Libraries assist with COVID relief efforts in their communities.

- Producing personal protective equipment for health workers and first responders, including face masks and shields
- Providing meeting space for emergency operations and staging for food and other distribution efforts
- Conducting community outreach and checking on seniors and other vulnerable populations

Libraries are foundational to a community’s social infrastructure, open to all for free. Librarians remain closely connected to their communities and tailor resources, programs, and services to meet community needs.

Libraries are vital sources of trusted information.

- Providing one-stop access to local, state, and federal public health resources and community alerts
- Partnering with local governments to alleviate stress on emergency services and respond to non-emergency inquiries

Libraries provide connectivity for communities of all sizes.

- Lending WiFi hotspots, laptop computers, or other devices and extending WiFi access to parking lots or other locations around their communities
- Continuing to support technology training and digital literacy by phone and online

School and academic libraries help their institutions pivot to remote learning.

- Digitizing instructional materials and organizing online teaching tools
- Delivering instruction, professional development, and research for students and faculty

Libraries help their communities get to work.

- Assisting community members with job search, resume writing, and small business development
- Offering classes and one-on-one consulting for job seekers

Libraries connect people to critical information and services.

- Working with local governments to ensure a fair and complete count in the 2020 Census
- Providing access to government forms and services, from voter registration and driver’s license renewal to tax forms and unemployment benefits

Libraries provide more than just digital connections.

- Bringing communities together with a diverse array of programming and events for all ages.
- Innovating to bridge the digital divide and reach all residents.

Libraries are integral to community healing—even moreso when it becomes safe to reopen their facilities.

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