

**[Landing page]**

This library is evaluating how patrons use the library's Internet connection so it can provide resources and services that are valuable to the community.

This survey is confidential and does not collect any personally identifiable information. You must be at least 14 years old to participate. The survey will take fewer than 5 minutes to fill out.

Thank you for participating!

- [Continue](#)

Thank you for agreeing to take this survey!

GEN\_Internet: In the past 12 months, have you used a library computer to access the Internet or used the library's Wi-Fi Internet connection on your own device? [MULTICHECK]

- Used a library computer to access the Internet
- Used a personal laptop to connect to the library's Wi-Fi
- Used handheld mobile device like a cell phone, eReader, or tablet computer to connect to the library's Wi-Fi
- I have not accessed the library's Internet or Wi-Fi in the last 12 months.
- Don't know or don't want to answer

[If NO/DK to the above, skip to thank you page]

The following section is about some specific ways you might have used the library's Internet connection. Your responses will help librarians know what kind of resources they should offer to patrons and how patrons benefit from public access to the Internet.

How have you used the library's Internet connection in the last 12 months? **Check as many boxes as apply.**

<input type="checkbox"/> <p><b>Civic Engagement</b></p>  <p><b>I used the library's Internet connection to learn about or participate in political or social causes or community activities.</b></p> <p><i>For example, reading or watching the news, learning about a candidate or political campaign, or finding volunteer opportunities.</i></p>	<input type="checkbox"/> <p><b>eCommerce</b></p>  <p><b>I used the library's Internet connection for commercial needs, shopping or to manage my finances.</b></p> <p><i>For example, banking, shopping or comparing products, finding housing, or making travel arrangements.</i></p>	<input type="checkbox"/> <p><b>eGovernment</b></p>  <p><b>I used the library's Internet connection to get government or legal information or to access government services.</b></p> <p><i>For example, contacting government officials, applying for a government program, getting information about laws, or filing taxes.</i></p>
<input type="checkbox"/> <p><b>Health and Wellness</b></p>  <p><b>I used the library's Internet connection for health or wellness needs.</b></p> <p><i>For example, getting information about an illness or treatment, accessing medical records, or learning about diet or exercise.</i></p>	<input type="checkbox"/> <p><b>Education</b></p>  <p><b>I used the library's Internet connection for educational purposes.</b></p> <p><i>For example, doing homework, taking a class, or applying for school or financial aid.</i></p>	<input type="checkbox"/> <p><b>Entrepreneurship</b></p>  <p><b>I used the library's Internet connection to start or manage my own business.</b></p> <p><i>For example, writing a business plan, locating potential customers, or doing business related research.</i></p>
<input type="checkbox"/> <p><b>Social Inclusion</b></p>  <p><b>I used the library's Internet connection for social or entertainment purposes.</b></p> <p><i>For example, chatting or messaging, playing games with others, keeping up with friends on social networking sites, or pursuing a hobby or interest.</i></p>	<input type="checkbox"/> <p><b>Employment</b></p>  <p><b>I used the library's Internet connection for employment or career purposes.</b></p> <p><i>For example, looking for work, preparing job application materials, doing work for your current job, or getting job training.</i></p>	<input type="checkbox"/> <p><b>Library Resources</b></p>  <p><b>I used library resources accessed through the library's Internet connection.</b></p> <p><i>For example, accessing your library account, using the library's catalog, downloading ebooks or audiobooks, or using subscription databases or websites.</i></p>

Z_education	What is the <b>highest level of formal education</b> you have completed?
	<ol style="list-style-type: none"> <li>1. Grade school</li> <li>2. Some high school</li> <li>3. High school or GED</li> <li>4. Some college</li> <li>5. 2 year degree or career, technical, or trade school</li> <li>6. 4 year degree</li> <li>7. Post graduate study</li> <li>8. Don't know or don't want to answer</li> </ol>

Z_income	Thinking about all the different sources of income your <u>household</u> received in the previous tax year, <b>what was the combined total household income</b> from all sources before taxes and other deductions? Your best estimate is fine.
	<ol style="list-style-type: none"> <li>1. Less than \$24,000</li> <li>2. \$24,001 to \$47,000</li> <li>3. \$47,001 to \$71,000</li> <li>4. \$71,001 to \$94,000</li> <li>5. \$94,001 to \$118,000</li> <li>6. \$118,001 or more</li> <li>7. Don't know or don't want to answer</li> </ol>

Z_age	What is your age?
	<ol style="list-style-type: none"> <li>1. 14 to 18</li> <li>2. 19 to 24</li> <li>3. 25 to 34</li> <li>4. 35 to 44</li> <li>5. 45 to 54</li> <li>6. 55 to 64</li> <li>7. 65 or older</li> <li>8. Don't know or don't want to answer</li> </ol>