#1 COMPLETE

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Time Spent: 00:49:52
IP Address: 50.198.80.10

PAGE 1: Welcome to the 2013 State of the Chapter Annual Report Survey

**Q1: Chapter Contact Information**

- **Chapter Name:** New Hampshire Library Association
- **Address:** 53 Regional Drive, Suite 1
- **City/Town:** Concord
- **State:** NH
- **ZIP:** 03301
- **Primary E-mail Address:** dlynchlp@metrocast.net

PAGE 2: Report for Fiscal Year

**Q2: Date Completing This Survey**

- **Month/Date/Year:** 08/15/2013

**Q3: Report for Fiscal Year**

- **Start Date/End Date:** July 1, 2012 - June 30, 2013

PAGE 3: Website and Social Media

**Q4: Where is the link to your association’s page on Facebook found?**

- On your association's homepage?

**Q5: What is your Facebook web address?**

- www.facebook.com/NHLibrarians

**Q6: Where is the link to your association’s twitter account found?**

- On your association's homepage?

**Q7: What is your Twitter handle?**

- @nhlibrarians
Q8: Where is the link to your association's "Take Action" page (e.g., Capwiz) found?  
Respondent skipped this question

PAGE 4: Association Primary Contacts

Q9: Primary Contacts
President: Diane Lynch
Chapter Councilor: Amy Lappin
Other (include title): Linda Taggert, Vice President
Other 2 (include title): Carl Heidenblad, Treasurer
Other 3 (include title): Lori Fisher, Immediate Past President

Q10: Budget Totals for Year (answer requires a figure rounded to the nearest dollar)
Revenue: 48,550
Expenses: 69,600
Unrestricted Net Assets: 107,600

PAGE 5: Management and Staffing

Q11: Does Your Association Use a Management Company?  
Yes
Q12: List the Titles of Paid Staff  
Respondent skipped this question

PAGE 6: Membership Information

Q13: Chapter Membership
Calendar

Q14: Chapter Membership Includes
School library association separate association

Q15: Chapter Membership Includes
ACRL Chapter

Q16: Dues structure for PERSONAL members
Graduated (fee levels based on salary)

Q17: Please List Applicable Fee or Percentage for PERSONAL members
Highest graduated fee: 75
Lowest graduated fee: 10
### 2013 State of the Chapter Annual Report

**Q18: Please List Number of Chapter Members by Category**

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal</td>
<td>554</td>
</tr>
</tbody>
</table>

**Q19: Chapter Membership Compared to Last Year**

Declined

**Q20: If Membership Grew or Declined**

- Declined by What Percentage (if known)? ~1%

**Q21: Chapter Membership Was at Its Highest . . .**

- In year? 2009
- With how many total members? 615

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### Annual Conference

**Q22: Please Provide the Following Financial Information about Your Chapter's Annual Conference**

(Answer requires a figure rounded to the nearest dollar)

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenue</td>
<td>715</td>
</tr>
<tr>
<td>Expenditures</td>
<td>1960</td>
</tr>
</tbody>
</table>

**Q23: Please Provide the Following Non-Financial Information about Your Chapter's Annual Conference**

(if not applicable, insert n/a)

<table>
<thead>
<tr>
<th>Category</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Month</td>
<td>May</td>
</tr>
<tr>
<td>Location</td>
<td>Hooksett Public Library</td>
</tr>
<tr>
<td>Total number of attendees</td>
<td>119</td>
</tr>
<tr>
<td>Total booths/tables of exhibits</td>
<td>0</td>
</tr>
<tr>
<td>Total number of vendor chat tables</td>
<td>0</td>
</tr>
<tr>
<td>Total number of vendors participating in conference sessions</td>
<td>0</td>
</tr>
<tr>
<td>Total Number of Program Offerings</td>
<td>5</td>
</tr>
</tbody>
</table>

**Q24: Did Your Chapter Meet Its Budget Projections for Its Annual Conference?**

- Met

**Q25: Did Your Association Try Something New at This conference?**

- No

**Q26: If So, Please Briefly Explain What It Was and What Your Association Hoped to Achieve**

- Respondent skipped this question

**Q27: Was It Successful?**

- Respondent skipped this question

**Q28: Will Your Association Offer This Again at Its Next Annual Conference?**

- Respondent skipped this question
Q29: List Your Association’s Most Successful Events Held during Conference

One day conference titled "Creating Space: Why Libraries Matter." Panels throughout the day examined physical space, planning, and incorporating e-resources into libraries.

Q30: Share Outstanding Keynotes or Speakers (include topics, please)

David Vinjamuri offered a dynamic and informative presentation on libraries in the e-book era which he later presented at ALA Annual in Chicago.

PAGE 8: Association Management Systems

Q31: Please Provide the Systems/Vendors Used to Manage Your Association’s Transactions and Member Data

<table>
<thead>
<tr>
<th>Accounting System</th>
<th>Quickbooks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Database</td>
<td>Microsoft Access</td>
</tr>
<tr>
<td>Web Design/Administration</td>
<td>Wordpress</td>
</tr>
</tbody>
</table>

PAGE 9: Highlights of the Year

Q32: List Major Activities, Accomplishments with Participation (e.g., Library Legislative Day and number of attendees, legislative successes, new strategic plan, trainings, etc.)

NHLA and several of its sub-sections hosted successful one-day conferences this year. The NHLA Spring conference Creating Space: Why Libraries Matter was filled to capacity and had a waiting list. A two-day NHLA conference is being planned for 2014.

NHLA supported efforts of NH Library Trustees Association to defeat legislation that would remove the governance of libraries from trustees (HB 436.) The efforts were successful.

NHLA worked in concert with several community organizations, including chambers of commerce, to defeat HB561 that would have abolished the Department of Cultural Resources. This is the umbrella department for the NH State Library. The efforts were successful again.

This year the NHLA President, The NH State Librarian, and the NHLA Legislative Liaison attended National Library Legislative Day. Contacts were made with all congressional representatives for NH, and all offices became followers of NHLA’s Facebook and Twitter accounts.

PAGE 10: Chapter-Identified Areas of Concern/Distress

Q33: List Major Issues Facing the Association (e.g., budget, membership, structure, systems, competition, etc.)

NHLA has struggled this year in its transition to a new association management company. We have a limited budget and a large range of services to cover, so it has been difficult to find a provider who can accommodate all of our needs. Our membership has declined slightly, perhaps due to competing demands for funds from multiple organizations.
Q34: Thank you for completing this Annual Report. If you have any comments or questions, please share them with us. We anticipate sharing some of this information with all Chapters (e.g., conference information). If there are questions you would like us to consider adding, please include them here.

Respondent skipped this question