



Federal and
Armed Forces
Libraries Roundtable

FEDERAL

LIBRARIAN

Vol. 22, No. 2, Winter 2003

From the President:

Where are we going? Are we in step with those we serve? How are we doing? Federal librarians cover a broad spectrum of library environments. Many librarians represent an agency that only serves personnel within the agency. Others reach out and serve a broader, more diverse clientele. Military librarians serve a variety of patrons. General community libraries are quite similar to small public libraries. Special and academic libraries provide mission support to their clientele.

Where are we going? If we begin by looking back at our past choices and how successful they were, we ask if they accomplished what we intended? When we recommended the purchase of a new library management system we needed to be sure that it's functions would benefit our clients. Does the system work so that it locates the information our clients want? Can our staff explain its use easily to our users? Answers to these questions are important and affect the outcome of a successful implementation.

Are we in step with those we serve? If our collection of electronic sources provides exactly the information that our clients need, then we have gone a long way in serving them. If they are able to obtain the

information quickly and efficiently, then we have provided responsive service. When our clients provide us with positive responses to our services and come back again and again, then we are on the right track. By analyzing our service one client at a time, we will be able to broaden our perspective on how to better serve the information needs of our clients.

How are we doing? Can we meet challenges that are presented to us? Sometimes when a new issue arises we must pursue the challenge by leaping ahead to solve it without fully understanding how we are going to do it. Last summer we had to pack and move our entire collection of some 95,000 items, including book stacks, furniture and equipment, for construction of a mezzanine for the library book stacks. The move had to be completed in a month. We had a plan in the beginning, but once the move was in progress our original plan changed daily. If we had not moved ahead from the beginning thinking we could accomplish this project with the resources we had in the time allowed, our construction project would never have begun on time.

Why was it so imperative for the project to begin on time? Because we need to get the library finished by

the end of Christmas break. While under construction we moved the audio-visual, current subscriptions and some of the library computers to a small service area next door to the library. The book collection was moved to the general library. With our new system we were able to test the user interface as users could request books online from their library account. When we receive the requests we pull them from the other library and deliver them within the next day to our service area.

Currently, we are in the middle of the project and everyone misses the library, especially our students. One day last week as I was walking by the library a student was showing his dad around the post. As they walked in back of me, I overheard the student say, "...here is our library. They're doing some kind of renovation now. It's a really nice library; they have a lot of stuff. I hope it's finished soon..." And I hope all our users are happy with the library when it is completed. I am sure that everyone involved in the project will meet the challenges still ahead and move forward to provide a library everyone can be proud of.

Margaret Groner

Secure STINET + WED = Private STINET

Private STINET, DTIC's newest online service for registered users, was launched March 25, 2003 and replaced DTIC's Secure STINET and Web Enabled DROLS (WED). With the discontinuation of both Secure STINET and WED, Private STINET combines the special features and collections of Secure STINET with the search capabilities of WED and offers access to the information resources previously available on these two systems. Private STINET is a password protected system, and access to information will be based on user privileges determined during the registration process.

Private STINET offers registered DTIC users many beneficial features.

Access to the complete DTIC collections:

Technical Reports (TR) Database of all unclassified, unlimited (U2) and unclassified, limited (UL) citations with no cutoff accession date (including sanitized citations to classified citations)

- Research Summaries (RS) Database
- Independent Research & Development (IR&D) Database
- Research and Development Descriptive Summaries (RDDS)
- DTIC Thesaurus of subject terms (descriptors) with hierarchy searching capability
- DTIC Corporate Sources (corporate source codes) with hierarchy searching capability
- Multiple database searching
- Access to over 203,000 U2 and UL full text documents
- Ability to order documents and electronic bibliographies.

Access to several information sources that assist DTIC users with their mission:

- U.S. and international journal databases
- Language translator
- DOD Specifications and Standards
- DOD Index of Security Classification Guides

- Militarily Critical Technologies List (public release version or limited versions based on user profile)
- Numerous links to other DOD sites and mission-related sources.

