteers actively support. Attendance and circulation statistics reflect a doubling of figures from those collected at the former location. The former library was far from the "downtown" area of the base, but the new library is more suitably

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Presidents Report, 2001-2002

We have completed our first year as a united Federal and Armed Forces Round Table (FAFLRT). To assure that our history is documented from the start as well as the historical past of our previous round tables, Lucille Rosa has agreed to chair our History/Archives Committee. Lucille is in the process of gathering documents from the past to send to the ALA Archives at the University of Illinois. If you have any documents or memorabilia associated with either the Armed Forces Libraries or the Federal Librarians Round Tables, please contact Lucille. Her contact information is on the back of the newsletter.

During my tenure, I've had the honor of representing FAFLRT at two awards programs sponsored by the Public Employee's Round Table. The first, held in July 2002, was the Annual Scholarship Luncheon which awards academic scholarships to students who have an interest in a public service career. For details about the luncheon or the scholarship please see Fran Perros' report in the Winter 2001 issue of our newsletter. The second program, held in May 2002, was the Annual Breakfast of Champions, Public Service Excellence Award. This award provides recognition for public service agencies that have provided outstanding public service during the past year. It would be great if one of our libraries could win this prestigious award next year. Please start now to document your award winning successes so that when it is time to submit the nomination application, you will be ready. For additional information on the awards program see Fran's article in this issue of our newsletter.

The following round table members were elected or appointed to the following American Library Association (ALA) Committees: Stephanie Jones - OIF, Outsourcing Task force (Representative for FAFLRT), Jewel Player - ALA Conference 2004 Team (Representative for all round tables), Jane Sessa - ALA Executive Director, Selection Committee (Representative for all round tables), Jane Sessa - Restriction to

Access for Government Information (FAFLRT Representative).

Many of you are active on other ALA committees through your membership in other round tables and/or divisions. We would like to know who you are. This may help to encourage other round table members to become actively involved. The greatest benefit to your professional development is through active involvement within the ALA organizational structure. Knowing who is doing what within our round table membership will provide a point of contact for those who want to get involved but do not know where or how to start. I encourage those of you who are active in ALA outside our round table to send me an e-mail (jpla@loc.gov) and we will print this information in our next newsletter.

My tenure ended with a correspondence to Mary Gehikas, ALA Conference Program Director, addressing our concern that due to the ALA Washington Office's lack of funding our ALA Staff Liaison, Ms. Patricia May was not able to attend the last two conference meetings. Additionally, there was no funding to send her to the Atlanta meeting. Having our staff liaison attending ALA provides an opportunity for face to face in-

teractions and immediate guidance when needed. Staff Liaison out of the Chicago Office did not encounter these funding concerns. Since Ms. May is the only liaison out of the Washington Office, this situation only impacted FAFLRT and GODORT. As a result of the FAFLRT letter of concern and thanks to the intervention of William Gordon, ALA Executive Director, Mr. Reginald Scott, Ms. May's back-up was sent to the Atlanta meeting. It is our expectation that this situation will not be repeated in the future. While we will continue to be serviced from the Washington Office, there is a great possibility that Mr. Scott or another ALA Washington staff member may replace Ms. May as our staff liaison.

It has been a pleasure and honor to serve as first president of our new roundtable. Unfortunately, heavy work commitments did not allow me to accomplish all that I had hoped. Nevertheless, it was a rewarding year and I look forward to working with Jennifer Bushong, our incoming President as we strive to increase the visibility of FAFLRT throughout the ALA.

Jewel Player

New Life for a Station Library

located. The base community is becoming aware of the library's "new life" through base newspaper articles and interviews conducted by the base radio station. No longer does the library staff have to apologize for the sub-standard physical condition of the facility. In the former setting library patrons would often come just once, note the uninviting environment, and never return again. Library patrons truly appreciate the new setting and return again and again.

As no library is ever "finished", the Naval Station Roosevelt Roads still has projects to complete and some ordered items are still outstanding. The library will improve its integrated library system (ILS) by acquiring a new a system in the spring of 2003. New outreach programs are being developed and will be implemented in the future.

OAIS Reference Model Program

FAFRLT's morning program on June 15 at ALA in Atlanta offered an opportunity for the library community to learn of initiatives by federal and international information specialists that will allow future scholars and researchers to access information that might be generated in outmoded formats. OAIS is the acronym for "Open Archival Information System". The goal for this system is to engineer a set of standards and procedures that will allow long-term preservation of digital information. Specifically, "The Reference Model for an Open Archival Information System (OAIS) is a conceptual framework for an archival system dedicated to preserving and maintaining access to digital information over the long term."

While the topic is technical and jargon-ridden, in a word, consider this: try throwing your old 5" floppy disk on a computer or pull up something you saved in "WordStar" or "Enable" and you can understand the impact of a constantly changing technology. Or, try using a search engine for an Internet project, click on a citation and find out the page has already been replaced or removed. For the past ten years information specialists around the world have been meeting and planning for ways to ensure that there is an international standard for preserving digital information and an archival system to easily locate this information, in a trusted, reliable manner.

