

**Minutes of the ACRL College Libraries Section
Medium Sized Libraries Discussion Group
Midwinter Meeting, 2004
1-11-04, 9:30-11 am, Grand Hyatt, Manchester D Room**

We discussed 2 topics:

- 1) Project MERLOT representatives presented information on their Multimedia Educational Resource for Learning and Online Teaching organization and website < <http://www.merlot.org>> and asked for advice for the best role for libraries and librarians to plan in making the content of MERLOT available to faculty and students. It was a very lively 40 minutes!
- 2) Assessing Virtual Reference was also a very lively discussion with most attendees considering or at the pilot stage and just contemplating assessment.

Over 60 attended. (I have attendance sheets with 35 names, institution, email and whether they are ACRL members if anyone wants it.) There was an excellent discussion and exchange of information.

Our tentative discussion topic for Annual is ASSESSMENT, ASSESSMENT, ASSESSMENT! WHAT TO DO? HOW TO DO IT? Are you involved or interested in library assessment? Or do you have to do it but you are not sure how and what is best? Do you know about measuring output measures? Or are you still perplexed by all you need to do and how you are supposed to evaluate services, collections, and users' satisfaction? Are you trying to figure out the best assessment practices? If you are, come and join us for a discussion on tools to use to assess library services, collections, and users. Learn from colleagues about their experience with surveys, questionnaires, focus groups, and case studies. Learn from their learning, share some light!

Given the continued high attendance at this discussion group meeting, this slot is a good time for future meetings.

Respectfully submitted,

Jo-Ann Michalak, co-chair

Last Update: February 2, 2004