Access to one organized, comprehensive site for registered DTIC users:

- Providing service at no charge except for document orders
- Requiring only one password/ID for access.

Registration:

Current registered DTIC users who need access to Private STINET must re-register using the new online registration process at http://www.dtic.mil/dtic/registration/lap_reg.html. During the online registration process, applicants will create their own password that will provide access to DTIC's unclassified online services. Some registrants will receive new DTIC user codes because DTIC is moving from organization assigned user codes to individual user codes. Registrants who need other DTIC products or services should contact the DTIC Registration Team. New DTIC users must also register using this new process. For questions about registration or password issues contact the Registration Team at (703) 767-8273, DSN 427-8273 or via email to reghelp@dtic.mil.

Training:

For training schedules and class registration information call (703) 767-8224 or DSN 427-8224 or visit the DTIC Training at <http://www.dtic.mil/dtic/training/index.html> or TRAINING under DTIC A-Z from the DTIC Homepage at <http://www.dtic.mil>. Free training is offered monthly to registered DTIC users at Ft. Belvoir, and additional training is available at DTIC's regional offices. When customized training is requested at the user's site, the instructor's travel costs are borne by the user.

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Rates for Advertising in the



FEDERAL

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LIBRARIAN

GENERAL INFORMATION

The **Federal Librarian** newsletter, is the quarterly journal of the American Library Association's Federal and Armed Forces Libraries Round Table (FAFLRT). It presents recent developments and events of interest to the Federal and Armed Forces library community, including news and reports on international, federal, state, and local government issues. The **Federal Librarian** subscription base is approximately 600.

ADVERTISING RATES (Single Issue)

SIZE	SIZE (inches)	COST
Full page	7w x 10h	\$175.00
Half Page (horizontal)	7w x 5h	\$100.00
Half Page (vertical)	3.75w x 10h	\$100.00

YEARLY DISCOUNTS

Full page advertisements
for one year (4 issues)
discounted 15 % = \$595.00/year

One-half page advertisements
for one year (4 issues)
discounted 10 % = \$360/year

PUBLICATION DEADLINES

ISSUE	DEADLINE
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Summer 2004	May 7, 2004

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FULL PAGE AD
FEDERAL PERSONNEL

Fabulous Feds

The Library of Congress Professional Association Continuing Education Fund celebrated 20 years by awarding 37 study grants totaling \$14,761 to members for 2003-2004. This is the largest amount ever awarded to the largest number of recipients. It exceeds the previous year's record amount of \$10,015 by nearly \$5,000. The grants are used for courses ranging from library science to computer programming and also for seminars and conferences. The fund receives contributions from members and some of the proceeds of the annual book sale. Donations made in honor of colleagues or in memory of people who have passed away are another source.

A named grant was established in honor of Winston Tabb, the former Associate Librarian for Library Services, on the occasion of his retirement last year. Nora Yeh of the American Folklife Center received the first Tabb grant to attend a conference sponsored by the Society of American Archivists. When Judy Herrick, the Serials Selection Officer and former serials cataloger retired in 2002, her colleagues established a grant in her honor and Fabulous Fed Judy matched this amount. The Herrick grant went to Nancy Alfaro and Michael Kardos for library science courses at Catholic University. A grant to honor Barbara Conaty who left LC for the State Dept. went to Anchi Hoh Dianu for a library science course at the University of Maryland. The grant in honor of Pam Dragovich who left for the State Dept. earlier enabled AnnLian Kruger Grossmen to participate in a seminar on manuscripts at the Arnamagnaen Institute in Denmark.

The current trustees of the fund are all Fabulous Feds (Abby Yochelson, Georgia Higley, and Sara Striner.) The fund fills a niche not met by other sources of training funds at LC. Members may apply for a grant as they work on a degree or take a course to enhance their job performance or to expand employment opportunities.

