2014 State of the Chapter Annual Report

Q1: Chapter Contact Information
Chapter Name: New Hampshire Library Association
Address: c/o NH State Library
Address 2: Attn.: Michael York
Address 3: 20 Park Street
City/Town: Concord
State: NH
ZIP: 03301
Primary E-mail Address: linda.taggart@nashualibrary.org

Q2: Date Completing This Survey
Month/Date/Year 09/19/2014

Q3: Report for Fiscal Year
Start Date/End Date July 1, 2013- June 30, 2014

Q4: List Contact Information for Survey Respondent Who Could Answer Questions about Survey from Chapter Relations Office.
Survey Respondent Amy Lappin
E-mail address amy.lappin@leblibrary.com
Phone 603-448-2459

PAGE 1: Welcome to the 2014 State of the Chapter Annual Report Survey

PAGE 2: Report for Fiscal Year

PAGE 3: Final Budget Totals for Fiscal Year
Q5: Final Budget Totals for Fiscal Year (answer requires a figure rounded to the nearest dollar)
Revenue 72,800
Expenses 68,700
Unrestricted Net Assets 96,500

PAGE 4: Management and Staffing

Q6: Were there changes made to your management or staffing during fiscal year? No
Q7: If yes, what changes were made to management or staffing? Respondent skipped this question
Q8: List the Number of FTE of PAID Staff (e.g., 0, 1, 2.5, 3 . . . ). 0

PAGE 5: Membership Information

Q9: Were there changes made to your membership categories dues rates during fiscal year? No
Q10: If yes, what changes were made to your membership categories dues rates? Respondent skipped this question
Q11: Chapter Membership Calendar Based
Q12: Dues Structure for Regular Personal Members Graduated (fee levels based on salary)
Q13: Please List Applicable Fee or Percentage for Regular Personal Members.
Highest graduated fee $75
Lowest graduated fee $10
Q14: Total Number of All Members (Regular Personal, Institutional, etc.) at End of Fiscal Year. 487
Q15: Total Number of Regular Personal Members Only at End of Fiscal Year 487
Q16: Total Number of Institutional Members Only at End of Fiscal Year. 0
Q17: Please List Number of Chapter Members by Category (only by categories you use; do not count twice)

<table>
<thead>
<tr>
<th>Category</th>
<th>Numbers Unavailable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal</td>
<td>These numbers were unavailable</td>
</tr>
<tr>
<td>Support Staff</td>
<td>These numbers were unavailable</td>
</tr>
<tr>
<td>Student</td>
<td>These numbers were unavailable</td>
</tr>
<tr>
<td>Trustee</td>
<td>These numbers were unavailable</td>
</tr>
<tr>
<td>Retired</td>
<td>These numbers were unavailable</td>
</tr>
<tr>
<td>Library/Institution</td>
<td>These numbers were unavailable</td>
</tr>
<tr>
<td>Total of Any Other Categories</td>
<td>These numbers were unavailable</td>
</tr>
</tbody>
</table>

Q18: Chapter Membership Compared to Last Year
Declined

Q19: If Membership Grew or Declined . . .
Declined by What Percentage (if known)? 8%

Q20: If Membership Increased or Decreased by 2% or More, Please Explain or Surmise Cause.
We have recently changed to new management software. As we are still in a transition, we are not confident that our membership numbers are correct and do not believe the decline is what it appears to be.

Q21: Please Provide the Following Financial Information about Your Chapter's Annual Conference (answer requires a figure rounded to the nearest dollar).

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenue</td>
<td>25,000</td>
</tr>
<tr>
<td>Expenditures</td>
<td>20,600</td>
</tr>
</tbody>
</table>

Q22: Please Provide the Following Non-Financial Information about Your Chapter's Annual Conference (if not applicable, insert n/a).

<table>
<thead>
<tr>
<th>Category</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Month</td>
<td>April 2014</td>
</tr>
<tr>
<td>Location</td>
<td>Grandview Mountain Resort, Whitefield, NH</td>
</tr>
<tr>
<td>Total number of attendees</td>
<td>311</td>
</tr>
<tr>
<td>Total booths/tables of exhibits</td>
<td>20</td>
</tr>
<tr>
<td>Total Number of Program Offerings</td>
<td>30</td>
</tr>
</tbody>
</table>

Q23: Did Your Chapter Meet Its Budget Projections for Its Annual Conference?
Exceeded

Q24: Did Your Association Try Something New at This Conference?
Yes

Q25: If So, Please Briefly Explain What It Was and What Your Association Hoped to Achieve.
This was the first time we had a 2-day conference in several years.
Q26: Was It Successful?  
Yes

Q27: Will Your Association Offer This Again at Its Next Annual Conference?  
Maybe

Q28: List Your Association's Most Successful Events Held during Conference.
Tech programs were our biggest hits. These included Tech Competencies for Staff in Small Libraries, Alternative Patron Computing, and Basic Patent Information to Assist New Inventors/Finding the Missing Links.

Q29: Share Outstanding Keynotes or Speakers (include topics, please).
We offered one Keynote speaker each day. The first day was author Tom Ryan and his dog Atticus (Following Atticus). The second day was YA author, Barry Lyga. Both were excellent. Very different topics, but well received by the audience.

Q30: List Major Activities, Accomplishments of Your Association during Fiscal Year (e.g. Library Legislative Day and number of attendees, legislative successes, new strategic plan, trainings, etc.).

NHLA and several of its sub-sections hosted successful one-day conferences this year. The NHLA Spring conference Creating Space: Why Libraries Matter was filled to capacity and had a waiting list. A two day NHLA conference is being planned for 2014.

NHLA supported efforts of NH Library Trustees Association to defeat legislation that would remove the governance of libraries from trustees (HB 436). The efforts were successful.

NHLA worked in concert with several community organizations, including chambers of commerce, to defeat HB561 that would have abolished the Department of Cultural Resources. This is the umbrella department for the NH State Library. The efforts were successful again.

This year the NHLA President, The NH State Librarian, and the NHLA Legislative Liaison attended National Library Legislative Day. Contacts were made with all congressional representatives for NH, and all offices became followers of NHLA’s Facebook and Twitter accounts.

Q31: List Major Issues Facing Your Association (e.g, budget, membership , structure, systems, competition, etc.).

NHLA has struggled this year in its transition to a new association management company. We have a limited budget and a large range of services to cover, so it has been difficult to find a provider who can accommodate all of our needs. Our membership has declined slightly, perhaps due to competing demands for funds from multiple organizations.