

# Chapter Topics

Volume 20, Issue 1

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*Association of College and Research Libraries,  
a division of the American Library Association*

## **JOIN US IN NEW ORLEANS!!**

Hello to all ACRL Chapters Council members. For some of you, this is your first time as a member of Chapters Council (CC) and for others, you've been active with your local chapter and a representative to CC for several years. Whether you're a regular or a rookie, I'd like to invite you to become an active participant in our group. Chapters Council is comprised of representatives from the 42 local ACRL chapters throughout the country. Some of the chapters are regional (New England) while others are even international (Western New York/Ontario). Whether you are from a small or large chapter, if you need information about how ACRL supports and assists your chapter, then this is the group for you!

How do we help? First, we serve as the primary link between the chapters and the ACRL National Office. We meet twice a year (at the ALA Midwinter & Annual Conferences) where we share important business information and swap ideas. Our next meeting is at the ALA Annual Conference in New Orleans on Sunday, June 27, 8:30-11:00 a.m. (Hilton, Grand Salon 10). Secondly, we are a forum for chapter members. At this forum, you communicate with other chapters AND discuss "chapter" matters, that is, issues affecting all ACRL Chapters.

The officers of CC are elected at the ALA annual conference during our meeting. Anyone who is a member of both their local chapter & ACRL is eligible to run for office in CC. The elected positions consist of Chair, Vice-Chair/Chair-Elect, Immediate Past-Chair, and Recording Secretary. Our Newsletter is published three times a year by an editor who literally creates a nationwide information connection among the 42 chapters (an amazing feat given the fact that chapters have different schedules for electing officers and holding events).

CC sponsors one of ACRL's major events - the annual "Presidential Candidates Forum," held at the ALA Midwinter Conference. CC is also visible on the ACRL website: <http://www.ala.org/acrl/>. Visit it for useful chapter information, a list of ACRL Chapters (with website links), CC documents, and an online version of our newsletter.

Each chapter is encouraged to send a representative to our meetings. This person in turn brings back useful information to their chapter. In recent years we have introduced "mini-workshops" into the latter half of our meetings. In New Orleans, we will hold concurrent workshops on Chapter Incorporation (designed for chapters currently undergoing the incorporation process), and Membership Recruitment (which will address membership issues for local chapters and ACRL). We've had positive responses about this new format, and with your participation we can continue to have meetings that are useful AND exciting.

Now that you know a bit about our mission and history, I encourage you to attend our next meeting in New Orleans. If you can't be there, perhaps someone from your chapter would like to participate. I'm looking forward to an exciting meeting in June. Hope you can join us!



**Lois Cherepon**  
ACRL Chapters Council Chair  
cherepol@stjohns.edu or 718-390-4521

**Next Deadline for  
Chapter Topics: August 24!**

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# Chapters Council @ Annual

New Orleans, June 1999

## ACRL President's Program

Dr. Margaret Wheatley, renowned organizational consultant and author of *Leadership and the New Science: Learning About Organization from an Orderly Universe*, will speak at the 1999 ALA Conference in New Orleans, Monday, June 28, 2 - 4 p.m. As part of the ACRL President Maureen Sullivan's program "Leading and Learning," Wheatley will explore new science principles as they apply to the organizational life of libraries. Offering fresh insights, her holistic view of organizational and societal change will help librarians grapple with the paradoxes of their environment.

Dr. Wheatley is president of the Berkana Institute, a non-profit foundation supporting the development of new organizational designs, and a principal of the consulting firm, Kellner-Rogers & Wheatley, Inc. *Industry Week* named her book, *Leadership and the New Science*, "Best Management Book of 1992" and her most recent book, *A Simpler Way* co-authored with Myron Kellner-Rogers, is also a best-seller.

Formerly an Associate Professor of Management at the Marriott School of Management, Brigham Young University, Dr. Wheatley received her doctorate from the Administration, Planning and Social Policy program at Harvard University. She also has an M.A. from New York University in Communications and Systems Thinking and was a research associate at Yale University.

ACRL President Maureen Sullivan and Mary Beth Clack, chair of ACRL's President's Program Planning Committee, are confident the program will renew conversations in libraries about creating the most supportive culture for constructive leadership. Dr. Wheatley will be available following the program to autograph copies of her books.

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Lois Cherepon • Chapters Council Chair

Maureen Sullivan • ACRL President

Althea H. Jenkins • ACRL Executive Director

Jill Holman • *Chapter Topics* Editor

## ACRL CHAPTERS COUNCIL MEETING AGENDA

Sunday, June 27, 1999 8:30-11:00

Hilton, Grand Salon 10

### 8:30-10:15 - Business Meeting

- 1) Welcome & Updates
- 2) 1999 Elections
- 3) Minutes, Midwinter 1999
- 4) News from ACRL Officers and staff
- 5) Newsletter & Website
- 6) ACRL Legislative Network
- 7) New Business - (Column in *C&RL News*, Chapter programs at ACRL or ALA, CC Guidelines & Procedures)

### 10:15-11:00 - Mini-Workshops (Concurrent)

- 1) Chapter Recruitment & Membership
- 2) Chapter Incorporation Issues

## ACRL Legislative Network Activities

by Lois Cherepon

The ACRL Legislative Network was established by the ACRL Board of Directors to promote legislative advocacy among academic librarians. One of the key functions of this Network has been keeping chapters connected and informed on legislative issues important to academic libraries. Lee Marie Wisel, the first appointed Coordinator of the Legislative Network, will be leaving this post at the conclusion of the ALA Annual Conference this June. A new Coordinator will be appointed by the ACRL President following the Chapters Council meeting in New Orleans.

The Legislative Network Coordinator has the responsibility of creating a link from each chapter to the Network by coordinating the appointed chapter liaisons. Each chapter is responsible for appointing a representative

from their chapter to the Network in an effort to keep chapters informed of national legislative activities and to keep ACRL informed of state and local legislative activities. For more information on the responsibilities of the ACRL Legislative Network Chapter Representatives, see *Chapters Topics*, Fall 1998, vol. 19:2. (Please share this list with your chapter's Legislative Network liaison!)

In addition to coordinating the list of chapter liaisons, Wisel also kept chapters informed of current legislative issues by maintaining close contact with the ALA Washington Office. Most recently, she participated in National Legislative Day, May 3-4, in Washington, D.C.. Lee encourages more academic librarians to participate in Legislative Day and hopes that our constituency will be even stronger next year.