At the Oct. 31 retirement reception for Mary Costabile, Associate Director of the ALA Washington Office, federal librarians were seen: Peter Young, NAL; Jane Sessa, Dept. of Commerce, Shirley Loo, LC, and retired GPO librarian Andrea Gruhl. Bernadine Hoduski, 2002-2003 chair of the ALA Committee on Legislation, and former Joint Committee on Printing staff member was also present. Bernadine was the speaker for DCLA on Nov. 3, "Advocating for Libraries". Her book, *Lobbying for Libraries and the Public's Access to Government Information* was recently released by Scarecrow Press.

Maxine Becker was recently appointed Librarian of the Community Library, Guantanamo Bay Naval Station. Maxine was previously Director of Library Services at the College of the Marshall Islands. She has worked in special libraries and public libraries as well as in academic settings. Now she can add military libraries to the list. Her MLS is from Western Michigan University and she says she will never live in a cold climate again. Maxine met the Atlanta Falcon cheerleaders when they visited the area and she says that it was "quite an experience".

Susanne Perella, director of libraries and information services at the Treasury Department from 1992 to 1997, died of

cancer Oct. 22. Susanne also served at the Federal Trade Commission from 1972 to 1992 as head of reader services and then as library director from 1979 to 1992.

Ruth Fine's bequest of close to \$500,000 to the University of Michigan library school established the Morris and Ida Fine Scholarship in honor of her parents. The full tuition scholarship so far has been awarded to three students with a strong commitment to public service. Ruth retired in 1972 as director of the Office of Management and Budget Library. Her bequest to DCLA have resulted in four students being granted \$5,000 student loans. One student has graduated from Catholic University and his loan has been forgiven by DCLA with his superior academic achievement. Two more students will be selected in the spring of 2004 (see www.dcla.org for details).

Shirley Loo

Secure STINET

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Search Strategy Assistance:

To request search strategy assistance or ask questions about the new Private STINET service, users should call (703) 767-8265, DSN 427-8265 or send an email to private-stinet@dtic.mil.

@your library®

FULL PAGE AD
GALE

Defense Technical Information Center to Hold 30th Edition of Annual Conference

In what has become an ongoing tradition, the Defense Technical Information Center (DTIC) will host DTIC 2004, the 30th edition of its Annual Users Meeting and Training Conference, from Monday through Thursday, March 29 through April 1, 2004 at the Hilton hotel in Alexandria, VA.

The theme of the conference is "Information: Securing Defense Through Research & Development." The four-day event will feature topics of current interest and will address information sources and changing technologies that impact those who are involved in the Defense research and acquisition fields. It will also offer training sessions designed specifically to cater to a wide variety of needs and inter-

ests. Numerous speakers from various federal agencies, private industry, and DTIC will be in attendance.

For the first time in many years, the conference will return to the picturesque setting of Old Town Alexandria, VA. Attendees will find that the Hilton is an exceptionally appointed hotel, situated literally across the street from MetroRail and Amtrak, just minutes from Ronald Reagan Washington National Airport. With convenient access to the attractions of Washington, D.C. and the history and charm of Old Town Alexandria, it is truly the best the area has to offer.

Throughout the conference, DTIC experts will be ready to assist attendees with search strategies and demonstrate new

products, services and projects. DTIC representatives will also be available to discuss their particular areas of expertise and to demonstrate the latest developmental projects. In addition, various government and commercial vendors will be on hand to demonstrate their wares, and an entertaining and informative tour will be included as part of the activities.

Information concerning the agenda and registration will be posted as it is developed. Registrations will start on or about January 5, 2004. For more information, visit <http://www.dtic.mil/dtic/annualconf/> or contact DTIC's Conference Coordinator at (703) 767-8236/DSN 427-8236. The email address is confinfo@dtic.mil.