The program FAFRLT put together attempted to lay out the problem and the possible resolutions to a very technically difficult situation. Janet Ormes, Assistant Chief Information Officer and Library Director of NASA/Goddard Space Flight Center, organized the program by calling in federal specialists. NASA has been a primary player in the OAIS program, and she brought together others involved in planning for requirements for digital preservation standards. Presenters included Donald Sawyer, a computer scientist at NASA's National Space Science Data Center of the Goddard Space Flight Center; Suzanne Butte, a Library Services Consultant for Online Computer Library Center (OCLC); Gary McCone,

Associate Director of the Information Systems Division (ISD) at the National Agricultural Library (NAL) and Evelyn Frangakis, Preservation Officer of NAL; and Robin Dale, a Program Officer for Member Initiatives with Research Libraries Group, Inc. (RLG).

Donald Sawyer, whose presentation was made possible through the support of ISI, discussed the concept of OAIS and where it is heading. As a member of the ISO Archiving Standard Task Group, he is a co-editor of a recent document that helps to set future standards, "Reference Model for an Open Archival Information System." (URL:<http://ssdoo.gsfc.nasa.gov/nost/isoas/overview.html>) His presentation was "OAIS: What Is It and Where is it Going." The task group has worked on developing international standards that will enable archive designers, users, and managers to access archived digital information in a format that will be preserved for a long period. Already this model has been adopted by digital libraries such as the Netherlands National Library, traditional libraries such as the U.S. National Archives, scientific data centers such as National Space Science Data Center, and commercial enterprises such as Aerospace Industries Association.

The National Agricultural Library, serving as a repository for USDA publications, has been investing in preservation plans for many years on its own, and is investigating whether the OAIS model would provide its framework for its preservation and archiving efforts. Its web site provides diagrams for comparing current and future requirements that OAIS might be able to support. (www.nal.usda.gov/preserve)

OCLC and RLG have also worked towards mapping formats for identifying different kinds of reference information. The task group divided reference information into three different types: Archival System Identification, Global Identification, and Resource Identification. The purpose of identifying these different types is to allow for providing identification and management of these different types within the whole archival system. An example of

archival system identification is the ID number assigned at the time the resource is created and incorporated into the archival system. The purpose of Global Identification is to be able to link the metadata or archived information with an external system, in order to allow for "interoperability of distributed archival systems." ("A Recommendation for Preservation Description Information," URL:<http://www.oclc.org/research/pmwg/>) An example of Global Identification is the ISBN or URL. To further facilitate locating archived digital resources, another identification system, the Resource Identification, helps to provide further description, such as MARC bibliographic records.

In addition, Research Libraries Group, with OCLC, has developed plans for establishing ways for confirming trust in repository efforts. Their task group findings were published on their web page. (www.rlg.org/longterm/oais.html and www.rlg.org/repositories.pdf) Their definition of a trusted repository is "one whose mission is to provide reliable, long term access to managed digital resources to its designated community, now and in the future." They list attributes and responsibilities for trusted, reliable repositories. The group lists seven goals to accomplish in order to establish a trusted archival resource. These goals summarize the points that all speakers addressed: identify the basic information that needs to be preserved, create identification tools, develop a model for developing digital archives and networks, with continuous access, and develop tools to automatically generate and locate information.

Of course, the immediate goals of the task groups are to develop systems to enable both designers and consumers to use and access digital information on a long-term basis. Interestingly, the attempts at developing identification systems and archiving resources may in fact assist information specialists in managing Internet resources for now and for the future, creating its own classification system that is this era's Dewey.

by Marilyn Smith

Naval Research Laboratory Receives 2002 DCI Award for Library Portal

The Naval Research Laboratory (NRL) is the recipient of DCI's 2002 Portal Excellence Award in the area of Content Management citing its deployment of a digital library of over a million technical documents. The Award recognized NRL's Ruth H. Hooker Research Library for its development of TORPEDO Ultra, using Convera RetrievalWare to manage hundreds of digital journals and thousands of technical reports.

The DCI Portal Excellence Awards recognizes best practices for implementing and exploiting internal and e-business information portals. Hundreds of contestants submitted entries in 2002, the second year in

which the award has been presented. Nominations were considered by a panel of seven judges including leading analysts, consultants, and editors. Winners were selected from a field of 12 finalists and announced at the DCI Corporate and e-Business Portals Conference in San Francisco on May 1.

The TORPEDO Ultra system, which is in use at 12 Naval facilities with a population of 60,000 scientific, engineering, and medical personnel, combines an NRL-designed intuitive interface with RetrievalWare's ability to search concepts through semantic expansion. The result is more accurate, relevant retrieval from natural language in-

quiries. For example, a search for heavy water also retrieves documents with the term Adeuterium oxide.

User surveys show that online access to library information, such as journals and reports, saves researchers an average of two hours a week. Applying such savings to the entire NRL research community results in estimated annual savings of 150,000 hours.

The TOPREDO Ultra Development Team consists of Laurie E. Stackpole and R. James King of the NRL Library and Kiriakos Georgiou and Christopher Cook of Progressive Technology Federal Systems.

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