Chapters Council would like to thank Lee Marie Wisel for her dedication, leadership, and coordination of the ACRL Legislative Network this past year. She has participated in Chapters Council for many years and we are fortunate that she shared her organizational skills with us as the first ACRL Legislative Network Coordinator.

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## Elect Your Officers!

At the top of the agenda for our Chapters Council meeting during ALA in New Orleans will be our annual election of officers. The chair-elect and recording secretary selected this June will begin their duties following the meeting. The secretary will serve for one year, through the Chapters Council meeting at ALA annual in 2000. The chair-elect will serve through 2000 and then step into the role of Chapters Council chair at the January 2001 midwinter meeting.

All chapters who send representatives to this important meeting in New Orleans will have the opportunity to vote for new Chapters Council officers. Please take a moment to review the candidate statements that follow and be prepared to vote in June. Two very qualified and dedicated council members for each office are offering their time and energy to work on behalf of all chapters through ACRL Chapters Council. Thank you to all four!

-- Lynne King, Vice-Chair/Chair-Elect (kingl@sage.edu)

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### Candidate Statements

#### Chair-Elect

**EVELYN C. MINICK**, UNIVERSITY LIBRARIAN, ST. JOSEPH'S UNIVERSITY

Minick has been active in the ACRL Delaware Valley Chapter for 10 years. She has served as President, Board member and program planner for many chapter activities and workshops. In addition to serving as a Board member, she has chaired both the College and Research Libraries Division and the Library Administration and Management Roundtable of the Pennsylvania Library Association. Minick most recently served as a chair of the 1999 ACRL Presidential Candidates Forum Committee.

*I have always been impressed with the visibility and vitality of my local ACRL chapter. That is where the real excitement is for me, in encouraging young library staffers, renewing experienced ones, and keeping a continuous menu of opportunities within reach for growth, learning, shared victories and mistakes, and of course, a place to safely complain. Chapters Council is valuable in much the same way — it keeps all of these activities and efforts connected to a common goal, allows us to make this national experience accessible to chapter members, and hopefully provides the vehicle to keep the national ACRL aware of the richness, variety, and importance of local chapter activities.*

**DORIS ANN SWEET**, ASSISTANT DIRECTOR FOR ACCESS SERVICES, COUNTWAY MEDICAL LIBRARY, HARVARD UNIVERSITY

Sweet is the 1999/2000 Past President of the ACRL New England Chapter. She has previously been Chair of the Publications Committee and Editor of the chapter newsletter. She has also been active in the New England Library Association. Within the ACRL University Libraries Section, she has served on the Current Topics Discussion Planning Committee and the Policy and Planning Committee, and last year she chaired the Reference and User Services Association's Management of Reference Committee.

*ACRL chapters are extremely important to academic and research librarians, providing a locally accessible array of programs and opportunities for professional involvement. Chapters Council is the body that communicates the value and needs of chapters to the officers and staff of ACRL at the national level. It is the place where new chapter officers learn about the procedures and details of the relationship between chapters and the national organization. It is also the place where chapter officers can share information about projects, programs and other activities their chapters have found worthwhile. Because there is almost annual turnover in the*

#### Secretary

**SHERRI EDWARDS**, HEAD, SCIENCE & TECHNOLOGY LIBRARY UNIVERSITY OF AKRON

Edwards has been active in the ACRL Ohio Chapter for nearly 10 years. She has served as President and Secretary of the chapter and has recently been appointed Chair of the Public Relations Committee. She has served on several ACRL section committees and is currently serving on the Organization and Planning Committee of the Science & Technology Section.

*As a long time member of the Ohio Chapter but a relatively new member of ACRL, I have seen the role of ACRL Chapters expand within the organization. ACRL recognizes that Chapters are the grassroots of the organization and the greatest vehicle for achieving certain goals. Chapter members also recognize that we must work within*  
Edwards cont. p 5

**SHABIRAN RAHMAN**, REFERENCE/COLLECTION DEVELOPMENT LIBRARIAN, UNIVERSITY OF WATERLOO

Shabiran Rahman is currently the President of the Western New York/Ontario Chapter of ACRL. She has been associated with this Chapter over a number of years and has served in many different positions including Nominations Chair and Chair Public Relations Canada. She initiated the chapter's webpage and continues to be the webmaster. Shabiran is also a member of ACRL's Government Relations Committee and the Legislative Network.

*I bring the international perspective to ACRL with my experience and involvement in the Western New York/ Ontario Chapter. I greatly value the role of national ACRL and would like to see Chapters Council bridge the gap between the local Chapters and ACRL more effec-*

Rahman cont. p 5

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## Highlights of the Minutes

ALA/ACRL Chapters Council -- 1999 Midwinter Meeting in Philadelphia

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Chapters Council (CC) President Lois Cherepon welcomed attendees and introduced CC Vice-President/President-elect Lynne King and Secretary Mary McInroy. She noted that refreshments, courtesy of Biosis, were arranged by Lynne King. Attendees were encouraged to stop by the Biosis booth, or to e-mail the company ([info@mail.biosis.org](mailto:info@mail.biosis.org)) to thank them for their support of our meeting. Cherepon is looking for volunteers to help obtain refreshment funding for our next meeting in New Orleans. After reviewing structure and timetable for the meeting, Cherepon reviewed 1998 developments which included: creation of links from the ACRL website to Chapter web pages; increased visibility for CC at the national ACRL Board level; increased feedback from local chapters to CC via e-mail; and increased attendance at CC semi-annual meetings. She noted that ACRL Board meetings are open and encouraged attendees to sit in on proceedings when possible.

Althea Jenkins, Executive Director of ACRL, introduced Melissa Cast, who is the new CC contact in the ACRL office. In order to increase CC meeting attendance, Jenkins suggested scheduling meetings at the convention center or where ALA offices are located. Jenkins reviewed the new Chapter/ACRL membership promotion effort, to be set into place in 1999/2000 budget year. As per recommendations of the Task Force on ACRL Chapter Relations (see: <http://www.ala.org/acrl/chapttf.html>), chapters will now receive \$10 for each new ACRL member joining from their geographic area. In order for chapters to receive this funding, ACRL needs to receive evidence of each chapter's promotion of ACRL membership via the chapter annual reports to the ACRL office.