**HALF PAGE AD
New**

FULL PAGE AD
SIRSI

Minutes

Federal and Armed Forces Libraries Round Table (FAFLRT)

Board Meeting

ALA Annual Conference, 2003

Metropolitan Hotel

Toronto, Ontario, Canada

Saturday, June 21, 2003

Attendees: Jennifer Bushong, Margaret J. Groner, Mike Morrison, Marie L. Nelson, Janet Ormes, Fran Perros, Maria Pisa, Joan R. Taylor, Eileen Welch

The meeting was called to order at 2:15 p.m. by FAFLRT President Jennifer Bushong.

The agenda was accepted.

Minutes of the January 27, 2003 Board meeting were amended to correct the attendance names and accepted.

Treasurer's Report and Financial Statement were distributed and accepted. (Carol Bursik absent) (See Annual Membership Meeting minutes, June 21, 2003, for details.)

Newsletter Report. Fran Perros reported for Jane Sessa. The back page of the newsletter, listing officers and committee chairs, needs to be revised, and our assistance is requested. The newsletter needs more advertisers. The next deadline is July 23, 2003.

Committee Reports

Archives/History – No report.

Annual Program. Maria Pisa

Approximately 200 attended our program that morning and the speaker was well-received.

A good speaker for the 2004 Orlando Program is being sought, with a decision expected in the next few weeks. The topic submitted to ALA is "What's In, What's Spin: Winning Strategies for Marketing Your Library, to be held on Saturday, June 26, 2004, 10:30 a.m. to 12:00 p.m.

2005 Program. Janet Ormes proposed a program topic on the different methods of

knowledge transfer that aren't text-based. Tom Hogan of streamingmedia.com was mentioned as a potential speaker.

Nominating Committee. The Report had been given at the General Membership Meeting that morning. Margaret Groner will solicit people to be on the next nominating committee, as well as solicit nominees for the spring 2004 ALA elections. Mike Morrison suggested it would be valuable for the Vice President to alternate between federal and military nominees.

FAFLRT Web Site. James King will be asked to redirect web pages.

ALA Round Table Coordinating Committee. Jennifer Bushong will find out the name of our new ALA Councillor.

Awards Committee. Maria Pisa reported that three awards had been presented that morning at the General Membership meeting. We also had a good range of qualified candidates for the 2003 Conference Sponsorship Award. She will submit press releases to the winners' institutions, the FAFLRT web page and the *Federal Librarian*.

Booth Coordinator. Eileen Welch reported that our current conference booth is mostly unmanned. She will reserve booth space for the 2004 Midwinter Conference.

Federal Personnel. Stephanie Jones, chair, was absent, and the others were unclear of the current scope of this committee. Margaret Groner will contact her to verify committee focus (A-76?) and whether or not she still wants to chair the committee.

Liaison Reports.

ALA Liaison. No report.

Coalition. No report.

Public Employees Round Table. Fran Perros stated that this was heavily reported about in the last *Federal Librarian*.

FLICC. No report. Janet Ormes stated that FLICC offers excellent courses.

Education Assembly. No report. A replacement is needed for this liaison activity.

Old Business. None

New Business

Web Page. Jennifer Bushong reported that James King informs us that there are 245 members on the FAFLRT discussion list. Also, the FAFLRT web site was rebuilt to comply with the new ALA Content Management System.

IFLA. Andrea sent Jennifer an email from IFLA regarding their non-support of the U.S. Patriot Act, and their support of the following statement by Don Wood, Program Officer/Communications, ALA, Office for Intellectual Freedom (email dated 6/12/03):

Libraries are for democracy not surveillance.

"The threat of covert monitoring is intimidating to library clients and can inhibit library use, especially among those who have suffered under authoritarian regimes. IFLA is disappointed that its concerns about the USA PATRIOT Act and the 2002 guidelines issued by the Attorney General have been justified. IFLA supports initiatives taken by the American Library community to protect the privacy of their clients."

