### Q1: Chapter Contact Information

- **Chapter Name:** NCLA
- **Address:** 1841 Capital Blvd
- **Address 3:** 1841 Capital Blvd
- **City/Town:** RALEIGH
- **State:** NC
- **ZIP:** 27604
- **Primary E-mail Address:** nclaonline@gmail.com

### Q2: Date Completing This Survey

- **Month/Date/Year:** 09/19/2013

### Q3: Report for Fiscal Year

- **Start Date/End Date:** 12/2012

### Q4: Where is the link to your association's page on Facebook found?

- **Elsewhere?**

### Q5: What is your Facebook web address?

- **Respondent skipped this question**

### Q6: Where is the link to your association's twitter account found?

- **Elsewhere (please specify)**
  - http://twitter.com/#!/nclaonline

### Q7: What is your Twitter handle?

- **Respondent skipped this question**
Q8: Where is the link to your association's "Take Action" page (e.g., Capwiz) found?  
Respondent skipped this question

PAGE 4: Association Primary Contacts

Q9: Primary Contacts
President  
Wanda Brown
Chapter Councilor  
Rodney Lippard

Q10: Budget Totals for Year (answer requires a figure rounded to the nearest dollar)  
Respondent skipped this question

PAGE 5: Management and Staffing

Q11: Does Your Association Use a Management Company?  
No

Q12: List the Titles of Paid Staff
Title 1  
Administrative

PAGE 6: Membership Information

Q13: Chapter Membership  
Anniversary

Q14: Chapter Membership Includes  
Respondent skipped this question

Q15: Chapter Membership Includes  
Respondent skipped this question

Q16: Dues structure for PERSONAL members  
Graduated (fee levels based on salary)

Q17: Please List Applicable Fee or Percentage for PERSONAL members  
Respondent skipped this question

Q18: Please List Number of Chapter Members by Category  
Respondent skipped this question

Q19: Chapter Membership Compared to Last Year  
Respondent skipped this question
<table>
<thead>
<tr>
<th>Q20: If Membership Grew or Declined</th>
<th>Respondent skipped this question</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q21: Chapter Membership Was at Its Highest . . .</td>
<td>Respondent skipped this question</td>
</tr>
</tbody>
</table>

**PAGE 7: Annual Conference**

| Q22: Please Provide the Following Financial Information about Your Chapter's Annual Conference (answer requires a figure rounded to the nearest dollar) | Respondent skipped this question |
| Q23: Please Provide the Following Non-Financial Information about Your Chapter's Annual Conference (if not applicable, insert n/a) | Respondent skipped this question |
| Q24: Did Your Chapter Meet Its Budget Projections for Its Annual Conference? | Respondent skipped this question |
| Q25: Did Your Association Try Something New at This conference? | Respondent skipped this question |
| Q26: If So, Please Briefly Explain What It Was and What Your Association Hoped to Achieve | Respondent skipped this question |
| Q27: Was It Successful? | Respondent skipped this question |
| Q28: Will Your Association Offer This Again at Its Next Annual Conference? | Respondent skipped this question |
| Q29: List Your Association’s Most Successful Events Held during Conference | Respondent skipped this question |
| Q30: Share Outstanding Keynotes or Speakers (include topics, please) | Respondent skipped this question |

**PAGE 8: Association Management Systems**

| Q31: Please Provide the Systems/Vendors Used to Manage Your Association’s Transactions and Member Data | Respondent skipped this question |

**PAGE 9: Highlights of the Year**
Q32: List Major Activities, Accomplishments with Participation (e.g., Library Legislative Day and number of attendees, legislative successes, new strategic plan, trainings, etc.)

Respondent skipped this question

Q33: List Major Issues Facing the Association (e.g., budget, membership, structure, systems, competition, etc.)

Respondent skipped this question

Q34: Thank you for completing this Annual Report. If you have any comments or questions, please share them with us. We anticipate sharing some of this information with all Chapters (e.g., conference information). If there are questions you would like us to consider adding, please include them here.

Respondent skipped this question