Jenkins encouraged chapters to apply for ACRL Initiative Grants and to give the ACRL office feedback on use of funds awarded. Jenkins noted ACRL's status as an "Information Literacy Shop," adding that ACRL standards for post secondary information literacy should be out by the April ACRL conference. Finally, Jenkins announced that the ACRL policies & procedures manual is on the web this year and will be updated more frequently.

Cherepon next introduced ACRL Vice-President/President-Elect Larry Hardesty, veteran past chair of 2 chapters. Hardesty spoke on two goals for his presidency. One is development of an award for academic excellence in academic libraries, which Hardesty is now discussing with vendors. Plans include giving the recipient his/her award at the recipient's own institution. Secondly, Hardesty will emphasize academic librarian recruitment and would like to challenge chapters to develop a mechanism to go into library schools and present information on academic libraries. He asked attendees what support chapters need to accomplish this type of recruitment and encouraged chapters to get back to him with ideas on

encouraging people to enter academic librarianship. In response to a comment, Hardesty said ACRL and all of us need to help rebuild faith in the value of ALA accreditation for library schools.

Vice-Chair/Chair-Elect Lynne King spoke next on the upcoming CC election in June and encouraged people to run for V-Chair/Chair Elect & Secretary.

*Chapter Topics* Editor Jill Holman handed out a tip sheet on *Chapter Topics* (CT); the information is also on the *Chapter Topics* website: <http://darkwing.uoregon.edu/~holman/ct>. The group discussed the possibility of CT becoming a Web only newsletter. Holman noted she essentially does two separate newsletters now, HTML & Pagemaker/PDF. Only about 200-250 copies are printed, so many people already rely on the web version. Cherepon suggested polling chapters on whether they would accept a web-only version of CT. Perhaps Vol. 20 could be used as a springboard to prepare people for a change. Attendees generally felt CT should eventually become web only, but not quite yet.

All chapters represented at the midwinter meeting had websites. Holman reminded chapters to see if they are linked on the ACRL web page and contact Jack Briody ([jbriody@ala.org](mailto:jbriody@ala.org)) to get connected if needed. Holman stated that a new editor for CT will be sought soon.

Cherepon introduced ACRL President Maureen Sullivan, who spoke on the need for a liaison from the ACRL Board to CC.

Lee Marie Wisel, ACRL Legislative Network Coordinator, noted that legislative contacts made by academic librarians are "making a difference." Wisel encouraged increased attendance by academic librarians at the 25th annual National Library Legislative Day (May 3-4, 1999). Cherepon also encouraged chapters to present local programs on legislative advocacy.

The report of the Task Force on ACRL Chapter Relations was approved at the 1998 Annual conference by the ACRL Board. The new membership money structure will begin in 1999/2000. Cherepon reminded attendees that chapter annual reports need to be sent to ACRL by September 1. If a chapter misses filing this report two years in a row, ACRL funding will cease to that chapter. Also per the Task Force report, all chapters need to be incorporated, or affiliated with an incorporated state group, by the end of 2000. Little has been heard at CC on chapter progress toward this goal. If chapter officers have questions, contact Cherepon via e-mail ([cherepol@stjohns.edu](mailto:cherepol@stjohns.edu)).

After some time for review, attendees voted to accept minutes from the 1998 Annual meeting.

Mary McInroy, Secretary

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## Midwinter Mini-Workshops

### Successful Chapter Conference Stories

#### DORIS ANN SWEET, NEW ENGLAND CHAPTER

With over 1000 members, eight interest groups and an active Continuing Education Committee, the New England Chapter presents a particularly rich array of programs each year, from small discussion sessions to large programs with nationally known speakers. Programs have ranged from a visit to the American Textile History Museum (Women's Studies IG), to designing and using electronic classrooms (Bibliographic Instruction IG), to a visit to the Library and Archives of the New Hampshire Political Tradition (Preservation IG). Some topical programs, particularly those that "sell out" are repeated in a different location. Two full-day Chapter conferences are held each year, with the Chapter Vice President leading a committee responsible for planning both. Attendance runs approximately 200-250 per conference, and most conferences break even or earn a little revenue. There is a brand new Chapter listserv, which will be used mainly to announce programs; until now, these have been promoted only through the chapter's website and print mailings.

#### TERRY RONNING, EASTERN NEW YORK CHAPTER

The Eastern New York Chapter sponsors two full-day conferences per year, with up to 330 members in attendance. The last conference at Skidmore in fall 1998 featured speaker Marjory Hodges Shaw, a lawyer who spoke on Internet policies for academic libraries. The charge to attend the conference was \$30, which included lunch. Planners often schedule an informal, Dutch treat pre-conference dinner the night before the conference itself. The Planning Committee consists of 15 people who do most of their work via a committee listserv. For this Chapter, spending money to bring in good speakers has resulted in larger attendance at conference events.

Cherepon reminded the group that ACRL has a Speaker's Bureau and chapters can request a speaker free every 3 years. Co-sponsoring a speaker with another chapter is also a possibility.

### Creating/Maintaining a Chapter Website

#### REE DE DONATO, GREATER NEW YORK METRO CHAPTER

In the late 1980s, a listserv was begun to publicize local job-openings, but was later expanded to include chapter activities. The listserv technology resulted in accessibility problems. The Chapter web page was begun in 1994. At this time, the Chapter still issued a paper newsletter, as there were time delay problems with the listserv, and Web accessibility was an issue for some members. In approximately 1997/98, the web site was expanded to include member names, as well as the constitution and by-laws of the Chapter and the Chapter newsletter. There were problems in making the transition

from paper newsletter to the web, and there were not enough people available to do the markup/linking for the web. Maintenance of the page is currently evolving, and volunteers are being sought to help out.

#### MICHAEL ENGLE, EASTERN NEW YORK CHAPTER

Engle began working on the Eastern New York Chapter website in fall 1995. Basic chapter and conference programming information are put on the web. Engle marks up information he receives, which takes approximately one-half hour every other month. He personally does not solicit content. The web site now resides on the library's computer at Cornell, and the Chapter needs to determine where files will permanently reside and how to keep information easily accessible after any migration.

