



INCIDENT MANAGEMENT TEAM

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Dr. Kenneth Wolf and Marilyn Knight are Directors of the Incident Management Team (IMT), an international management consulting, threat assessment, crisis management, training company based in Novi, Michigan, with affiliates world-wide. IMT’s multi-disciplinary staff and contractors include nationally recognized threat assessment professionals, clinical and organizational psychologists and social workers, forensic psychologists, and executive protection professionals who have implemented successful national and international programs in both the public and private sectors.

Programs IMT developed in organizational analysis/diagnostics and assessment; crisis management; workplace violence prevention; leadership training and development; personal safety/verbal de-escalation and threat management have been on the leading edge of best practices models. They also have been shown to foster healthy organization cultures where workers feel safe and productivity and performance is enhanced. Its staff has presented on these topics to audiences, worldwide, including the United States, Mexico, Canada, Europe, Brazil and Asia.

Since 1977, IMT consultants have assisted Fortune 500 companies, governmental entities, educational institutions, military commands, police and public agencies to:

- Design and develop Comprehensive Violence Prevention, Threat Management Systems and Protocols
- Assist legal counsel to assess risk and to develop litigation defense strategies on workplace violence cases
- Provide on-site threat management assessment to reduce the risk of active threats to people, operations, assets and proprietary systems
- Develop crisis management programs / recovery systems and conduct emergency exercises
- Deploy On-Site Crisis Response Teams after workplace violence, disasters and fatalities
- Develop Crisis Communications /Management Programs / recovery systems
- Conduct Active Shooter and Emergency Exercises
- Design / assess culture, organizational change, downsizing and reductions in force
- Train Employees, Supervisors, Leadership and Workplace Behavioral Threat Assessment / Safety Teams

Major traumatic incidents IMT has provided on-site response include:

- World Trade Center 911 Terrorist Attacks
- Oklahoma City Bombing
- Multiple US Postal Service shootings
- Over 1500 workplace emergencies, fatalities and critical incidents
- Shootings, Robberies, Domestic Violence
- Three Northwest Plane Crashes

Clients with whom IMT has consulted with and/or developed crisis response, workplace violence prevention, reductions in force, organizational change programs include:

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|-----------------------------------|---------------------------------------|----------------------------|
| - Chrysler | - General Motors | - US Postal Service |
| - United States Army | - Northwest Airlines | - Eaton Corporation |
| - Southern California Edison | - U.S. Postal Service | - Consumers Energy |
| - Trinity Healthcare | - Pinkerton Security & Investigations | - St. Vincent’s Healthcare |
| - Plante Moran | - Los Alamos National Laboratory | - Key Bank |
| - U.S. Marshals Service | - NASA Langley | - Lockheed Martin |
| - MIOSHA | - OSHA – US Department of Labor | - NBC |
| - Ryder Systems | - DTE Energy | - Wendy’s Restaurant |
| - Morgan Lewis & Bachius | - US Department of Justice | - Intel Corporation |
| - Paul Hastings Janofsky & Walker | - US Military Academy (WestPoint) | |