Mike Morrison's new email is michael.morrison@wpc.af.mil. He would like all the officers to send him an email, so he can enter them into his address book.

Margaret Groner's term as FAFLRT President begins at the conclusion of this meeting.

At the June 23, 2003 joint Awards Reception we will once again announce our award winners.

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Minutes

FAFLRT is co-sponsoring a 9:30 a.m. ALA program with GODORT on 23 June, 2003.

As all business has been concluded, the FAFLRT Board Meeting scheduled for 23 June, 2003 was cancelled.

Adjournment. Jennifer Bushong adjourned the meeting at 15:16 p.m. and “passed the gavel” to the incoming President, Margaret J. Groner.

Respectfully submitted,
Marie L. Nelson, FAFLRT Secretary

HALF PAGE
VERTICAL AD
TLC

INTERNET LIBRARIAN 2003

The Internet Librarian Conference was held in Monterey this year. It was the 7th Internet Librarian Conference, which has always been held on the West Coast. The Conference is scheduled for three days. Each day opens with a Keynote address for all attendees. This year the last day became an Endnote. Topics covered were XML, future trends, and searching future.

The sessions are in four tracks with five 45-minute sessions on various topics. This year the tracks concentrated on searching, blogging, web design, digital resources, health sources, e-learning, research on the web, web tools and search engines, content management and marketing. As evidenced by this list, a lot is packed into three days. Most of the speakers are librarians who have practical experience on their topics who have come prepared to share their expertise with the audience. The conference also includes an exhibition featuring web/net companies.

Every year I attend the conference there is something to bring back to my organization as I gain practical knowledge and ideas. This year much emphasis was placed on search tools, digital sources and blogging. Perhaps some FAFLRT members would like to set up a blog. You can access all the presentations of the conference at <http://www.infoday.com/il2003/persentations>.

Margaret Groner

Minutes

**Federal and Armed Forces Libraries
Round Table (FAFLRT)
Annual Membership Meeting
ALA Annual Conference, 2003
Sheraton Centre Toronto
Toronto, Ontario, Canada
Saturday, June 21, 2003**

Attendees: Beth Blankley, Jennifer Bushong, Robin M. Dixon, Margaret Groner, Richard Hanusey, Shirley Holcomb, Anne Karle-Zenith, Shirley Loo, Arlene Luster, Mike Morrison, Marie L. Nelson, Karen Olender, Janet D. Ormes, Fran Perros, Maria Pisa, Jane Sessa, Cynthia Shipley, Joan R. Taylor, Amos Tookes, Eileen Welch

Welcome and Call to Order. Jennifer Bushong, FAFLRT President, called the official portion of the meeting to order at 8:47 a.m., following the breakfast social. The Agenda was accepted as amended, with the postponement of the Awards until later in the meeting.

Membership Report. Joan Taylor reported that as of June 11, 2003, ALA records indicate that FAFLRT has 340 personal, 60 institutional, and 3 corporate members, for a total of 403 members. (However, per the mailing list, we have 353 personal and 66 organizational/corporate members, for a total of 419 members.) Fran Perros also reported that 58 FAFLRT members voted in the Spring 2003 ALA election.

Minutes of the 2002 Annual Membership Meeting were amended to include Joan Taylor's Membership Report, and accepted.

President's Report. Jennifer Bushong
A joint reception and awards presentations will be co-hosted by AGIIG / FAFLRT / GODORT, and held Monday, 23 June, 2003, 5:00-7:00 p.m. at the University of Toronto Faculty Club.

She and Margaret Groner attended the ALA Round Table Coordinating Committee Meeting. Discussed at this

meeting: "Who Speaks for ALA."

Paraprofessionals should be included more in ALA activities.

2003 ALA Annual Conference Attendance, as of June 16, was reported to be 8,642 ALA paid registrants, 1249 Canadians, 2756 cancellations, and 400 additional Thursday on-site registrants. Vendors/employees attendance is 1000 less than the previous year.

