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## Q1: Chapter Contact Information

- **Chapter Name:** New Hampshire Library Association
- **Address:** c/o NH State Library
- **Address 2:** Attn: Michael York
- **Address 3:** 20 Park Street
- **City/Town:** Concord
- **State:** NH
- **ZIP:** 03301-6314
- **Primary E-mail Address:** alapointe@amherstlibrary.org

## Q2: Date Completing This Survey

- **Month/Date/Year:** 09/19/2015

## Q3: Report for Fiscal Year

- **Start Date/End Date:** July 1, 2014 - June 30, 2015

## Q4: List Contact Information for Survey Respondent Who Could Answer Questions about Survey from Chapter Relations Office.

- **Survey Respondent:** Amy Lappin
- **E-mail address:** amy.lappin@lelibrary.com
- **Phone:** 603-448-2459

## Q5: Final Budget Totals for Fiscal Year (answer requires a figure rounded to the nearest dollar)

- **Revenue:** $55,250
- **Expenses:** $50,690
- **Unrestricted Net Assets:** $102,630

PAGE 4: Management and Staffing
**Q6:** Were there changes made to your management or staffing during fiscal year?  

**No**

**Q7:** If yes, what changes were made to management or staffing?  

**Respondent skipped this question**

**Q8:** List the Number of FTE of PAID Staff (e.g., 0, 1, 2.5, 3 . . . ).  

**0**

**PAGE 5: Membership Information**

**Q9:** Were there changes made to your membership categories dues rates during fiscal year?  

**Yes**

**Q10:** If yes, what changes were made to your membership categories dues rates?  

We entered into a pilot program with the New England Library Association offering a generously discounted NELA membership to NHLA individual members.

**Q11:** Chapter Membership  

Calendar Based

**Q12:** Dues Structure for Regular Personal Members  

Graduated (fee levels based on salary)

**Q13:** Please List Applicable Fee or Percentage for Regular Personal Members.  

- Highest graduated fee: $75.00
- Lowest graduated fee: $10.00

**Q14:** Total Number of All Members (Regular Personal, Institutional, etc.) at End of Fiscal Year. Totals of all following membership categories should equal total entered here.  

**619**

**Q15:** Total Number of Regular Personal Members Only at End of Fiscal Year  

**NA**

**Q16:** Total Number of Institutional Members Only at End of Fiscal Year.  

**NA**

**Q17:** Please List Number of Chapter Members by Category (only by categories you use; do not count twice)  

- Personal: 566
- Total of Any Other Categories: 53

**Q18:** Chapter Membership Compared to Last Year  

Grew

**Q19:** If Membership Grew or Declined . . .  

Grew by What Percentage (if known)?  

**21%**

**Q20:** If Membership Increased or Decreased by 2% or More, Please Explain or Surmise Cause.  

This appears to be a huge jump, but looking at our 2014 membership narrative, we were changing management software and were fairly certain our numbers were low and incorrect. It will be interesting to see the numbers for 2015 which will be our 2nd full year with a more accurate tracking.
**Q21:** Please Provide the Following Financial Information about Your Chapter’s Annual Conference (answer requires a figure rounded to the nearest dollar).

Revenue: $3400  
Expenditures: $2120

**Q22:** Please Provide the Following Non-Financial Information about Your Chapter’s Annual Conference (if not applicable, insert n/a).

Month: November 2014  
Location: Hooksett Public Library, Hooksett, NH  
Total number of attendees: 114  
Total booths/tables of exhibits: 0  
Total Number of Program Offerings: 5

**Q23:** Did Your Chapter Meet Its Budget Projections for Its Annual Conference?

Met

**Q24:** Did Your Association Try Something New at This Conference?

No

**Q25:** If So, Please Briefly Explain What It Was and What Your Association Hoped to Achieve.

*Respondent skipped this question*

**Q26:** Was It Successful?

*Respondent skipped this question*

**Q27:** Will Your Association Offer This Again at Its Next Annual Conference?

*Respondent skipped this question*

**Q28:** List Your Association’s Most Successful Events Held during Conference.

We held a one-day program on “Enhancing the Library Experience with Technology” that included both “outside” speakers, and a panel discussion of our own librarians. There was a great deal of interest in the topic.

**Q29:** Share Outstanding Keynotes or Speakers (include topics, please).

Greg Page – Merrimack Analysis Group, Bobbi Slossar – NH State Library

**Q30:** List Major Activities, Accomplishments of Your Association during Fiscal Year (e.g., Library Legislative Day, legislative successes, new strategic plan, trainings, etc.).

This past Fiscal Year, NHLA started handling our own association management using “Wild Apricot”  
We commenced a trial “extended membership” with the New England Library Association offering discounted memberships to NELA when bundled with NHLA membership. We also began a Paraprofessional section and began accrediting members
Q31: List Major Issues Facing Your Association (e.g, budget, membership, structure, systems, competition, etc.).

We often have difficulty in filling Board positions (most Officers run un-contested). We also face the challenge of finding ways to support NH State Library with ever-increasing financial woes.