New York Public Library
New York, NY

Population Served: 3.6 million
Budget: 332 million
Staff: 2,660
Branches: 92

- Digital Literacy
  Attendance per year: 120K+

- Types of Digital Literacy Programming:
  1-on-1, Drop-in, Mini series, Series

- Topics: Basic to Expert
Ideas for Large Libraries

Internally

- Mentoring Program
  - In person training an assessment of skill level in addition to helping with soft skills as well as technical skills
- Bi-Monthly meetings with dept’s such as gov’t affairs, marketing, development, IT
  - Helps to ensure everyone is aware and has buy-in of your focus and needs
- Online New Hire Digital Literacy Instructor Onboarding
  - Helps to keep processes consistent across organization
  - Helps to keep quality of instruction consistent
Partnerships, Resources & Tools

Partnerships
- Shapeways
- Anchor
- Attain

Resources
- www.ConnectSafely.org
- www.howsecureismypassword.net
- Pre & Post Assessments

Tools
- www.nypl.org/computers
- www.Digitallearn.org