ALA membership stands at 64,713.

There is now one Councilor per 6-7 round tables, but it is felt that more contact with our elected councilor would be desirable.

James Hill has updated FAFLRT's ALA web pages.

A reminder was given to provide Jane Sessa with newsworthy items for the Federal Librarian, FAFLRT's newsletter.

Two people are needed for next year's Nominating Committee.

FAFLRT is sponsoring this morning's 10:30 a.m. program by Stephen Abram, VP, Corporate Development, Micromedia Proquest, speaking on "The Next Generation Changed When I Wasn't Looking! What Now?" about generational change. Attendance is encouraged.

Our vendor supporters were thanked:

Gale: Breakfast on June 21, 2003

Proquest: Program on June 21, 2003

SIRSI and Infocurrent: Reception on June 23, 2003

Treasurer's Report. The Financial Statement prepared by Carol Bursik, dated June 16, 2000, "Based on the ALA Performance Report of April 30, 2003," was distributed. It shows Beginning Net Assets (9/01/02) of \$5759.93, Revenues of \$3516.78, and Expenses of \$7037.10, leaving a Balance Carried Forward of \$2,239.61. The June 16, 2003 Treasurer's Report reports that as of June 5, 2003, \$3391.24 was received from vendors for ad-

vertising in the Federal Librarian, but not yet reflected in ALA's April 30 Performance Report. In addition, support from SIRSI (\$500) and InfoCurrent (\$250) was received for the June 23, 2003 Reception.

Committee Reports

Awards Committee. Shirley Loo and Maria Pisa announced and presented the following 2003 FAFLRT Awards:

Janet Ormes, NASA Goddard Space Flight Center, received the FAFLRT Achievement Award, recognizing achievement in the promotion of library and information service and the information profession in the Federal and Armed Forces communities.

R. James King, Naval Research Laboratory, received the FAFLRT Distinguished Service Award (in absentia) for his faithful service as Listserve Manager and Webmaster.

Anne Karle-Zenith, a student at the University of Michigan School of Information, was the recipient of the Adelaide del Frate Conference Sponsorship Award.

Nominating Committee. J. Mike Morrison and Fran Perros.

It was difficult obtaining nominees for the 2003 elections.

The FAFLRT dues increases were approved, with 58 in favor and 8 opposed.

Newly elected officers are:

Vice President/President-Elect: **Linda Resler**

Treasurer: **Carol Bursik** (re-elected)

Director (Armed Forces): **Linda Towne**

Director (Federal): **Mary Boone**

Other Business

Contracting-Out Activities. Fran Perros suggested more tracking of contracting-out activities would be beneficial. Maria Pisa stated that federal agencies

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Minutes

cannot appeal an award. It was suggested that it would be helpful to have a committee to monitor out-sourcing, as well as volunteer(s) to chair and man this committee. Mike Morrison agreed to be a member of this committee.

Booth Coordinator. Eileen Welch reported on the location of the booth, and sought volunteers to man it, as only one person thus far had offered assistance.

Newsletter. Jane Sessa needs people willing to speak with vendors about potential advertising in the Federal Librarian. News items are also needed.

Scholarship fund donations are needed. Jennifer Bushong will visit the Newsbank booth to inquire whether they would be willing to re-establish their \$1000 donation.

FAFLRT future programs. Shirley Loo requested ideas for future FAFLRT ALA Annual Conference programs.

The meeting adjourned at 9:57 a.m.

Respectfully submitted,

Marie L. Nelson, FAFLRT Secretary

The FAFLRT Board meetings at mid-winter are as follows:

1/10 Saturday 02:00-04:00 p.m. Horton Grand Hotel, Regency B

1/12 Monday 09:30-11:00 a.m. San Diego Convention Center, Room 29B

HALF PAGE AD
Telesec

Federal and Armed Forces Libraries Round Table Board: 2003-2004

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