#### MARY MALLERY, NEW JERSEY CHAPTER

The New Jersey Chapter used its website to highlight the Chapter's 50th Anniversary celebration. Web planners also used a Rutgers library school student to research the history of libraries in New Jersey and mounted results of that research. The historical postings have resulted in increased usage of the association archives, and the Chapter would next like to do an article on their past presidents.

Mary McInroy noted that an in-depth article on the creation and maintenance of the Iowa chapter's web site can be found at: <http://www.iren.net/acrl/iacrldir/news798.html>.

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Sweet, cont.

*membership of Chapters Council, the communication function it embodies is crucial. I would be pleased, as the Vice-Chair/Chair-Elect of Chapters Council, to work to make Chapters Council as valuable an organization as possible in meeting the needs of chapters and facilitating their relationships with ACRL.*

Edwards, cont.

*the national organization in areas such as legislative initiatives, programming, and membership. Only by working together can we truly affect positive changes for academic libraries. Chapters Council plays a major role in ensuring that these two groups continue to work together. I welcome the opportunity to serve as secretary of Chapters Council and will work to make sure that the deliberations at these meetings are accurately recorded and promptly communicated to Chapter Council members.*

Rahman, cont.

*tively. I see this as a wonderful opportunity to promote ACRL to the Canadian academic librarians. If elected I would work to inform, involve and engage membership on both sides of the border to the issues that are important to all of us, particularly the challenges facing the profession that are coming at us from commercial and from other professions.*

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# Features

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## DVC's bus trip to DC

by Evelyn C. Minick

In October 1998, the ACRL/Delaware Valley Chapter sponsored a very successful program entitled, "Information Wars: Winners, Losers and Noncombatants in the Fight for Fair Use." Adam Eisgrau, Legislative Counsel for ALA Washington, gave an inspired presentation on the complex topic of fair use and copyright. He really made participants understand just how much is at stake, and what they can do about it.

As a follow-up to that program, the Delaware Valley Chapter Board pledged to take a larger role in legislative advocacy. Few people understand and appreciate the value of fair use as much as we do. The board agreed to cover the cost of a bus rental and on Monday and Tuesday, May 3 and 4, 25 academic librarians from 11 colleges and universities (including 4 library school students) traveled to Washington to put a face on fair use. The Delaware Valley hopes to make this national lobbying effort an annual event for our chapter.

The trip was successful. We visited 13 legislators from 3 states — 4 Senators and 9 Representatives. Each delegation was a mix of public and academic librarians and everyone had the experience of visiting a legislative office and speaking up for library and information issues. It was the first lobbying experience for 23 of the 24 of us. ALA even gave us an award (well, 2 bags of M&M's) for more than doubling the level of participation from academic librarians nationally.

I am now in the process of "debriefing" our lobbyists to make sure any pertinent information from their visits gets back to the ALA/ACRL lobbyists in Washington. I am also asking everyone to evaluate the experience and make suggestions for how we might be more effective next year.

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## Detroit Dozen

About a dozen Chapters Council members met informally at a social gathering during the ACRL Conference in Detroit last month. Members from as far away as Texas to as close as Ontario were among the group. Maureen Sullivan, ACRL President, also attended our gathering.

Among the many proposals we discussed were:

- 1) a mini-workshop on incorporation issues for non-incorporated chapters
- 2) the introduction of a Chapters column in *C&RL News*
- 3) creation of a Chapters Council "guidelines & procedures manual"
- 4) offering a "chapters" program at either the ACRL or ALA conferences.

The discussion was lively and exciting. These ideas require input from many Chapters Council members to transform them into action. Members at our Motown gathering agreed that we should explore these initiatives in greater detail in New Orleans. Warning: the enthusiasm generated during our discussion in Detroit is spreading! Don't be surprised if the CC member sitting next to you in New Orleans leans over and asks you to become active in one or more of these proposals!

It takes 42 chapters to make Chapters Council successful. Get your chapter involved by participating in something new.

-- Lois Cherepon, Chair, ACRL Chapters Council

## Academic Librarians go to Washington

by Pat Walker

Attended by over 500 librarians from across the country, ALA's 25th National Legislative Day held May 3-4 in Washington, D.C. included a record number of academic librarians. Responding to the call from ACRL leadership for grassroots legislative advocacy, more than 50 academic librarians made their way to Washington to meet with Congressional members and staff about vital issues that affect academic libraries and their users. A full day of excellent briefings from ALA's Washington Office staff preceded the visits to the Hill and provided invaluable preparation for discussions about such complex issues as database protection and government information legislation.

A highlight of Monday's briefing day was an excellent luncheon for academic librarians, generously hosted by ACRL's Executive Director Althea Jenkins and Program Director Michael Godow. Speakers included David Carson, General Counsel for the Register of Copyrights, and Rick Weingarten, Director of ALA's Office of Information Technology Policy. Forty-two librarians attended the luncheon, including newly-elected ALA President Nancy Kranich of New York University. The Delaware chapter received special recognition for sending the largest contingent of members from academic libraries to Legislative Day. Evelyn Minick, University Librarian, St. Joseph's University arranged for a bus to transport 23 members from a dozen institutions to travel to Washington for the event.

The ALA Washington Office announced that of the 500 attendees for the 2-day event, 250 were attending Legislative Day for the first time, a very significant statistic for the future of library advocacy. Increasing the presence of academic librarians will continue to be a priority for ACRL.

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In honor of volume 20 of Chapter Topics, here's a look at the first issue!



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## ALABAMA

Pat Henderson, our Vice President/President Elect and Chair of the Program Planning Committee, threw herself heart-and-soul into preparing a spring workshop featuring ACRL President Maureen Sullivan. She and her committee provided for every contingency . . . except last-minute inclement weather in the Northeast. Literally hours prior to the event, Maureen called Pat to let her know that she was snowed in. After she caught her breath, Pat enlisted the aid of some of her colleagues in Tuscaloosa and contacted dozens of workshop attendees with the news. Fortunately, Maureen was able to reschedule the workshop for September.

