2016 State of the Chapter Annual Report

Q1: Chapter Contact Information
Chapter Name: New Hampshire Library Association
Address: c/o NH State Library
Address 2: Attn: Michael York
Address 3: 20 Park Street
City/Town: Concord
State: NH
ZIP: 03301-6314
Primary E-mail Address: mborg@gmilcs.org

Q2: Date Completing This Survey
Month/Date/Year 09/16/2016

Q3: Fiscal Year Reporting
Start Date/End Date July 1, 2015 - June 30, 2016

Q4: List Contact Information for Survey Respondent Who Could Answer Questions about Survey from Chapter Relations Office.
Survey Respondent Amy Lappin
E-mail address amy.lappin@lelibrary.com
Phone 603-448-2459

Q5: Final Revenue and Expense Total for Fiscal Year Being Reported (answer requires a figure rounded to the nearest dollar)
Revenue 69,436
Expenses 58,869
Unrestricted Net Assets 153,844

PAGE 4: Management and Staffing
Q6: Were there changes made to your management or staffing during fiscal year?  
No

Q7: If yes, what changes were made to management or staffing?  
Respondent skipped this question

Q8: List the Number of FTE of PAID Staff (e.g., 0, 1, 2.5, 3 . . .).  
0

Q9: List Paid Staff by Title and FTE (e.g., Director FTE 1.0)  
Respondent skipped this question

Q10: List the Number of Board Members (whole number only; e.g., 6)  
15

Q11: Is Your Chapter Councilor a Board Member?  
Official

PAGE 5: Membership Information

Q12: Were there changes made to your membership categories dues rates during fiscal year?  
No

Q13: If yes, what changes were made to your membership categories dues rates?  
Respondent skipped this question

Q14: Chapter Membership  
Calendar Based

Q15: Dues Structure for Regular Personal Members  
Graduated (fee levels based on salary)

Q16: Please List Applicable Fee or Percentage for Regular Personal Members.  
Highest graduated fee 75.00  
Lowest graduated fee 10.00

Q17: Total Number of All Members (Regular Personal, Institutional, etc.) at End of Fiscal Year. Totals of all following membership categories should equal total entered here.  
590

Q18: Please List Number of Chapter Members by Category (only by categories you use; do not count twice)  
Respondent skipped this question

Q19: Chapter Membership Compared to Last Year  
Declined

Q20: If Membership Grew or Declined . . .  
Declined by What Percentage (if known)? 1%

Q21: If Membership Increased or Decreased by 2% or More, Please Explain or Surmise Cause.  
Respondent skipped this question

PAGE 6: Annual Conference
Please Provide the Following Financial Information about Your Chapter’s Annual Conference During the Reported Fiscal Year (answer requires a figure rounded to the nearest dollar).

<table>
<thead>
<tr>
<th>Item</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenue</td>
<td>n/a</td>
</tr>
<tr>
<td>Expenditures</td>
<td>n/a</td>
</tr>
</tbody>
</table>

Please Provide the Following Non-Financial Information about Your Chapter’s Annual Conference (if not applicable, insert n/a).

<table>
<thead>
<tr>
<th>Item</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Month</td>
<td>n/a</td>
</tr>
<tr>
<td>Location</td>
<td>The New England Library Association</td>
</tr>
<tr>
<td>Conference was held in NH in 2015, so we did not hold a state association conference.</td>
<td></td>
</tr>
<tr>
<td>Length of Total Conference (pre- and conference) in Days (whole number only; e.g., 3)</td>
<td>n/a</td>
</tr>
<tr>
<td>Total Number of Attendees</td>
<td>n/a</td>
</tr>
<tr>
<td>$ Conference Registration Rate for Regular Member</td>
<td>n/a</td>
</tr>
<tr>
<td>$ Conference Registration Rate for Regular Nonmember</td>
<td>n/a</td>
</tr>
<tr>
<td>Total Booths/Tables of Exhibits</td>
<td>n/a</td>
</tr>
<tr>
<td>$ Charge for Standard Booth</td>
<td>n/a</td>
</tr>
<tr>
<td>$ Charge for Standard Table</td>
<td>n/a</td>
</tr>
<tr>
<td>Total Number of Program Offerings</td>
<td>n/a</td>
</tr>
</tbody>
</table>

Did Your Chapter Meet Its Budget Projections for Its Annual Conference?

Respondent skipped this question

Did Your Association Try Something New at This Conference?

Respondent skipped this question

If So, Please Briefly Explain What It Was and What Your Association Hoped to Achieve.

n/a

Was It Successful?

Respondent skipped this question

Will Your Association Offer This Again at Its Next Annual Conference?

Respondent skipped this question

List Your Association's Most Successful Events Held during Conference.

n/a

Share Outstanding Keynotes or Speakers (include topics, please).

n/a

How many attendees participate in your State Advocacy/Legislation Day, If Held? (whole number only; e.g., 20)

Respondent skipped this question
Q32: List Major Activities, Accomplishments of Your Association during Fiscal Year (e.g., Library Legislative Day, legislative successes, new strategic plan, trainings, etc.).

This past fiscal year, NHLA was able to engage new members to participate at the Board level. In response to member requests, we purchased virtual meeting software making it easier for members at smaller libraries to participate at the committee level. We’ve adopted a social media policy for the association to help define a purpose and guidelines for the platforms used. As a step towards consistency and better record keeping, we’ve moved all program registrations to our membership software, Wild Apricot. Finally, we will have an officer retreat scheduled to plan the direction of the association for the next few years.

Q33: List Major Issues Facing Your Association (e.g, budget, membership , structure, systems, competition, etc.).

Our biggest challenge continues to be membership engagement as new library staff join and demonstrating the value of the association to its members.