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2. Information Literacy in Schools: and why it's failing
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3. A Picture is Worth a Thousand Words
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4. Celebrating Faculty Scholarship and Creative Activities as a Win-Win Situation in Academic Libraries
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5. Disseminating International Library Standards in Arabic
Gina Younis, Rania Osman, Bibliotheca Alexandrina, Alexandria, Egypt
6. Using LibGuides for Teaching Information Literacy in Academic Libraries
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8. Public Services Customer Service - Best Practices in the Petroleum Institute Library
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9. Enhancing and Promoting Social Responsibility Programs in Academic Libraries: Academic Libraries in the United Arab Emirates as A Model
Khaled Ahmed Halloumeh, Khalifa University of Science and Technology, Abu Dhabi, UAE; Jassim Mohammed Jirjees, Dubai, UAE
10. The 23 Things For Digital Literacy: How to make the most of the famed online Learning 2.0 Tutorial
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11. Year of Giving: What is the Role of Libraries in UAE?
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17. The International Network of Emerging Library Innovators - Middle East and North Africa
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19. The Role of Public Libraries in the Service of Stakeholders
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20. Happiness in Presenting Library Services in the United Arab Emirates
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