While they were busy getting the details worked out for Maureen's visit, Pat and her committee were hard at work planning our annual business meeting/dinner which is held in conjunction with the Alabama Library Association annual conference in Orange Beach. This time everything turned out as planned. Our speaker was Dr. Konrad M. Kressley, professor of political science at the University of South Alabama and author of *Living in the Third Millennium*. He addressed concerns, challenges, and possibilities that face us as we enter the 21st century. During the business meeting itself, we discussed the issue of incorporation, which is a major item on the chapter's agenda for the coming year. We also presented the two new officers: Vice President/President Elect Tim Dodge (Auburn University) and Treasurer Susan Herring (University of Alabama in Huntsville) — who are taking their place with President Pat Henderson (University of Alabama), Past President Craig Beard (University of Alabama at Birmingham), Secretary Margaret Alexander (Tuskegee University), and Newsletter Editor Marcia Evans (University of Alabama).

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## ARIZONA

This year, Arizona's ACRL Chapter, the College and University Library Division (CULD), is co-sponsoring two workshops with the Arizona Reference and Library Instruction Round Table (ARLIRT). The first workshop, "Usability Tests and the User Friendly Web Site," was held March 26, 1999 at ASU Tempe. University of Arizona librarians Ruth Dickstein, Vicki Mills, Elaina Norlin and Gene Spesard described methods used, information gained, and revisions made due to a usability study of the library's web site. The workshop was very well received by the audience, consisting of approximately fifty librarians from around the state. The next ARLIRT/CULD workshop, to be held this fall, will be entitled, "The ADA and Web Site Design."

# CHAPTER REPORTS

Cheaney Seth, Chair of the AzLA Leadership Committee, is coordinating a half-day leadership program featuring Maureen Sullivan, ACRL President. The program, to be co-sponsored by CULD, will be entitled, "Learning About Leadership: How to Become an Effective Library Leader." It will be part of the Arizona Library Association's annual conference, to be held November 17-19, 1999 at the Phoenix Civic Plaza. This year's conference theme is "www.peopleconnect.com." For more information, see the AzLA web site at: <http://azinfo.marizopa.gov/azla99/index.html>.

The Arizona Economic Development Web Page Task Force, under the leadership of Jenny Mueller-Alexander, has continued work on the draft Arizona Economic Development Web Page. The completed page will be presented at the November 1999 AzLA conference. The draft of this extensive business and statistical resource can be viewed at: <http://www.asu.edu/lib/hayden/ref/busi/azlabusweb.htm>.

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## DELAWARE VALLEY CHAPTER

ACRL's Delaware Valley Chapter sponsored its Spring program entitled, "Going the Distance: Reference Beyond the Desk," on May 21 at Penn State Great Valley in Malvern, Pennsylvania. The hugely successful program — in which over 100 librarians from Delaware, New Jersey, and Pennsylvania participated — began with a talk by Jim Rettig (University of Richmond) on how reference is changing in the digital environment. Jim is a well-known contributor to the reference literature and is host of the reference book review site, "Rettig on Reference."

Also featured were demonstrations of "Talkback" (Sam Stormont and Marc Meola, Temple University), a software package that allows reference staff to provide assistance to remote users; the "Virtual Information Desk" (Larry Schankman, Mansfield University), Pennsylvania State System of Higher Education's 24-hour service for Web-based reference assistance; "The Brainfood Project" (Tona Henderson, Penn State University), a series of modules designed by students to help students understand Web-based research; and a reference assistance program that aides students in residence halls by using professional staff and trained peer assistants (Patricia Renfro, University of Pennsylvania).

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## FLORIDA

The Academic Libraries Section of the Florida Library Association and the Florida Chapter/ACRL sponsored a program at the 76th Annual Conference of the Florida Library Association in St. Augustine, Florida on May 6, 1999. The program was entitled "Making a Name On Campus: Innovative Customer Service Programs in Academic Libraries". Three speakers shared how their unique and innovative customer service programs made a name for the library on their campuses. Art Lichtenstein, Coordinator for Public Services at the University of Central Arkansas, discussed a bibliographic instruction program for minority students. Susan Ryan, Associate Director for Public Services at Stetson University, discussed development and maintenance of a Web-based virtual collection. Cynthia Kisby, Online Search Services Coordinator at the University of Central Florida, spoke on personalized searching services for faculty and students. These services stood out because they involve partnerships with other departments, instruction for special needs customers, innovative uses for standard techniques or equipment, and much more.

Plans are also underway for the fall workshop in October sponsored every year by FACRL.

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## IOWA

The Iowa Chapter held its Annual Spring Conference on May 7, 1999 on the campus of the University of Northern Iowa in Cedar Falls, Iowa. The conference, entitled "Who Are We and Where Are We Going: Academic Librarianship in the 21st Century," featured keynote speakers Robert Hauptman and Kristi Tornquist from the Learning Resources Services Center of St. Cloud State University. The keynote address, "Books & Bytes: Information in an Evolving Ethos," focused on ethics and information.

Other Spring Conference presentations included: "Keeping Our Word: Preserving Information Across the Ages," "Creating Links Between the Past, Present, and Future: Incorporating Longitudinal Data in a Library Self-Study," "Building a Library Orientation through Competition and Cooperation," and "The Little College that Could: Technology in Small College Academia." See the website for more information: <http://www.iren.net/acrl/>.

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## KENTUCKY

The Spring Conference of the Kentucky Library Association, Academic Library Chapter/ACRL, held its spring meeting April 21-23 at Kenlake State Resort Park. The conference was held with the KLA Special Library Section and SLA-KY Chapter.

"Kenlake Camp: Copyright, Content & Camaraderie" featured a day-long workshop with Professor Kenny

Crews, a nationally recognized expert in copyright.

Professor Crews is an Associate Professor in the Indiana University School of Law (Indianapolis) and in the IU School of Library and Information Science. He is also Director of Indiana University's Copyright Management Center based at Indiana University Purdue University Indianapolis.

His first session of the day dealt with "Copyright and Education: Trends, Developments and Future Directions." This was a far-reaching discussion of copyright issues, exploring an area of the law that is increasingly shaping our decisions about the deployment of new technologies and our pursuit of teaching innovations. After lunch, he spoke on "Web Page Development" and "Multimedia Development & Media Use in the Classroom and for Other Presentations." Professor Crews' energy, humor and dynamic speaking style made him a hit with conference attendees.

The second day of the conference was devoted to educational sessions presented by our members. These programs ran the gamut from "Sensitivity Training in Academic Library Public Services" to "Creating Searchable Databases on the WWW" to "Designing a Pilot Project for Electronic Reserves."

