Q1: Chapter Contact Information
Chapter Name: Massachusetts Library Association
Address: PO Box 230813
City/Town: Boston
State: MA
ZIP: 02115
Primary E-mail Address: manager@masslib.org

Q2: Date Completing This Survey
Month/Date/Year: 10/06/2014

Q3: Report for Fiscal Year
Start Date/End Date: July 1/June 30

Q4: List Contact Information for Survey Respondent Who Could Answer Questions about Survey from Chapter Relations Office.
Survey Respondent: Sarah Hagan
E-mail address: manager@masslib.org
Phone: 781-698-7764

Q5: Final Budget Totals for Fiscal Year (answer requires a figure rounded to the nearest dollar)
Revenue: 146,260.00
Expenses: 146,055.00
Unrestricted Net Assets: 125,086.00
### Management and Staffing

**Q6:** Were there changes made to your management or staffing during fiscal year?  
Yes

**Q7:** If yes, what changes were made to management or staffing?  
A new Association Manager was hired and moved to a staff position rather than a consultant.

**Q8:** List the Number of FTE of PAID Staff (e.g., 0, 1, 2.5, 3 . . . ).  
1

### Membership Information

**Q9:** Were there changes made to your membership categories dues rates during fiscal year?  
No

**Q10:** If yes, what changes were made to your membership categories dues rates?  
Respondent skipped this question

**Q11:** Chapter Membership  
Anniversary Based

**Q12:** Dues Structure for Regular Personal Members  
Graduated (fee levels based on salary)

**Q13:** Please List Applicable Fee or Percentage for Regular Personal Members.  
Highest graduated fee $110.00  
Lowest graduated fee $20.00

**Q14:** Total Number of All Members (Regular Personal, Institutional, etc.) at End of Fiscal Year.  
730

**Q15:** Total Number of Regular Personal Members Only at End of Fiscal Year  
730

**Q16:** Total Number of Institutional Members Only at End of Fiscal Year.  
0
Q17: Please List Number of Chapter Members by Category (only by categories you use; do not count twice)

Personal: 491
Support Staff: 0
Student: 204
Trustee: 14
Retired: 21
Library/Institution: 0

Q18: Chapter Membership Compared to Last Year

Same

Q19: If Membership Grew or Declined . . .

Respondent skipped this question

Q20: If Membership Increased or Decreased by 2% or More, Please Explain or Surmise Cause.

Respondent skipped this question

PAGE 6: Annual Conference

Q21: Please Provide the Following Financial Information about Your Chapter's Annual Conference (answer requires a figure rounded to the nearest dollar).

Revenue: 102,054.00
Expenditures: 67,215.00

Q22: Please Provide the Following Non-Financial Information about Your Chapter's Annual Conference (if not applicable, insert n/a).

Month: May
Location: Worcester, MA
Total number of attendees: 524
Total booths/tables of exhibits: 38
Total Number of Program Offerings: 47

Q23: Did Your Chapter Meet Its Budget Projections for Its Annual Conference?

Met

Q24: Did Your Association Try Something New at This Conference?

No

Q25: If So, Please Briefly Explain What It Was and What Your Association Hoped to Achieve.

Respondent skipped this question

Q26: Was It Successful?

Respondent skipped this question
Q27: Will Your Association Offer This Again at Its Next Annual Conference?
Respondent skipped this question

Q28: List Your Association’s Most Successful Events Held during Conference.
Makerspaces, eBooks

Q29: Share Outstanding Keynotes or Speakers (include topics, please).
Marilyn Johnson "Librarians as Explorers of the Digital Wilderness".

Q30: List Major Activities, Accomplishments of Your Association during Fiscal Year (e.g., Library Legislative Day and number of attendees, legislative successes, new strategic plan, trainings, etc.).
Library Legislative Day, several successful programs by the Youth Services Section

Q31: List Major Issues Facing Your Association (e.g., budget, membership, structure, systems, competition, etc.).
Membership