Q1 Chapter Contact Information

Chapter Name: New Hampshire Library Association
Address: c/o NH State Library
Address 2: Attn. Michael York
Address 3: 20 Park Street
City/Town: Concord
State: NH
ZIP: 03301-6314
Primary E-mail Address: nhlaexecutive@googlegroups.com

Q2 Date Completing This Survey
Month/Date/Year: 09/23/2017

Q3 Fiscal Year Reporting
Start Date/End Date: July 1, 2016/June 30, 2017

Q4 List Contact Information for Survey Respondent Who Could Answer Questions about Survey from Chapter Relations Office.
Survey Respondent: Amy Lappin
E-mail address: amy.lappin@leblibrary.com
Phone: 603-448-2459

Page 3: Final Budget Totals for Fiscal Year
Q5 Final Revenue and Expense Total for Fiscal Year Being Reported (answer requires a figure rounded to the nearest dollar)

Revenue 55,077
Expenses 52,874
Unrestricted Net Assets 60,941

Page 4: Management and Staffing

Q6 Were there changes made to your management or staffing during fiscal year? No

Q7 If yes, what changes were made to management or staffing? Respondent skipped this question

Q8 List the Number of FTE of PAID Staff (e.g., 0, 1, 2.5, 3 . . . ).

0

Q9 List Paid Staff by Title and FTE (e.g., Director FTE 1.0) Respondent skipped this question

Q10 List the Number of Board Members (whole number only; e.g., 6)

23

Q11 Is Your Chapter Counselor a Board Member? Official

Page 5: Membership Information

Q12 Were there changes made to your membership categories dues rates during fiscal year? No

Q13 If yes, what changes were made to your membership categories dues rates? Respondent skipped this question

Q14 Chapter Membership Calendar Based

Q15 Dues Structure for Regular Personal Members Graduated (fee levels based on salary)
Q16 Please List Applicable Fee or Percentage for Regular Personal Members.

Highest graduated fee $75.00
Lowest graduated fee $10.00

Q17 Total Number of All Members (Regular Personal, Institutional, etc.) at End of Fiscal Year. Totals of all following membership categories should equal total entered here.

588

Q18 Please List Number of Chapter Members by Category (only by categories you use; do not count twice)

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal</td>
<td>560</td>
</tr>
<tr>
<td>Student</td>
<td>22</td>
</tr>
<tr>
<td>Retired</td>
<td>3</td>
</tr>
<tr>
<td>Library/Institution</td>
<td>3</td>
</tr>
</tbody>
</table>

Q19 Chapter Membership Compared to Last Year Grew

Q20 If Membership Grew or Declined . . . Respondent skipped this question

Q21 If Membership Increased or Decreased by 2% or More, Please Explain or Surmise Cause. Respondent skipped this question

Page 6: Annual Conference

Q22 Please Provide the Following Financial Information about Your Chapter's Annual Conference During the Reported Fiscal Year (answer requires a figure rounded to the nearest dollar).

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenue</td>
<td>31,785</td>
</tr>
<tr>
<td>Expenditures</td>
<td>32,671</td>
</tr>
</tbody>
</table>
Q23 Please Provide the Following Non-Financial Information about Your Chapter's Annual Conference (if not applicable, insert n/a).

<table>
<thead>
<tr>
<th>Month</th>
<th>May 2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Location</td>
<td>Sheraton Portsmouth (NH)</td>
</tr>
<tr>
<td>Length of Total Conference (pre- and conference) in Days (whole number only; e.g., 3)</td>
<td>2</td>
</tr>
<tr>
<td>Total Number of Attendees</td>
<td>348</td>
</tr>
<tr>
<td>$ Conference Registration Rate for Regular Member</td>
<td>$150</td>
</tr>
<tr>
<td>$ Conference Registration Rate for Regular Nonmember</td>
<td>$200</td>
</tr>
<tr>
<td>Total Booths/Tables of Exhibits</td>
<td>12</td>
</tr>
<tr>
<td>$ Charge for Standard Booth</td>
<td>$350</td>
</tr>
<tr>
<td>$ Charge for Standard Table</td>
<td>$475</td>
</tr>
<tr>
<td>Total Number of Program Offerings</td>
<td>42</td>
</tr>
</tbody>
</table>

Q24 Did Your Chapter Meet Its Budget Projections for Its Annual Conference?  
Did Not Meet

Q25 Did Your Association Try Something New at This Conference?  
Yes

Q26 If So, Please Briefly Explain What It Was and What Your Association Hoped to Achieve.

We had more out of state presenters than usual. Special funds were allocated by the NHLA Executive Board to bring in special speakers.

Q27 Was It Successful?  
Yes

Q28 Will Your Association Offer This Again at Its Next Annual Conference?  
Maybe

Q29 List Your Association's Most Successful Events Held during Conference.

Kyle Courtney’s presentation on Copyright and Tom Blake’s discussion on Building a Digital Library received very positive feedback.

Q30 Share Outstanding Keynotes or Speakers (include topics, please).

Gene Aubaum from Unshelved offered a lunchtime keynote about customer service and the enjoyment of librarianship despite its challenges. George Needham of Off the Shelf gave the lunch keynote on day two. His focus was on doing less with more and improving job satisfaction. Many attendees also gave high marks to a panel, "When the Reef is in Danger, the Fish Must School: Exploring Collaboration Between Academic, Public, and School Libraries"
Q31 How many attendees participate in your State Advocacy/Legislation Day, If Held? (whole number only; e.g., 20)
3

Q32 List Major Activities, Accomplishments of Your Association during Fiscal Year (e.g., Library Legislative Day, legislative successes, new strategic plan, trainings, etc.).

Highlights for the association included the NHLA Fall Conference and Business Meeting on Teaching Tech. Later in the year, NHLA supported sending 8 NH librarians to the New England Library Leadership Symposium (NELLS). This past year, NHLA also created an advocacy plan around the ALA Fight for Libraries and rallied our members to contact congresspeople, write letters to the editor of local newspapers, and share library stories. One bonus from this work was strengthening our connection to the NH Trustees Association. Additionally, NHLA approved a new tagline, "NHLA is committed to networking, professional growth, and advocating for the future of NH libraries."

Q33 List Major Issues Facing Your Association (e.g, budget, membership, structure, systems, competition, etc.).

NHLA has a stable membership, but our challenge is to increase the number of active members. NHLA sometimes functions as more of a federation. We are working on accountability of the committees to the Executive Board. NHLA needs to create opportunities for new people to become involved in and chair committees.