Beautiful weather, great food and lodge rooms on a lake were also key ingredients to our successful spring conference!

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## LOUISIANA

In accordance with the revised constitution, the operating year for the Louisiana Chapter has been set to match that of the Louisiana Library Association, i.e., July through June. Newly-elected officers will officially begin their duties on July 1, 1999. They are: President: Eric Johnson, Vice President/President-Elect: Rebecca Stenzel, and Secretary/Treasurer: Laverne Simoneaux.

Chapter memberships number approximately 185. Efforts to recruit members for the national and the state chapters are being made. We are particularly eager to draw library support staff members and library school students into the organization. Our liaison with the LSU School of Library and Information Science, a member of the executive board, has put a great deal of effort into recruiting students enrolled there.

Seventy-nine participants attended the Chapter's annual meeting held on February 26 in Hammond, Louisiana, at Southeastern Louisiana University. The format of the meeting included the presentation of ten papers, a keynote speaker, and a humorous after-dinner speaker. The host institution offered a library tour following the meeting. Evaluations for the day were overwhelmingly positive.

The chapter received grant funding from ACRL national to help make it possible for three librarians to present papers at professional meetings. The papers were

to address how the technological transition period for academic libraries is affecting libraries, librarians, and researchers. People and meetings involved were: Stacy Magedanz, Louisiana Council for Teachers of English and Cindi Hayes and Hal Mendelsohn, Louisiana Academy of the Sciences and Louisiana Historical Association.

Recent chapter activities include: The publication of a new and expanded directory of academic librarians. A contribution of \$400 to the LLA SLIS Scholarship Fund. The enhancement and relocation of the web page to McNeese State University (<http://library.mcneese.edu/acrl/>) The forthcoming publication of our chapter newsletter. The organization and preservation of the chapter's archives A joint session with the LLA Academic Section at the annual LLA Conference held in Baton Rouge in March.

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#### MONTANA

We are pleased to have Maureen Sullivan, ACRL President, coming to speak at our annual conference June 13, 1999. The Montana Library Association is a recipient of a stipend from the 1998/99 ACRL Speakers Program. Sullivan will lead a preconference workshop entitled, "Embracing Change: New Roles and Opportunities for Academic Librarians," and she will address the ACRL membership.

June 13-16, 1999, twelve western states will celebrate "Making Certain It Goes On," (title from collected poems of Montana author, Richard Hugo) the theme of this year's Montana Library Association and Mountain Plains Library Association Joint Conference. Some highlights:

- Authors, Terry Tempest Williams and Ben Mikaelson
- ALA Executive Director William Gordon and ALA President Ann Symons
- U.S. Superintendent of Documents Fran Buckley
- Preventing the Unthinkable...Library Work in Violent Times: A Library Protection Seminar, Presented by Stevan P. Layne

For details about workshops and information about accommodations and travel, check the Montana Library Association web site at: <http://www.mtlib.org>. Incorporation is a top issue for MLA/ACRL, which has been independent since it's charter.

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#### NEBRASKA

The Nebraska Library Association College & University Section and the Nebraska Library Association Paraprofessional Section held their first joint spring meeting May 14, 1999 at the University of Nebraska Kearney. "New Wine into Old Bottles: Challenges for the 21st Century" was well attended. Although each section traditionally has held a spring meeting, this was the first joint meeting and the first of several efforts to foster a closer relationship

between professionals and paraprofessionals in the Association. Another first - there were two applicants for the newly sponsored research grant aimed at promoting research in Nebraska colleges & universities. Other recent activities include an electronic version of our College & University Directory and plans for programs during the annual fall conference. For more information on our activities, visit our web site at <http://www.creighton.edu/~clbeau/cuhome.htm>.

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#### NEVADA

The Nevada chapter of ACRL is busy readying for our state conference. In the past, there has been a lack of academically-oriented programming, so we are planning three sessions utilizing expertise from within Nevada academic libraries and outside speakers. Evan Reader of the Office of the Chancellor, California State University, will present a talk, "The Serials Transition: Change and Opportunity in the Electronic Age." This will cover the implications of transitioning to electronic journals, including licensing/contract issues. The second session will be a panel discussion of "The Library Cooperative: Combining Purchasing Power for Licensing Electronic Information Resources." The speakers will be: Dr. Diana Graff, Southern Utah University, Evan Reader, and Dr. Ken Marks, University of Nevada, Las Vegas. Lorin Lindsay of Truckee Meadows Community College in Reno will present a session on computer literacy.

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#### NEW ENGLAND

On March 19, the ACRL/NEC chapter held a successful spring conference on "Marketing for the Millennium: The UConn Experience & Beyond" at the University of Connecticut. The conference showcased the reorganization and marketing initiatives at that institution (and included tours of their beautifully renovated library). At the Business Meeting, the newly elected officers were introduced: Vice-President/President Elect: Harvey Varnet (Simmons College), Treasurer: Brinley Franklin (University of Connecticut), Member-at-large: Louise Buckley (University of New Hampshire).

The Information Technology Interest Group held its first meeting on February 5. Officers were chosen, each for a one-year term: Chair: Julie Linden, Vice-Chair: Colleen Anderson, and Secretary: Charity Hope. ITIG plans to offer two major programs a year (fall and spring). The group's other current project is the development of a resource database of technology experts, a directory of ACRL/NEC members able and willing to answer the questions of chapter members on particular technologies. Charity Hope is coordinating this effort. Their web site can be accessed at: <http://www.conncoll.edu/acrlnec/sigs/itig/>. To date, ITIG has over 60 members.

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On August 14, the Continuing Education Committee held their program, "Electronic Classrooms: Design and Utilization," at the University of Massachusetts-Lowell, with approximately sixty-five attendees. The Committee cosponsored a fall program on electronic reserves with Dartmouth College. On May 26, the Continuing Education Committee and the Information Technology Interest Group jointly sponsored a conference on "Electronic Reserves: Experiences from the Pioneers" at the University of Massachusetts-Lowell.

The New England Bibliographic Instruction Committee (NEBIC) will be presenting "Evaluation with a Small e: Practical Methods that Work!" on June 11, 1999 at the University of Rhode Island's College of Continuing Education in Providence, R.I. For the program information, see: <http://www.holycross.edu/departments/library/website/NEBIC/Nebic.htm>.

