Q1 1) Chapter Contact Information

Chapter Name: North Carolina Library Association
Address: 265 Eastchester Dr.
Address 2: Suite 133, #364
City/Town: High Point
State/Territory: NC
ZIP: 27262
Primary E-mail Address: nclaonline@gmail.com

Q2 2) Date Completing This Survey
Month/Date/Year: 08/11/2019

Q3 3) Fiscal Year Reporting
Start Date/End Date: January - December 2018

Q4 4) List contact information for survey respondent who could answer questions from Chapter Relations Office about this survey.

Survey Respondent: Michael Crumpton
E-mail address: macrumpt@uncg.edu
Phone: 3362561213

Page 3: Final Budget Totals for Fiscal Year
Q5 5) What is the final revenue and expense total for fiscal year being reported (answer requires a figure rounded to the nearest dollar)

Revenue 121084
Expenses 103382
Unrestricted Net Assets 101525

Q6 6) Were there changes made to your management or staffing during fiscal year you are reporting on? No

Q7 7) If yes, what changes were made to management or staffing? Respondent skipped this question

Q8 8) List the number of FTE or PAID staff (e.g., 0, 1, 2, 3 . . .).

1.0

Q9 9) List paid staff by title and FTE (e.g., Director FTE 1)

Staff 1 Exec Assistant

Q10 10) List the number of Board Members (whole number only; e.g., 6)

45

Q11 11) Is your Chapter Councilor a Board Member? Official

Q12 12) Is the Chapter Councilor elected or appointed? Elected

Page 5: Membership Information

Q13 13) Were there changes made to your membership categories dues rates during fiscal year? No

Q14 14) If yes, what changes were made to your membership categories dues rates? Respondent skipped this question

Q15 15) Chapter Membership (renewal period) Anniversary Year Based
Q16  16) Dues Structure for regular personal members  
Graduated (fee levels based on salary)

Q17  17) Please list applicable fee or percentage for regular personal members.

| Salary percentage | 100 |

Q18  18) Please list number of Chapter Members by category (only by categories you use; do not count twice)

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal</td>
<td>619</td>
</tr>
<tr>
<td>Support Staff</td>
<td>9</td>
</tr>
<tr>
<td>Student</td>
<td>224</td>
</tr>
<tr>
<td>Trustee</td>
<td>3</td>
</tr>
<tr>
<td>Retired</td>
<td>15</td>
</tr>
<tr>
<td>Total of Any Other Categories</td>
<td>9</td>
</tr>
</tbody>
</table>

Q19  19) Provide the total number of all members (Regular Personal, Institutional, etc.) at end of fiscal year. Totals of all the membership categories listed above should equal total entered here.

879

Q20  20) Chapter Membership compared to last year  
Same

Q21  21) Did membership grow or decline?  
Respondent skipped this question

Q22  22) If membership increased or decreased by 2% or more, please explain or surmise cause.  
Respondent skipped this question

Q23  23) Which membership management software does your chapter use?

Abilia in 2018, transitioning to Wild Apricot in 2019

Q24  24) To the best of your ability, please briefly describe the pros and cons of the MMS that you've purchased.

so far, happy with transition, provides membership data not easily obtained before

Q25  25) Which features do you wish your MMS had?

email for members
Q26 26) Please provide the following financial information about your Chapter's Annual Conference during the reported fiscal year (answer requires a figure rounded to the nearest dollar).

Revenue: biennial, no conference in 2018

Q27 27) Please Provide the Following Non-Financial Information about Your Chapter's Annual Conference (if not applicable, insert n/a).

Month: na, not a conference year

Q28 28) Is there a discounted registration rate for your conference? If so, have you worked with other groups to cover those costs? Please be as specific as possible.

Respondent skipped this question

Q29 29) Did Your Chapter Meet Its Budget Projections for Its Annual Conference?

Respondent skipped this question

Q30 30) Did Your Association Try Something New at This Conference? If So, Please Briefly Explain What It Was and What Your Association Hoped to Achieve.

Respondent skipped this question

Q31 31) Was It Successful?

Respondent skipped this question

Q32 32) Will your association try this again at future conference?

Respondent skipped this question

Q33 33) List Your Association's Most Successful Events Held during Conference.

Respondent skipped this question

Q34 34) Share Outstanding Keynotes or Speakers (include topics, please).

Respondent skipped this question

Page 7: Accomplishments/Concerns

Q35 35) If you have one, how many attendees participate(d) in your State Advocacy/Legislation Day? (whole number only; e.g., 20)

35

Q36 33) Did your Chapter use a virtual advocacy tool for State Library Legislative Day?

No
Q37 37) List Major Activities, Accomplishments of Your Association during Fiscal Year (e.g., Library Legislative Day, legislative successes, new strategic plan, trainings, etc.).

FT exec assistant announced she was leaving so a strategic planning model was developed for 2019 to transition into new software and reduce the need for a FT staff position. Also changed physical model of elimination need for an office and running things virtually.

Q38 38) List Major Issues Facing Your Association (e.g., budget, membership, structure, systems, competition, etc.).

With our transition we are focusing on improved communication and knowledge management issues that will make the association more efficient.

Q39 39) Is there a separate school library association in your state?  
Yes

Q40 40) Is there a separate college or academic library association or section in your state?  
No