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#### NEW JERSEY

This Spring was a very busy and productive one for the ACRL New Jersey chapter. Its committees began experimenting with different ways to provide programs for their members. As a way to combine business with professional development, the Technology Committee began sponsoring a demonstration or presentation at its regular business meetings. The library hosting the meeting was asked to arrange the presentation. At its December meeting at the Kean University library, the Endeavor Voyager system was demonstrated. At its March meeting at the Bloomfield College library, UMI's Site Builder was demonstrated. The Committee also sponsored a hands-on workshop on Java Script in May.

To promote no cost programming, the User Education committee began sponsoring brown bag lunches/open discussions at different libraries. In March, the committee sponsored a well-attended lunch at the Montclair State University library. The discussions were spirited and led community college user education librarians to form a sub-group to discuss their unique user education issues. Due to the success of the format, the committee is planning more brown bag lunches/open discussions at other libraries.

The Chapter also sponsored a series of programs at the 1999 New Jersey Library Association Spring Conference. The User Education Committee sponsored a panel discussion on the "one shot" introductory BI class. The Technology Committee sponsored a presentation on the administrative and technical issues arising from libraries supporting distance education programs and a round table discussion on electronic fulltext journals. The Research Committee sponsored a presentation on getting published and also continued its annual Research Forum where academic librarians presented the results of recent research. The Committee asked for an extended session at the Spring Conference but was still unable to accommo-

date all the proposals submitted—seven were selected for presentation. The Executive Board sponsored a luncheon program at its business meeting on the role of librarians in supporting technological innovation on campus. The program featured two librarians from Lafayette College discussing the role their library plays in supporting technological innovation on the Lafayette campus. The Board also sponsored a panel discussion on librarians' experience breaking into academic librarianship.

ACRL New Jersey also gave out two annual awards at its business meeting at the New Jersey Library Association Spring Conference. Julie Still, Multimedia Instruction Librarian at the Robeson Library, Rutgers University, Camden Campus, won the NJLA/ACRL Research Award for the best published research by a New Jersey librarian in 1998. The award is for her article, "The Role and Image of the Library and Librarians in Discipline-Specific Pedagogical Journals," *Journal of Academic Librarianship* 24(3): 225-231. Her article was also named by the ALA Library Instruction Roundtable as one of the ten best articles of the year on library instruction. This year the Seton Hall University Libraries are providing a certificate and cash honorarium for the award recipient. Congratulations to Julie Still! The Distinguished Service award was given to Anne Ciliberti for her contribution to New Jersey academic librarianship through her work with VALE, the New Jersey journal overlap project, and the Rutgers School of Communication, Information and Library Science Alumni Association.

Last, but certainly not least, in May, ACRL New Jersey held a joint symposium with the ACRL Greater Metropolitan New York Chapter. The symposium examined the role of academic librarians in higher education. Featured speakers were Nancy Kranich and Chuck Broadbent. Panelists were Sharon Bonk, Natalie Borisovets, and John Buschman and Lois Cherepon moderated the panel.

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#### NEW YORK, EASTERN

Our Spring conference was Monday, May 17 at SUNY Cortland and had the theme "Renaissance Librarian: The Art of Juggling Multiple Roles." The keynote speaker was Anne Woodsworth, recently retired Dean of the Palmer School of Library and Information Science, Long Island University.

Our chapter is in the midst of the process of incorporation, and hope to finish the process by the end of 1999.

Our Executive Council for 1999-2000 is: President: Terry Ronning (Adirondack Community College), Vice-President/President Elect, Program Chair: Barbara Norelli (Skidmore College), Past -President, Nominations Committee Chair: Barbara Via (University at Albany, SUNY), Secretary: Sharon Britton (Hamilton College), Treasurer: Susan Zappen (Skidmore College), Communications Chair: Steve Black (College of St. Rose), Government

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Relations Chair: Karen Ingeman (retired from Syracuse University), and Membership Chair: Jane Subramanian (SUNY Potsdam).

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#### NEW YORK, GREATER METRO AREA

The 1998 ACRL/NY Symposium, "Changing Course: Libraries as Learning Organizations," took place on November 13, 1998 at the Fashion Institute of Technology in Manhattan. The Symposium focused on the proactive role librarians must take to organize and develop academic libraries as learning organizations. The keynote speaker was Dr. Deanna Berg, President of Innovation Strategies International, a consulting firm in Atlanta, Georgia. Dr. Berg addressed creative learning styles and spoke about the five disciplines as addressed in Peter Senge's The Fifth Discipline. The five disciplines are: personal mastery, shared vision, mental models, team learning, and systems thinking. There was an afternoon panel focusing on case studies of four institutions as learning organizations. Discussion issues included restructuring the management structure, working with the university academic computing section, and staff development.

Tian Zhang, Vice-President and Symposium Committee Chair is currently coordinating work on the 1999 Symposium. This Symposium is scheduled for November 12, 1999 at the Fashion Institute of Technology in Manhattan. The focus will be on the impact of technology on libraries, both the positive and negative effects.

The New Jersey and New York Chapters co-sponsored a Spring symposium May 14, 1999 on the "Role of Librarians in Higher Education." Speakers were Nancy Kranich, Associate Dean of New York University Libraries and H.E. Broadbent III, Director of Information Technology at the Free Library of Philadelphia.

Rochelle Sager, Library Director at Molloy College Library in Rockville Centre, New York passed away on April 11, 1999. Ms. Sager served as President of ACRL/NY (1988) and Symposium Chairperson (1987) and was active on ACRL on the national level. She had also served for many years as Library Director at the Fashion Institute of Technology in New York City. Contact Lucy Heckman (heckmanl@stjohns.edu) for information on where to send contributions in her memory

Ann Meronet, President (1985) of ACRL/NY and Symposium Chair (1984) and formerly of the St. John's University Library passed away October 1998.

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#### NEW YORK, WESTERN /ONTARIO

The Western New York/Ontario Chapter of the ACRL held its Spring Conference on April 23 in Amherst, NY. More than 85 librarians came to hear three presentations on the theme of "Faculty and the Library." The keynote speaker was Larry Hardesty, College Librarian at Austin College in

Texas and President Elect of the ACRL. He gave an informative and enjoyable presentation on the subject of "Understanding Faculty Culture."

Leslie Chan, an Anthropologist at the University of Toronto, provided attendees with the faculty perspective in his presentation on the "Impact of New Technology on the Scholarly Communication Process." Frederick Stoss, a science librarian at the State University of New York at Buffalo, provided some practical advice and guidance in his presentation on using "Library Newsletters for Communicating with Faculty."

Overall, the Conference provided both theoretical context and practical advice for librarians interested in reaching out to faculty.

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#### North Carolina

The College and University Section of the North Carolina Library Association will sponsor a presentation at the biennial North Carolina Library Association Conference on Thursday, September 23, 1999. "Lolly" Gasaway, an attorney who specializes in copyright, will cover the highlights of the digital copyright act, how it relates to academic libraries, faculty, students, and staff. Information about the total conference may be reached through <http://www4.ncsu.edu/~bcchang/programs.html>.

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#### NORTH DAKOTA-MANITOBA

The spring meeting of the North Dakota-Manitoba Chapter is planned for May 28 in Winnipeg, Manitoba, on the University of Manitoba campus. Following the business meeting, a day long program of activities will center on the theme, "Temperature Rising: Hot Topics for Academic Librarians."

Dean Jerry Gray of the University of Manitoba Faculty of Management will provide the keynote address, "What Managers Need to Know: Survival Toolkit for the Future." Small group sessions will focus on: working with the web, distance education, and teaching & learning with technology. Librarians from the various libraries throughout the chapter will serve as presenters and discussion leaders. A wrap-up session is planned to bring cohesion to the day and end the meeting.

New officers for the North Dakota-Manitoba ACRL Chapter are Chair-Elect: Susan Suart Miller (University of Manitoba) and Secretary: Karen Chobot (North Dakota State College of Science). Continuing officers are Chair: Judy Rieke (University of North Dakota) and Treasurer: Eileen Kopren (Dickinson State University).

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## OHIO

ALAO is gearing up for its Silver Jubilee celebration with its conference planned for November 12, 1999 in Columbus, Ohio. The conference, "ALAO@25: Celebrating our Past, Claiming our Future," will feature Sarah Long, ALA Vice President/President-Elect as our keynote speaker.

The results of our elections for the 1999/2000 ALAO Board are: Vice President/President-Elect: Carolyn J. Radcliff (Kent State University), Membership Chair/Treasurer-Elect: Lisa Santucci (Miami University), and new Board Members at Large: David Lincove (Ohio State University), Susan Scott (Denison University), and Ximena Chrisagis (Wright State University). They will join continuing Board members, all beginning their respective terms of office during our annual leadership retreat, which is scheduled for June 14-15.

ALAO has also completed a membership survey to assist in developing the 1999/2002 strategic plan for our organization. The membership voted their top 5 priorities as: 1) conferences and workshops 2) newsletter 3) legislative advocacy 4) interest groups 5) website. The strategic plan, which will be finalized at our leadership retreat will help us shape the organization's future activities and guide us in fulfilling ALAO's mission to advance academic library service in Ohio by identifying, studying, and promoting the interests of academic librarianship and the personnel of academic libraries.

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## Oregon

ACRL-Oregon presented a preconference and two programs at the annual conference of the Oregon Library Association, March 31-April 2, in Seaside. For more information on topics and speakers, see our web page at: <http://www.olaweb.org/acrl/olaconf.html>.

"Managing a Library Web Site: Who Manages, How to Manage, What to Manage" was the theme of a half-day preconference. The speakers discussed the many aspects of creating and maintaining a library web site. Topics included: distributed environments and collaboration; design principles for navigable, free-standing, accessible sites; issues to consider for content development; and the types of software available for editing and maintaining a site.

In "Metadata and Web Resources: Who Does It?" the speakers defined metadata and explained some of its current and potential uses. Topics included: the structure of metadata, its use by libraries as a means of resource identification and description, other uses such as authentication and security, the advantages and disadvantages of metadata, the description of a specific project and the human and technological challenges involved in it.

In "All Hands on Deck: Evolving Roles of Support Staff in Academic Libraries," Frank D'Andraia of the University of North Dakota discussed some of the issues which will affect library support staff in the coming

years. Topics included: the importance of training and continuing education for staff, crucial skills such as communication, the ability to work under pressure, flexibility and a willingness to learn, the need to recognize the changing expectations of workers and potential students and to maintain skills in order to adapt.

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## TENNESSEE

The Tennessee Chapter focused this year's activities on the theme of partnerships between academic librarians and teaching faculty for building an information literacy curriculum. The Chapter held its Fall Conference on October 23, 1998 on the Maryville College campus in Maryville, Tennessee. The topic was "Empowering Students for the 21st Century through Faculty/Librarian Partnerships." Dr. Larry Hardesty, ACRL President-Elect, gave the keynote address on understanding faculty culture. A panel of librarian/faculty teams representing academic libraries of various kinds examined examples of partnerships that work. Participants learned more about these successful models and explored ideas for their own situations during break-out sessions led by the panelists. The year's theme was continued and expanded during the Chapter's program at the annual conference of the Tennessee Library Association in Nashville, TN, on April 30th, 1999. Hannelore Rader, University Librarian at the University of Louisville, Kentucky and recipient of the 1999 ACRL Academic/Research Librarian of the Year Award, delivered the program titled "Faculty-Librarian Cooperation in Building the Curriculum for the Millennium."

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## WISCONSIN

The 1999 Wisconsin Association of Academic Librarians conference, "Libraries and Higher Education: Partners in the Past and for the Future," was held in Madison on April 13-15. There were over 270 attendees, making this one of the largest conferences in recent history. There was a diverse group of programs and speakers, including an excellent luncheon talk on Thursday by Maureen Sullivan, ACRL President.

Also unveiled at the conference was a new brochure "Information Literacy Competencies and Criteria for Academic Libraries in Wisconsin," which will be distributed to all academic library directors in Wisconsin and to all WAAL members. The competencies were put together by an ad hoc committee which was just made a new standing Information Literacy Committee of WAAL. The guidelines are also available on the WAAL website at: <http://www.wla.lib.wi.us/WAAL/infolit/index.html>. The committee currently is collecting "best practices" to help in implementing the standards.

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